

# Accessibility Statement

Accessibility Statement for Mersham Parish Council

Mersham Parish Council is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

## Measures to support accessibility

Mersham Parish Council takes the following measures to ensure accessibility of Mersham Parish Council website:

- Regular reviews of the website are undertaken

## TECHNICAL INFORMATION ABOUT THIS WEBSITE ACCESSIBILITY

### Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

Mersham Parish Council is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

### Feedback

We welcome your feedback on the accessibility of Mersham Parish Council's website. Please let us know if you encounter accessibility barriers on the Mersham Parish Council website:

- Phone: 01233 750415
- E-mail: [clerk.mershampc@gmail.com](mailto:clerk.mershampc@gmail.com)
- Postal address: The Briars, Hastingleigh, Ashford, Kent TN25 5HU

We try to respond to feedback within 7 business days.

### Compatibility with browsers and assistive technology

The Mersham Parish Council website is designed to be compatible with the following assistive technologies:

- Mobile Phones
- PC and Mac Computers
- All Tablet devices
- All known Browsers

- Screen Readers

### **Technical specifications**

Accessibility of the Mersham Parish Council website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used and we cannot guarantee that the site will work fully on older versions of assistive technology.

### **NON ACCESSIBLE CONTENT**

#### **Limitations and alternatives**

Despite our best efforts to ensure accessibility of the Mersham Parish Council website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

#### **Non-compliance with the accessibility regulations**

Known limitations for the Mersham Parish Council website:

- Uploaded images may not have text alternatives because we cannot ensure the quality of contributions.
- Some older PDFs may not comply.
- Some externally supplied, interactive PDFs may not be fully compliant. We have no control of these documents.

#### **Disproportionate burden**

At this present time, we have not identified any specific issues that would be of disproportionate burden.

#### **Content not within the Scope of the accessibility regulations**

The following is exempt from the Accessibility regulations

- pre-recorded audio and video published before 23 September 2020
- live audio and video

- heritage collections like scanned manuscripts
- PDFs or other documents published before 23 September 2018 – unless needed to use a service.
- maps –information maybe available in address format
- third party content under someone else’s control
- content on intranets or extranets published before 23 September 2019
- archived websites if not needed for services and they are not updated

### **Assessment Approach**

Mersham Parish Council assessed the accessibility of the website by the following approaches:

- Self-evaluation

### **Formal approval of this accessibility statement**

This Accessibility Statement is approved by:

Mersham Parish Council  
Tracey Block  
Clerk to the Council

Enforcement procedure – The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (websites and Mobile Applications) (No2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS)