Connecting Woolton Hill

Kristian Jenkins

Community Engagement Manager

22/09/2023

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About Us

- Founded in 2010
- Backed by Infracapital
- HQ in Abingdon
- UK call centre
- Five regional offices
- Largest rural FTTP provider
- Commercial and government schemes

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Help and support

Updated 11 hours ago

great experience

great experience, chat (Lily) was friendly and responsive too, and a clean, professional & friendly install.
A breath of fresh air after years of hideous dealings with BT and the like with whom I happily now will never have to deal with again.
Even had my own network hardware connected up in less than 2 minutes.
Only small nit it that it would be good to offer 2hr timeslots for installs rather than just the day, but overall a pleasure and a very fast symmetrical fibre connection for less than I was paying for shaky openreach broadband.
Complete no-brainer really to switch if you have the opportunity.

Date of experience: 13 June 2023

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Reviews 11,754 • Excellent

4.3

VERIFIED COMPANY

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Current Coverage Area

700 +

Communities now have access to Gigaclear

83,000 +

Customers and growing

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What is Fibre Broadband

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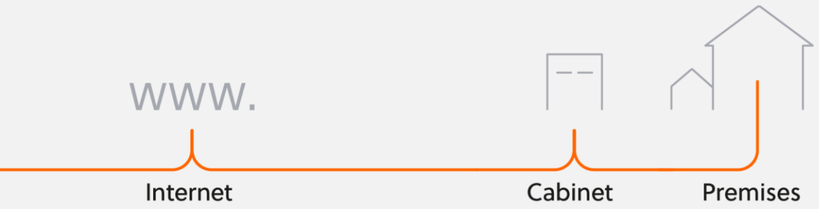
Why FTTP Technology

Gigaclear full fibre broadband FTTP
(Fibre-to-the-Premises)



Full Fibre

Up to

900 Mbps — Average download speed

900 Mbps — Average upload speed

VS

Fibre broadband FTTC
(Fibre-to-the-Cabinet)

Fibre

Copper wire

80 Mbps — Average download speed

20 Mbps — Average upload speed

Standard broadband ADSL
(Asymmetric Digital Subscriber Line)

Fibre

Copper wire

24 Mbps — Average download speed

3.5 Mbps — Average upload speed

- Capable of 'Ultrafast' speeds 1000Mbps (1 Gigabit)
- Can transmit data over a long distance - perfect for this type of network
- Reliable broadband signal. Ideal for running all your home wireless connectivity
- Can handle multiple users & devices
- Ability to manage very high bandwidth devices with no buffering

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Current Speeds in the Area

RG200PL

Change Location

The speeds indicated on the checker are the fastest estimated speeds predicted by the network operator(s) providing services in this area. Actual service availability at a property or speeds received may be different. More information.

The table shows the predicted broadband services in your area.

Broadband type	Highest available download speed	Highest available upload speed	Availability
Standard	22 Mbps	2 Mbps	✓
Superfast	--	--	✗
Ultrafast	--	--	✗

Networks in your area - Openreach

Click on a network's name to be directed to a website where you can find out about service availability and how to request a service from them or one of their partners.

RG209QR

Change Location

The speeds indicated on the checker are the fastest estimated speeds predicted by the network operator(s) providing services in this area. Actual service availability at a property or speeds received may be different. More information.

The table shows the predicted broadband services in your area.

Broadband type	Highest available download speed	Highest available upload speed	Availability
Standard	16 Mbps	1 Mbps	✓
Superfast	80 Mbps	20 Mbps	✓
Ultrafast	--	--	✗

Networks in your area - Openreach

Click on a network's name to be directed to a website where you can find out about service availability and how to request a service from them or one of their partners.

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How we build your Network

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The build journey

Below is an outline of the key stages involved in delivering ultrafast full fibre broadband to your community.

Stage 1

Planning

Stage 2

Design

Stage 3

Validation

Stage 4

Mobilisation

Stage 5

Build

Stage 6

Live!

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Trenching

Narrow trenching

Verges, pavement and roads

Fast deployment is key to success

Highways land is 1st preference

HSEQ closely observed

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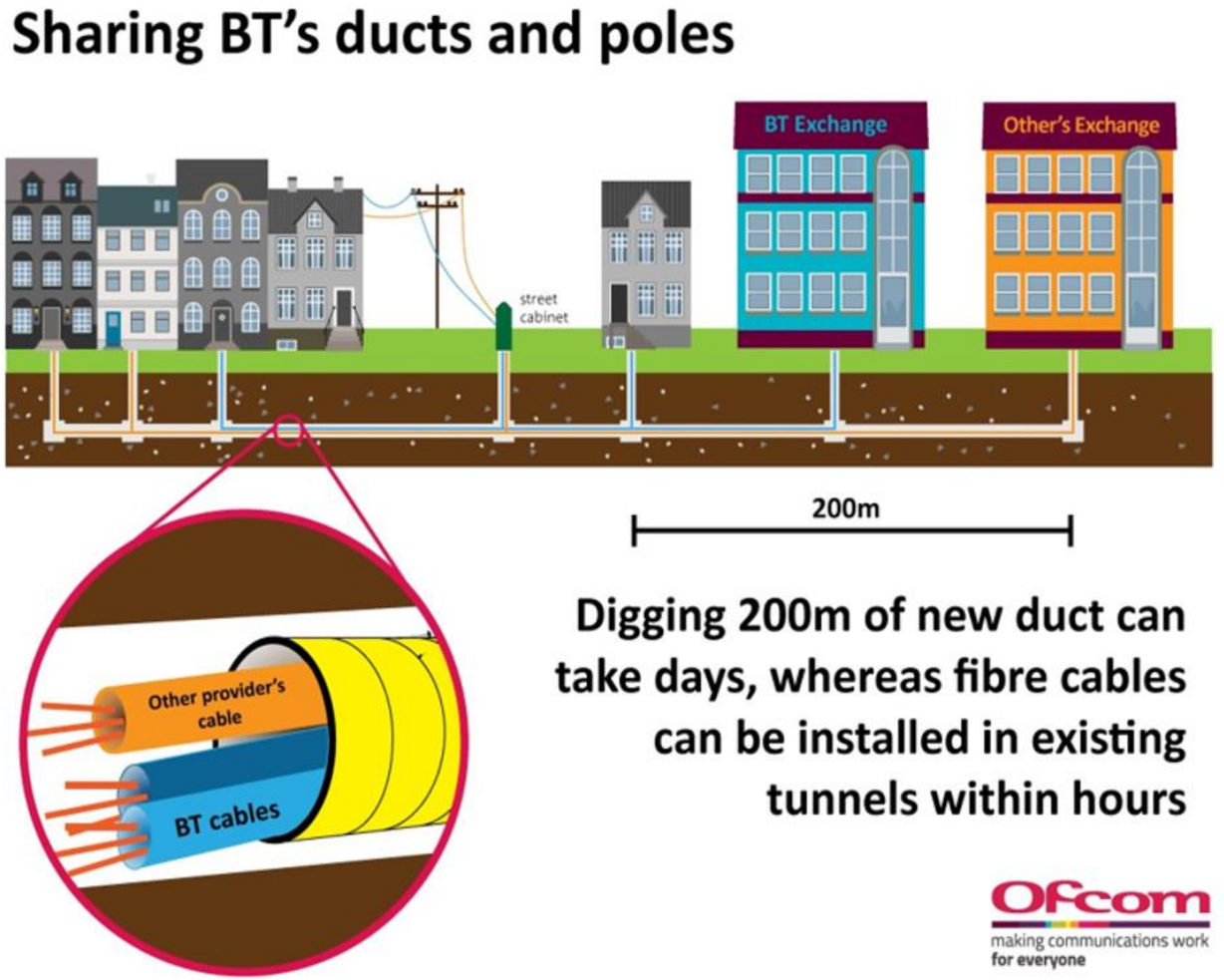
Physical Infrastructure Access

PIA

Speeds up a build

Use’s Openreach infrastructure

Poles, ducts and chambers



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Network Access Agreements

Consent to install and keep equipment on privately owned land

We design our network using as much public land as possible

If you have received one and have any questions, contact our Network Access team

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TOOLS OF THE TRADE

Access (Active) Cabinet

CDC Cabinet

Connection Pot (Flush)

Connection Pot 2

Multi Ducting

Fibre Straw

Overhead Poles / Existing Ducting

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Woolton Hill Network Roll Out

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Your Community Up Close

- 1163 Households.
- 1 Access Cabinet.
- Build starting in October
- Connections starting in the Winter.
- Subject to change.

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Engaging with the community

Stakeholder engagement
We engage with MPs, County Councils, District Councils, Unitarity Authorities, Town and Parish Councils.

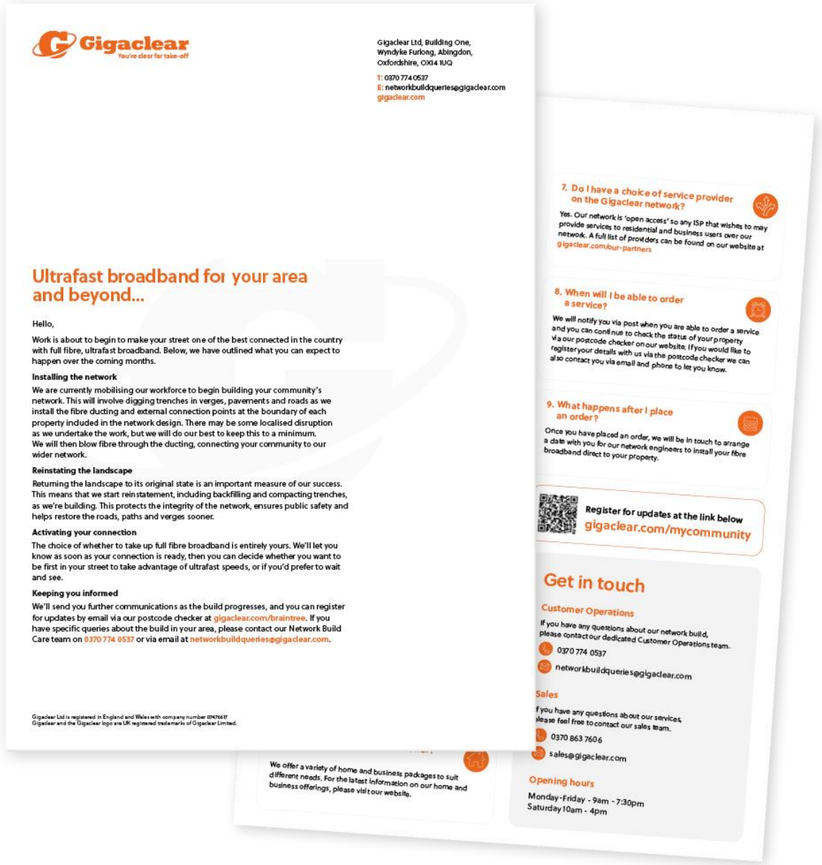
Mailings
Pre-build letters and event invitations

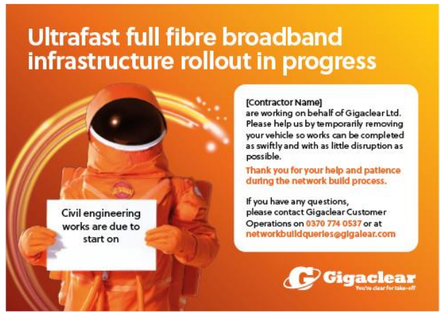
Community events for residents
Face to face va teams.

Social media
Targeted advertising for events etc.

Updates
Programme of works to parish councils and residents that register monthly.

'My Community' webpage
Postcode checker and stakeholder brochure
gigaclear.com/mycommunity





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Reinstatement

Within six months

Trenches backfilled as we go

Reseeding verges

Allowing settlement

Specialist contractors

Reinstated to highways & utility standards

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Keeping You Updated

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Current and Upcoming Works

- Sign Up For Updates
- Email Updates
- Parish Council Notified
- Gigaclear.com/locations

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Ready for Service

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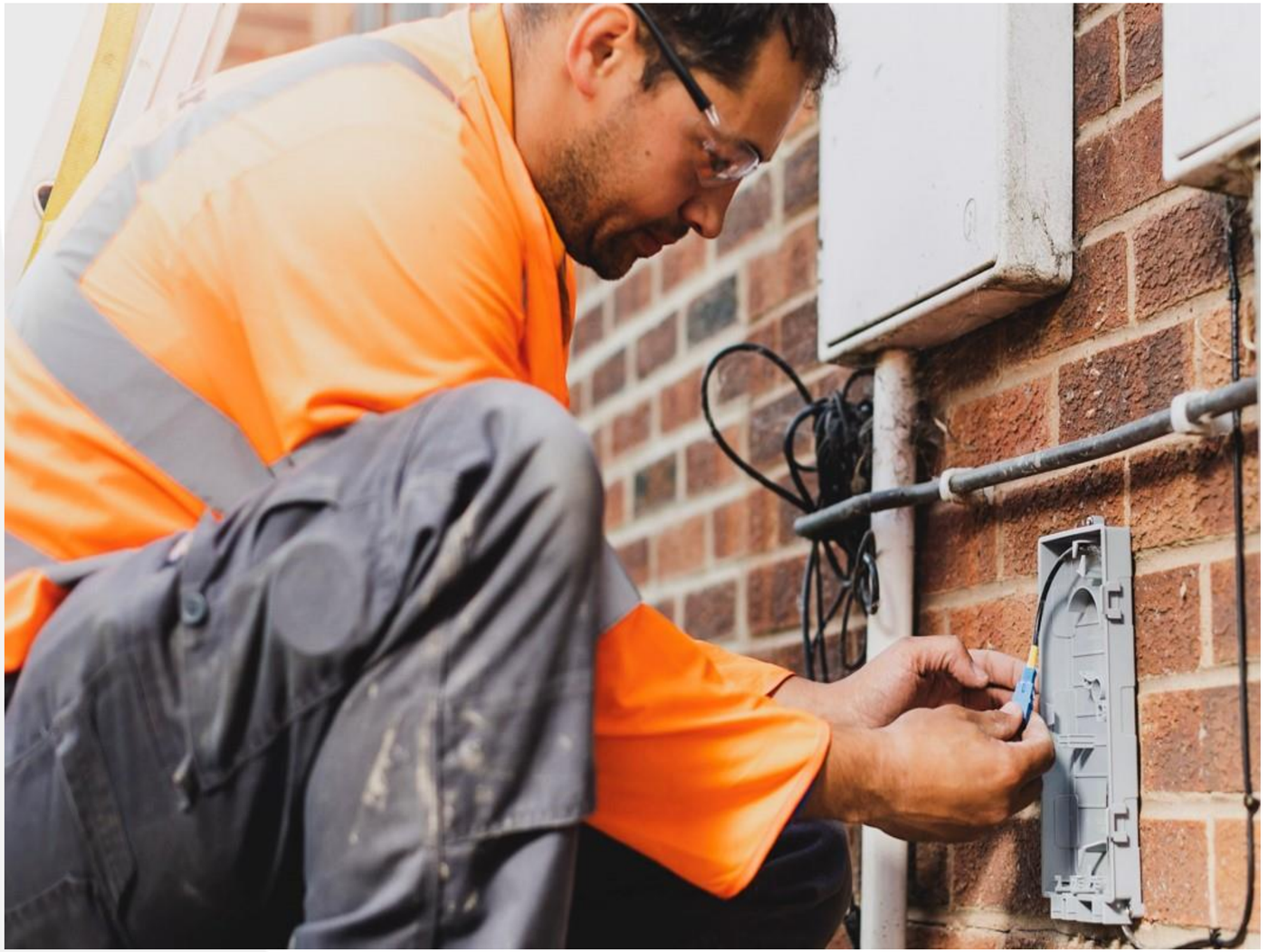
Connection

- 95% Free of charge
- Works agreed with householder
- External connection box
- Router set up
- Instant speed



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Current Offers

Full fibre for rural Britain from only £17 a month

Save up to £230 compared to BT

Superfast 200	Ultrafast 300	Ultrafast 600	Hyperfast 900
SUPERFAST 200 SPEEDS UP TO 200Mbps	ULTRAFAST 300 SPEEDS UP TO 300Mbps Online Exclusive	ULTRAFAST 600 SPEEDS UP TO 600Mbps	HYPERFAST 900 SPEEDS UP TO 900Mbps
↓↑ 200 Mbps avg upload/download speed †	↓↑ 300 Mbps avg upload/download speed †	↓↑ 600 Mbps avg upload/download speed †	↓↑ 830 Mbps avg upload/download speed †
Superfast and super reliable.	ONLINE EXCLUSIVE - A seamless ultrafast experience	SEPTEMBER SPECIAL	Unrivalled package – 15x faster than standard fibre.
Includes	Includes	Includes	Includes
✓ Linksys Dual-band Router ✓ Smart WiFi Ready	✓ Linksys Dual-band Router ✓ Smart WiFi Ready	✓ Linksys Dual-band Router ✓ FREE additional Node for Smart WiFi boost worth £108	✓ Linksys Tri-band Router ✓ FREE additional Node for Smart WiFi boost worth £108
		Offer Ends 30 Sep	
£17 a month	£17 a month	£26 a month	£49 a month
18-month minimum term and then standard list price thereafter. Prices may change during the contract.*	18-month minimum term and then standard list price thereafter. Prices may change during the contract.*	18-month minimum term and then standard list price thereafter. Prices may change during the contract.*	18-month minimum term and then standard list price thereafter. Prices may change during the contract.*
Select Package	Select Package	Select Package	Select Package

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Work smarter with full fibre business broadband

Dedicated business team with over 10 years experience in delivering exceptional broadband speeds to businesses in rural villages and towns.

Up to 900Mbps broadband packages available, our network supports businesses that need to scale.

Symmetrical upload and download speeds
With up to 900Mbps† upload and download speeds, your team can quickly back up to the cloud while on that video conference call.

Connect as many devices as you need
Computers, smartphones and smart devices, everyone can be online at the same time without your connection grinding to a halt.

The reliability your business deserves
Business grade Service Level Agreement and dedicated business support.

Upgrade your service at any time
If your connectivity demands increase, we can upgrade your speeds in a flash to match your ambition.

Trustpilot
Over 6,000 reviews. **Rated Great**

Broadband packages to suit your business

BUSINESS 100 SPEEDS UP TO 100Mbps

Business 100
Ideal for small businesses

- 100Mbps average download and upload speed†
- SLA Target resolution time - two business days
- Static IP included
- Unlimited usage
- Linksys router
- No mid term price rises

24 month minimum contract term. Free standard Installation. Activation charge applies.

BUSINESS 500 SPEEDS UP TO 500Mbps

Business 500
For businesses who require more bandwidth

- 500Mbps average download and upload speed†
- SLA Target resolution time - two business days
- Static IP included
- Unlimited usage
- Linksys router
- No mid term price rises

24 month minimum contract term. Free standard Installation. Activation charge applies.

BUSINESS 900 SPEEDS UP TO 900Mbps

Business 900
Perfect for heavy data users

- 900Mbps average download and upload speed†
- Dedicated Account Manager
- SLA Target resolution time - two business days
- Static IP included
- Unlimited usage
- Linksys router
- No mid term price rises

24 month minimum contract term. Free standard Installation. Activation charge applies.

Speak to our local business specialist by calling **0370 8637 614** or email **business@gigaclear.com**

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Gigaclear Home Phone has landed

From only £3 a month

Say goodbye to line rental

Ditch the cost of your monthly line rental charge. Switch to our Home Phone service for clear and reliable audio through our full fibre broadband.

Evenings and Weekends

Free unlimited calls to UK landlines on evenings (Monday-Friday 7pm-7am) & weekends (all day).

£3 a month

Evenings and Weekends PLUS

Free unlimited calls to UK landlines and mobiles on evenings (Monday-Friday 7pm-7am) & weekends (all day).

£6 a month

Anytime PLUS

Free unlimited calls to UK landlines and mobiles on any day, at any time.

£9 a month

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UK Gigabit Broadband Voucher Scheme

Criteria

Postcode defined as ‘rural’ by the DEFRA

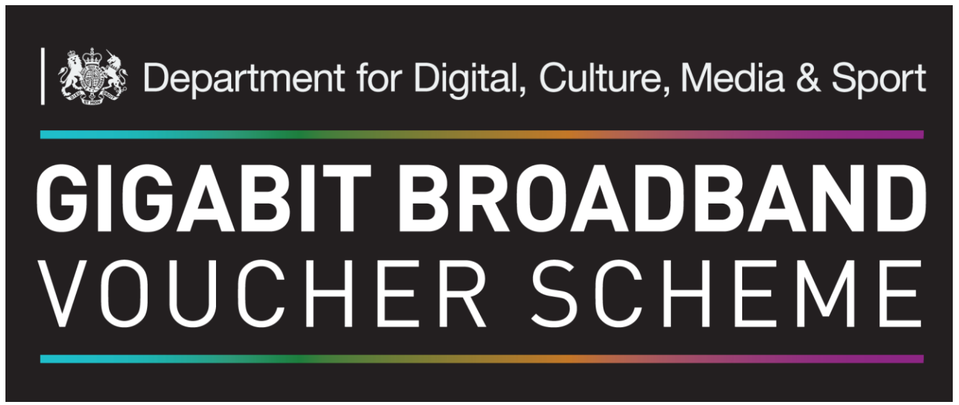
No Area receiving or in plan to receive State aid funded gigabit-capable connectivity

No premises capable of receiving a speed of greater than 100 Mb/s

The new connection must be gigabit-capable.

Residential vouchers can only be used when part of a group project

Vouchers values are up to £3,500 for SME and up to £1,500 for residents



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Community Hub

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Community Hub

- Free standard installation
- Totally free connection
- Business Ultra 900mbps
- Renewable 12 Month Agreement
- One available in the build area

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Help and Support

- Networkbuildqueries@gigaclear.com
- 0370 774 0537
- Gigaclear.com/locations

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