



Dartford

Christmas and New Year

Emergency contacts 2018-19



Emergency Helplines

- * **Emergency services: 999**
- * **Non-urgent police enquiries: 101**
- * **National Domestic Violence Helpline: Freephone 0808 2000 247**
- * **Samaritans: Call free on 116 123.** "For anyone in distress or despair, Samaritans will always be there - all day - every day - even on Christmas Day."
Or Email: jo@samaritans.org

Homelessness

- * **Porchlight:** 24-hour Helpline **0800 567 76 99**
- * **House of Mercy: 01474 329 514** (Edwin Street, Gravesend)
- * **Crisis at Christmas: 0300 636 1967**

Dartford Borough Council

- * **Civic Centre:** Closed 3pm Mon 24th and all day Tues 25th, Wed 26th Dec and Tues 1st Jan. Usual opening hours on all other days, except closing at 5.15pm on Mon 31st Dec.

Out of Hours / Emergency Numbers

- * **Dartford Borough Council Out of Hours Number:** 03456 341212
Call this number for housing and homelessness, dangerous structures, dangerous trees, flooding and other major emergencies, noise, licencing issues, fumes and emergency environmental health complaints.
- * **National Power Cut Emergency Line:** 105
- * **Electricity:** 0800 40 40 90
- * **Gas:** 0800 111 999
- * **Water:** The following water companies serve Dartford; * Southern 0330 303 0368 * Thames Water 0800 316 9800
- * **Housing & Homelessness:** 03456 341212





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Advice Together Partners

- * **Citizens Advice in North & West Kent (Dartford Office):** Closed Sat 22nd Dec, reopens Wed 2nd Jan for telephone (0300 330 9001) and face-to-face advice.
- * **Carers First:** The Carers Hub (0300 303 1555) will be closed from Tues 25th Dec until Wed 2nd Jan. There will however be a skeleton staff over the festive period who will respond to any messages for urgent support.

Carers requiring emergency support should contact Adult Social Care: KCC Central Referral Out of Hours: 0300 041 91 91.
- * **Choices:** The Choices helpline (0800 917 9948) will be open on Mon 24th Dec 9am-12pm and Thurs 27th, Fri 28th and Mon 31st Dec 9am-4.30pm. All services are closed on Tues 25th Dec and Wed 26th Dec and also on Tues 1st Jan. Services reopen with normal working hours from Wed 2nd Jan.
- * **CROP:** Closed from Mon 24th Dec until Wed 26th Dec and also Mon 31st Dec and Tues 1st Jan. Service will be open Thurs 27th and Fri 28th Dec (10am-4pm).
- * **DIAL North West Kent:** Closed from Fri 21st Dec and reopens Wed 2nd Jan.
- * **Kent Equality Cohesion Council (KECC):** Closed 2pm Mon 24th Dec, reopens Wed 2nd Jan. Can be contacted in emergency via info@kenteccl.org.uk or leave a message on 01474 369329.
- * **Kent Family Mediation Service:** Closed from 1pm Fri 21st Dec and reopens Wed 2nd Jan.
- * **North Kent Mind:** Closed Mon 24th, Tues 25th, Wed 26th Dec and Tues 1st Jan. Open until 4pm on Thurs 27th, Wed 28th and Mon 31st Dec.
- * **Porchlight:** Contact the central helpline over the festive period (details pg.1)
- * **Royal Agricultural Benevolent Institution (R.A.B.I):** Closed from 4.30pm Fri 21st Dec and reopens Wed 2nd Jan.
- * **Rethink Sahayak:** Office closed from Mon 24th Dec, reopens Wed 2nd Jan. The Asian Mental Health Helpline (0808 800 2073) is open Mon 24th Dec (4pm-7pm), Tues 25th Dec (12pm-3pm), Wed 26th Dec (4pm-7pm), Thurs 27th Dec (12pm-3pm), Mon 31st Dec (4pm-7pm) and Tues 1st Jan (12pm-3pm).
- * **West Kent Mediation:** Emails and telephone messages will be monitored throughout the Christmas/New Year period.





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Pharmacy Opening Times

Pharmacy	Address	Telephone	Tues 25 th Dec	Wed 26 th Dec	Tues 1 st Jan
S & S Chopra	Darent Valley Hospital, Darenth Wood Road, Dartford, DA2 8DA	01322 227240	Closed	Closed	Closed
Boots the Chemists	South Mall, Bluewater Park, Dartford, DA9 9SJ	01322 624780	Closed	09:00- 23:59	09:00- 23:59
Boots the Chemists	46-52 High Street, Dartford, DA1 1DE	01322 223664	Closed	10:00 - 16:00	10:00 - 16:00
Daysol Pharmacy	25 Temple Hill Square, Dartford, DA1 5HY	01322 224141	Closed	Closed	Closed
Hobbs Pharmacy	Holmesdale Road, South Darenth, Dartford, DA4 9AF	01322 860019	Closed	Closed	Closed
Homestyle Positive	The Coach House, 1 Hedge Place, Dartford, DA9 9JZ Road, Horns Cross	0800 393889	Closed	Closed	Closed
Lloyds Pharmacy	68-70 West Hill, Dartford, DA1 2EU	01322 311753	Closed	Closed	Closed
Lloyds Pharmacy (Inside Sainsbury's)	7 Priors Shopping Centre, Instone Road, Dartford, DA1 2HL	01322 223379	Closed	10:00- 16:00	10:00- 16:00
M D Moore Pharmacy	141 Dartford Road, Dartford, DA1 3EN	01322 220863	09:30- 15:30	Closed	Closed





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Pharmacy	Address	Telephone	Tues 25 th Dec	Wed 26th Dec	Tues 1st Jan
McQueen's Pharmacy	Business Unit 3, Maplehurst Close, Dartford, DA2 7WX	01322 310862	Closed	Closed	Closed
Paydens Pharmacy	63 Lowfield Street, Dartford, DA1 1HP	01322 220779	Closed	Closed	Closed
The Brent Pharmacy	15 The Brent, Dartford, DA1 1YD	01322 223376	Closed	Closed	Closed
Williams Chemists	120 Vale Rd, Northfleet, DA11 8BS	01474 533079	09:30 - 15:30	Closed	Closed
Well Pharmacy	Horseman's Place Surgery, Instone Road, Dartford, DA1 2JP	01322 227930	Closed	Closed	Closed
West Hill Pharmacy	Cliffside Court, West Hill, Dartford, DA1 2EF	01322 276661	Closed	Closed	Closed
Delmergate Ltd	1 Hamburg House, Telford Square, DA1 5FP	01322 875777	Closed	Closed	Closed
Asda Store Pharmacy	Asda Superstore, Station Road, Greenhithe, DA9 9BT	01322 374110	Closed	09:00- 18:00	10:00- 17:00
Stone Pharmacy	229 London Road, Greenhithe, DA9 9DF	01322 382063	Closed	Closed	Closed





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Hodgson Pharmacy	59 Station Road, Longfield, DA3 7QA	01474 707341	Closed	Closed	Closed
Lloyds Pharmacy	18 - 20 Station Road, Longfield, DA3 7QD	01474 702205	Closed	Closed	Closed
Ackers Chemists	94 Church Road, Swanscombe, DA10 0HF	01322 382300	Closed	Closed	Closed
Swan Valley Pharmacy	Swanscombe Health Centre, Southfleet Road, Swanscombe, DA10 0BF	01322 313640	Closed	Closed	Closed
Joydens Wood Pharmacy	2 Birchwood Parade, Wilmington, DA2 7NJ	01322 522711	Closed	Closed	Closed

For further information from the NHS call 111 or on the internet at: www.nhs.uk

Other pharmacies may be open voluntarily on Bank Holidays over the Christmas and New Year period. Information from NHS England—correct at time of publishing.

Please check with pharmacy before travelling.

Wishing you a Merry Christmas and Happy New Year

