

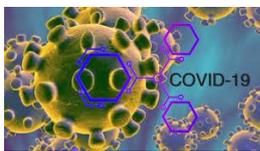
# BRAMSHAW TELEGRAPH



## MAY 2020 EDITION

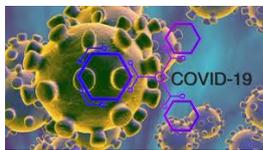
### NEWS

#### CORONAVIRUS HAMPSHIRE HELPLINE



The Coronavirus Hampshire Helpline **Hantshelp4vulnerable** can be contacted on **0333 370 4000**. The helpline is available seven days a week, from 9am-5pm, and is for vulnerable people who do not have support from families, friends or their local community, and who need urgent assistance with essential food or household supplies, collection of medication, or who are at risk of loneliness. So far, the line has received 640 referrals and made 307 food deliveries (equivalent to 58 weekly deliveries).

#### CORRECTION TO THE PARISH COUNCIL'S COVID-19 NEWSLETTER



##### Groceries and prescription medication deliveries

We apologise for a printing error contained in the Newsletter for **Donna Milne's mobile** phone.

Her correct phone numbers are:-

Mobile: 07904 129080 Home: 01794 322453

#### MESSAGE FROM RICHARD WILLIAMS (POLICE, PCSO, NEW FOREST)



Good afternoon, something we normally always aim to do is to keep in touch with you by either visiting you at home or meeting you at one of our many public meetings or beat surgeries.

Of course the Coronavirus outbreak means that's going to change and we won't actually be able to see as many of you as usual as, in line with

government advice and the latest information from Public Health England about keeping our communities and our staff safe, we have decided to cancel all upcoming plans for engagement opportunities.

Local teams are still out and about trying to see as many members of the community as we can.

If you do need our assistance, please contact us on 101 or online via our website [www.hampshire.police.uk](http://www.hampshire.police.uk)

Many thanks and please stay safe

*Richard*



## SAFE AT HOME - BEAT SURGERIES

As the lockdown continues, we will NOT be holding our regular monthly face to face Beat Surgeries.

We will be arranging some SAFE AT HOME events in May, the first of which is at ASDA in Totton on Wednesday 6th May between 3 and 5pm. These SAFE AT HOME events will be held at places where we are already gathering, like supermarkets, but where we can still maintain our social distancing. We have seen a rise in domestic abuse during the lockdown and these SAFE AT HOME events are designed to support victims of domestic abuse. There will also be some really useful information on keeping your children safe online and how best to avoid any SCAMS, which sadly even at this time are on the increase. So, if you are doing your shopping at ASDA in Totton on Wednesday 6th May between 3 and 5pm you'll see us there, and if we can help you in any way just ask. Experts will also be on hand to give you the very best advice.

*Neighbourhood Policing Team*



## CORONAVIRUS: IMPACT ON NFDC SERVICES

### Public facilities

- All NFDC public facilities including public toilets and playgrounds are closed.
- Town and village car parks will remain open for use in line with the current guidance and charges have been suspended to help the large number of volunteers in obtaining essential supplies for those who are self-isolating or are vulnerable people.
- Parking clocks sales have been suspended

### Council Tax

- Residents struggling to pay their council tax due to loss of earnings or illness resulting from Coronavirus can seek financial assistance through NFDC's council tax reduction scheme. Flexible payment options are being offered to residents in difficulty.
- Information and links have been added to the website on other benefits

<http://newforest.gov.uk/article/19378/Coronavirus-Rents-Benefits-and-Council-Tax>

### Waste, recycling, and environment

- Advice on how to store rubbish for anyone with confirmed or possible Coronavirus or self-isolating (COVID-19) - double bag all waste that contains tissues and do not put it out for collection for at least 72 hours
- Bookings for bulky waste collections have been suspended until further notice.
- Refuse crews have been given guidance on how to maintain social distancing and adjustments are being made to the way we carry out the service to follow this in a safe way.
- Collecting household rubbish and recycling is a priority but there will be some adjustments to refuse collections. Residents are being asked to keep an eye on website announcements, and to share information with any family or friends who are unable to access the website.

<http://newforest.gov.uk/article/19366/Coronavirus-Waste-recycling-and-environment>

### Garden Waste collections to restart in New Forest from 27 April

New Forest District Council's garden waste collection service restarted from Monday 27 April 2020 for existing customers. The service had been suspended from 30 March due to staff self isolating, and a need to focus staff and efforts on maintaining essential collections of black and clear sacks. Improved staff levels, in part thanks to staff from other council services being trained to assist with collection of waste and recycling, mean that it is now feasible to operate the service once again.

A letter has been sent to all customers subscribed to the garden waste service to advise them when the service will restart and explaining how their subscription payments will be rolled forward to compensate for the missed collections.

Full details of the service are available at [www.newforest.gov.uk/gardenwaste](http://www.newforest.gov.uk/gardenwaste)

Customers can check their collection day at [www.newforest.gov.uk/findyourcollection](http://www.newforest.gov.uk/findyourcollection)

### Planning and Building Control

- The Planning team continue to process planning applications, though there will be no site visits that require going into properties that are inhabited. Planning applications can be submitted in the normal way.
- Building Control continues to operate as normal, but internal inspections of buildings that are inhabited will not be carried out. This may impact on the issuing of completed certificates.

<http://newforest.gov.uk/article/19376/Coronavirus-Planning-and-building-control>



### **CITIZENS ADVICE**

Following both Government and Citizens Advice national guidance we made the difficult decision to cease all our face to face services. Since then we have focused our resources on our email, webchat and New Forest Adviceline services. These can be accessed by:

- Using our enquiry form using the link on the home page on our website
- [www.newforestcab.org.uk](http://www.newforestcab.org.uk)
- Telephoning our New Forest Adviceline on 0300 3309 009 Monday to Friday 10am – 4pm
- Accessing webchat through the national website <https://www.citizensadvice.org.uk/>

As a service we have been working flat out to ensure our advice and information is up to date and accessible, in as many ways, to as many people as possible. Our national website has had more people using it than at any time in its history and there is a real demand for advice on benefits, employment rights and debt!

Best wishes

**Alison Talbot**

Chief Officer

Citizens Advice New Forest

email: [ceo@newforest.cabnet.org.uk](mailto:ceo@newforest.cabnet.org.uk)

Tel: 07740901305

[www.citizensadvicenewforest.org.uk](http://www.citizensadvicenewforest.org.uk)

**MESSAGE FROM GRAEME BARBOUR (POLICE, DIGITAL COMMUNICATIONS OFFICER, HAMPSHIRE)**



Now, more than ever, it is important that communities come together to support one another in these unprecedented times.

Hampshire and Isle of Wight Neighbourhood Watch has for many years provided that “voice” for local communities so that the views and concerns of residents can be addressed with the police and other relevant

organisations.

As importantly, it has also been a foundation in supporting and promoting community cohesion and togetherness within communities.

Neighbourhood Watch is about making sure that no one has to feel afraid, vulnerable or isolated in the place where they live. It's about people looking out for each other, crossing barriers of age, race and background to create strong, cohesive communities that benefit everyone.

There are currently over 4,500 NW schemes in Hampshire covering some 150,000 households with the main aim of helping prevent crime, reducing the fear of crime and improving community safety.

**Crime cannot flourish in communities that care** and by joining Neighbourhood Watch you can help be the eyes and ears of the community. You can find out if you have a scheme in your local area by visiting the Hampshire and Isle of Wight Neighbourhood Watch website: <http://www.hinwa-nw.org.uk/pages/3965/1/Home.html>

If there isn't a scheme in your area and you'd like more information about starting one then please visit <http://www.hinwa-nw.org.uk/pages/4204/1/Schemes.html> or email the Secretary at [hinwa.sec@gmail.com](mailto:hinwa.sec@gmail.com)

**CORONAVIRUS RELATED FRAUDS INCREASE BY 400%**



Action Fraud have received reports of #COVID19 related scams. The majority relate to the online sale of protective items such as facemasks, hand sanitiser and other items which have never arrived. Also reports of COVID-19 related phishing emails attempting to trick people into opening malicious attachments or revealing sensitive personal and financial information.

<https://www.actionfraud.police.uk/alert/coronavirus-related-fraud-reports>

## CALENDAR OF EVENTS: MAY

	<p>6<sup>th</sup> 3-5pm</p>	<p><b>SAFE AT HOME - BEAT SURGERY</b> ASDA in Totton. These events will be held at places where we are already gathering, like supermarkets, but where we can still maintain our social distancing. We have seen a rise in domestic abuse during the lockdown and these SAFE AT HOME events are designed to support victims of domestic abuse. There will also be some really useful information on keeping your children safe online and how best to avoid any SCAMS, which sadly even at this time are on the increase. If we can help you in any way just ask. Experts will also be on hand to give you the very best advice. <i>Neighbourhood Policing Team</i></p>
	<p>26 7:30pm</p>	<p><b>BRAMSHAW PARISH COUNCIL MEETING</b> By Video Conference.  The Agenda will be published on the <a href="#">Parish Council's website</a></p>

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