



# Airband & Your Community: Malborough, West Alvington, South Milton, South Huish

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# Agenda

- Airband: First choice for true ultrafast rural broadband
- Project overview
- Malborough, West Alvington, South Milton, South Huish Plan
- Fibre to the premise (FTTP)
- Broadband packages
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# Airband

**Founded in 2009, Airband is an independent internet service provider (ISP) bringing high speed broadband to homes, business and industry in rural and hard-to-reach areas.**

We are proud to work with the Department for Digital, Culture, Media & Sport, BDUK, local authorities and communities to build high availability infrastructure that residents, businesses and other ISPs can access to help overcome the UK's digital divide.

Trusted by governments, industry partners and communities to bring the fastest, most reliable broadband service to rural communities, industrial parks and outdoor sites.



# Project Overview

- You may have heard that Airband, in partnership with **Connecting Devon & Somerset**, has been commissioned to build a brand new, ultrafast FTTP (Fibre To The Premises) broadband network to transform connectivity in your area.
- Over the coming weeks and months, we will be working in rural areas across the county, including weekend work, but rest assured that **disruption will be kept to an absolute minimum.**
- Work may involve accessing existing underground ducts and telegraph poles.
- You may also see some new telegraph poles being erected at various locations. For the most part, these new poles will be situated along roads away from residential areas.
- We are working closely with the local authorities to **plan and implement the network build.**

# Malborough, West Alvington, South Milton & South Huish Plan

## **F30 – properties earmarked for connection** (many others on the fibre route will also be offered a connection)

- Surveying due to begin from Quarter 3, 2021
- Build planned for Quarter 2, 2022
- Completion due end of Quarter 2, 2022
- **Build dates estimated, timings may change**

# Malborough, West Alvington, South Milton & South Huish Plan

## Premises:

**Malborough & Bolberry - 98**

**South Huish - 42**

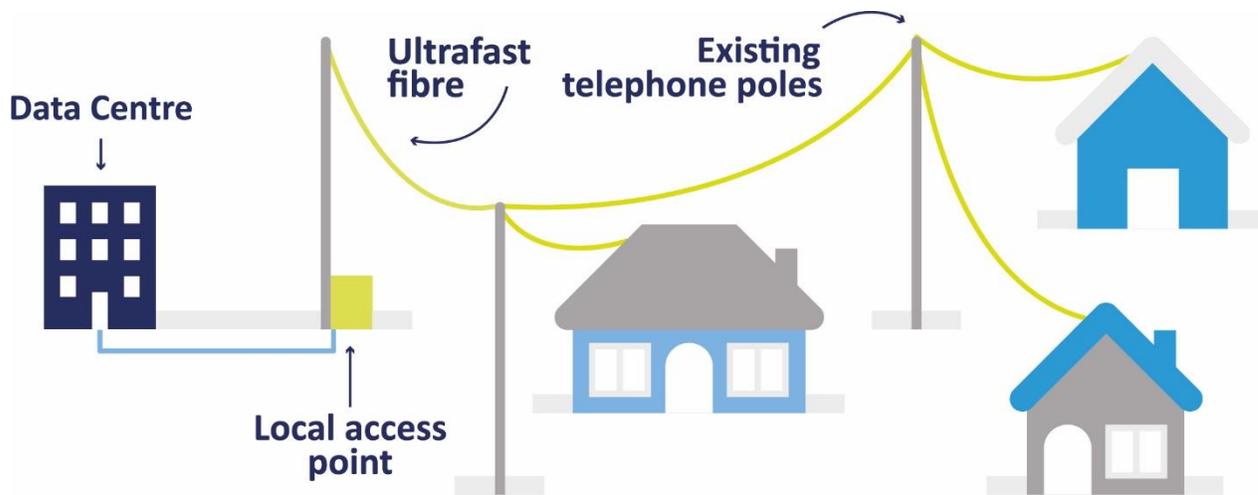
- **Hope Cove - 43**
- **Galampton - 23**

**South Milton, Sutton and Upton - 79**

**West Alvington & Woolston - 56**

- **Collapit - 23**

# Fibre to the Premise (FTTP)



## What does FTTP stand for?

FTTP stands for Fibre To The Premises. At Airband we provide this service across our network, bringing ultrafast speeds of up to 1Gbps to our customers in more rural areas. There's no line rental or phone line required, so the price you see is the price you get.

## What is Fibre To The Premises (FTTP)?

Fibre To The Premises (FTTP) replaces old copper broadband lines; fibre optic cables are run from your local exchange direct to your premises.

## Fibre broadband that's faster and more reliable

Because the fibre cable comes right into the building, there is less 'contention' which gives you a faster and more reliable broadband experience.

# Broadband Packages

- **Fibre 100 (100/25)** – standard price £38 RRP. Standard installation £99, including router. 18 month contract
- **Fibre 250 (250/50)** – standard price £47 RRP. Standard installation £99, including router. 18 month contract

Business Packages and enhanced SLA's available

**An Introductory Offer will be available for the first 18 months**

# Register Your Interest



1

## REGISTER INTEREST

Visit [www.airband.co.uk](http://www.airband.co.uk) –  
and enter your postcode  
in the handy coverage checker.  
Or call **01905 676 121**  
to speak to a helpful  
Airband salesperson.



2

## KEEP IN TOUCH

While the network is being  
built, **we'll keep you updated  
regularly** via email to let  
you know how the project is  
going and when we expect  
to start taking orders and  
installing customers.



3

## GET ONLINE

You'll get a **FREE** survey to triple check  
there are no issues with you getting  
a connection, then an Airband engineer  
will connect a fibre optic cable from  
the nearest pole or underground  
duct to your property, then connect  
to your router. **Hey presto –  
ultrafast fibre broadband!**

# Installation



Twist Port



Fibre Router

# FAQ

## **What is the installation cost?**

A standard installation is £99 subject to survey

## **How will you get to my premise?**

To minimise disruption wherever possible we will use existing ducts and telegraph poles to bring the fibre underground or overhead, however some premises may require additional infrastructure.

## **I am in a contract can I wait to sign up?**

A range of options are also available for people wishing to switch contract. Please contact us to find out more

## **Can I upgrade my service speeds?**

We can offer upgrade packages for extra speeds during the life of your contract.

## **What support services do you offer?**

Our helpdesk operates 24 hours a day, 7 days a week. All residential packages come with a free standard 5-day Service Level Agreement (SLA). Enhanced SLA's and business services are available.

## **Can I use another ISP?**

All CDS contracts including the Airband contract have a requirement that any Internet Service Provider that wishes to can deliver a service over the Network however, there is no requirement for any Internet Service Provider to do so, and only on their request to Airband. Conversations are going on within the industry to ease the process of integrating Internet Service Providers and Network systems.

# Thank you

# Any Questions?



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