

Accessibility Statement for Frankton Parish Council

This accessibility statement applies to the website

<https://franktonparishcouncil.gov.uk>

Technical information about this website's accessibility

Frankton Parish Council wants as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We are also committed to making the website text as simple as possible to understand.

Feedback and contact information

We welcome your feedback on the accessibility of this website. Please let us know if you encounter accessibility barriers:

- E-mail: franktonparishcouncil@gmail.com

We try to respond to all feedback within 15 working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you are not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) define requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

This website is **partially conformant** with WCAG 2.1 level AA. 'Partially conformant' means that some parts of the content do not fully conform to the accessibility standard.

Non-accessible content

We know some parts of this website are not fully accessible. The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- **Scanned Documents:** Some older documents (such as agendas, minutes, or financial reports) are scanned images in PDF format.
- **Older PDF Documents:** Many of our older PDF documents (typically those published before September 2018) do not meet accessibility standards.
Videos: Any pre-recorded videos on the site may not have captions, audio descriptions, or a text transcript.
- **Third-party Content:** The website may include content or software from third-party providers. We cannot guarantee the accessibility of content that we do not control.

Content not within the scope of the accessibility regulations

- PDFs and other documents published before 23 September 2018

What we're doing to improve accessibility

We are continually working to improve the accessibility of our website.

- **New Content:** We aim for all new content, especially new PDF documents, to be published in an accessible format (meeting WCAG 2.1 AA) where possible.
- **Regular Checks:** We conduct regular accessibility checks of the website, focusing on high-traffic pages and core parish council functions (e.g., homepage, meetings documents page) using tools such as the [Wave Accessibility Evaluation Tool](#).
- **Alternative Formats:** If you need information on this website in a different format (like an accessible PDF, large print, Easy Read, or audio recording), please contact us using the details in the 'Feedback' section. We will consider your request and get back to you within 15 working days.

Preparation of this accessibility statement

This statement was prepared on 5th May 2026.

It was last reviewed on **5th May 2026**.

Next review due by **1st June 2027**.

This website was last tested on **28th April 2026** by **the parish council**. We tested a sample of our most popular pages, including the homepage and the meetings documents page.

Date of meeting when Accessibility Statement was approved: **5th May 2026**

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