

Winchester Office

City Offices Colebrook Street Winchester SO23 9LI

Voicemail: 01962 848003

Email: advice@winchesterdistrictcab.org.uk

November 2019

Dear Mr Gibbs

Grant request from Citizens Advice

Citizens Advice Winchester District would like to ask Tichbourne Parish Council for a grant of £300 in Financial Year 20/21. This would go towards the purchase of new reference materials including publications such as the Disability Rights Handbook and the Welfare Benefits and Tax Credits Handbook which are updated at least once a year.

These reference materials are vital in supporting some of our most vulnerable and disadvantaged clients, ensuring that our advisers can give accurate and current advice about benefits applications and payments.

Welfare benefits and tax credits are the most common issue that people come to us for advice about. These payments are essential when someone's life has taken an unexpected turn – a lost job, an illness, the need to care for a loved one or a separation.

Your donation will help us to support hundreds of families and individuals across the District with a benefits issue including individuals from the Parish of Tichbourne. Last year, 8 people from Tichbourne sought help from Citizens Advice with 28 different issues, most of which were related to benefits and tax credits.

Citizens Advice Winchester District is here for everyone in the community, regardless of their circumstances. We aim to be as accessible as possible with face-to-face advice available in Winchester, Bishop's Waltham, Alresford, Denmead and Wickham. We also give advice by phone and via web chat.

Please do watch our short video, available at https://youtu.be/mA62NH61_ME, to find out more about what we do and the people we help.

Kind Regards,

Natalie Webb

Chief Officer, Citizens Advice Winchester District Please reply to Liv Thomlinson (Development Officer)

Email: comms@cawinchesterdistrict.org.uk