

Food Shopping Solutions



This leaflet has been provided by **Warwickshire County Council** to help you get access to supplies through the pandemic. As lockdown measures are eased, and other options for food delivery become available, we will start to reduce this service.

So you can continue to get food and household supplies, supermarkets are offering delivery slots if you need to continue to self-isolate (shielding).

If you have the means to pay for food we can help you begin the return to normality by using these services - you won't need to leave your home. Call the hotline on **0800 408 1447** for help to access Tesco, Iceland or Morrisons.

The information in this guide outlines some alternative ways you can purchase food by phone or online. Further information for those who need financial aid to get food and supplies is also included.

Please be reassured that we will continue to support those who need help whilst isolated. If you have concerns about getting food, or need any other information and advice to help you stay safe and healthy, please call the hotline on 0800 408 1447

BY PHONE SUPERMARKET ORDERS

RETAILER		PHONE/ONLINE	GEOGRAPHIC COVERAGE	COMMENTS
Morrisons	Choose your own groceries and household items from a selected list	<ul style="list-style-type: none"> Phone – dedicated line for vulnerable people (0345 611 6111, option 5) <ul style="list-style-type: none"> – Call and delivery (within 10 miles of store) of essential products from store Online – www.morrisons.com or via Deliveroo 	Food box delivery service is country-wide; Regular delivery available within 10 mile radius of stores (498 in UK)	
Mid Counties Co-op	Choose your own groceries and household items	<ul style="list-style-type: none"> Phone - 0800 435 902 	Shops in the Mid Counties Group are: <ul style="list-style-type: none"> • School Street, Wolston, • Banbury Street, Kineton, • The Parade, Leamington Spa • Sherbourne Avenue, Stockingford, Nuneaton, • High Street, Shipston-on-Stour, • School Street, Wolston, • Umberslade Road Earlswood Solihull • Coventry Road Exhall Coventry 	
Tesco	Choose your own groceries and household items	<ul style="list-style-type: none"> 0800 408 1447 Hotline for access to delivery slots	County Wide	<ul style="list-style-type: none"> • Contact hotline for access to Tesco delivery slots.
Iceland	Choose your own groceries and household items	<ul style="list-style-type: none"> 0800 408 1447 Hotline for access to delivery slots	County Wide	<ul style="list-style-type: none"> • Contact hotline for access to Iceland delivery slots.

WHOLESALE FOOD ORDER

RETAILER	FOOD BOX AVAILABLE	FOOD BOX PRICE	PHONE/ONLINE	GEOGRAPHIC COVERAGE	COMMENTS
Sing-Kee Foods	NO. Wide range of regular food products	N/a	<ul style="list-style-type: none"> Phone (0113 246 8838) Online – www.singkeefoods.co.uk 	Country-wide	<ul style="list-style-type: none"> • Includes food from Far East • Available languages: Cantonese, Mandarin and Thai
JJ Food Service	NO. Wide range of regular food products	N/a	<ul style="list-style-type: none"> Phone (0199 270 1701) Online – www.jjfoodservice.com 	Country-wide, within radius of depots (11 in England in 9 counties) Nearest Branch - Leicester	<ul style="list-style-type: none"> • Minimum £79 order for delivery, no minimum for click and collect
Bidfood	NO. Wide range of regular food products	N/a	<ul style="list-style-type: none"> Phone – contact local store Online – www.bidfood.co.uk 	Country-wide, within radius of depots (18 in England in 7 counties)	<ul style="list-style-type: none"> • Minimum £100 order for delivery, no minimum for click and collect

ONLINE SUPERMARKET FOOD BOXES

RETAILER	FOOD BOX AVAILABLE	FOOD BOX PRICE	PHONE/ONLINE	GEOGRAPHIC COVERAGE	COMMENTS
Morrisons	Meat, fish, veg, prepared meals and Ramadan options	£30+	<ul style="list-style-type: none"> Online – www.morrisons.co.uk or via Deliveroo 	Country-wide	<ul style="list-style-type: none"> Allocated community champion per store to identify customers who need help and leaflet drop
Aldi	Single option includes meat, fish, veg and some essentials	£25	<ul style="list-style-type: none"> Online – www.aldi.co.uk 	County-wide	<ul style="list-style-type: none"> One box per customer
M&S	Meat, fruit and veg options	£15+	<ul style="list-style-type: none"> Online – www.marksand-spencer.co.uk or via Deliveroo 	County-wide	<ul style="list-style-type: none"> One box per customer Priority delivery for over 70s
Ocado	Single option includes fruit, veg and some essentials	£17	<ul style="list-style-type: none"> Online – www.ocado.com 	County-wide	<ul style="list-style-type: none"> Access for existing customers only Priority delivery for vulnerable
Home Bargains	Single option includes meat, fruit, veg and some essentials	£24	<ul style="list-style-type: none"> Online – www.homebargains.co.uk 	County-wide	

WHOLESALE FOOD BOX

RETAILER	FOOD BOX AVAILABLE	FOOD BOX PRICE	PHONE/ONLINE	GEOGRAPHIC COVERAGE	COMMENTS
Cornish Food Box Company	Meat, fish, fruit and veg options	£10+	<ul style="list-style-type: none"> Phone (0187 221 1533) Online – www.thecornish-foodboxcompany.co.uk 	Country-wide (by courier outside of Cornwall)	
Brakes	Fruit, veg and salad options	£7+	<ul style="list-style-type: none"> Phone (0344 412 9985) – Call and collect mainline products from depot Online – www.brake.co.uk 	Phone and online services are country-wide, within radius of utilised depots (5+ in England in 7+ counties)	<ul style="list-style-type: none"> Offering guidance for those running community hubs on website
Darts Farm	Meat, fruit, veg and salad options	£11+	<ul style="list-style-type: none"> Phone – dedicated line for over 70s (01392 878 200) Online – www.dartsfarm.co.uk 	Country-wide (by Royal Mail and UK Mail)	<ul style="list-style-type: none"> Free delivery for vulnerable, over 70s and those local to the farm

ONLINE – ALTERNATIVE FOOD BOX

RETAILER	FOOD BOX AVAILABLE	FOOD BOX PRICE	PHONE/ONLINE	GEOGRAPHIC COVERAGE
KBK	YES. One option includes meat and veg	£45	<ul style="list-style-type: none"> Online – www.kbk.co.uk 	Country-wide

PREPARED MEALS AND RECIPE BOXES

RETAILER	FOOD BOX AVAILABLE	FOOD BOX PRICE	PHONE/ONLINE	GEOGRAPHIC COVERAGE
Apetito / Wiltshire Farm Foods	NO. Prepared meal options	N/a	<ul style="list-style-type: none"> • Phone (0800 077 3100) • Online – www.wiltshirefarmfoods.com 	Country-wide
Hello Fresh	YES. Recipe boxes including cooking instructions. Meat, fish and veg options	£30+	<ul style="list-style-type: none"> • Online – www.hellofresh.co.uk 	Country-wide
Gousto	YES. Recipe boxes including cooking instructions. Meat, fish and veg options	£25+	<ul style="list-style-type: none"> • Online – www.gousto.co.uk 	Country-wide

We understand that these are challenging times and there may be more information you need to help you access essential items, not just knowing how to order it but more practical elements like getting it and paying for it. We do not want you to feel alone and encourage you to reach out for support if you need it.

Please visit the council website on the links below.

If you don't have internet access call the hotline on **0800 408 1447**.

For general advice and information from the council about services during the pandemic including extra support for vulnerable people, go to:

www.warwickshire.gov.uk/coronavirusvulnerable

If you are struggling to get or pay for food there are local schemes which may be able to support you with delivery, collections, food vouchers and more if you meet the criteria, go to:

www.warwickshire.gov.uk/coronavirusfood

If financial matters are worrying you at this time there is help available from Citizens Advice, district and borough councils and other services. For more information on subjects including, benefits, debt, money management, consumer rights, employment and more from Citizens Advice, district and borough councils, local welfare schemes and other services, go to:

www.warwickshire.gov.uk/coronavirusmoney

Protecting your mental health is important now more than ever. It is also important to take some exercise – whatever you can manage, stay hydrated, eat well, sleep and avoid smoking and alcohol. For someone to talk to or tips to keep busy, stay connected and find ways to relax, go to:

www.warwickshire.gov.uk/coronavirushealthandwellbeing

This summary has been compiled based on publicly available information. The list of suppliers is not exhaustive and product availability cannot be guaranteed. Inclusion on this list is not a recommendation from Warwickshire County Council and you may wish to search online for wider options or specialist provisions.

