Highways Maintenance Newsletter



September 2020

As part of Hampshire Highways' continued commitment to improve the service for Hampshire residents by establishing the most effective ways of working, Highways operations are now operating on a simplified twoarea geographical set up.

Our Highways Operations Centre (HOC) is now managing all customer enquiries about highways issues, and we continue to ask people to contact us online at hants.gov.uk/roadproblems.

Reporting issues direct to us in this way is the quickest way to raise concerns, helps our teams to prioritise works, shows customers if the defect has already been reported, and also allows people to track the progress of their report.



Countywide Statistics for July 2020

| 435 | 27,237 | 12 |
|--|---|--|
| Emergencies attended | Square metres of carriageway resurfacing | Operation Resilience schemes completed |
| 16,494 | 228,303 | 88 |
| 10,737 | | |
| Gullies and other drainage cleared | Square metres of surface dressing and micro asphalt | Arboriculture jobs completed |
| 0 400 | 4 007 | 500 |
| 3,428 | 4,207 | 562 |
| Square metres of footway repaired/resurfaced | Potholes repaired (including extra Find and Fix gangs*) | Other Jobs completed (outside of all works shown) |

*These repairs were recorded differently on our system. This is an approximate figure.





County Council





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