

CHALGROVE

NEIGHBOURHOOD PLAN COMMUNITY QUESTIONNAIRE

REPORT

December 2014

Oxfordshire Rural Community Council
Jericho Farm, Worton, Witney, Oxfordshire, OX29 4SZ
01865 883488, orcc@oxonrcc.org.uk



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Written comments from respondents are collated in the separate *Report Appendix* document.

INTRODUCTION AND RATIONALE

Chalgrove is currently preparing a Neighbourhood Plan. As part of its evidence gathering process, the Neighbourhood Plan Steering Committee commissioned Oxfordshire Rural Community Council to conduct a community survey in September 2014. ORCC is a charity that works with and supports community-led activity across the county and has long-standing expertise in helping communities with consultation strategies.

The survey gave all households in the village the opportunity to express an opinion on local facilities, services, and housing development, and to register a housing need, should they have one. The survey had 3 parts:

- I- Shaping the Neighbourhood Plan
- II- Housing Survey
- III- Housing Needs Survey – an opportunity for those households which need a new home in Chalgrove to state their requirements

DISTRIBUTION AND RESPONSE

- Chalgrove Neighbourhood Plan Steering Committee (CNPSC), advised by ORCC, prepared the survey content
- CNPSC distributed surveys to all households in September 2014
- CNPSC collected 664 surveys, a return rate of **59%***. In total, 1566 individuals- **55%** of the population*- responded to the survey
- ORCC analysed the returned surveys and prepared this report
- No information is known about the non-respondents, and no assumptions have been made about their opinions or housing needs

** the 2011 Census counted 1120 dwellings in Chalgrove and 2836 total residents*

SELECTION OF FINDINGS

The report gives a detailed breakdown of answers to all survey questions. The following is a selection of findings.

Part 1

51% of respondents would prefer future development in Chalgrove to be on multiple sites

Top 5 development criteria:

- Maximum height of 2 storeys- 84%
- Dropped kerbs for wheelchair users- 80%
- Homes should have rear garden- 76%

75% would like two car parking spaces per home in any new development

Top 3 choices for open space on new development:

- Grass- 71%
- Ponds and ditches to alleviate flash floods- 68%
- Trees- 67%

Top 3 aspects of the village that should be preserved or retained:

- Brooks and waterways- 91%
- Look and feel of a village- 91%
- Public footpaths- 86%

2% use the local bus service on a daily basis while 44% never use these services

Top 3 community spaces used on a weekly basis:

- Recreation Ground play areas- 15%
- Recreation Ground sports pitches- 12%
- Village Hall- 12%

Top 3 choices for additional community facilities:

- All-weather pathway around Recreation Ground- 48%
- Indoor sports facilities- 43%
- Daytime coffee bar/ meeting place- 40%
- Evening classes- 40%

Top 3 infrastructure problems on a weekly basis:

- Broadband speed- 62%
- Mobile phone connectivity- 42%
- Reliability of broadband connection- 40%

12% had their home flooded by foul or surface water between 2001 and 2014

Part 2

88% of respondents are owner-occupiers (with or without a mortgage)

55% of respondents live in 3-bedroom houses

10% of respondents wish to move but cannot

Top 3 reasons preventing households from moving:

- Unable to afford to buy new home- 35%
- Lack of suitable housing- 24%
- Lack of social housing- 9%
- Lack of affordable private rented properties- 9%

16% of respondents might be interested in downsizing in the next 2-10 years

135 household members have left the parish in the last 5 years

Top 3 reasons for leaving Chalgrove:

- Employment- 35%
- Lack of affordable housing- 21%
- Further education- 20%

Top 3 choices for the type of housing Chalgrove needs:

- Semi-detached house- 64%
- Affordable rented housing- 51%
- Supported housing- 48%

Top 3 choices if supported housing:

- Independent housing with care support- 57%
- Private sheltered (warden assisted)- 50%
- Housing Association sheltered- 50%

Respondents, in total, are aware of 52 households which wish to return to Chalgrove

Part 3- those requiring a new home

108 respondents expressed a need for a new home in Chalgrove

Top 3 reasons for requiring a new home:

- To be near family- 21%
- Unable to afford rent- 16%
- Unable to afford mortgage- 15%

Self-ownership was the preferred tenure of 70% of respondents who require a new home

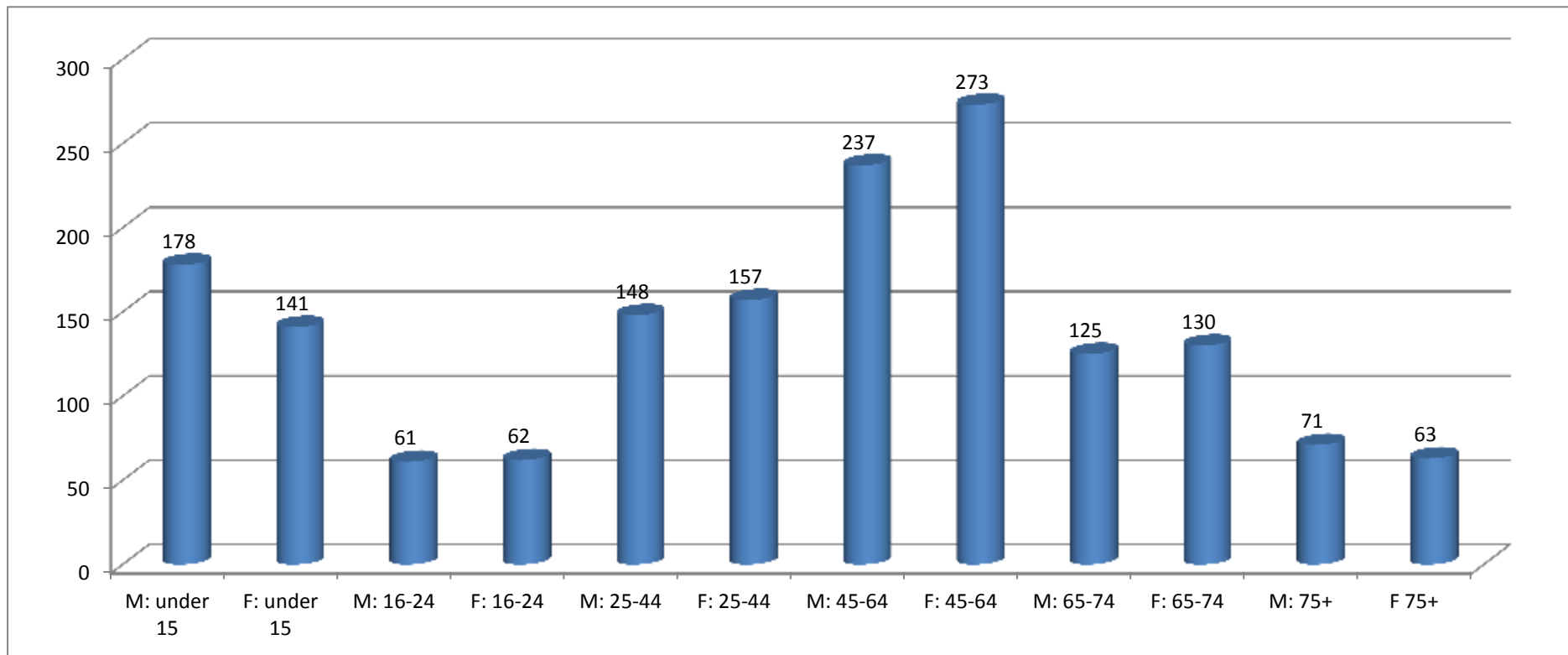
86% of households requiring a new home currently live in Chalgrove

Part 1: Shaping the Neighbourhood Plan

Detailed Results

1. How many people of each gender and age group live in your home?

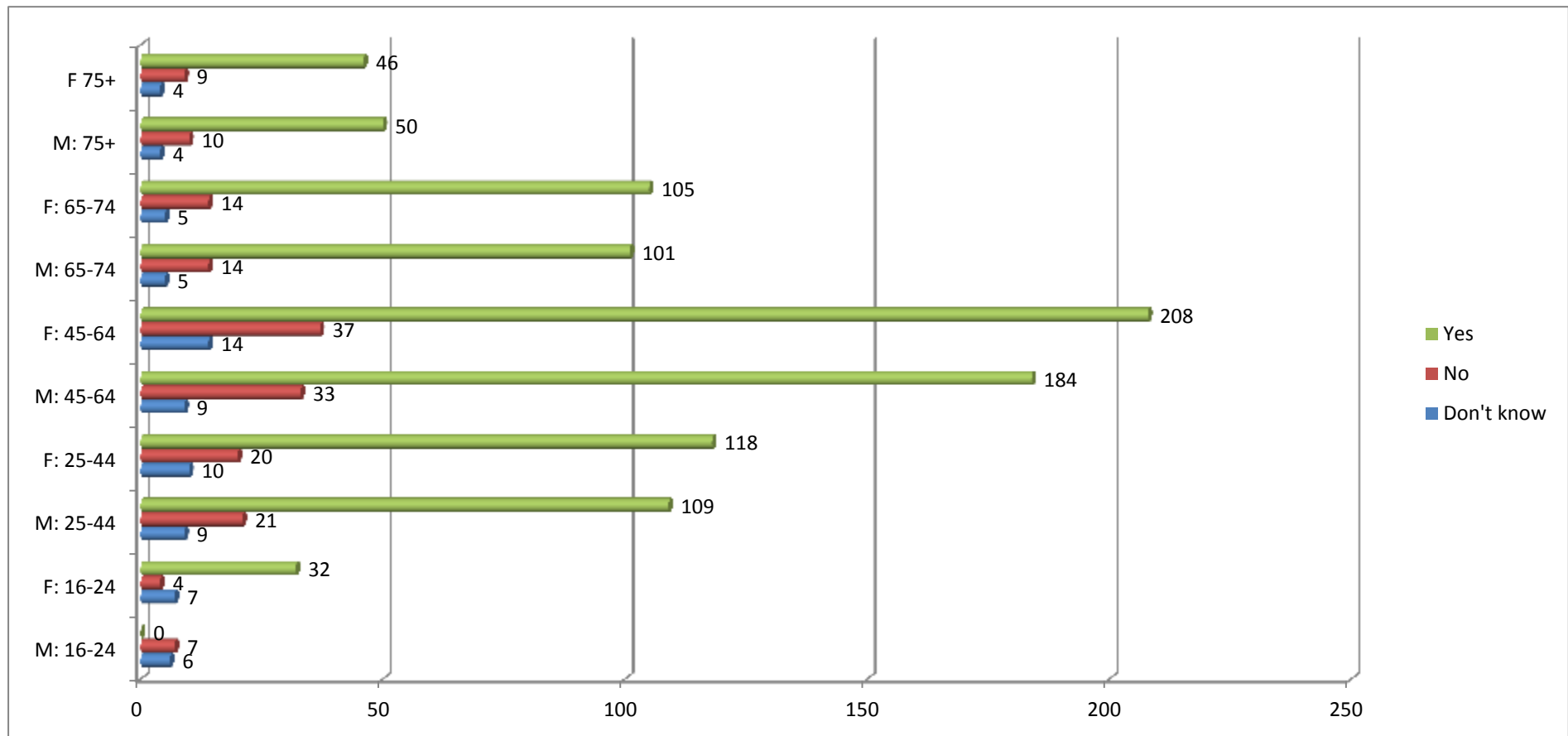
- 1646 total residents



2. The South Oxfordshire District Council (SODC) Local Plan specifies a minimum number of extra homes that Chalgrove has to take. Assuming we can meet the housing needs of residents should we aim to provide only the minimum number of additional new homes we are required to have

SUMMARY OF RESULTS

| | |
|--------------|-------------|
| Yes | 953 |
| No | 169 |
| Don't know | 73 |
| TOTAL | 1195 |

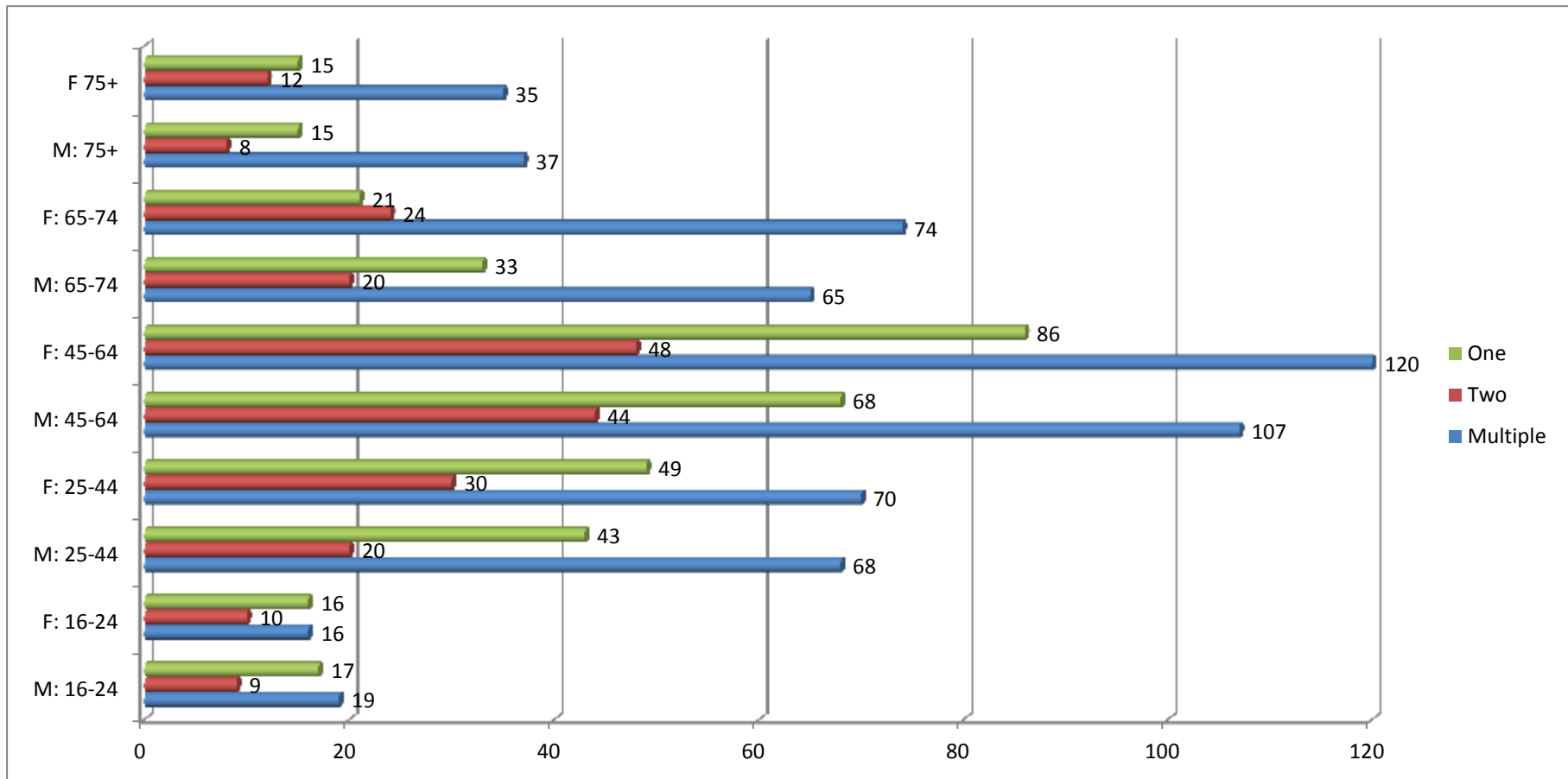


3. Our neighbourhood plan will review each potential site to identify which is suitable for development. Chalgrove is currently required to provide at least 82 new homes. Depending on the outcome of this review, which of the following options would you prefer?

SUMMARY OF RESULTS

| | |
|---------------------------------|-----|
| All development on 1 site | 363 |
| Development spread over 2 sites | 225 |
| Development of multiple sites | 611 |

TOTAL 1199



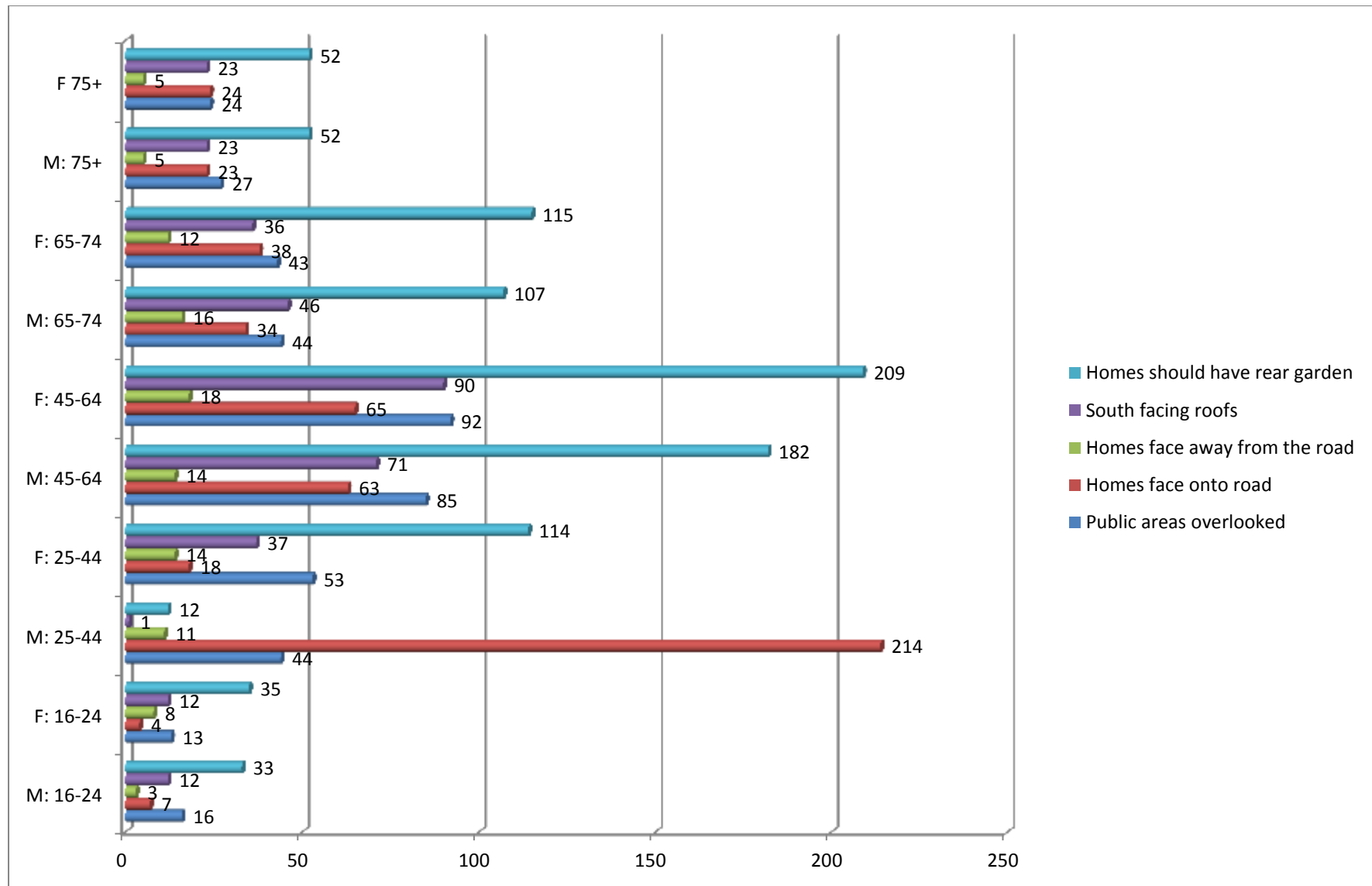
4. Which of the following needs to be put in place to ensure the new development supports the needs of the community?

- 1205 respondents
- Please see Report Appendix for comments
- Detailed results overleaf

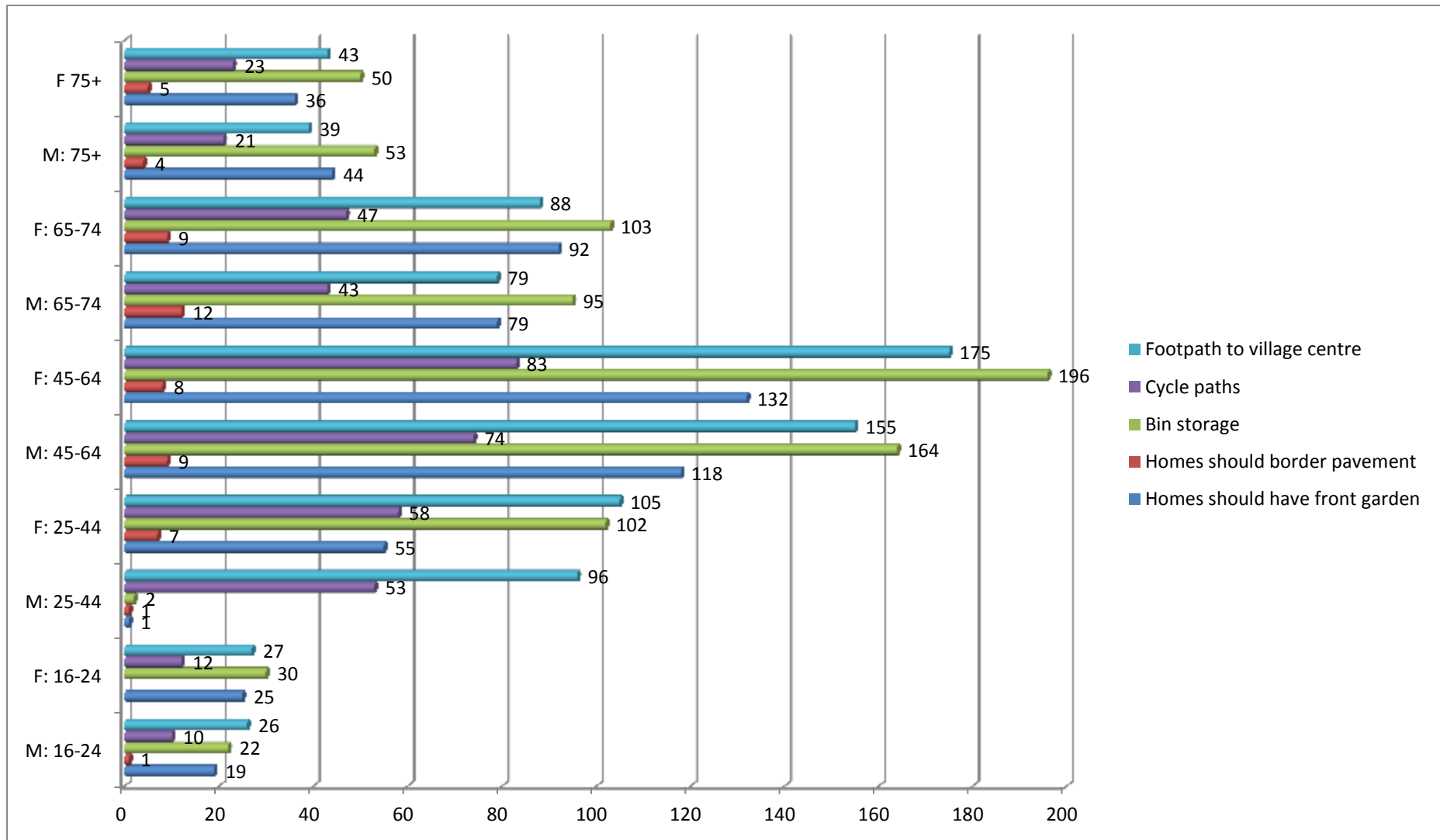
SUMMARY OF RESULTS

| | |
|--------------------------------|------|
| Public areas overlooked | 441 |
| Homes face onto road | 490 |
| Homes face away from the road | 106 |
| South facing roofs | 351 |
| Homes should have rear garden | 911 |
| Homes should have front garden | 601 |
| Homes should border pavement | 56 |
| Bin storage | 817 |
| Cycle paths | 424 |
| Footpath to village centre | 833 |
| Dropped kerbs | 960 |
| Wide verges | 842 |
| Minimise light pollution | 549 |
| Max. height 2 storeys | 1011 |
| Max height 3 storeys | 93 |

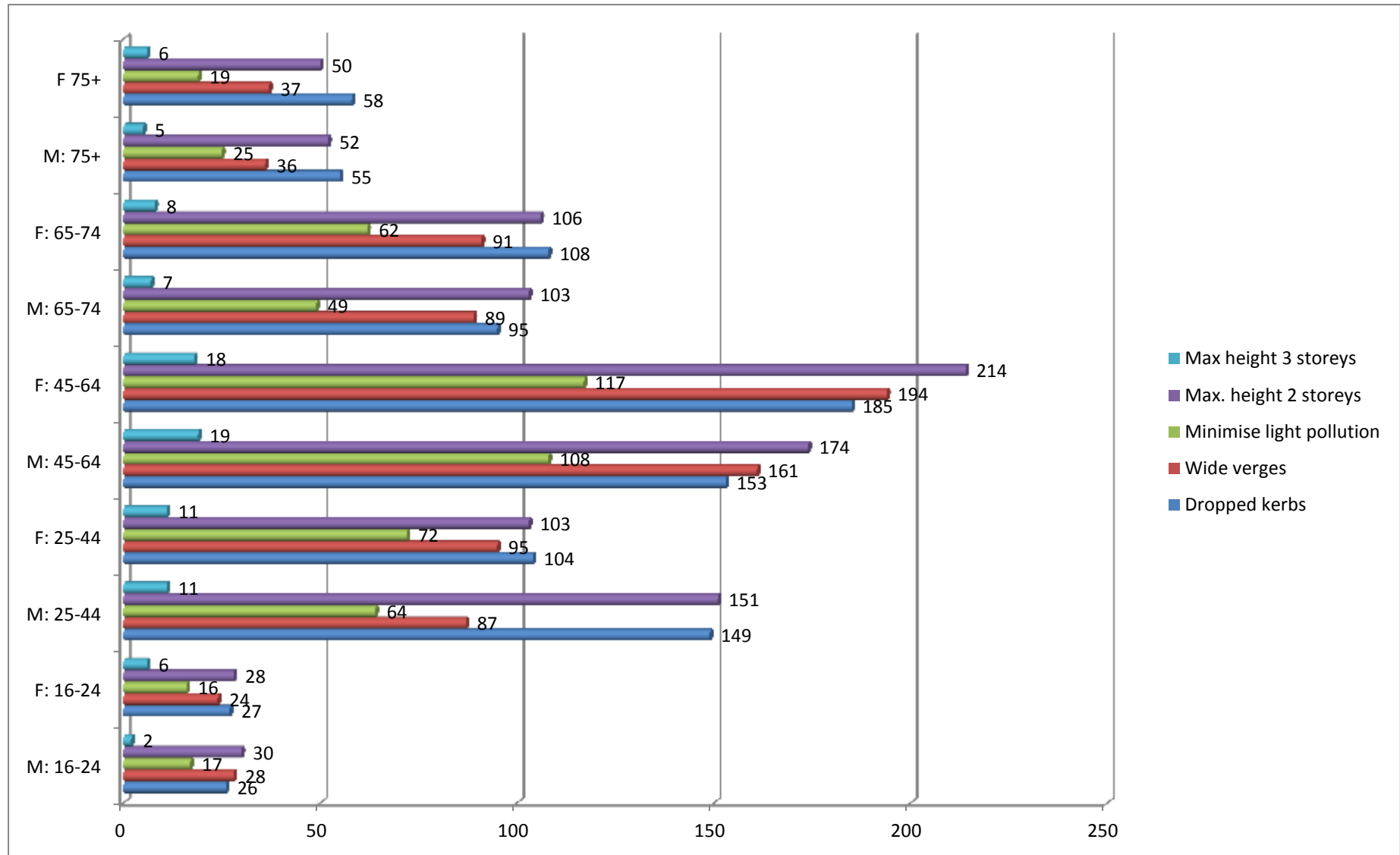
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| TOTAL | 8485 |
|--------------|-------------|



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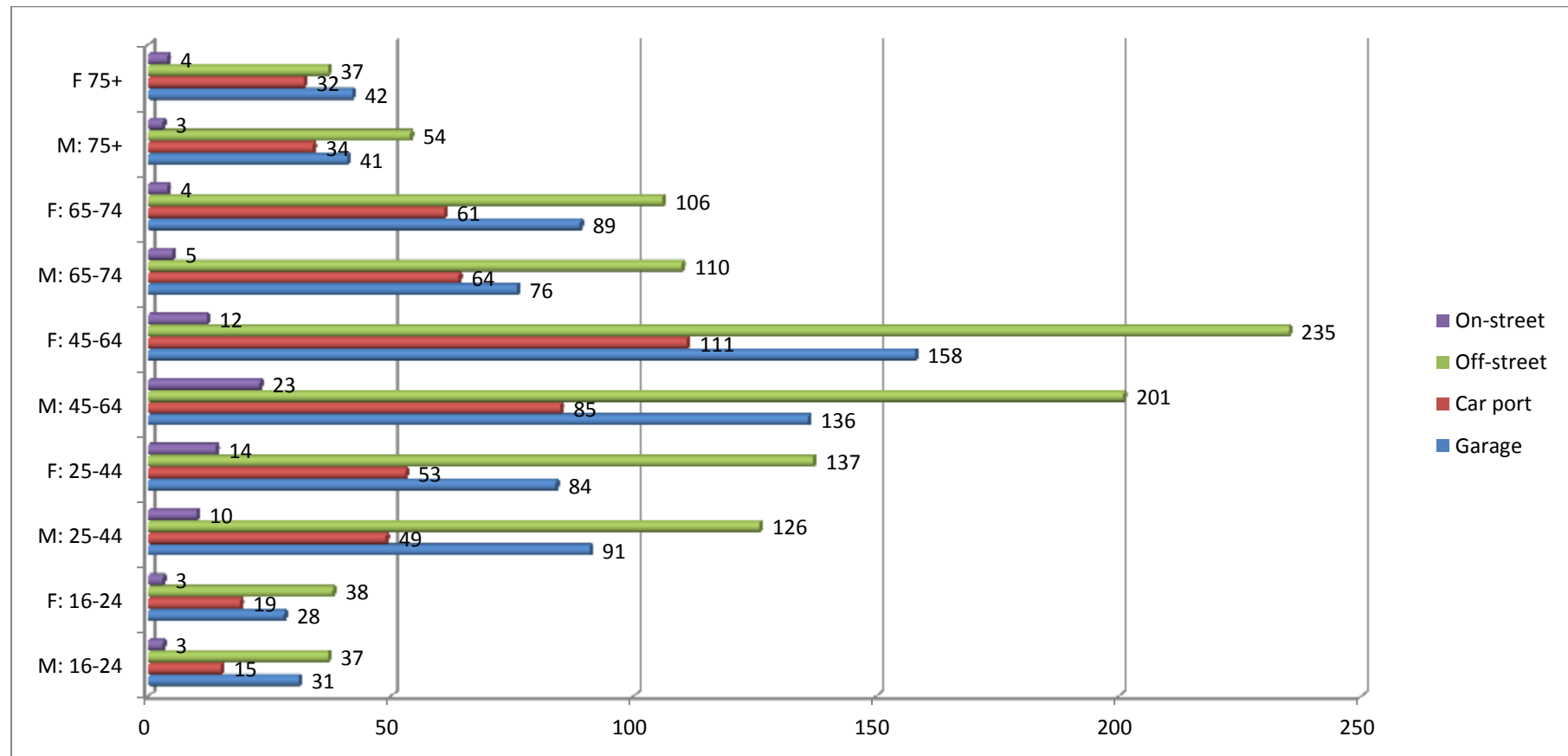


5. How should parking be made available for new development?

- 1214 respondents
- Please see Report Appendix for comments

SUMMARY OF RESULTS

| | |
|--------------|-------------|
| On-street | 81 |
| Off-street | 1081 |
| Car Port | 523 |
| Garage | 776 |
| TOTAL | 2461 |

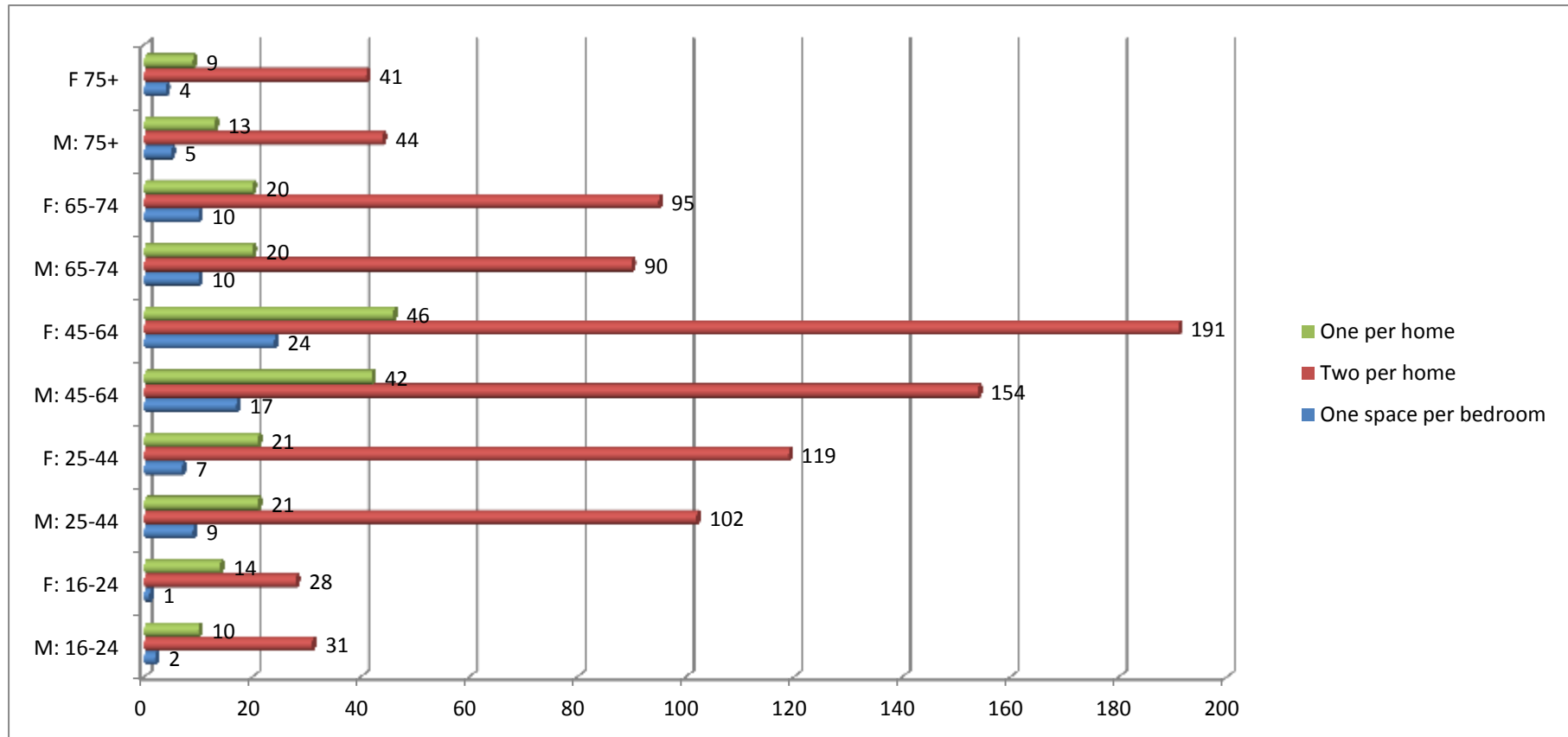


6. What car parking allocation for new development would you like to see?

- 1200 respondents
- Please see Report Appendix for comments

SUMMARY OF RESULTS

| | |
|----------------------|-------------|
| One [space] per home | 216 |
| Two per home | 895 |
| One per bedroom | 89 |
| TOTAL | 1200 |



7. When new development occurs, how would you like to see open spaces on a new site used?

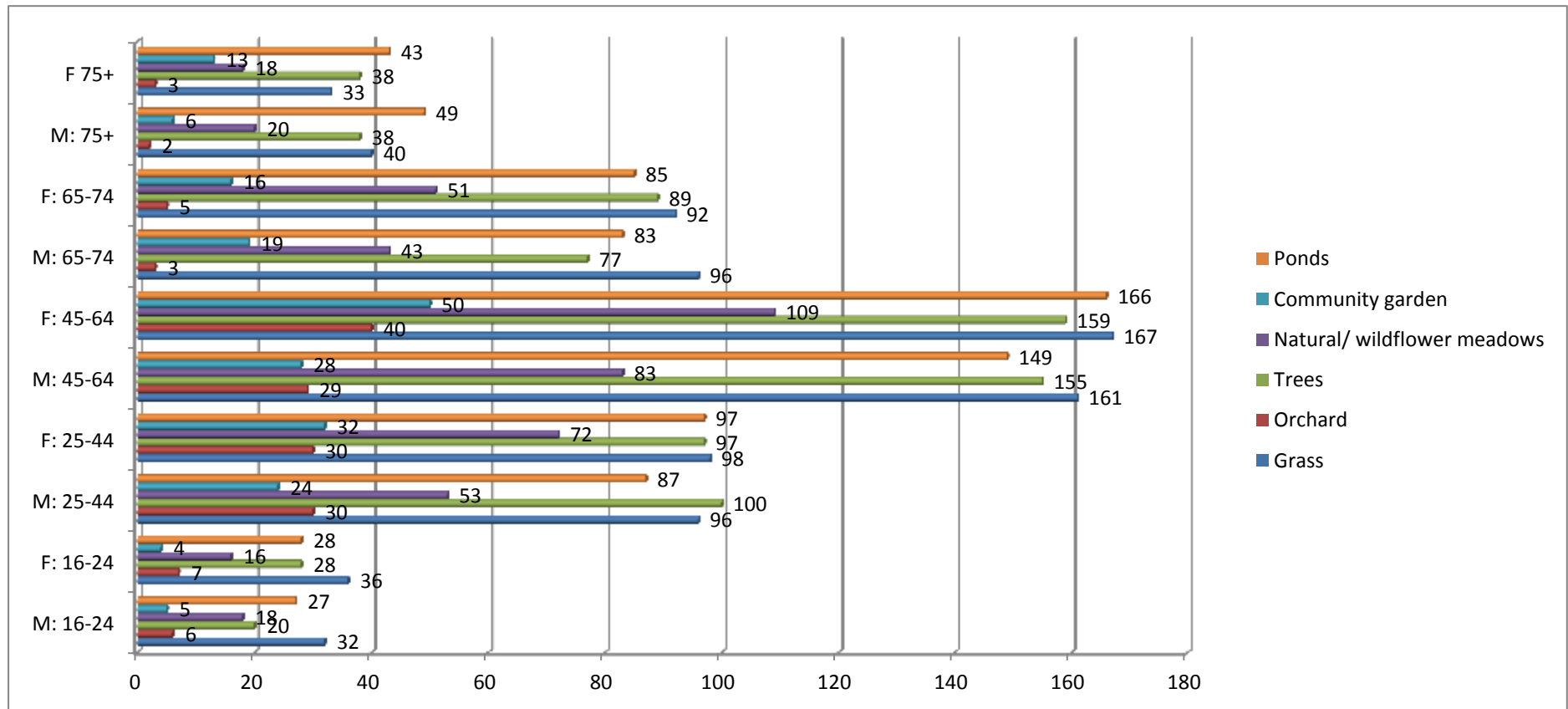
- 1203 respondents
- Please see Report Appendix for comments

SUMMARY OF RESULTS

| | |
|-----------------------------|-----|
| Grass | 851 |
| Orchard | 155 |
| Trees | 801 |
| Natural/ wildflower meadows | 483 |
| Community garden | 197 |
| Ponds | 814 |

TOTAL CHOICES

3301

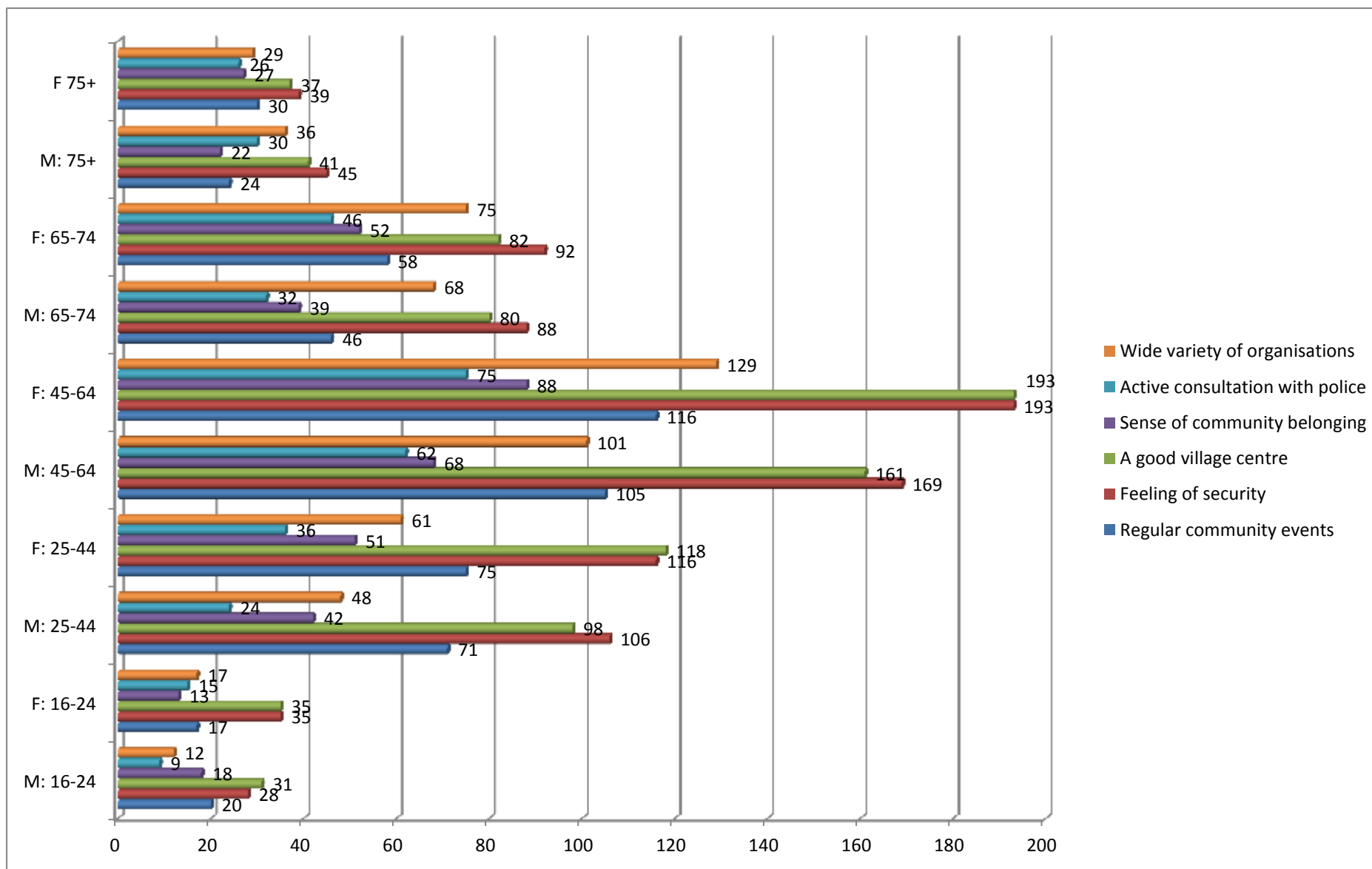


8. Which of these do you consider contributes most to the strength of the village community, and helps to maintain the character and distinctiveness of Chalgrove?

- 1196 respondents
- Please see Report Appendix for comments
- Detailed results overleaf

SUMMARY OF RESULTS

| | |
|---------------------------------|-------------|
| Regular community events | 562 |
| Feeling of security | 911 |
| A good village centre | 876 |
| Sense of community belonging | 420 |
| Active consultation with police | 355 |
| Wide variety of organisations | 576 |
| TOTAL CHOICES | 3700 |

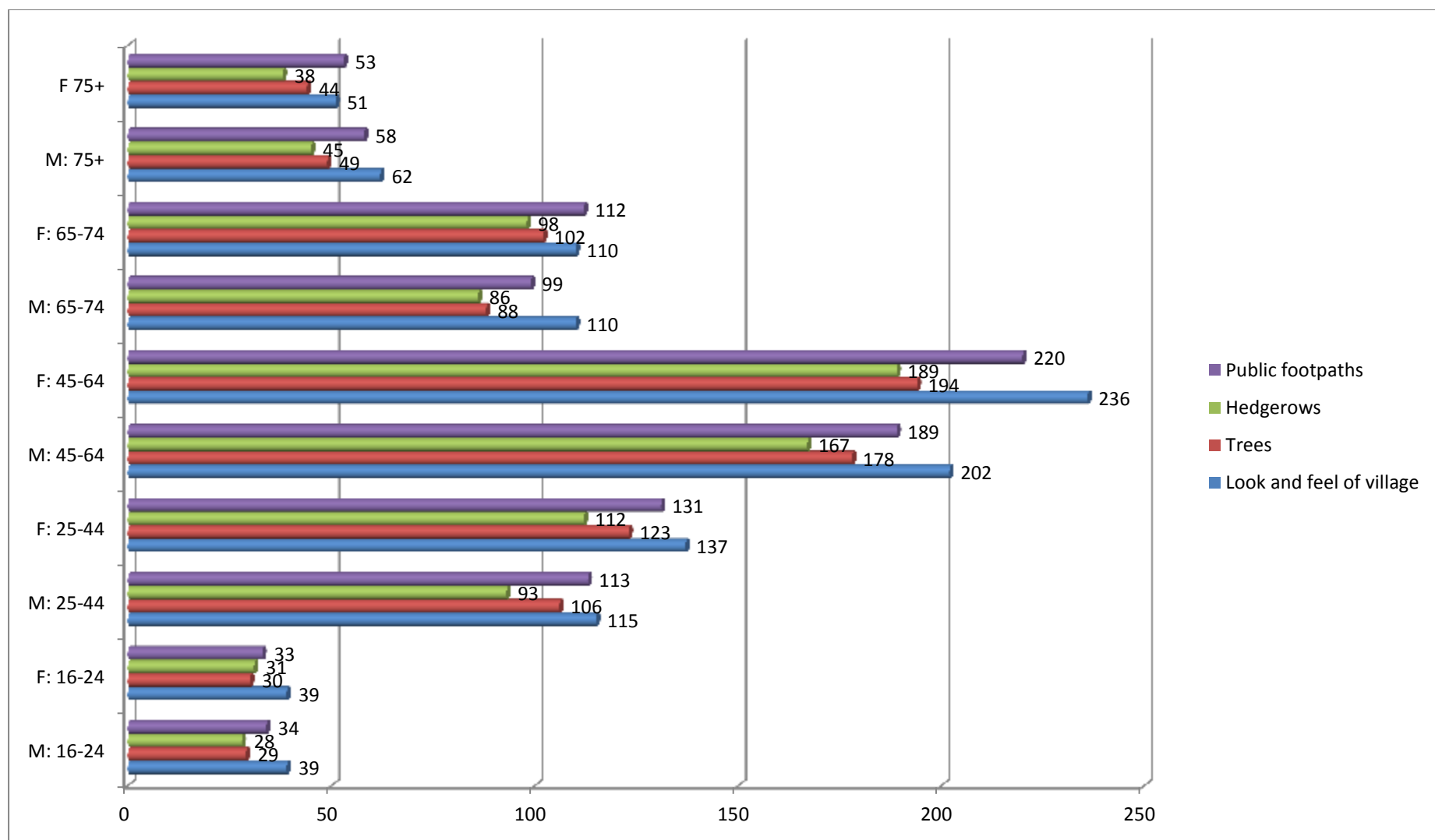


9. What existing aspects of the village should be preserved / retained?

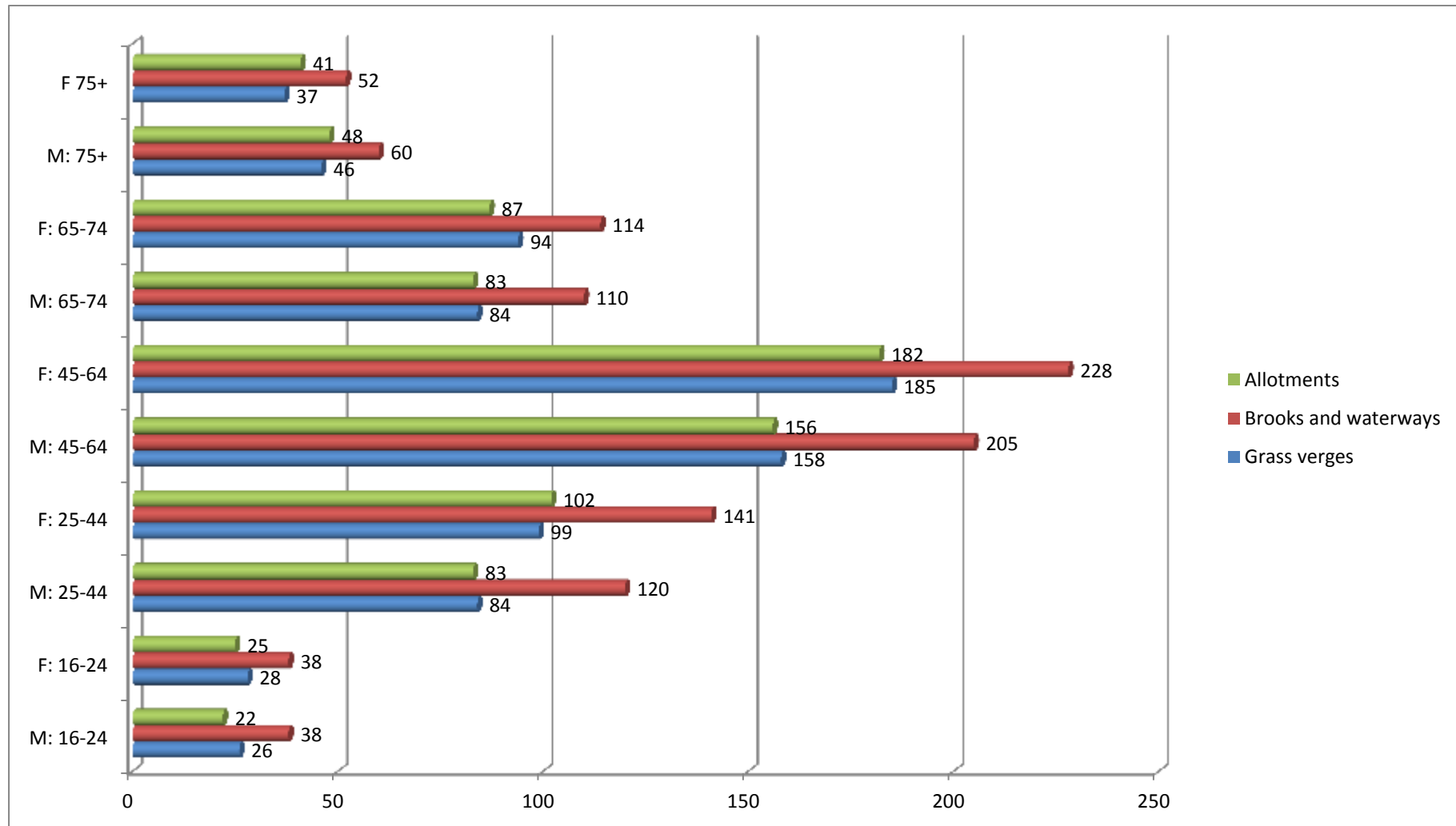
- 1214 respondents
- Please see Report Appendix for comments
- Detailed results overleaf

SUMMARY OF RESULTS

| | |
|--------------------------|-------------|
| Look and feel of village | 1101 |
| Trees | 943 |
| Hedgerows | 887 |
| Public footpaths | 1042 |
| Grass verges | 841 |
| Brooks and waterways | 1106 |
| Allotments | 829 |
| TOTAL CHOICES | 6749 |



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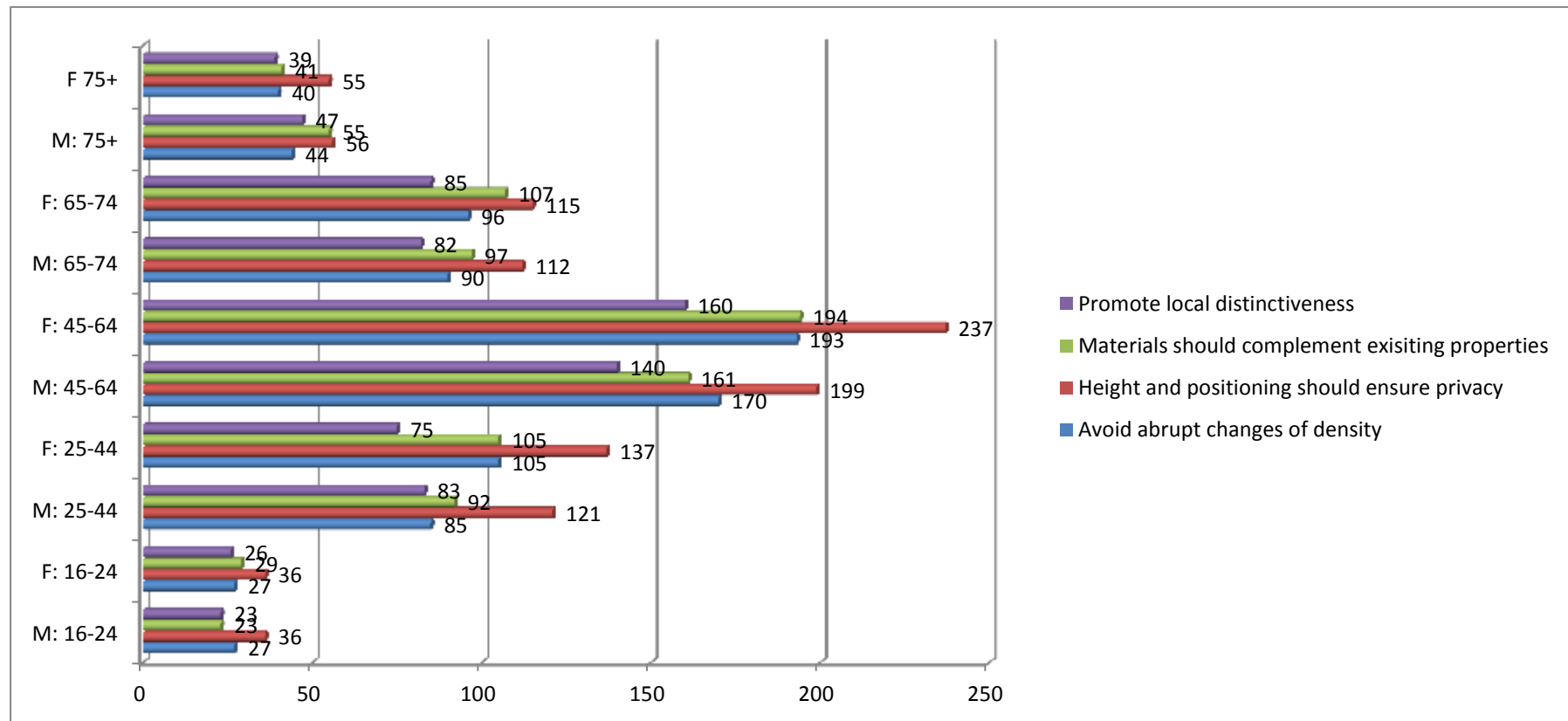


10. What do you consider to be important for any development close to existing homes?

- 1184 respondents
- Please see Report Appendix for comments

SUMMARY OF RESULTS

| | |
|---|-------------|
| Avoid abrupt changes of density | 877 |
| Height and positioning should ensure privacy | 1104 |
| Materials should complement existing properties | 904 |
| Promote local distinctiveness | 760 |
| TOTAL CHOICES | 3645 |

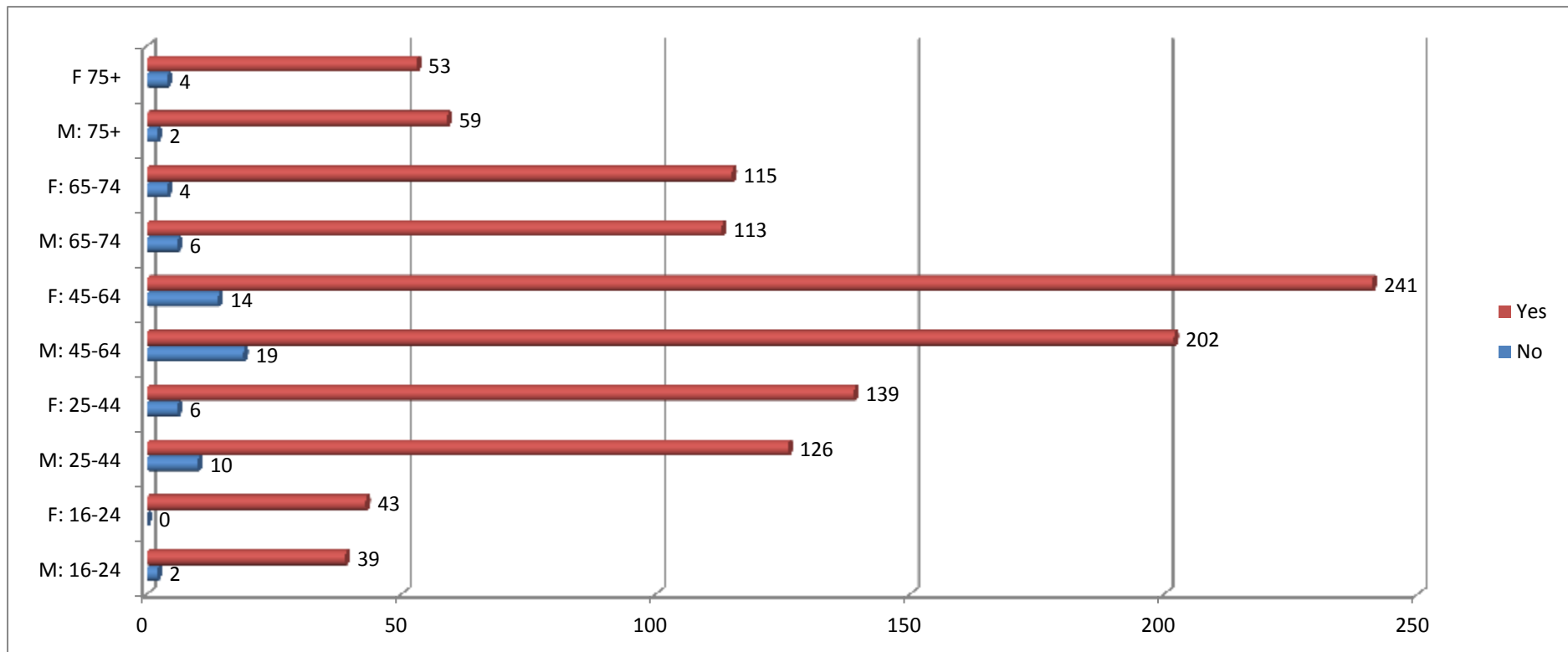


11. Taking into account what is written above, should all new homes be built to higher energy efficiency standards as recommended in the government's Code for Sustainable Homes?

- 1197 respondents
- Please see Report Appendix for comments

SUMMARY OF RESULTS

| | |
|--------------|-------------|
| Yes | 1130 |
| No | 67 |
| TOTAL | 1197 |

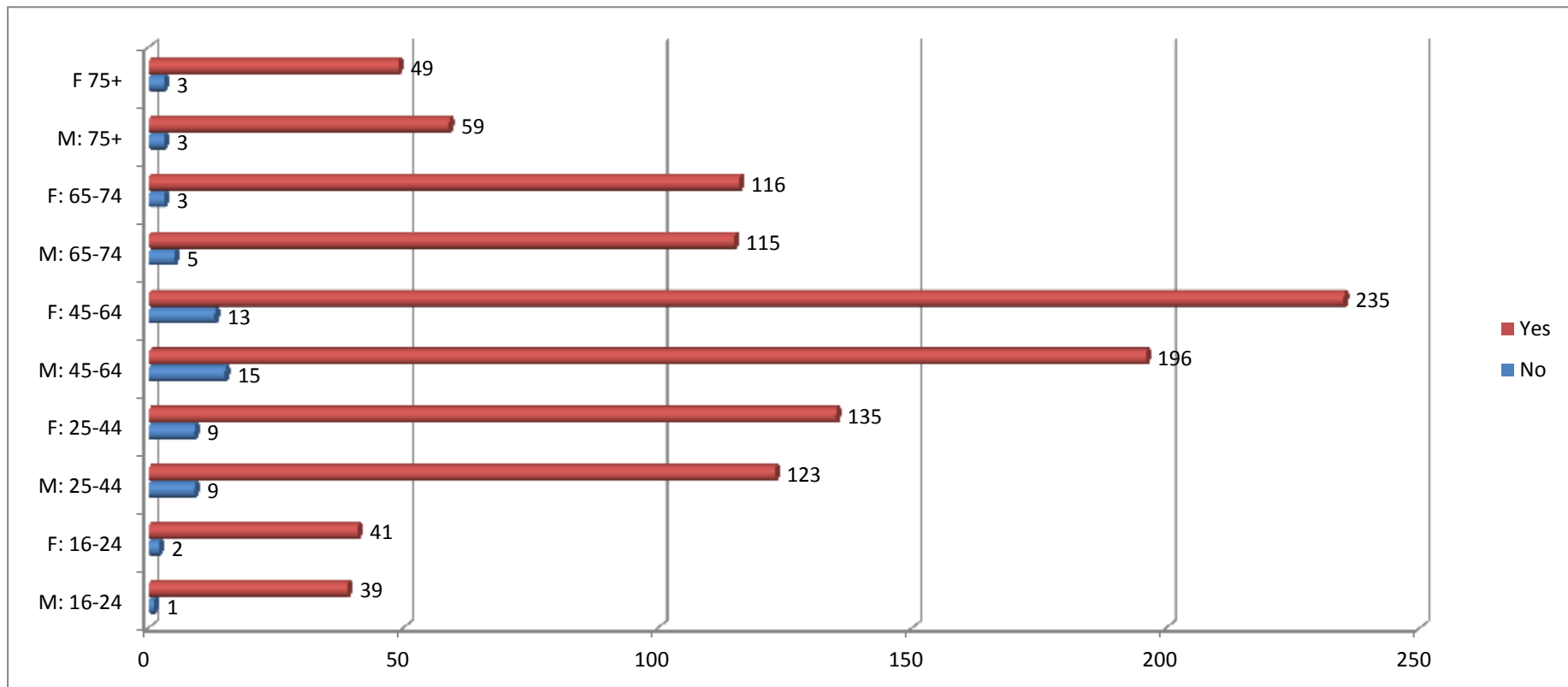


12. Should all new homes be built to higher water efficiency standards as recommended in the government's Code for Sustainable Homes?

- 1171 respondents
- Please see Report Appendix for comments

SUMMARY OF RESULTS

| | |
|--------------|-------------|
| Yes | 1108 |
| No | 63 |
| TOTAL | 1171 |

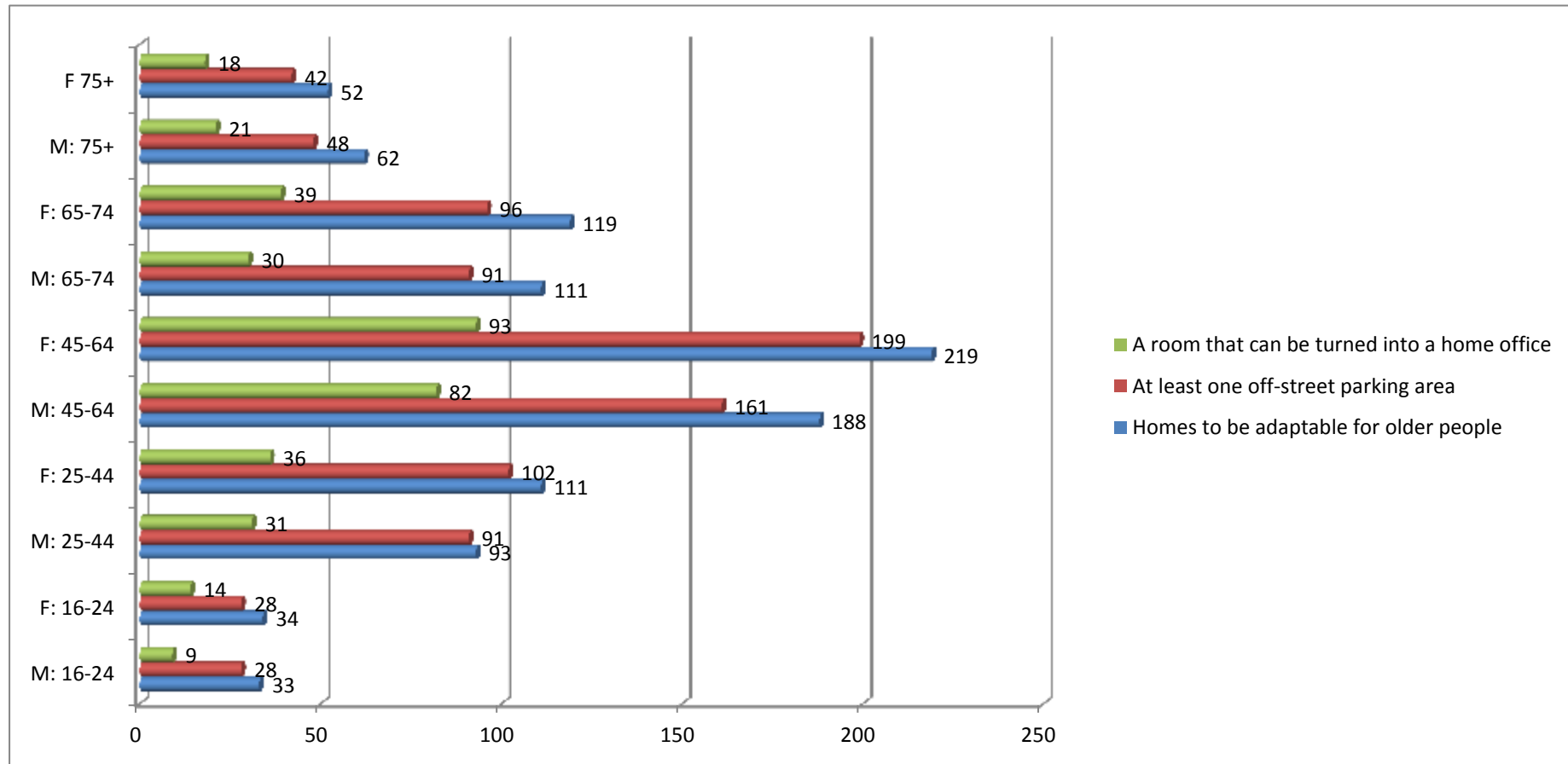


13. If new developments could accommodate lifetime home designs, what aspects of it would you like to see?

- 1158 respondents
- Please see Report Appendix for comments

SUMMARY OF RESULTS

| | |
|--|-------------|
| Homes to be adaptable for older people | 1022 |
| At least on off-street parking area | 886 |
| A room that can be turned into a home office | 373 |
| TOTAL CHOICES | 2281 |

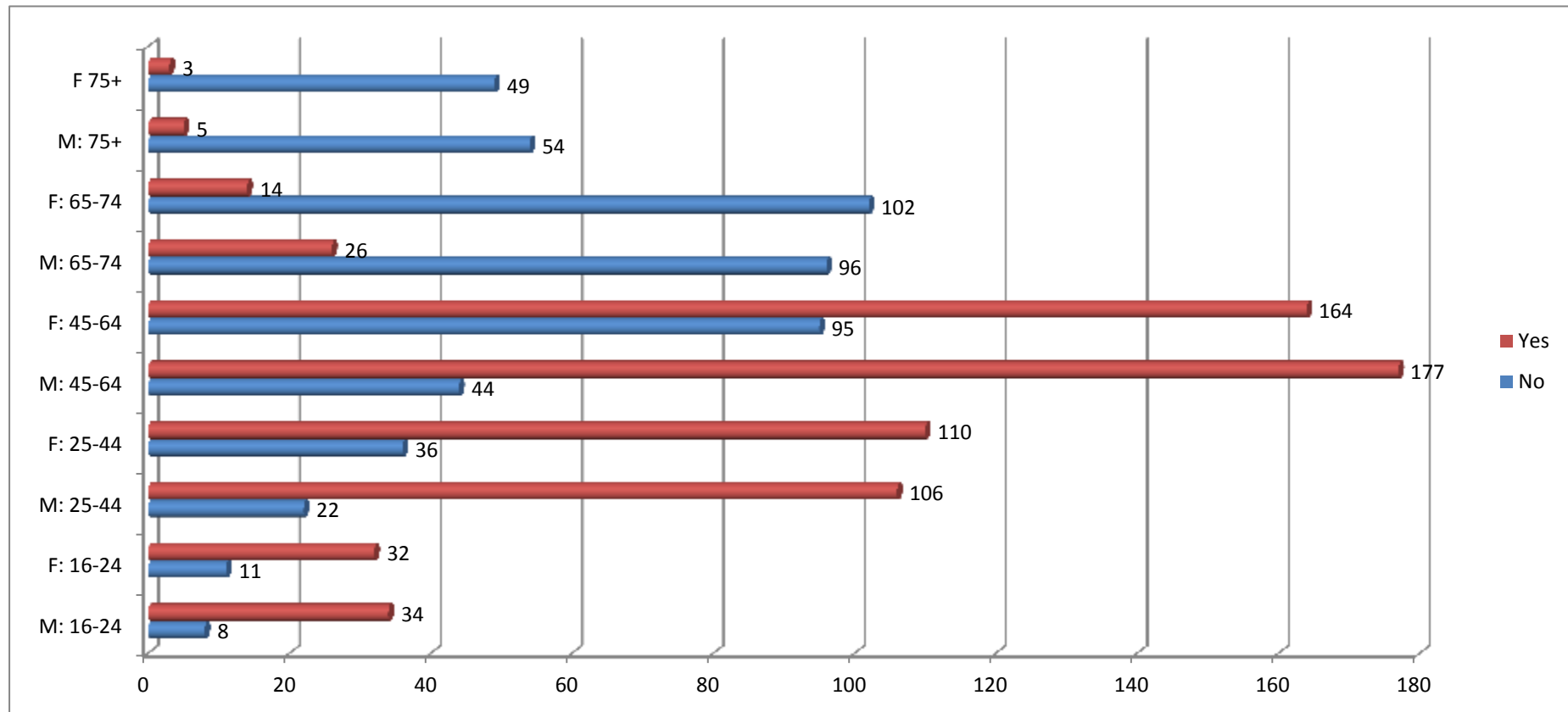


14. Do you work or study outside Chalgrove?

- 1188 respondents

SUMMARY OF RESULTS

| | |
|--------------|-------------|
| Yes | 671 |
| No | 517 |
| TOTAL | 1188 |

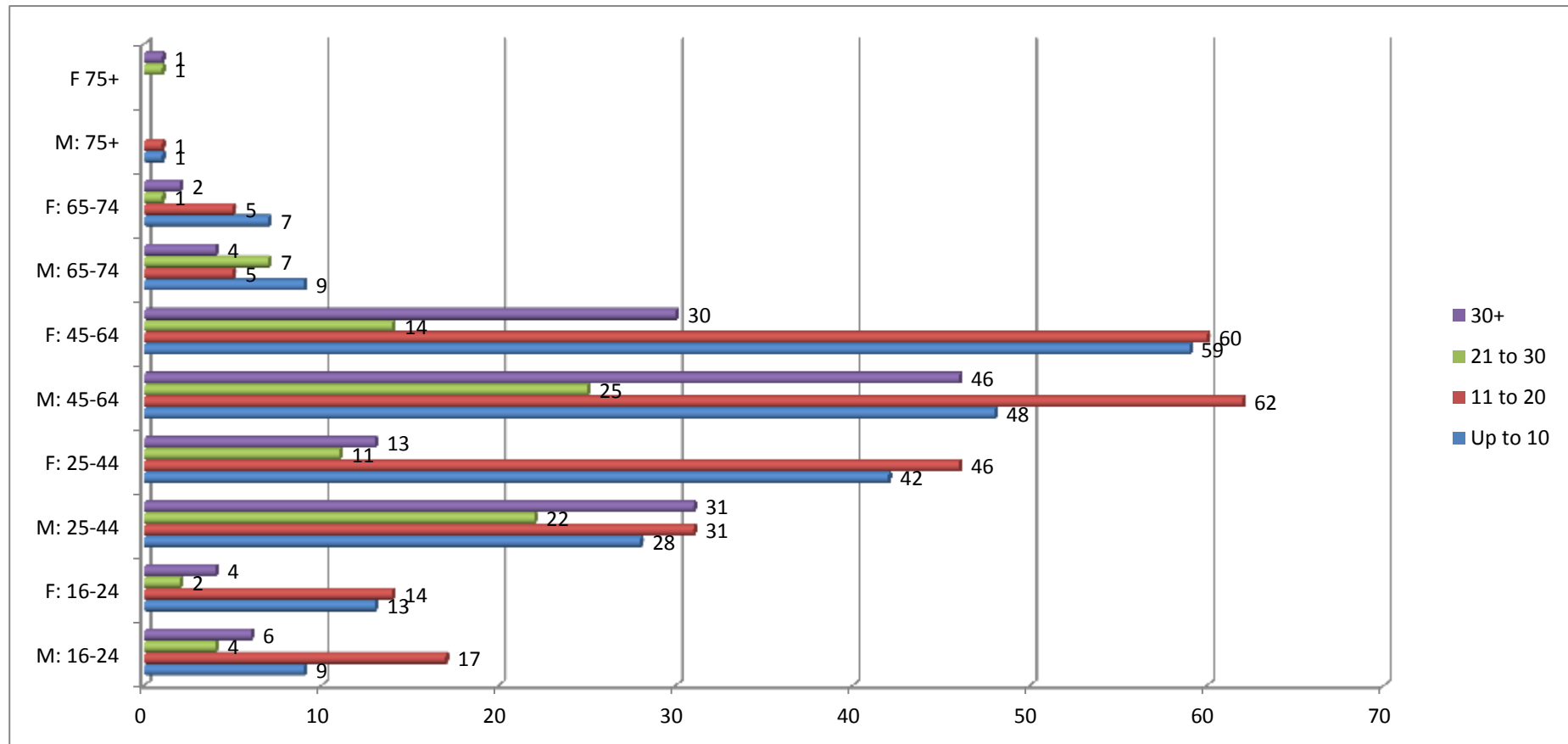


15. If so how far [how many miles] do you commute?

- 681 respondents

SUMMARY OF RESULTS

| | |
|----------------|------------|
| Up to 10 miles | 216 |
| 11 to 20 | 241 |
| 21 to 30 | 87 |
| 30+ | 137 |
| TOTAL | 681 |

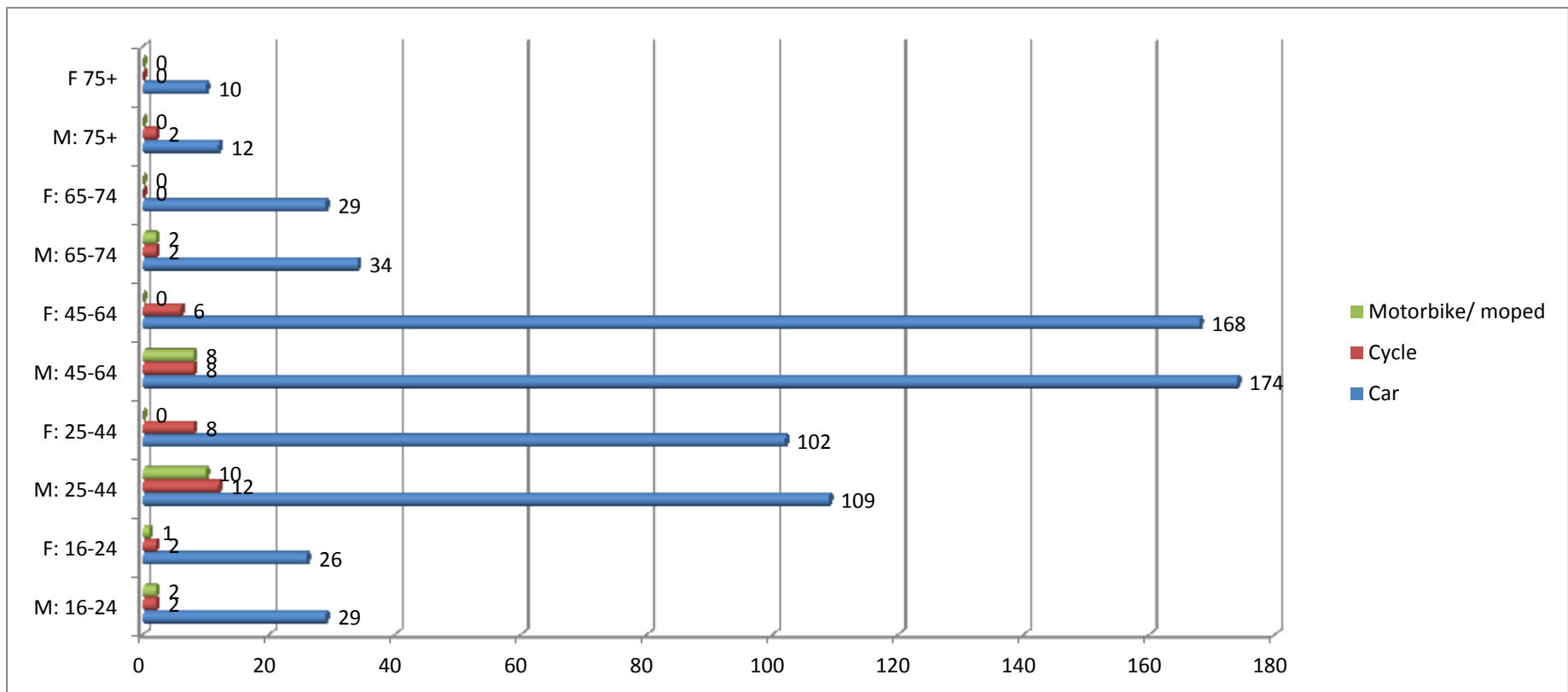


16. What transport do you use to commute?

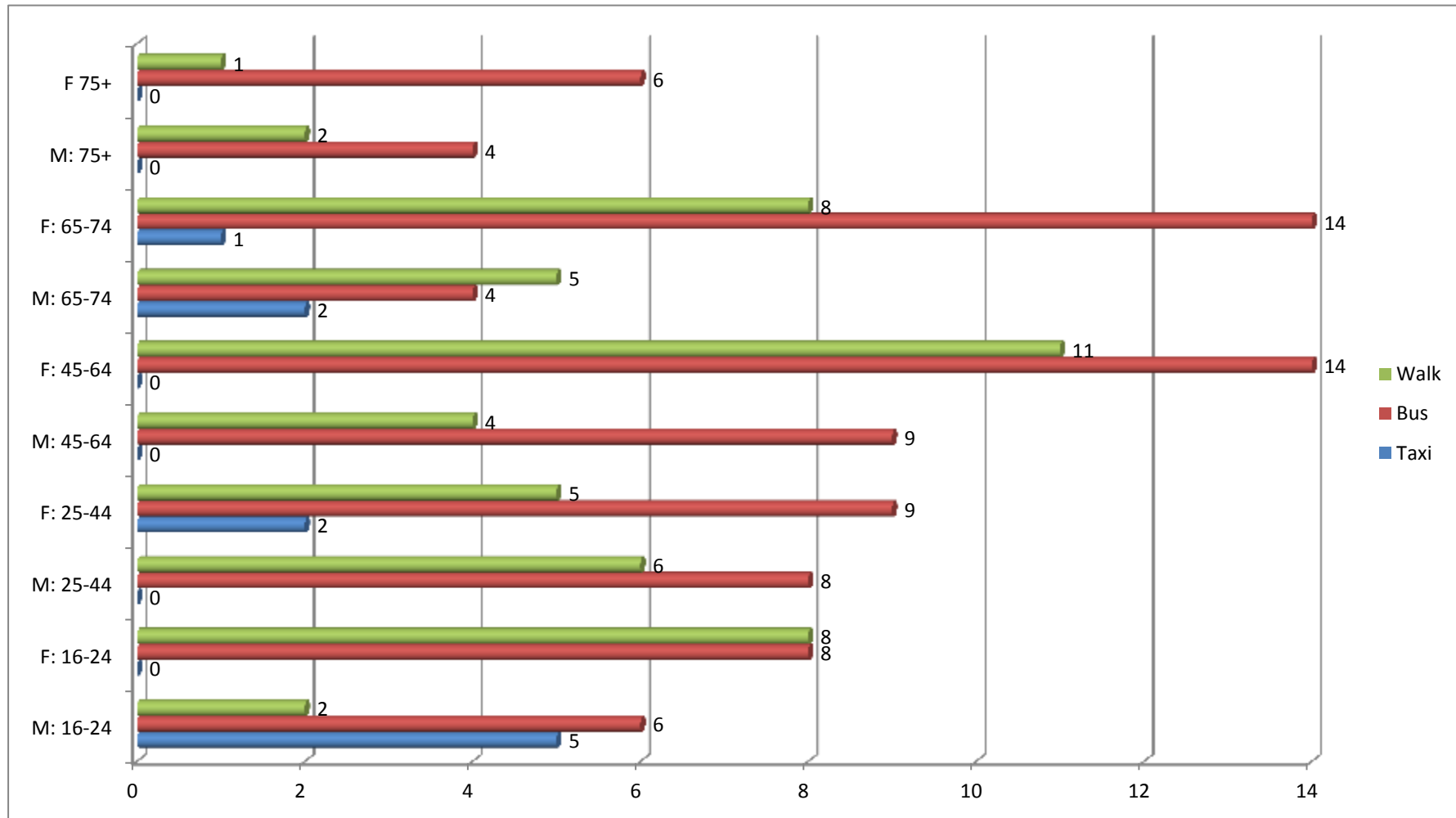
- 749 respondents
- Please see Report Appendix for comments

SUMMARY OF RESULTS

| | |
|------------------|------------|
| Car | 693 |
| Cycle | 42 |
| Motorbike/ moped | 23 |
| Taxi | 10 |
| Bus | 82 |
| Walk | 52 |
| TOTAL | 902 |

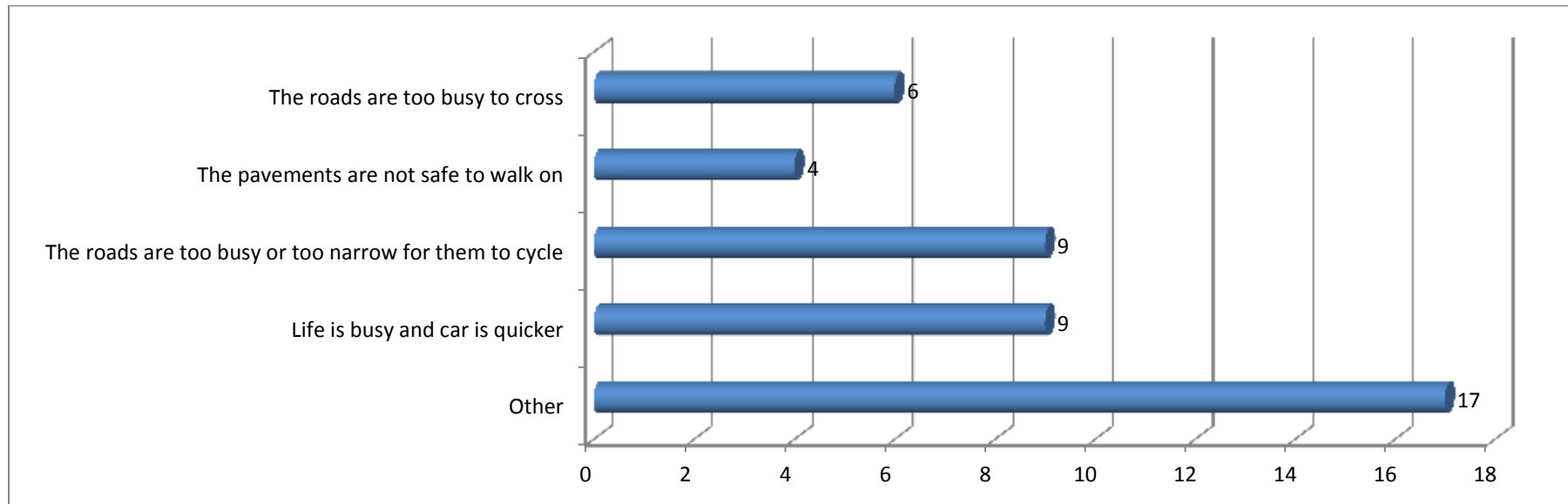


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17. If you have children who travel to school by car then please tell us the reasons.

- 148 respondents
- The 103 respondents 'not applicable' to this question have been excluded from the results



Other:

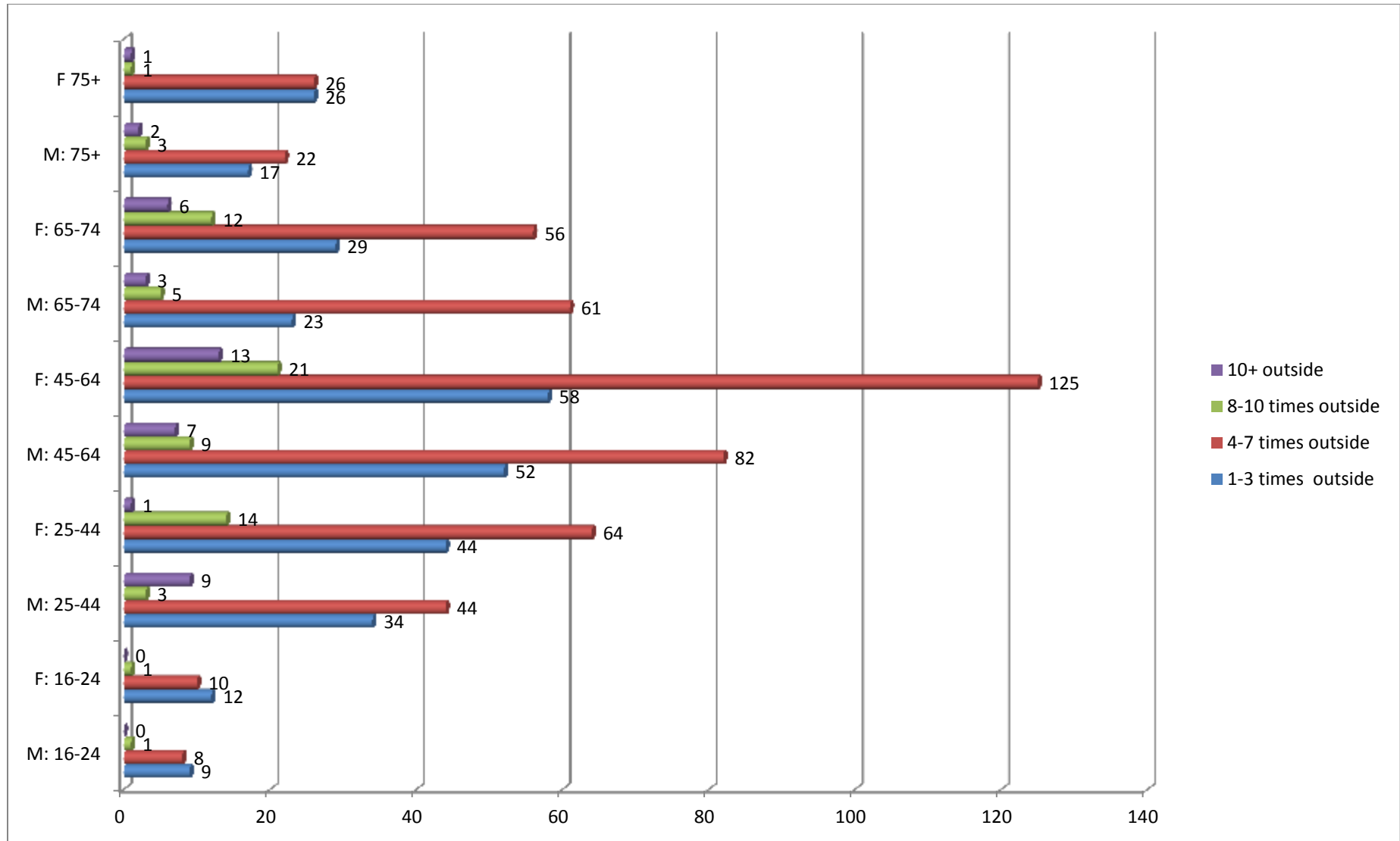
| | |
|--------------------------------|---|
| Too far to cycle or walk | 9 |
| No public transport to school | 6 |
| No public transport to nursery | 2 |

18. How many times a month do you shop for groceries inside Chalgrove, outside Chalgrove, or using the internet?

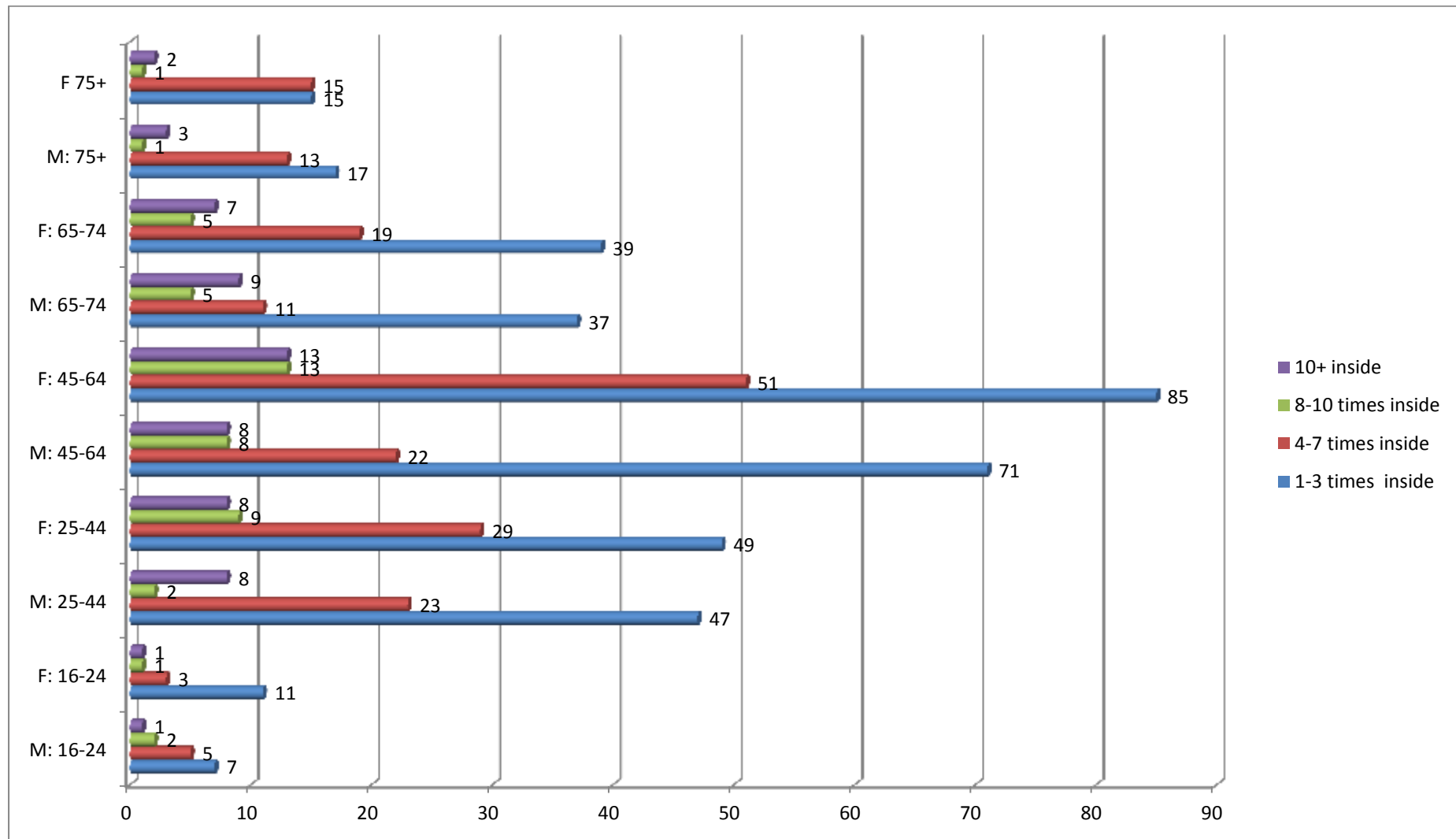
- 1015 respondents
- Detailed results overleaf

SUMMARY OF RESULTS

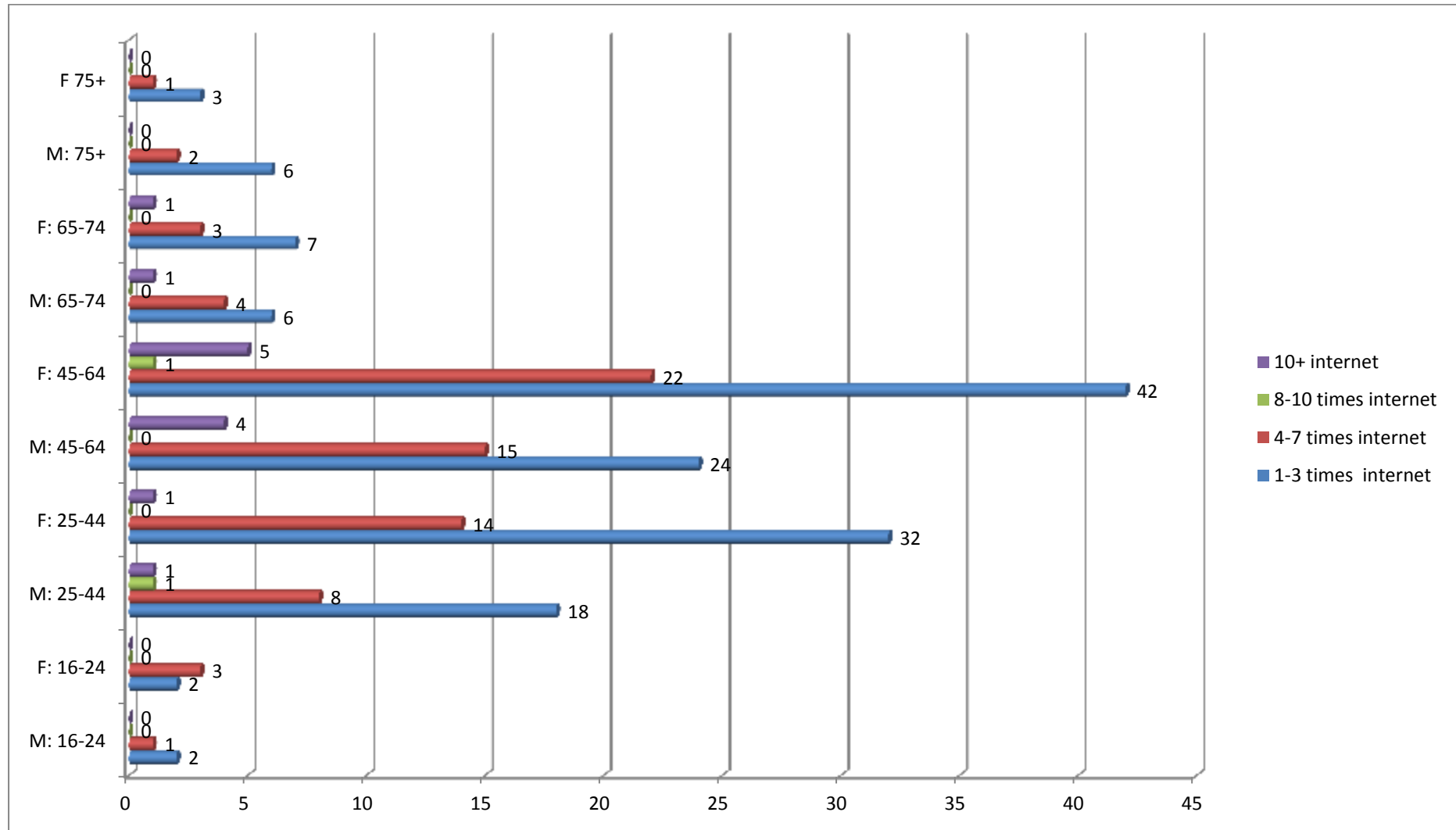
| | |
|---------------------|-------------|
| 1-3 times outside | 304 |
| 4-7 times outside | 498 |
| 8-10 times outside | 70 |
| 10+ outside | 42 |
| 1-3 times inside | 378 |
| 4-7 times inside | 191 |
| 8-10 times inside | 47 |
| 10+ inside | 60 |
| 1-3 times internet | 142 |
| 4-7 times internet | 73 |
| 8-10 times internet | 2 |
| 10+ internet | 13 |
| TOTAL | 1820 |



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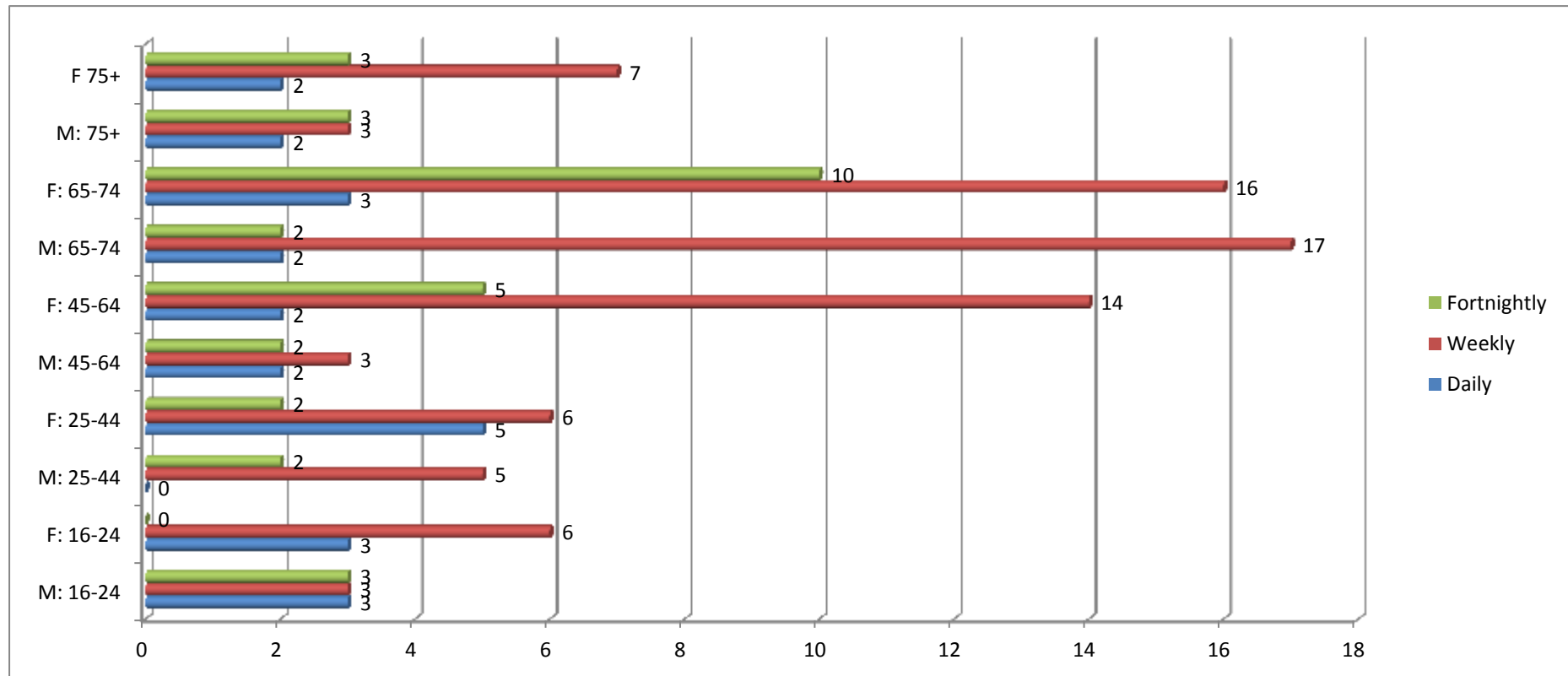


19. How often do you use the local bus services?

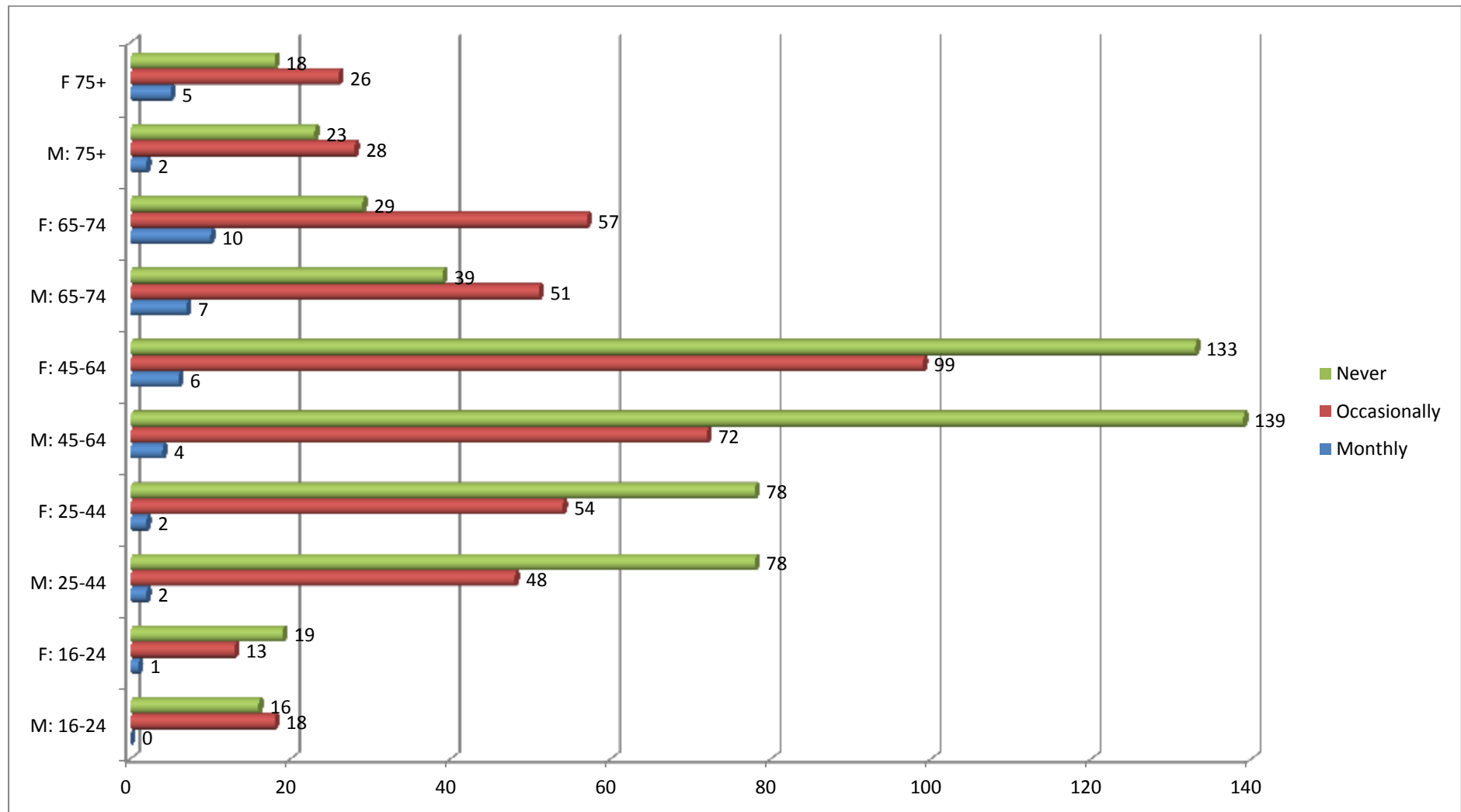
- 1213 responses

SUMMARY OF RESULTS

| | |
|--------------|-------------|
| Daily | 24 |
| Weekly | 80 |
| Fortnightly | 32 |
| Monthly | 39 |
| Occasionally | 466 |
| Never | 572 |
| TOTAL | 1213 |



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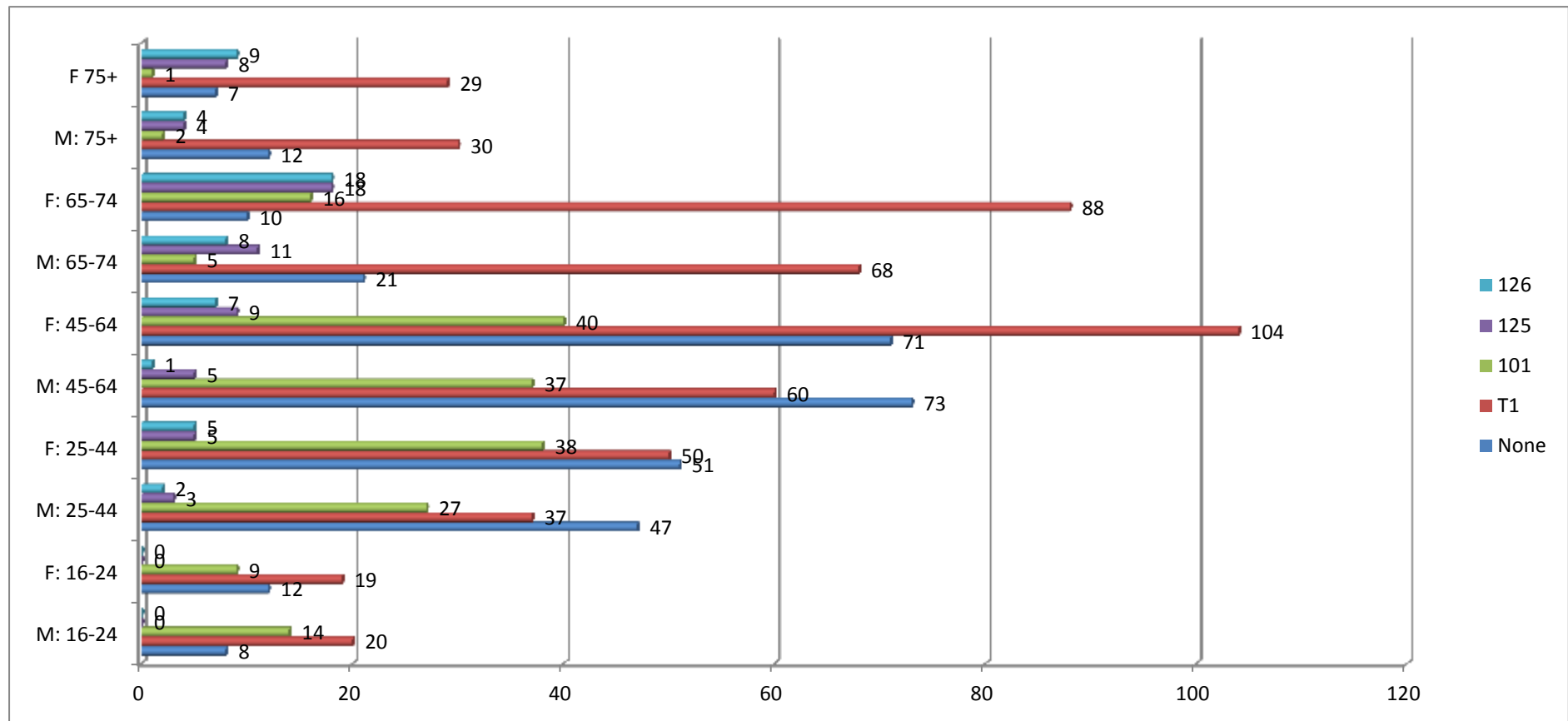


20. Which local bus service do you use?

- 1123 respondents

SUMMARY OF RESULTS

| | |
|--------------|-------------|
| None | 312 |
| T1 | 505 |
| 101 | 189 |
| 125 | 63 |
| 126 | 54 |
| TOTAL | 1123 |



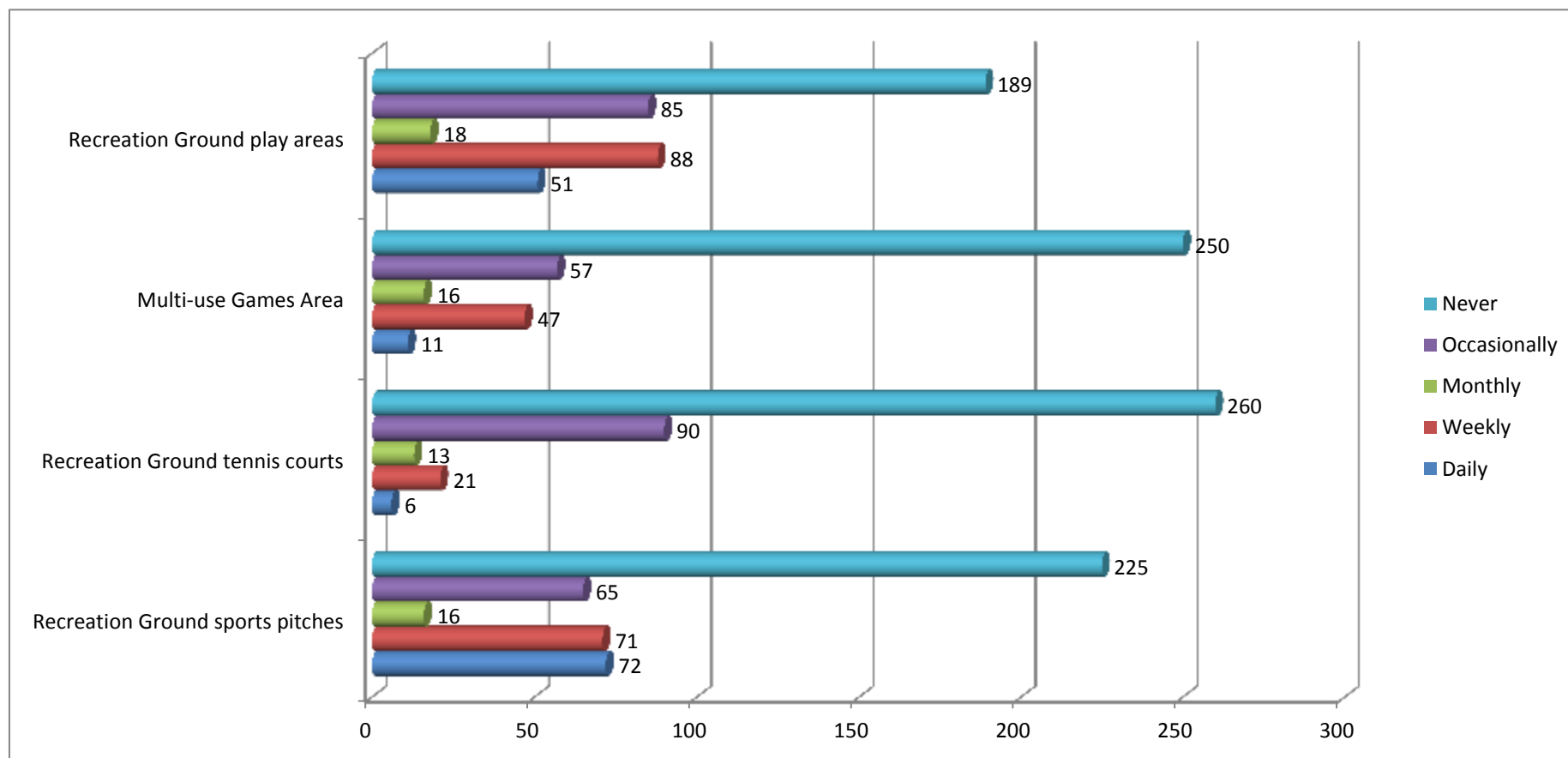
21. If you could improve the bus service, where would a bus run and at what time on what days?

- 225 suggestions

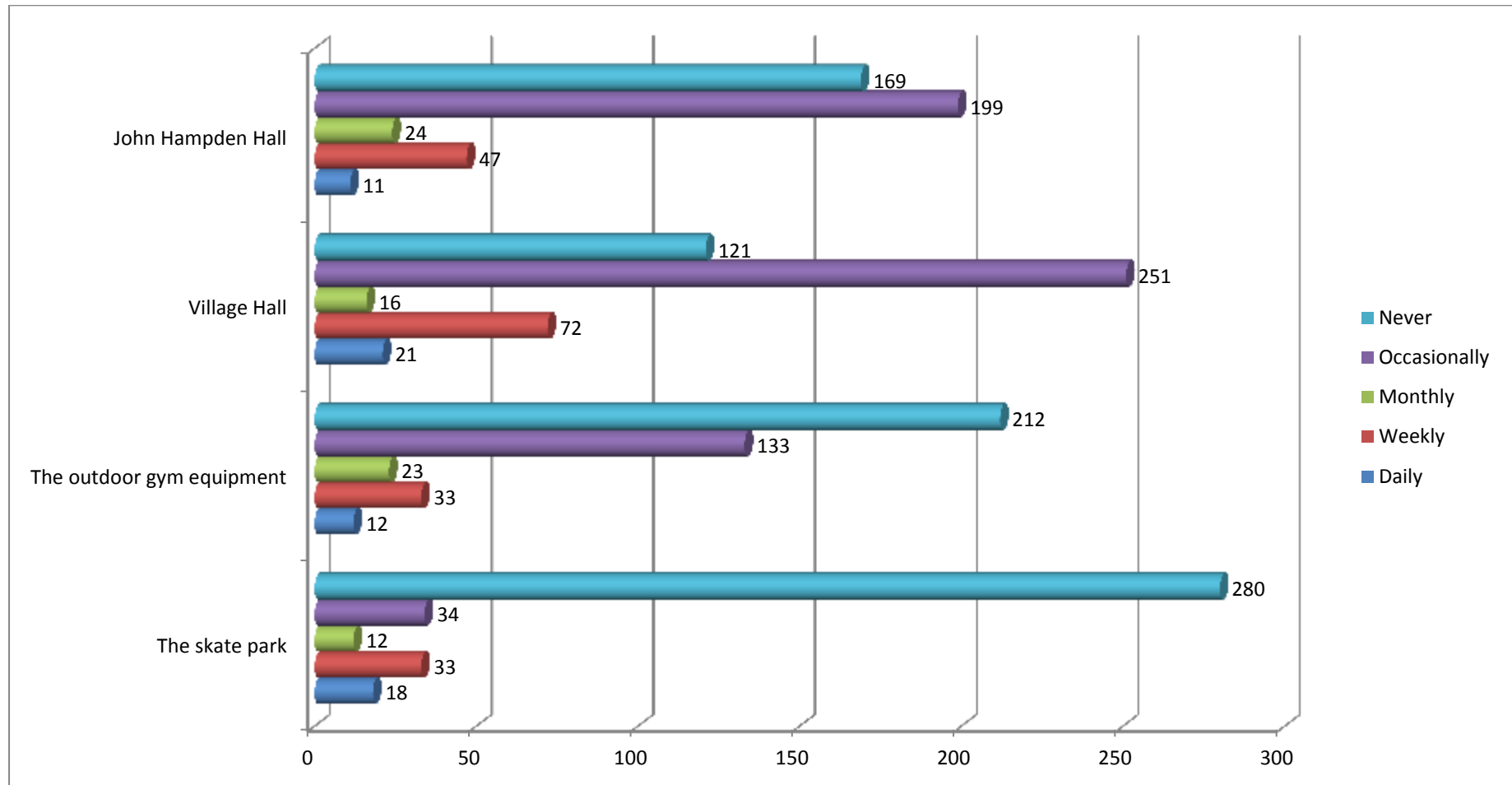
| | | | | | |
|--|----|--------------------------------------|----|---------------------------|----|
| Better service to Oxford | 64 | Benson/Wallingford | 30 | Improved service to Thame | 30 |
| Lewknor (Oxford Tube) | 23 | Reading | 16 | Henley | 12 |
| High Wycombe | 8 | Improve T1 (more frequent services) | 7 | Cowley | 7 |
| More frequent/better services on existing routes | 5 | Improve 101 (more frequent services) | 3 | Didcot | 3 |
| Kassam Stadium | 3 | Abingdon | 3 | Watlington | 2 |
| Wheatley | 2 | Service good as it is | 2 | Bigger buses | 2 |
| Wantage | 1 | Aylesbury | 1 | Thornhill Park and Ride | 1 |
| | | | | | |

22. Approximately how often does your household use these existing facilities?

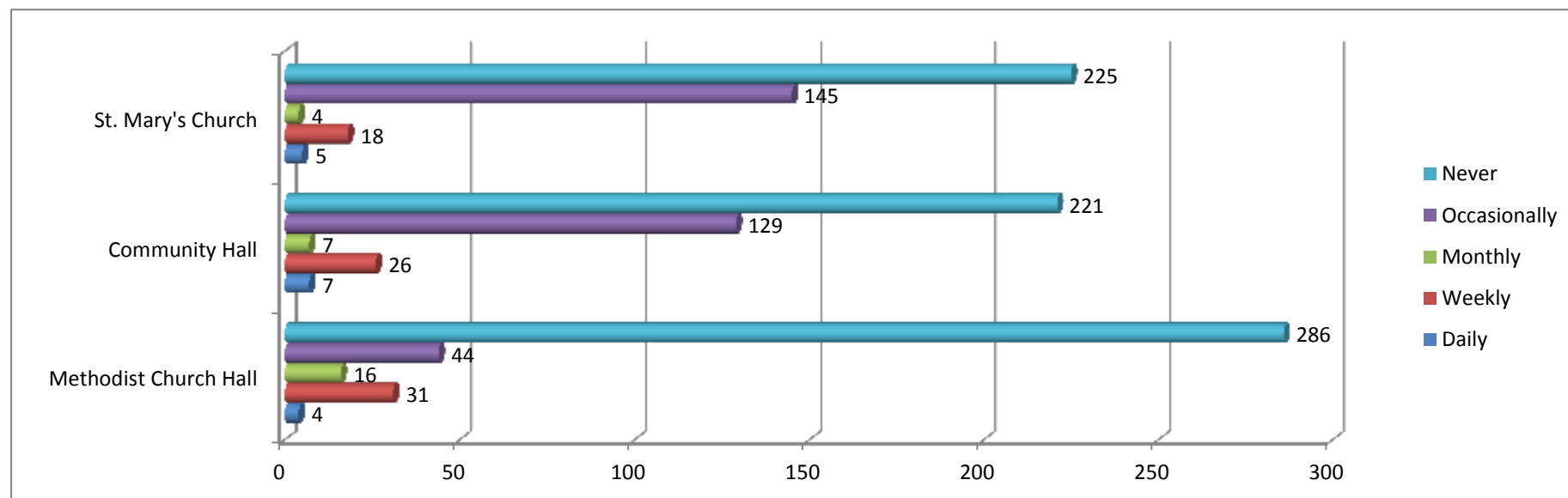
- 595 respondents
- There were 23 'other' suggestions- see below
- Please see Report Appendix for comments



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Other:

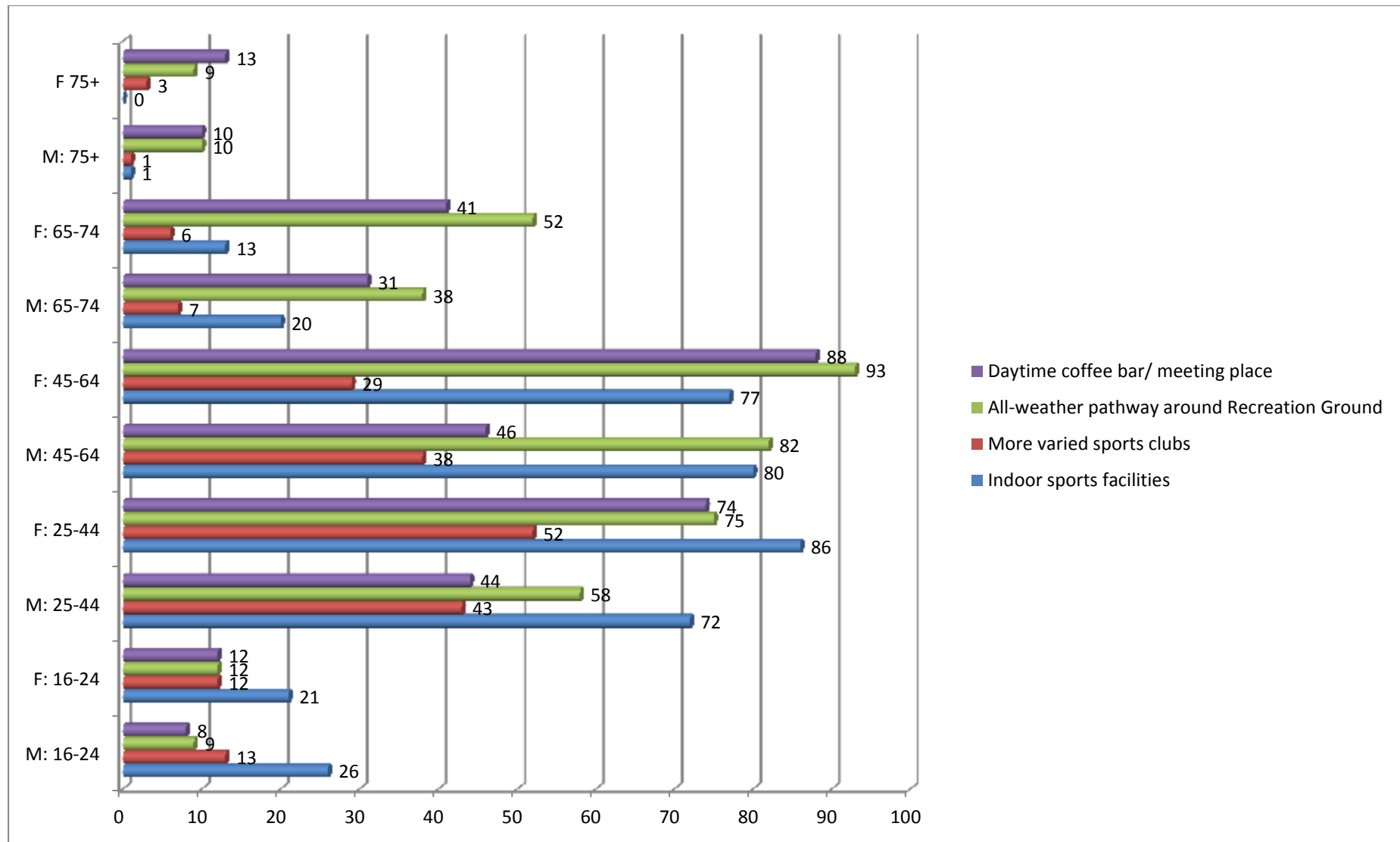
| | |
|------------------------------------|---|
| Children's centre | 7 |
| Field beside the Recreation Ground | 6 |
| Paths and lanes | 6 |
| Back room at the Red Lion | 2 |
| Royal British Legion | 1 |
| Picnic Hamper Café | 1 |

23. If additional facilities were provided, which of the following would you use?

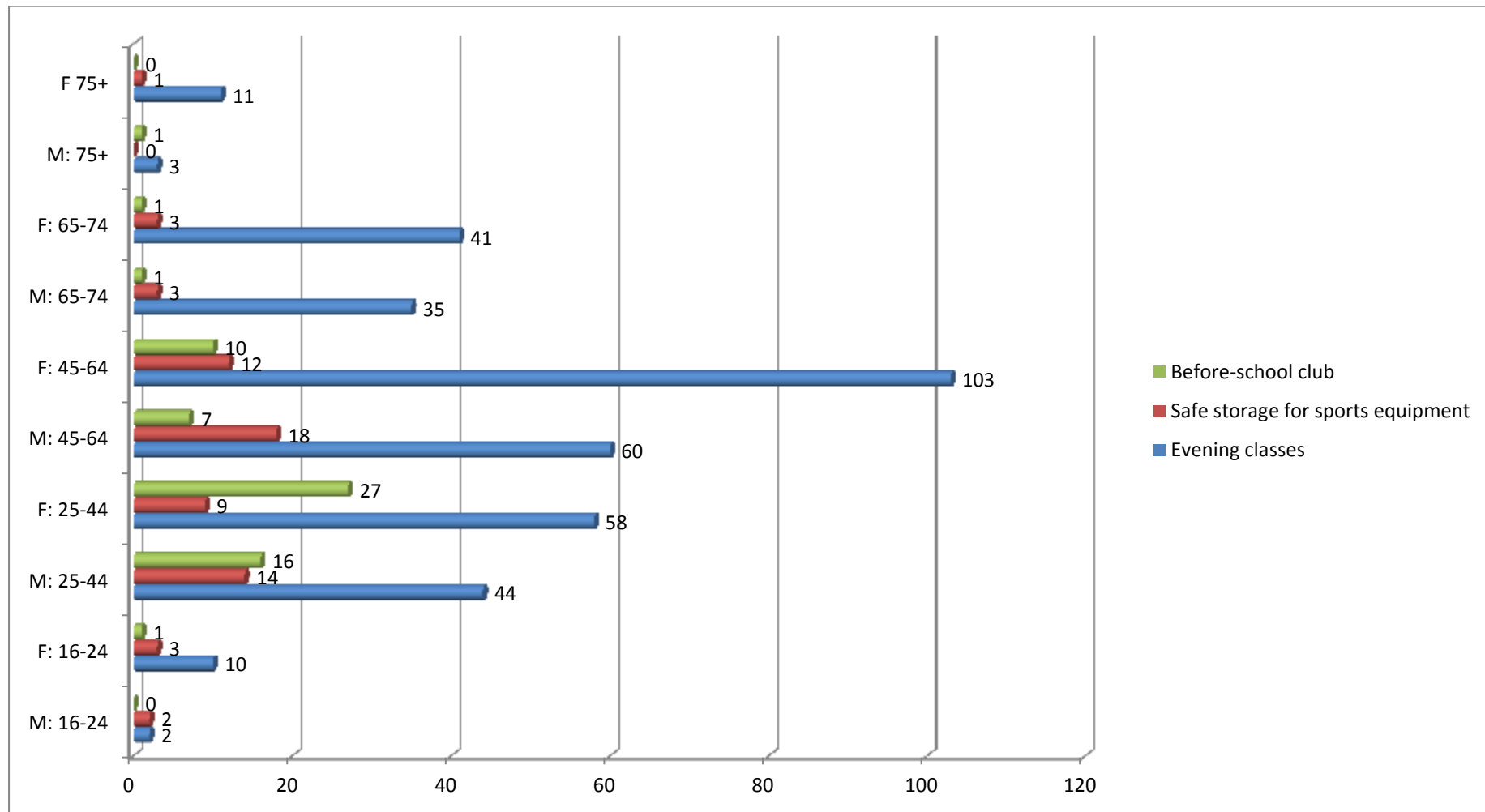
- 914 respondents
- There were 31 'other' suggestions- see below
- Detailed results overleaf

SUMMARY OF RESULTS

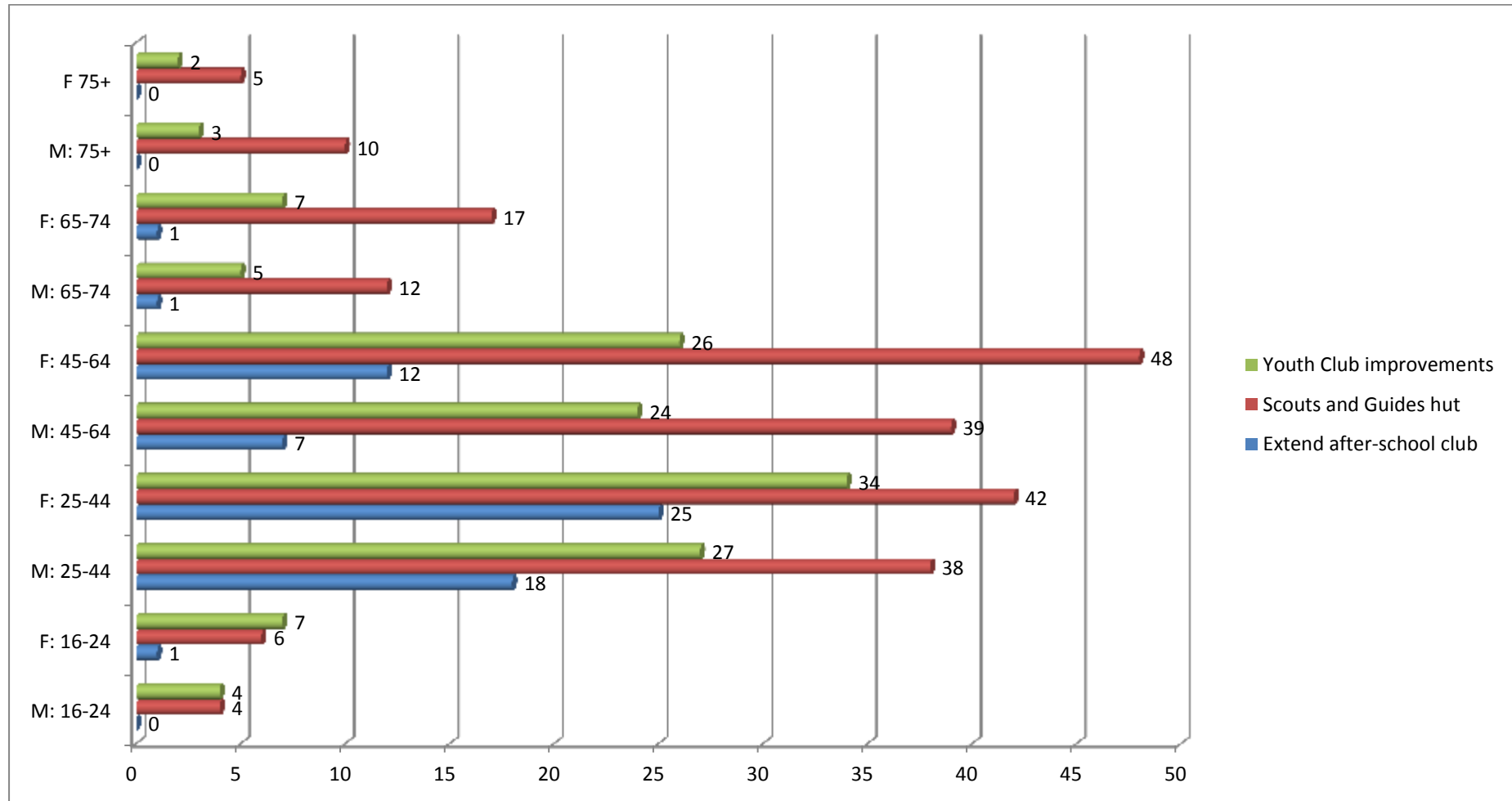
| | |
|--|-------------|
| Indoor sports facilities | 396 |
| More varied sports clubs | 204 |
| All-weather pathway around Recreation Ground | 438 |
| Daytime coffee bar/ meeting place | 367 |
| Evening classes | 367 |
| Safe storage for sports equipment | 65 |
| Before-school club | 64 |
| Extend after-school club | 65 |
| Scouts and Guides hut | 221 |
| Youth Club improvements | 139 |
| TOTAL CHOICES | 2326 |



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Other:

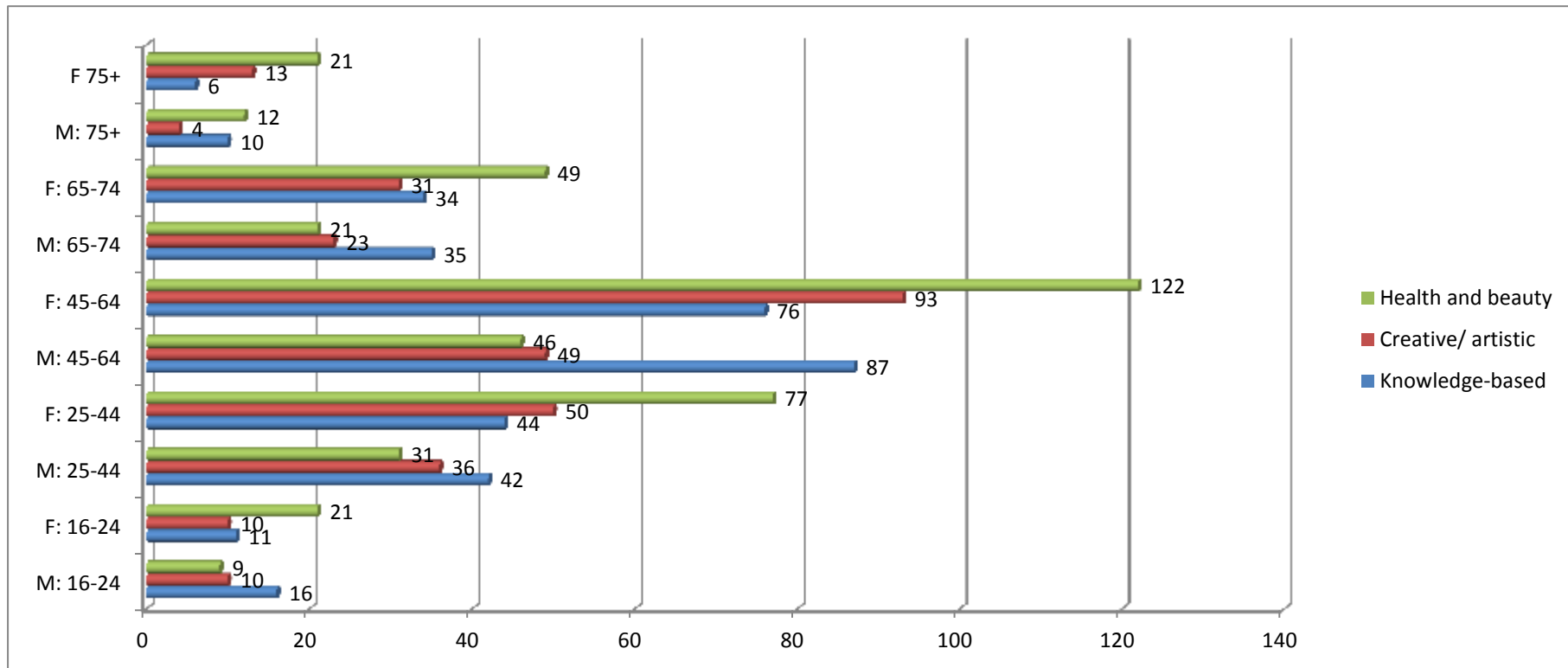
| | | | |
|---|----|--|---|
| Swimming pool (outdoor or indoor) | 12 | Leisure centre/ gym | 2 |
| Library | 2 | Facilities for pensioners | 2 |
| Running path | 2 | Cycling/ mountain biking club | 2 |
| Badminton/ squash courts | 2 | Recreation facilities for disable children | 1 |
| More facilities for children and youths | 1 | Heritage trail | 1 |
| Spinning (exercise) classes | 1 | More car parking near the hall | 1 |
| Better lighting near outdoor gym | 1 | Climbing wall | 1 |

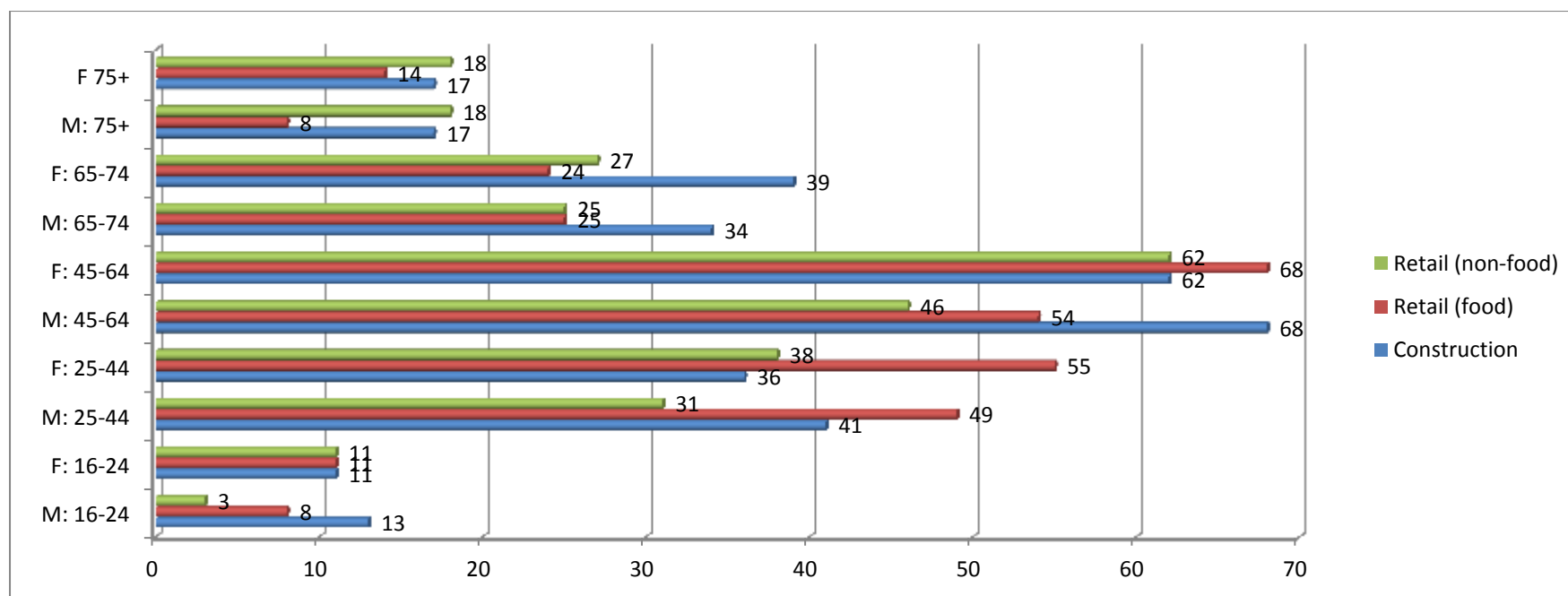
24. What types of additional business should we most encourage to start-up in or around Chalgrove if the opportunity arose?

- 920 respondents
- There were 74 'other' suggestions- see below

SUMMARY OF RESULTS

| | |
|----------------------|-------------|
| Knowledge-based | 361 |
| Creative/ artistic | 319 |
| Health and beauty | 409 |
| Construction | 338 |
| Retail (food) | 316 |
| Retail (non-food) | 279 |
| TOTAL CHOICES | 2022 |



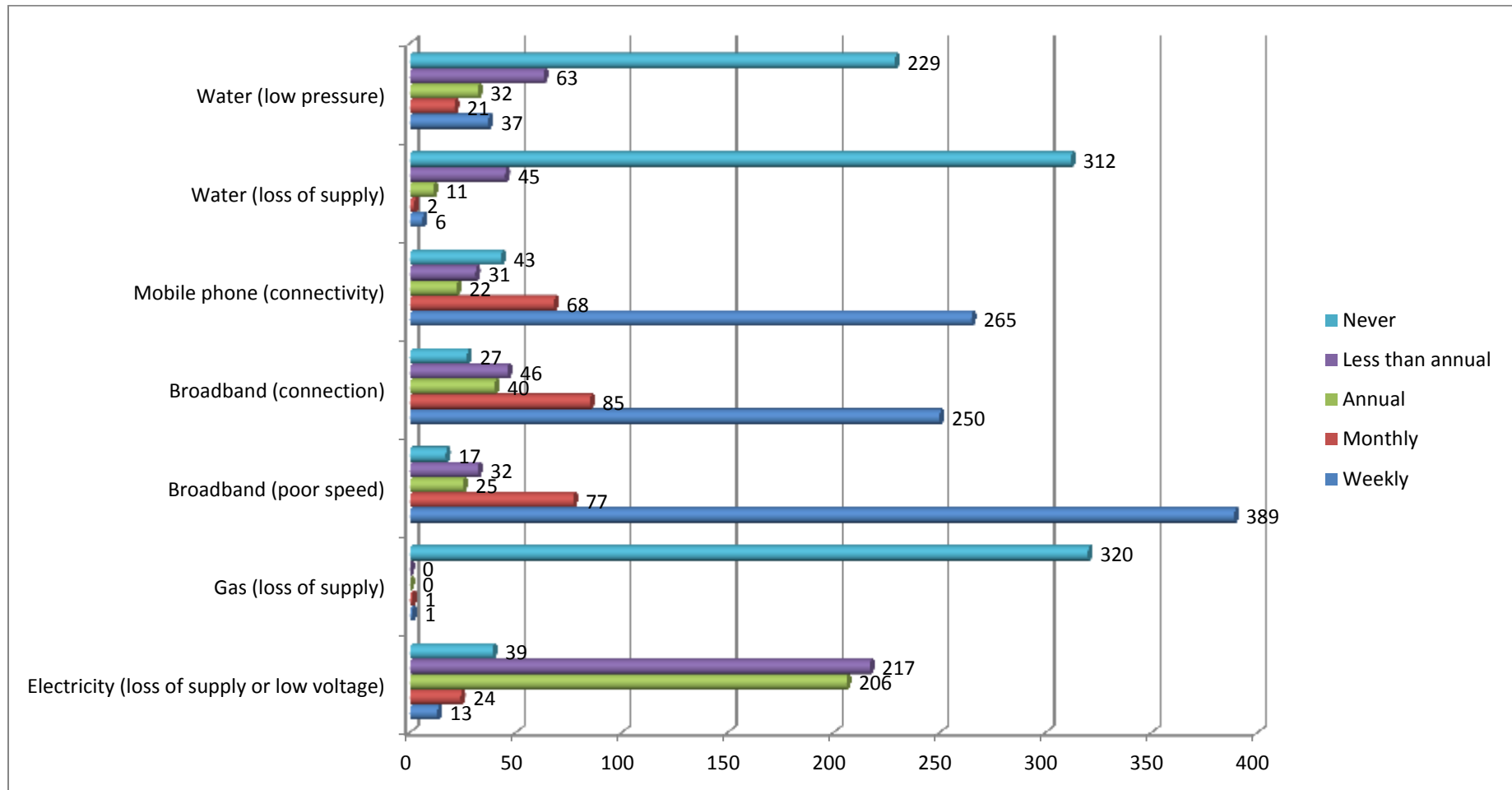


Other:

| | | | | | |
|------------------------|----|------------------------|----|------------------------|----|
| Bakery | 18 | Butcher | 15 | Café/ coffee/ tea-shop | 13 |
| Takeaway/ fast food | 6 | Bank | 3 | Hardware | 2 |
| Engineering | 2 | Dentist | 2 | Supermarket | 2 |
| Cleaning and gardening | 2 | Hairdresser | 1 | Restaurant | 1 |
| Solicitor practice | 1 | Cleaning and gardening | 1 | Shopping centre | 1 |
| Farm shop | 1 | Mechanic | 1 | Brewery | 1 |
| Child care | 1 | | | | |

25. In the last five years, has your household experienced any of the following problems?

- 625 respondents : 2996 total choices
- There were 16 'other' choices- see below
- Please see Report Appendix for comments

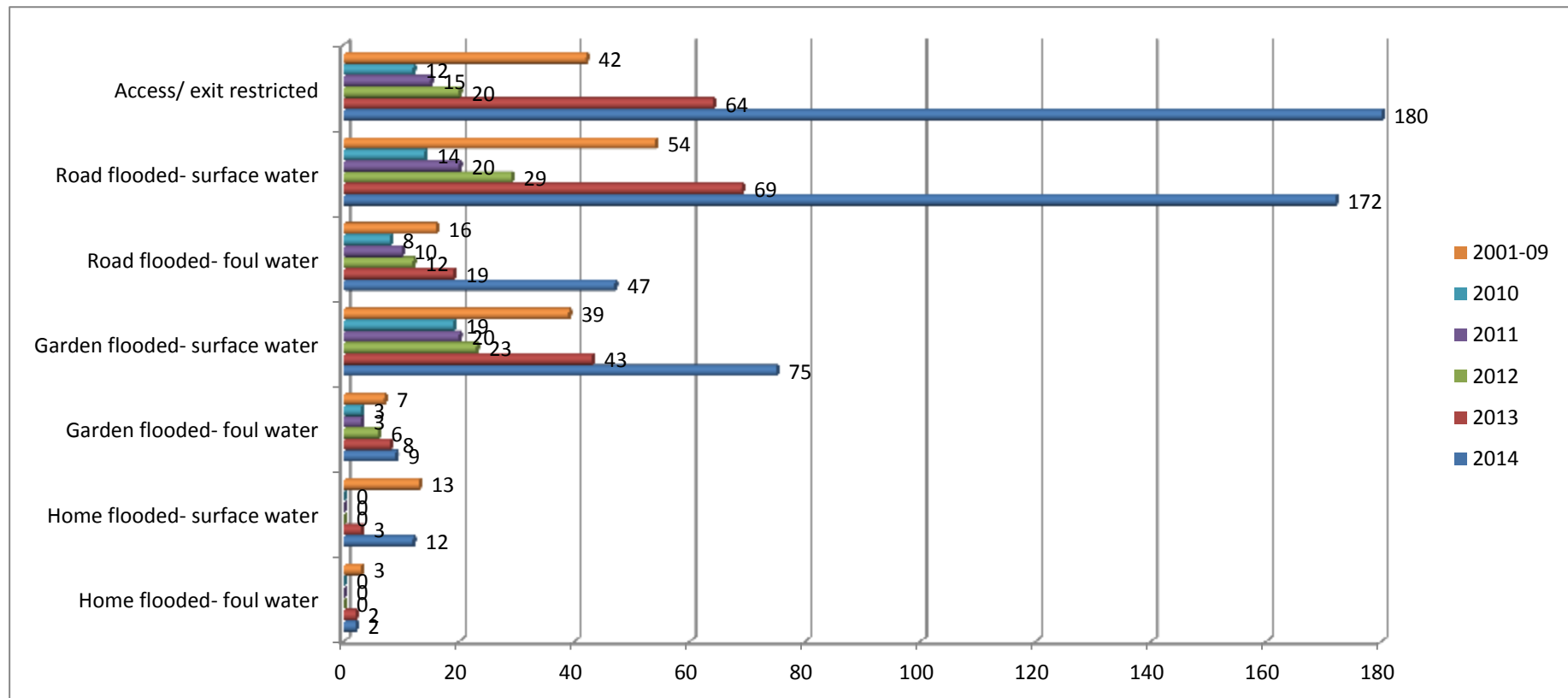


Other:

| | | | |
|--------------------------------------|---|-----------------------------------|---|
| Phone landline | 8 | Drainage | 5 |
| Noise pollution (Benson helicopters) | 1 | Cloudy and chlorine-tasting water | 1 |
| Sewers in poor condition | 1 | | |

26. As flooding is a particular problem in Chalgrove, if you have been affected by flooding please indicate when it occurred?

- 303 respondents : 1093 total instances
- Please see Report Appendix for comments

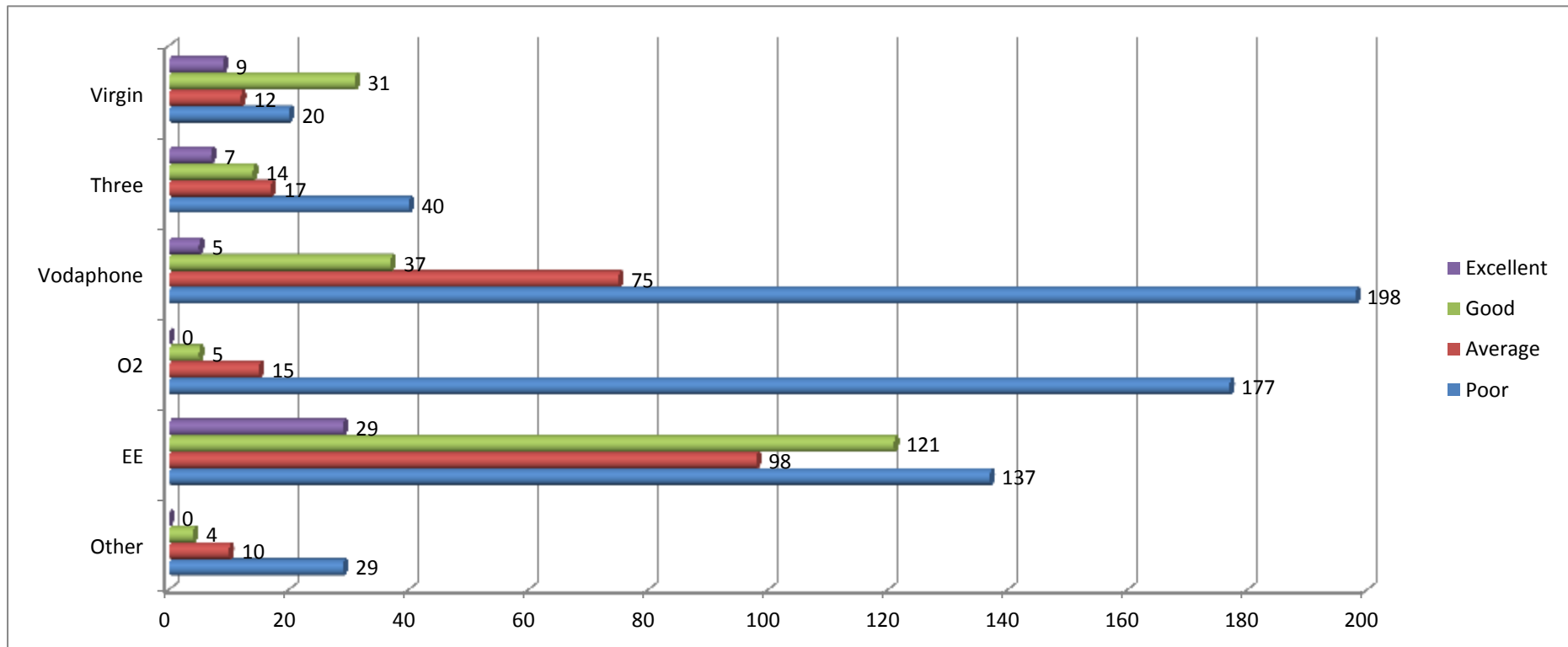


27. Do you have photographs or other evidence that you can email or enclose in the envelope with date and place of incident?

- 6 respondents emailed or sent evidence by post

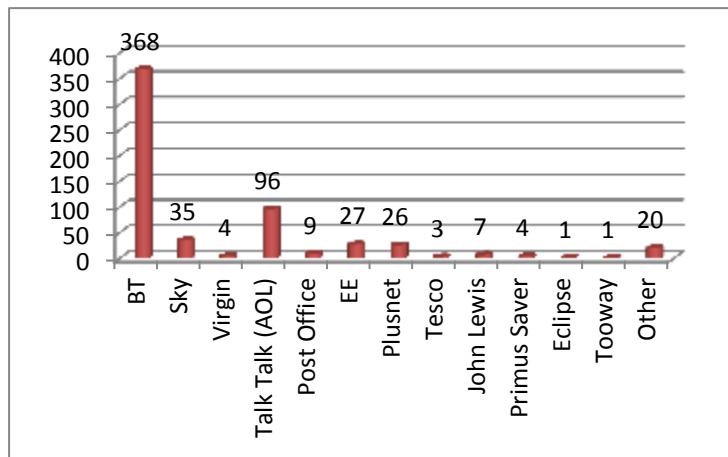
28. How do you rate the connectivity for the mobile phone service members of your household use?

- 616 respondents : 1090 examples



29. Broadband connectivity has been highlighted as an issue within Chalgrove; please could you tell us which broadband service you use?

- 584 respondents : 601 total broadband services
- 20 respondents selected 'other' with 13 further explaining-see below

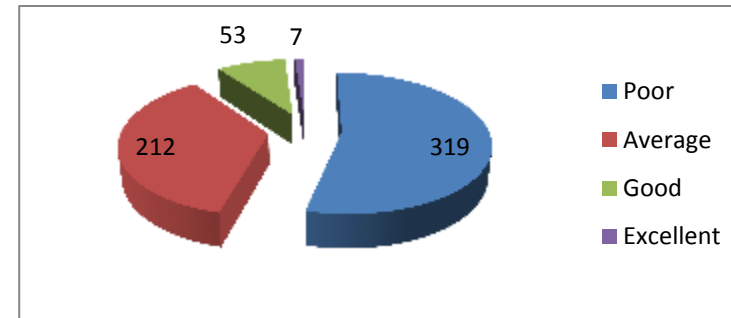


Other:

| | | | |
|------------------------------|---|-------------------------|---|
| Zen | 5 | Utility Warehouse | 3 |
| Demon | 2 | Broadband via satellite | 1 |
| Wholesale via BT Stadhampton | 1 | Supanet | 1 |

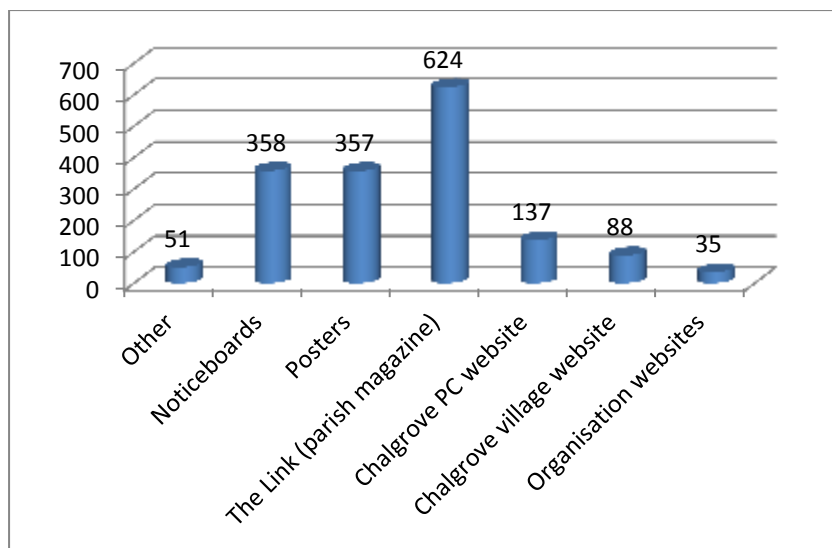
30. How do you rate the connection speed for your Broadband?

- 591 respondents



31. Which of these does anyone in the household frequently use to get information about Chalgrove?

- 637 respondents : 1650 choices
- 51 respondents selected 'other' with 19 further explaining-see below



Other:

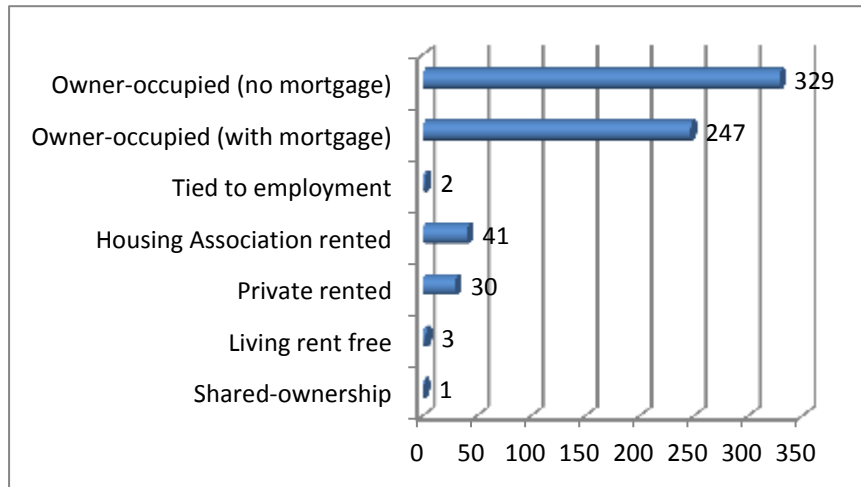
| | | | |
|---------------|----|------------------|---|
| Word of mouth | 14 | St Mary's Church | 2 |
| Facebook | 1 | Leaflets | 1 |
| Post Office | 1 | | |

Part 2: Housing Survey

Detailed Results

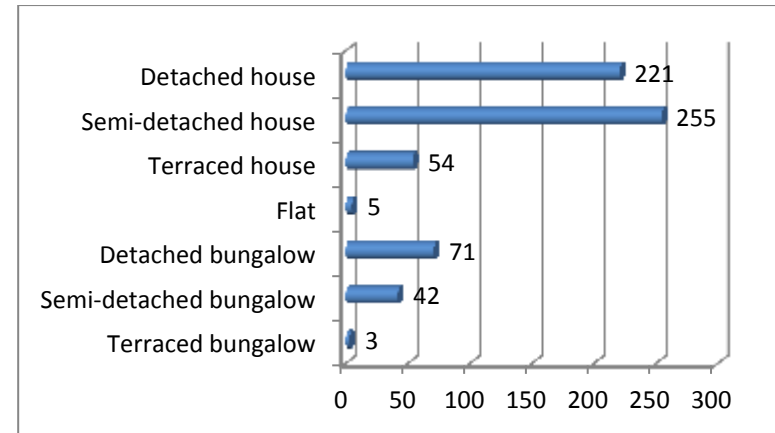
32. Is your present home?

- 653 respondents



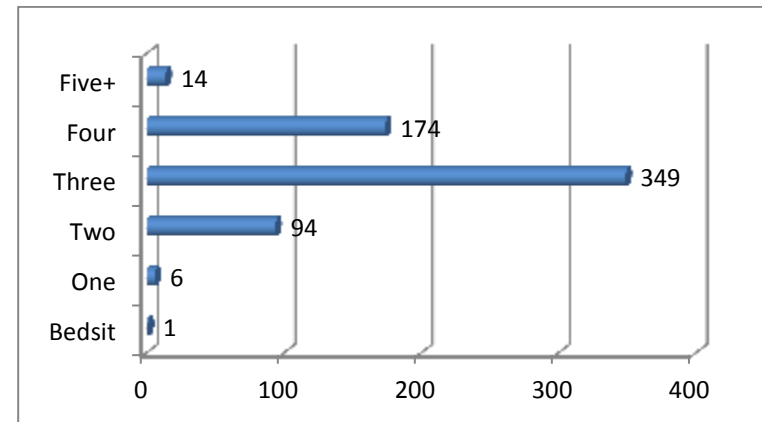
33. What type of property is your present home?

- 651 respondents



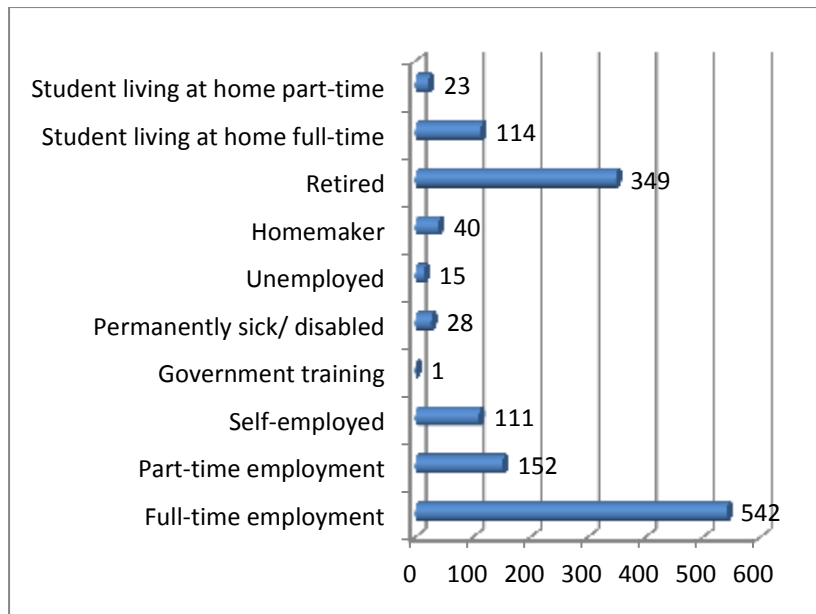
34. How many bedrooms are in your current home?

- 638 respondents



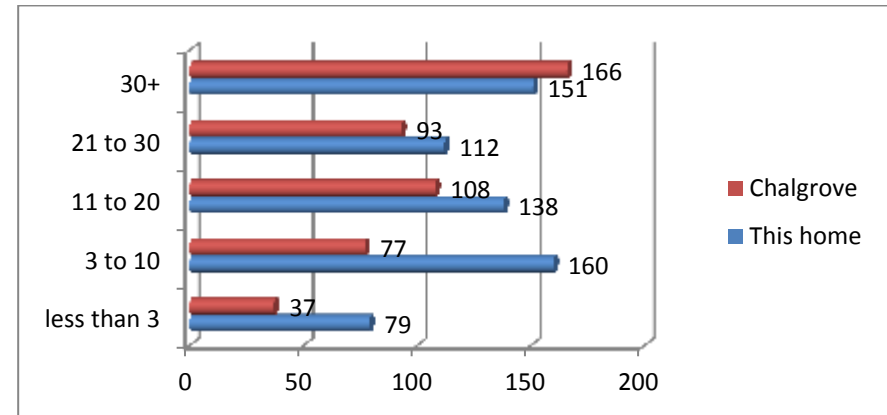
35. How many people in your household are?

- 639 households : 1375 individuals



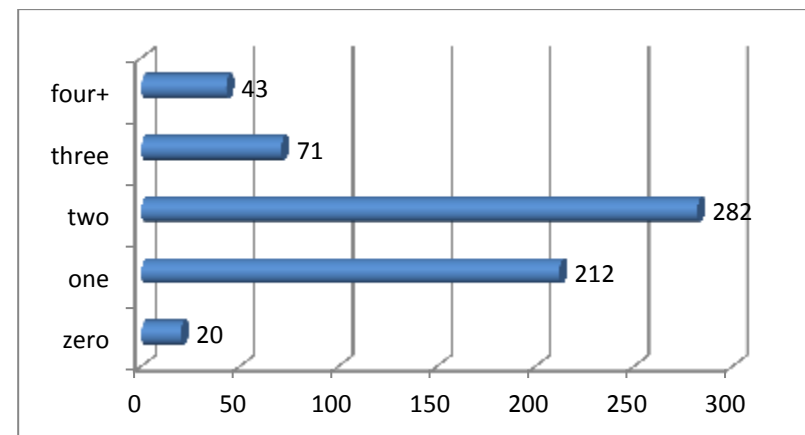
36. How long have you lived in Chalgrove?

- 640 respondents (current home)
- 481 respondents (Chalgrove)



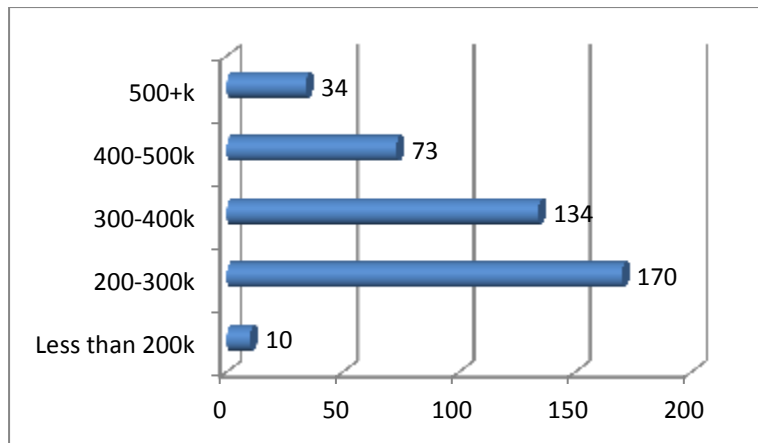
37. How many vehicles (in total) are owned by the people living at your address?

- 628 households



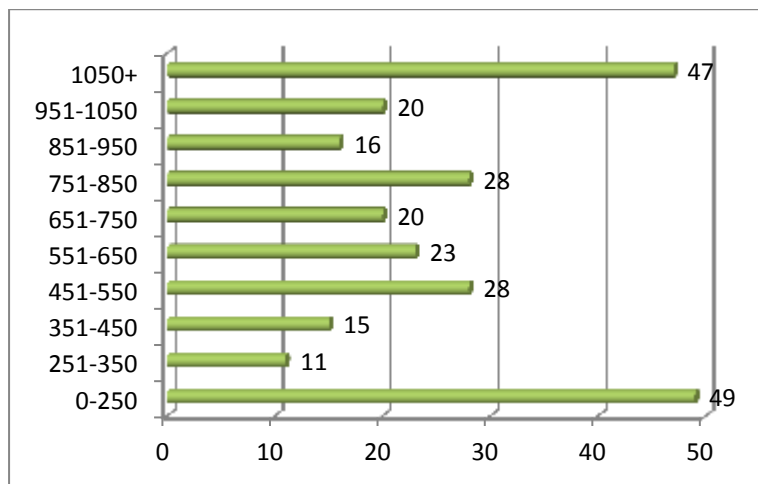
38. If you own your home what is its current value?

- 421 respondents



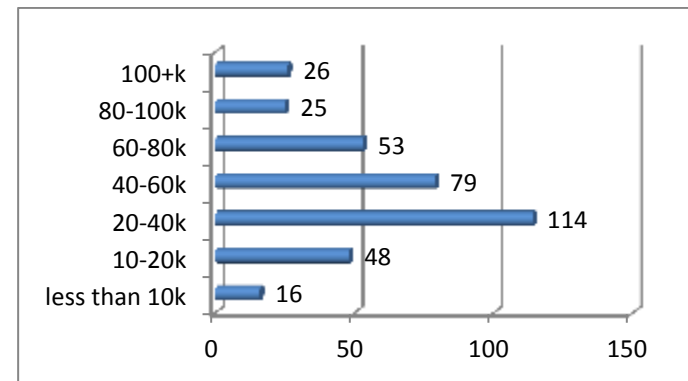
39. How much rent/ mortgage do you pay per calendar month?

- 257 respondents



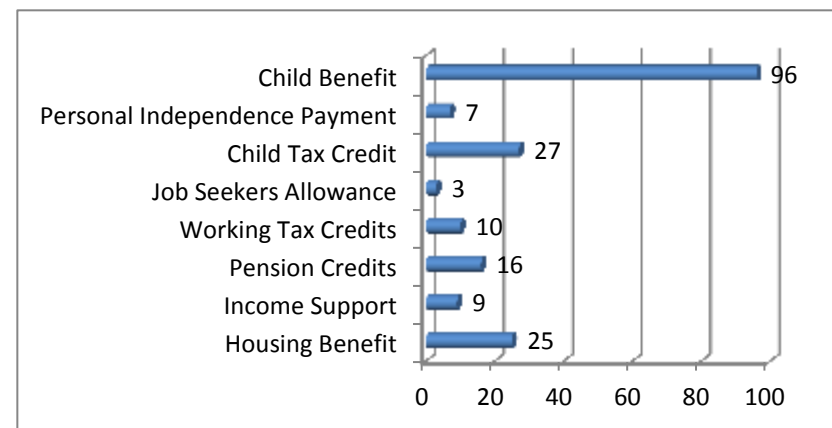
40. What is the total annual income of your household, before tax but not including benefits?

- 361 respondents



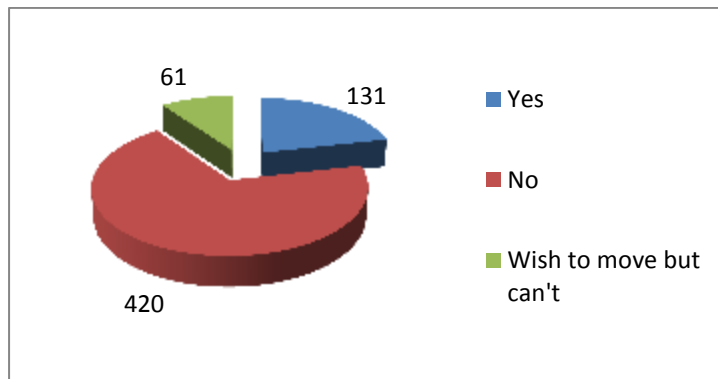
41. If your household receives any financial support, please state what type

- 135 respondents : 193 total selections



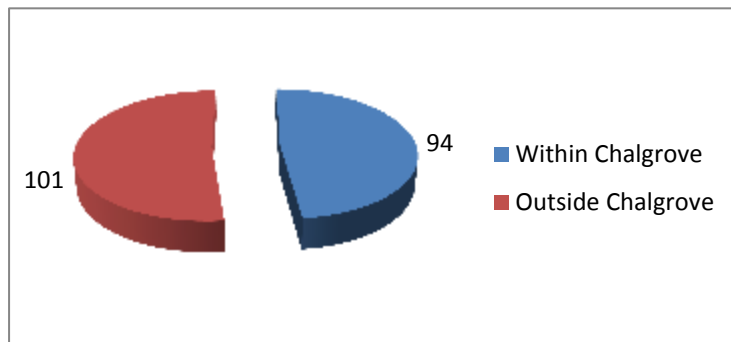
42. Are you or any household member intending to move house within the next few years?

- 612 respondents



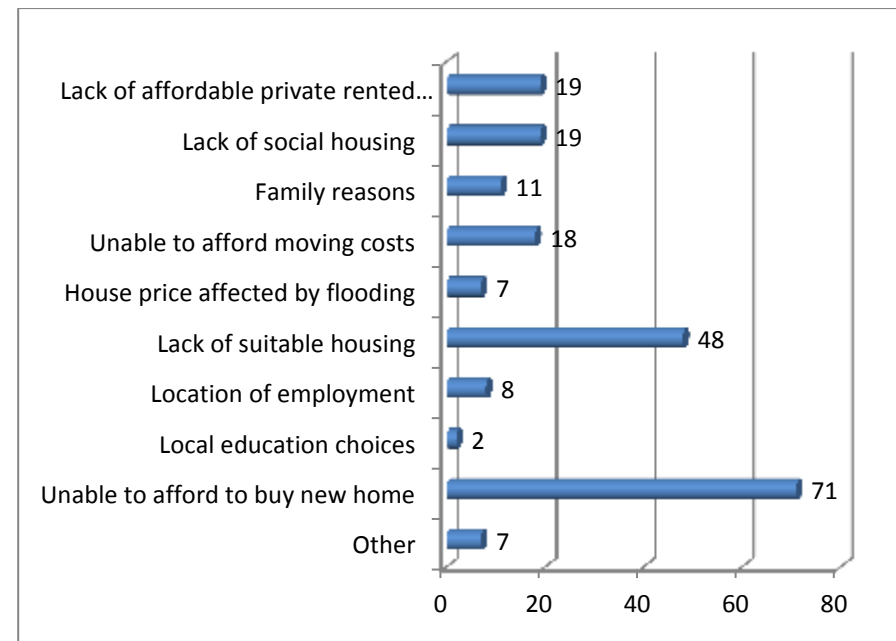
43. If 'yes', are you intending to move....

- 175 respondents : 195 total choices



44. If you wish to move but cannot, what are the reasons preventing you?

- 156 respondents : 203 total choices
- 7 respondents selected 'other' with 4 further explaining-see below

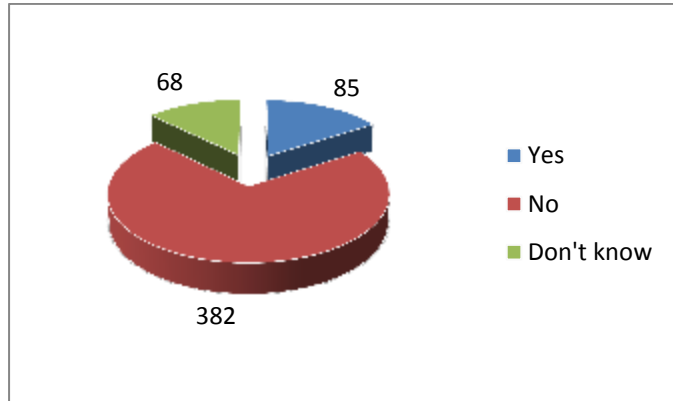


Other:

| | | | |
|--|---|---|---|
| House is still a building site after flooding | 1 | Need land for horses | 1 |
| Poor local transport making house undesirable to buy | 1 | Chalgrove offers little [to make a house appealing to purchase] | 1 |

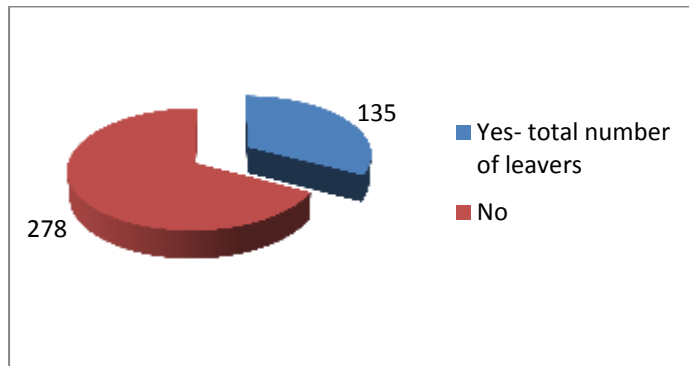
45. If a suitable smaller property was available in Chalgrove might you be interested in downsizing to it in the next 2-10 years?

- 535 respondents



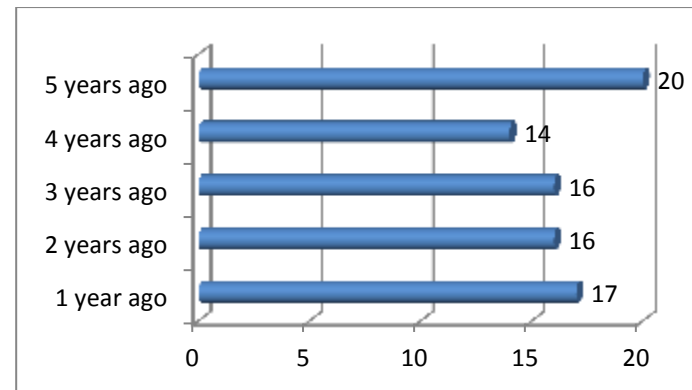
46. How many members of your household have left the parish in the last 5 years?

- 367 respondents



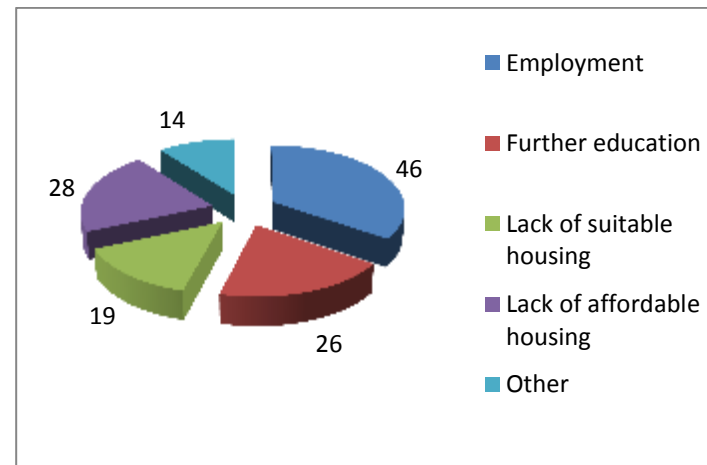
47. How long ago did they leave?

- 83 respondents



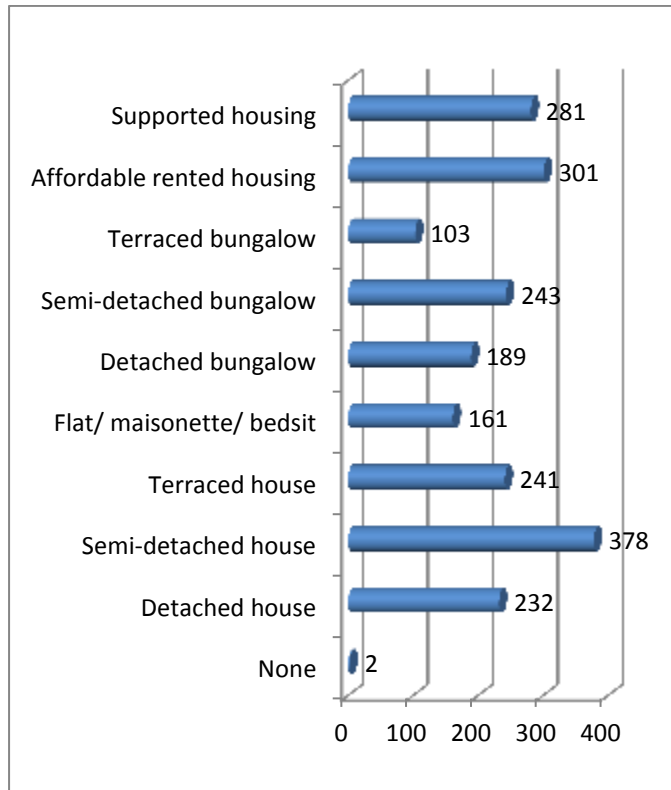
48. Why did they leave?

- 83 respondents : 133 total reasons



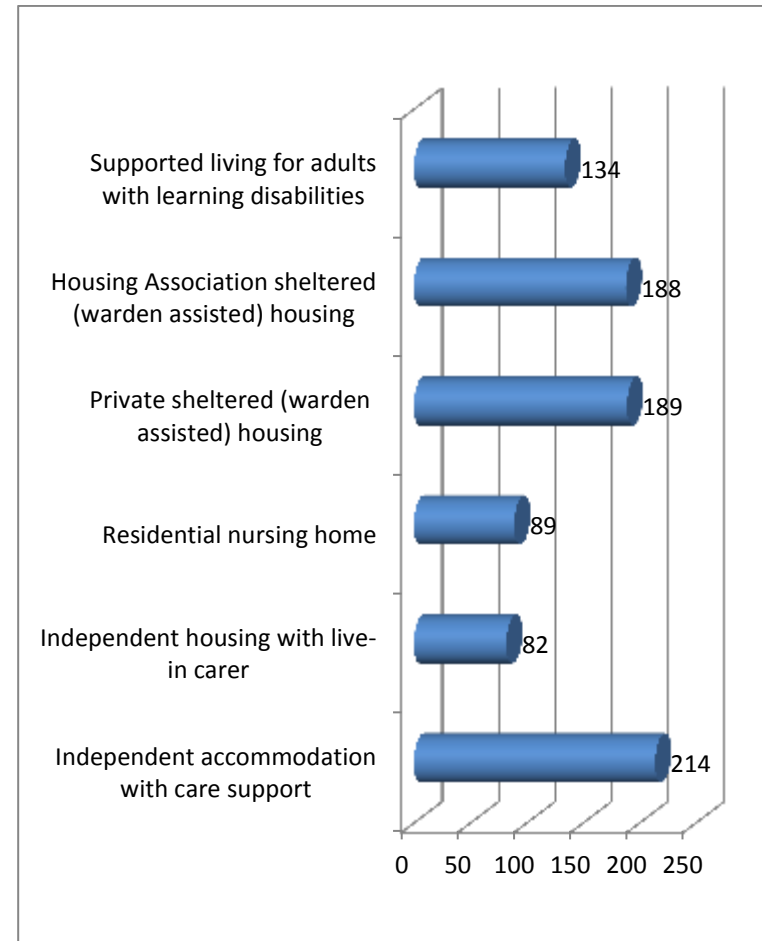
49. What type of accommodation do you think Chalgrove needs?

- 589 respondents : 2131 total choices



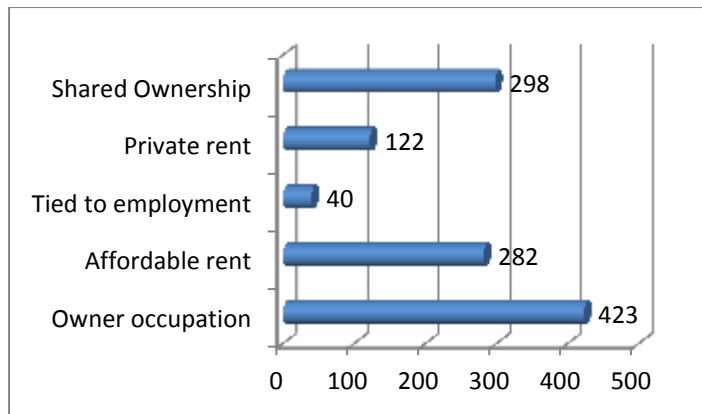
50. If you think Chalgrove needs supported housing, what type is required?

- 377 respondents : 896 total choices



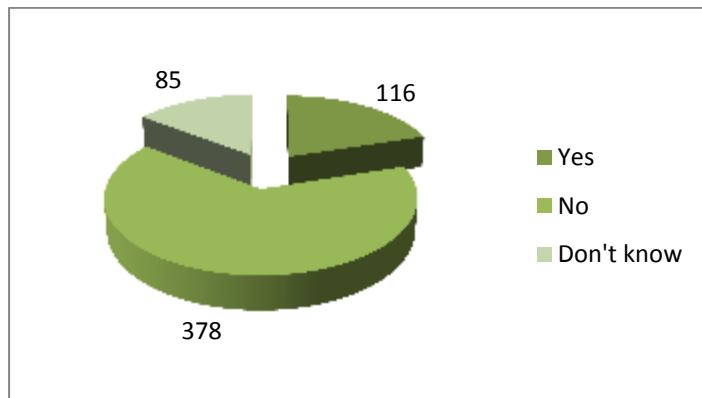
51. What type of housing tenure do you think Chalgrove needs?

- 566 respondents : 1165 total choices



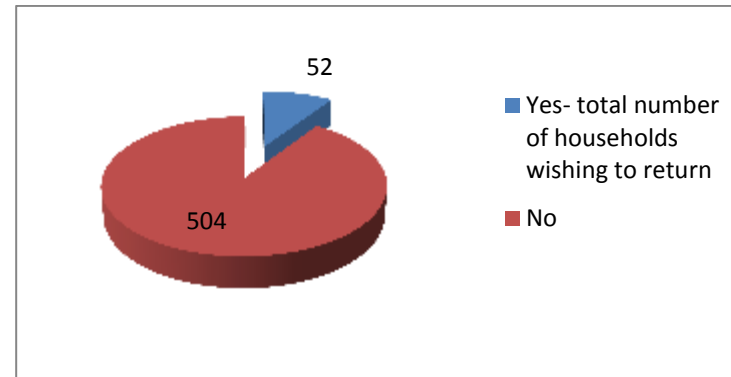
52. Would you be interested in Self Build Housing?

- 579 respondents



53. Do you know of any households living elsewhere that wish to return to Chalgrove?

- 512 respondents

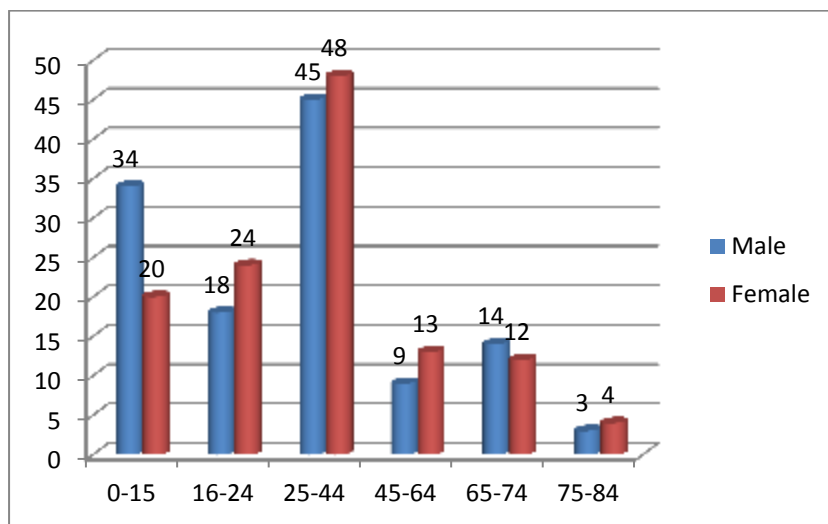


Part 3: Housing Needs Survey

Detailed Results

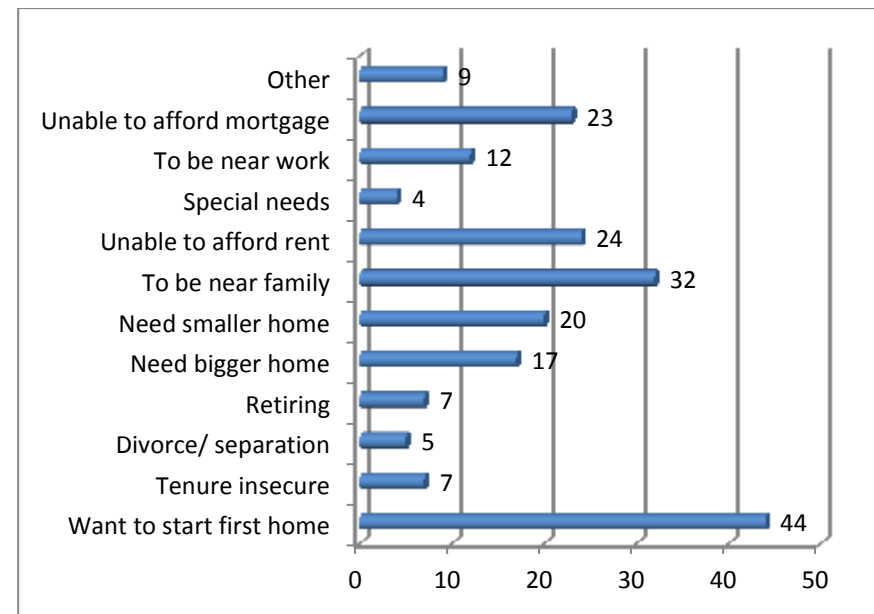
54. How many people of each age group would live in the new home-include carers if support needed to live independently?

- 105 household responses



55. Why do you need a new home in Chalgrove?

- 108 respondents : 204 total reasons
- 9 respondents selected 'other' with 5 further explaining-see below

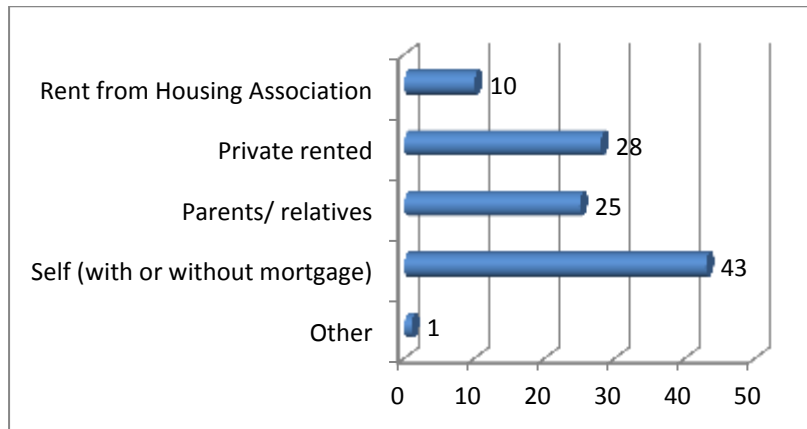


Other:

| | | | |
|--------------------------|---|-------------------------------|---|
| To raise a family | 1 | To be near the school | 1 |
| Need a smaller garden | 1 | Need retirement accommodation | 1 |
| To remain in the village | 1 | | |

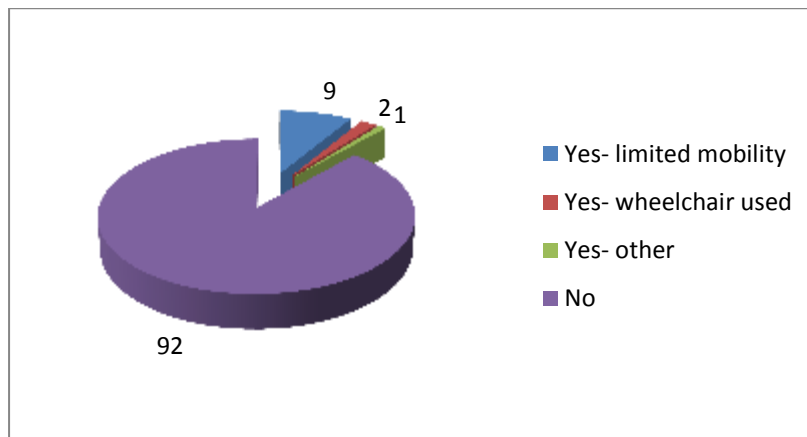
56. Who owns the home you live in now?

- 107 responses
- The 1 respondent choosing 'other' gave no further explanation



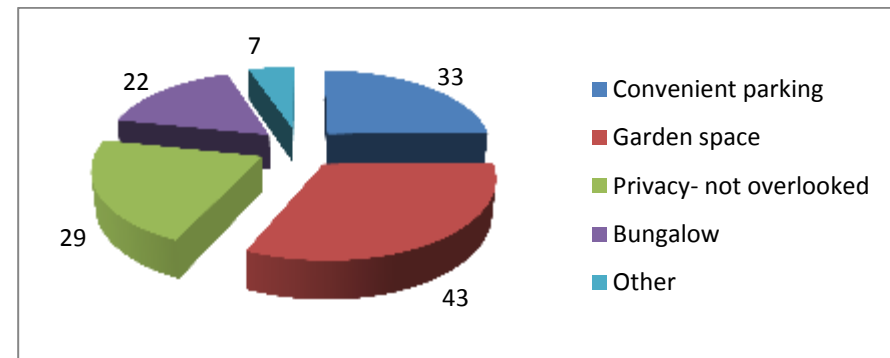
57. Does anything affect the type of home you need?

- 104 responses



58. If the reason you are moving is to downsize, which of these would be important criteria for any property you might eventually downsize to?

- 134 responses
- 7 respondents selected 'other' with 5 further explaining- see below

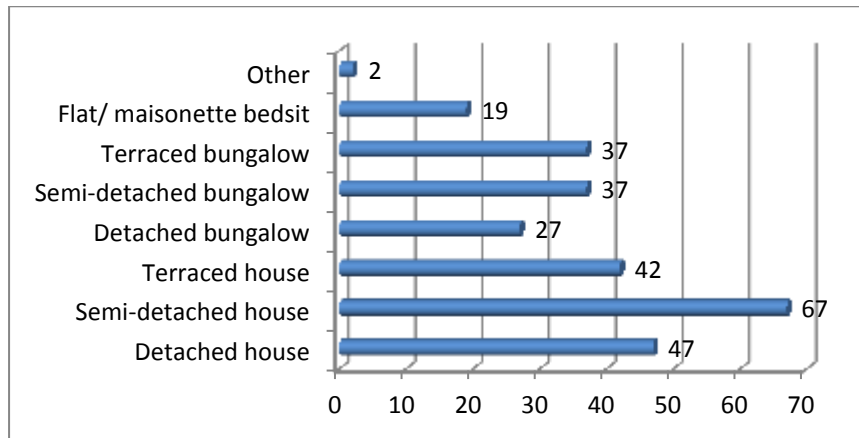


Other:

| | | | |
|---------------------------------|---|-------------------------|---|
| Garage/ workshop space | 1 | Property with character | 1 |
| Two bedrooms of similar size | 1 | Apartment | 1 |
| Low maintenance for the elderly | 1 | | |

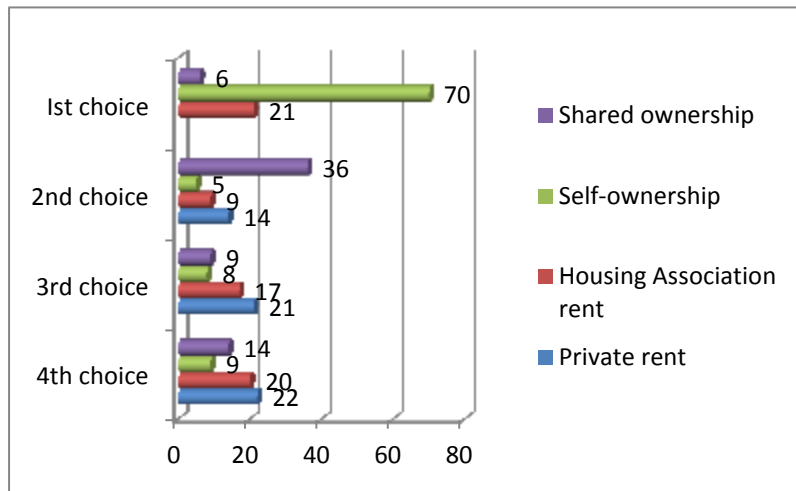
59. What type of home do you need?

- 102 responses : 278 total choices
- The 2 respondents choosing 'other' gave no further explanation



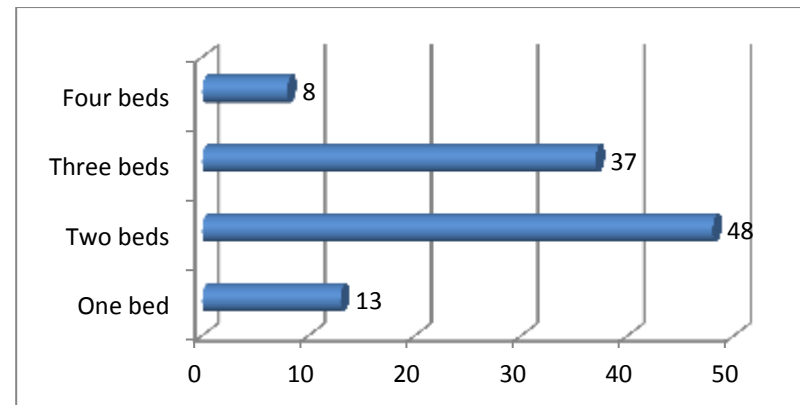
60. Please rank your preferences for housing tenure.

- 100 responses



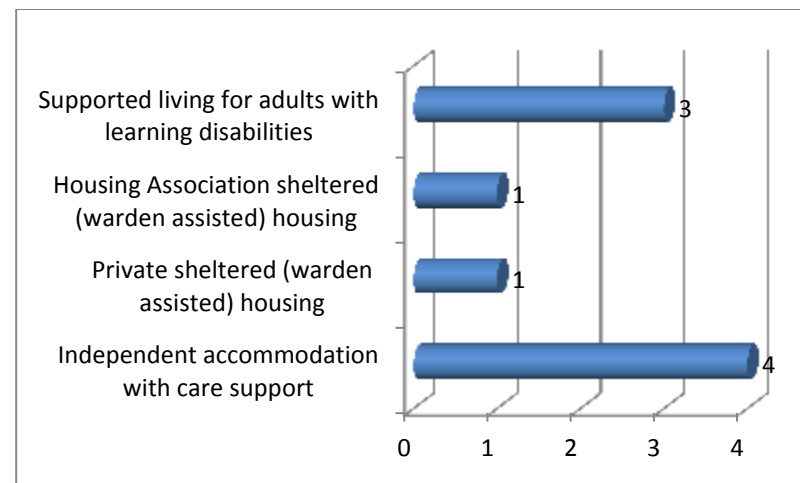
61. How many bedrooms would your new home need?

- 106 responses



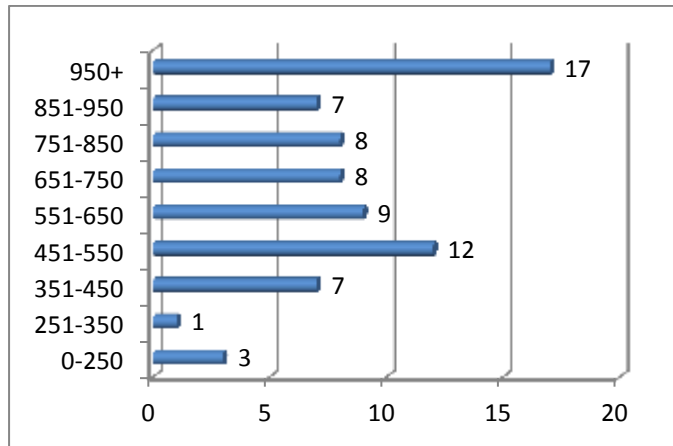
62. Does anyone in your home have a need for supported housing?

- 6 respondents - 9 total choices



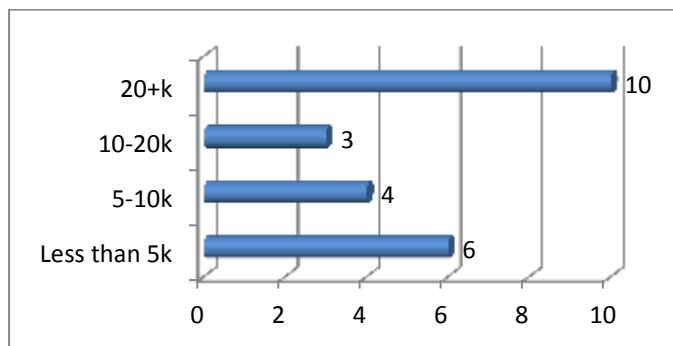
63. Can you give us some idea of how much rent/ mortgage you could afford to pay per month?

- 17 respondents



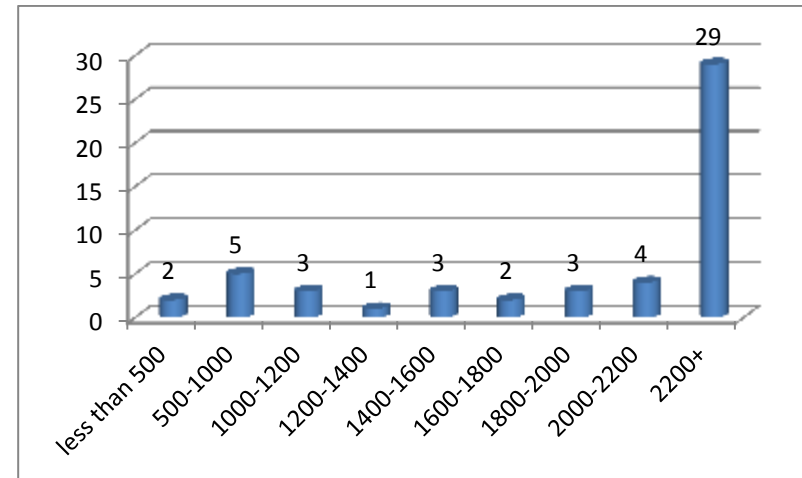
64. If you are interested in shared-ownership, how much do you think you would be able to put down as a deposit? (Include all available funding sources, e.g. parents, family, savings)

- 23 respondents



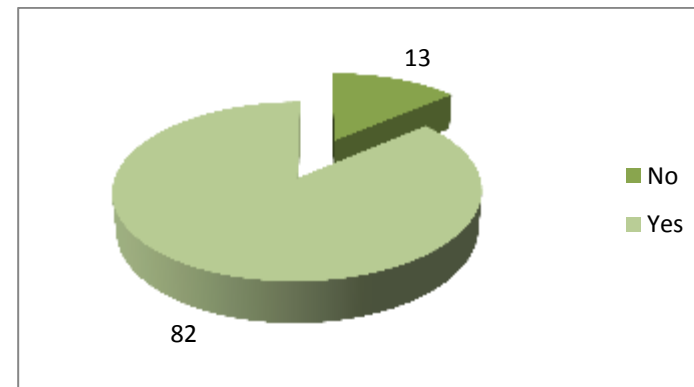
65. Can you give us some idea of how much rent/ mortgage you could afford to pay per month?

- 52 respondents



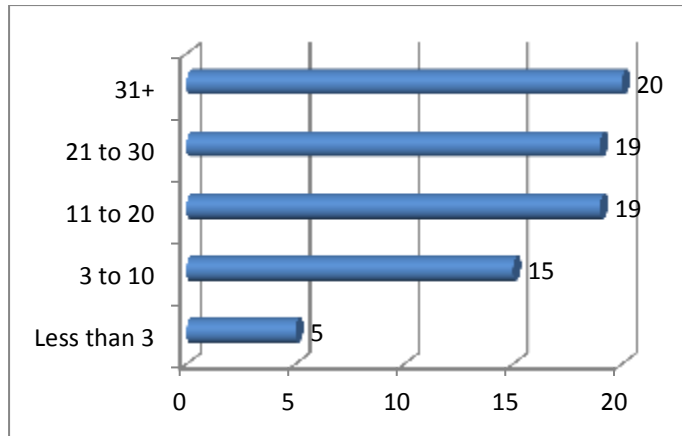
66. Do you live in Chalgrove at the moment?

- 95 respondents



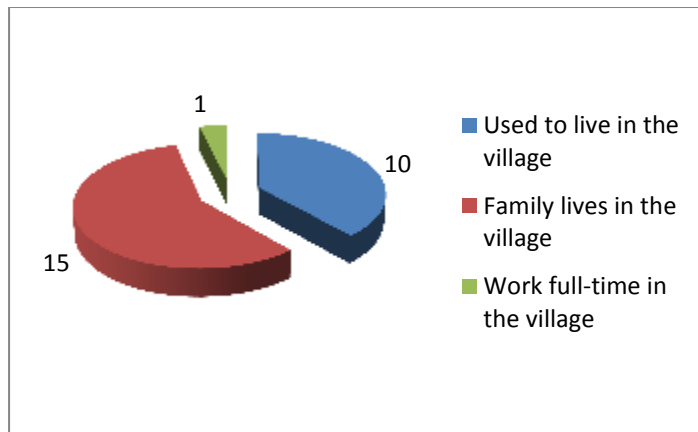
If, 'yes', how many years?

- 78 respondents



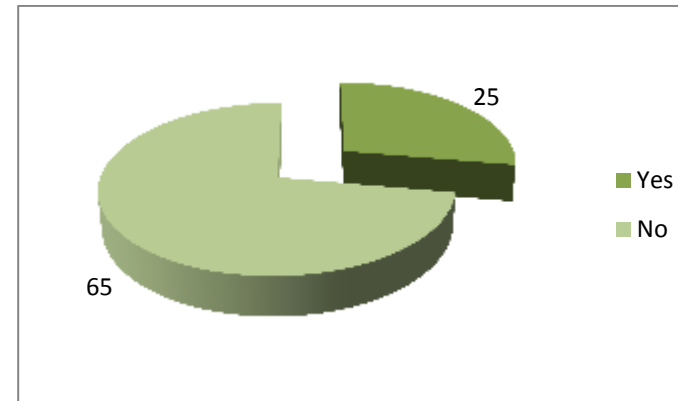
67. If you do not live in Chalgrove, what is your connection to it?

- 16 respondents – 26 total reasons



68. Are you on the South Oxfordshire District Council Housing Register?

- 90 respondents



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