



KEEP KENT SAFE LATEST ALERTS

Dear Kent Residents

This week the National Campaign Against Fraud has launched their new '[Stop! Think Fraud](#)' [campaign](#). No one is immune to fraud. But by staying vigilant and always taking a moment to stop, think and check whenever we're approached, we can help to protect ourselves and each other from fraud.


Please continue to share our alert messages with your friends, family and community.

Kind regards

Victim Safeguarding Officer

DOORSTEP CRIMINALS ACTIVE IN DOVER

Residents have reported two men knocking on doors in Dover offering to clear blocked drains. They were also asking questions about whether the residents lived alone.

 **Never respond to cold callers.** To find a safe, local trader visit: [Trading Standards Checked](#)

- **Report it** - Kent Police on 101 or 999 if the callers are aggressive or refuse to leave.
- **Get advice** from Citizens Advice on 0808 223 1133.

FAKE WEBSITE SCAM

A resident purchased trainers from what they thought was the official website. After the payment was complete there was no confirmation email and they received no response when contacting support. They did not receive a refund.

🕸️ Fraudsters often set up websites that look real but are in fact fake.

[Find out how to spot a fake website](#)

SOLICITOR LETTER SCAM

Ever received a letter demanding payment from a solicitor, not meant for you?

A Kent resident has reported receiving letters from a solicitor. The request for payment was due to an incident where petrol was not paid for at a filling station. The letters threatened a CCJ (County Court Judgment). If it wasn't paid, they would be sending bailiffs to the property.

While this was an error, the resident did not want bailiffs at his home. After repeated attempts to contact the solicitor, they still haven't heard back.

🕸️ This could be a scam to try and get you to pay money or identity theft where a fraudster using your personal details to commit offences.

For advice contact Citizens Advice on 0808 223 1133.

TEPO

Teacher in your pocket



Have you got a friend, family member, or client who could do with a bit of help staying safe at home?

If they don't have access to the Internet, why not help them with Teacher in your Pocket!

Teacher in your pocket allows anyone with a smartphone to provide expert advice and valuable tips. Simply play them one of the short videos on our mobile website. It's an easy way to point out potential dangers and chat about the recommended safety measures.

In the UK millions of people are exposed to the risk of fire or electric shock due to unsafe products. The risk is even greater for those we can't reach to warn of the dangers.

Why not help them by using 'Teacher in your Pocket'.

https://www.kent.gov.uk/leisure-and-community/community-safety/teacher-in-your-pocket?utm_source=Kent+County+Council&utm_campaign=3371a25980-ResidentsNewsletter50_COPY_01&utm_medium=email&utm_term=0_69f7f75eab-3371a25980-603750210



Dog owners in Kent are being urged to keep control of their pets in the countryside following a rise in attacks on sheep.

As the lambing season gets under way, the National Farmers' Union (NFU), Kent Police and Kent Trading Standards are working together to urge pet owners to obey the Countryside Code and ensure their dogs are kept under control.

[Read more](#)

A food recall notice with a red header and black and yellow striped borders. The header contains a warning icon and the text 'LATEST FOOD RECALL'. Below this, the text reads 'Iceland recalls - Iceland 4 Creamy Chicken Pies due to undeclared sulphites'. An image of the product packaging is shown, with the text 'Iceland 4 CREAMY CHICKEN PIES' and 'SOME FOOD PACKETS TOPPED WITH PASTY PASTES'. Below the image, it says 'Pack size: 568g' and 'Best before: 12 September 2025'. A note states 'Possible health risk for anyone with a sensitivity to sulphur dioxide and/or sulphites.' At the bottom, there is a logo for 'Kent Trading Standards'.

Iceland is recalling Iceland 4 Creamy Chicken Pies because they may contain sulphites which are not mentioned on the label.

Product details

Pack size: 568g

Best before: 12 September 2025

Advice to consumers

If you have bought the above product and have a sensitivity to sulphur dioxide and/or sulphites do not eat it. Instead return it to the store from where it was bought for a full refund or call Customer Care on 0800-328-0800.

[More information](#)



Biona is recalling Biona Organic Cashew Nut Butter because it contains almonds (nuts), hazelnuts (nuts) and peanuts which are not mentioned on the label. This means the product is a possible health risk for anyone with an allergy to the undeclared nuts.

Product details

Batch code E233189

Best before 31 December 2026

Advice to consumers

If you have bought the above product and have an allergy to almonds (nuts), hazelnuts (nuts) and peanuts, do not eat it. Instead, return it to the store from where you bought it for a full refund.

[More information](#)



Whether your staying in this Christmas or going out the Food Standards Agency has the latest food recalls and an online food hygiene rating checker.

- [Check a food hygiene rating](#)
- [Report a food problem](#)
- [Allergy and intolerance](#)
- [Food hygiene](#)
- [Food safety](#)

SPEAK UP, STAY SAFE

To report to Citizens Advice <https://www.citizensadvice.org.uk/consumer/get-more-help/if-you-need-more-help-about-a-consumer-issue/>

To report to Crimestoppers <http://www.crimestoppers-uk.org/>



Trading Standards Checked carries out checks on traders so customers can have peace of mind when choosing a tradesperson to do work in their home.

Please help to keep your family and community safe. If you need work done in your home or garden, visit the website to find a safe local tradesperson.

<http://www.kent.gov.uk/tschecked>