

Introducing your new **recycling and household waste provider**



Urbaser:
your new recycling,
waste and street
cleaning service
provider for
Tunbridge Wells



www.tunbridgewells.gov.uk



A new recycling, waste and street cleaning provider

Tunbridge Wells Borough Council has appointed Urbaser to take over its recycling, waste collection and street cleaning services from 30 March 2019. Urbaser is one of the largest resource and waste management companies in Europe and the new contract will provide residents with a greatly improved recycling service, as well as street cleaning services.

What will change?

There will be no change to the service until September 2019.

We are working hard to minimise any changes to your bin collection day, but you may notice different vehicles collecting your recycling and waste. See the page opposite as a reminder of what we collect and in what bin.

In the future we will be introducing some service improvements including:

- Separate weekly food waste collections
- Fortnightly mixed recycling collection, which will now include glass
- Additional recycling collections of textiles, household batteries and small electrical appliances such as toasters or kettles

We will be in touch regarding these new services in due course and you will be given plenty of notice about any planned changes.

New recycling service roadshow!

Visit our new recycling service roadshow running in spring and summer 2019.

It's a great opportunity to find out more about your new service provider and the improvements to your collection services.

Staff from the Council and Urbaser will be touring the borough to meet residents and answer any questions about the new service.

Come and see us

**Friday 12 April or
Saturday 13 April**

10am to 3pm

Outside Royal Victoria Place,
Royal Tunbridge Wells

We will be posting details of further events on our website, so please check when we will be near to you.

www.twbc.online/2roadshow



Keep recycling!

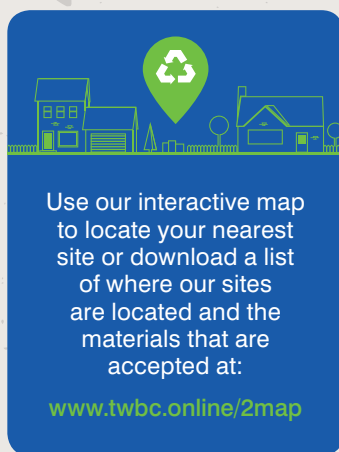
We will continue our fortnightly recycling collections so please keep using your green bins and boxes! Here's a reminder of your current waste and recycling service.

Current waste and recycling services



More recycling

There are recycling sites located around Tunbridge Wells where you can recycle many different materials:



***New* opt-in garden waste subscription service**

From 30 September we are introducing a new opt-in service for which there will be a charge. This will enable us to expand our current kerbside collections of plastics, cartons and cans to include glass. We will also offer a separate weekly food collection.

Introductory offer

If you wish to have your garden waste collected, you'll be able to sign up from Tuesday 7 May to Friday 2 August 2019 to take advantage of our introductory offer.

Look out for details of the offer online and in your quarterly Council magazine, Local.

Register interest now

www.twbc.online/2garden

We'll email you a reminder when it's time to sign up.



www.tunbridgewells.gov.uk



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