

9 June 2021

Tichborne Parish Council
15 the Heath, Denmead
Waterlooville
PO7 6JT

Dear Mr Gibbs

Thank you for your support

I would like to pass on my sincere thanks to you and the team at Tichborne Parish Council for the £300 donation we received recently. We are so enormously grateful for your support to our service.

With the support of local funders like yourselves, Citizens Advice Winchester District has helped more people, with more issues than ever before in the twelve months to April 2021 – delivering advice to 35% more people than the year before.

Despite the challenges posed by the pandemic our service adapted quickly to delivering advice remotely (from the homes of some 90 staff and volunteers), so that we could continue to support local people in need – dealing with thousands of issues related to employment, housing, and welfare support.

I've attached a copy of our Impact Report which demonstrates just what our service has meant to local people during this unprecedented time and also demonstrates how we have adapted and developed our service in response to the crisis – doing all that we can to make sure we reach the most vulnerable.

Thank you once again and please don't hesitate to get in touch if you would like any further details.

With very best wishes

Sue Campbell

Dr Sue Campbell
Chief Officer
Citizens Advice Winchester District