

# HS2

## Get onboard with HS2

Find out how your business  
could get involved



## Building the railway

HS2 Ltd is the company created by the Government to make HS2 happen. We are responsible for ensuring that the HS2 rail network is designed and built to required standards and delivers on our aspirations.

Companies called joint ventures are designing and building sections of the new railway for us. We call these companies Tier 1 contractors.

To deliver this work, these Tier 1 contractors will create sub-contractor and indirect supply chain opportunities for thousands of businesses.



## What we need

HS2 is a great opportunity for businesses local to the line of the new railway. To deliver HS2 successfully we will need their services, supplies and amenities.

There will be a wide range of opportunities suitable for businesses of all types and sizes over a number of years. We will need them to help us with the construction work, to keep our construction sites safe and operational, and to support our workforce.

Some of the supplies and services that we will be looking for include:

### Food and catering

- On-site catering services
- Catering vans
- Meeting and event catering
- Drinking water
- Vending machines
- Local cafés and restaurants

### Accommodation

- Rental and apartments
- B&B and hotel
- Site offices
- Meeting and event space
- Temporary accommodation
- Modular buildings

### Trade and construction

- Builders' merchants
- Machinery hire
- Painters and decorators
- Surveys
- Electricians and plumbers

### Employee services

- Entertainment and leisure
- Restaurants and cafés
- Health and wellbeing
- Hairdressers
- Recruitment
- Laundry

### Transport and logistics

- Transport (individual and workforce)
- Traffic marshalls
- Vehicle management planning system

### Site services

- Cleaners and facilities management
- Waste management and disposal
- Clothing (PPE)
- Vegetation clearance and landscaping

### Creative services

- Video and photography
- Graphic designers
- Stationery and printing
- Courier services
- Hoarding, road and site signage

# How to get involved

There are different ways in which local businesses can get involved in the Project. Depending on the type of service you offer, you may need to talk directly with us, or one of the companies in our supply chain.

## Formal long-term contracts

These are generally for higher value, longer-term and programme critical services and supplies.

There is a formal tender process to provide our contractors with the certainty they need around key services. The process also allows them to put specific requirements into contracts to make sure things work in line with HS2's approach. These opportunities are advertised online through CompeteFor. Please see page 6 for more details.

Some examples of services that require long-term contracts include on-site catering, waste disposal and site security.



## Purchase order or hire

These are lower value or non-programme critical supplies or services. The requests could be regular, ad hoc or one off. Our contractors will choose which business they use in much the same way as you would, through searching the market. The contractor will invite potential suppliers to come and talk in more detail about what they can offer.

We can help local businesses to promote the services you offer in your area by sharing your details directly with our contractors.

Some examples of services that might be acquired through a purchase order or hire include event catering, accommodation, local transport, photographers, electricians, printing and signage.

## Worker choice

Our contractors will be working and sometimes staying in the areas by our construction sites. During peak construction we'll require 30,000 people to design and build the railway at multiple construction sites along the route.

Our workforce will look to use local services, whether it's for a quick lunch, dinner out, booking their own travel or accommodation directly, getting a haircut, or having an eye test.

We can help local businesses raise awareness of what they can offer these workers by sharing details of your business directly with our contractors and their workers on the nearby sites.

# What to do next

To make sure you are aware of any opportunities and how you can make the most of them, here are our top tips to help get your business HS2 ready.

## Register with us

Let us know more about what you can offer the HS2 Project by registering at [www.hs2.org.uk/local-business](http://www.hs2.org.uk/local-business)

We will share your information with our contractors and subcontractors working in your area. We will also let you know about any local HS2 business events.

## Sign up to CompeteFor

Our contractors and their subcontractors use an online platform called CompeteFor to advertise opportunities as they arise. It's free to sign up.

[www.competefor.com/hs2](http://www.competefor.com/hs2)

While the contracts advertised may not be something for your business directly, it may help you to see which subcontractors will be coming to work in your area and consider what additional services they may need.

## Understand us and keep up-to-date

We have a series of local websites to keep you updated about works in your area. You can sign up to receive email updates about our activity.

[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)

It's not just about what we are building – how we do things is also important. Make sure you understand our principles, values and strategic goals.

[www.hs2.org.uk/why/about-us/our-guiding-principles-and-values](http://www.hs2.org.uk/why/about-us/our-guiding-principles-and-values)

## Attend HS2 business events

HS2 and our contractors hold business events along the line of the new railway.

There will be opportunities to talk directly with the contractors and the business engagement team. You can learn more about future opportunities and how to get involved.

## Use the sustainability supply chain school

This is a free virtual learning environment that helps suppliers and subcontractors develop their sustainability knowledge and competence.

You can complete training, e-learning modules and certifications to help your business learn more about some of the things that are important to HS2.

[www.supplychainschool.co.uk](http://www.supplychainschool.co.uk)

## Speak to a local business organisation

We work closely with business organisations (e.g. Local Enterprise Partnerships, Growth Hubs and Chambers of Commerce) to help publicise events, raise awareness of opportunities and tell you about any support there is available to help you.

Consider getting in contact with your local business group, as depending on their specific offer they can provide support, advice, information, funding and business development opportunities.

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Our independent commissioners

We have an independent Residents' Commissioner whose job is it to make sure we keep to the promises we make in our Residents' Charter.

Our independent Construction Commissioner's role is to mediate and monitor the way in which we manage and respond to construction complaints.

For more information visit [www.hs2.org.uk/in-your-area](http://www.hs2.org.uk/in-your-area)

## Holding us to account

If you are unhappy for any reason, you can make a complaint by contacting our HS2 Helpdesk team. For more information visit [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting our website. You can also find out if you're eligible for compensation. Visit [www.hs2.org.uk/in-your-area](http://www.hs2.org.uk/in-your-area)

## Contact us

Our HS2 Helpdesk team are available all day, every day. You can contact them via:



Freephone  
**08081 434 434**



Minicom  
**08081 456 472**



Email  
**[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your area, visit:

**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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