

Mobile Library Service Parish Council Consultation 2015

Why do we need to change?

The allocation of funding to Wiltshire Council from central government will be reduced by more than £15 million this year. This reduction when combined with the rise in demand for key services and inflation costs means the council has to find £30 million savings in this year's budget. To deliver these savings the council is looking at how it can reduce the operating costs of the mobile library service. From October 2015 the number of public mobile library vehicles will reduce from four to two.

The council will continue to provide a mobile library service in rural and isolated communities where the need is greatest. To achieve the savings and to ensure the service is within budget the following service criteria has been applied:

Usage: A mobile stop should have an average of three regular customers

Frequency: We will change the frequency of visits. Weekly stops will become fortnightly and fortnightly stops will be every four weeks

Location: Stops on the outskirts of towns that are less than 2.5 miles from a branch library will be withdrawn

Applying this criteria will allow the service to continue to be delivered to 218 of our current 267 service stops. This means 81% of stops will continue to receive the mobile library service.

For further information on these stops please refer to the Frequently Asked Questions document.

Please note: where stops are withdrawn and customers are physically unable to access a library or have no-one who can visit on their behalf, the Home Library Service will be offered as an alternative. The Home Library Service is for Wiltshire residents who have difficulty getting to the library because of a disability, frailty or ill health.

The council needs your feedback – as a local community receiving the mobile service – on the changes. Your time in helping us to assess the impact these changes could have is appreciated. Thank you.

Section 1

1. Please tell us which villages/community you represent?

Section 2

This section asks about what impact the changes might have on your community if a mobile stop is removed or the frequency changed.

- 2. We are planning to withdraw stops with less than 3 customers and those on the outskirts of towns less than 2.5 miles from a branch library (see below for details of the stops proposed for withdrawal). Please comment on the impact of the withdrawal of any stops in your community.**
-
-

List of stops being withdrawn in alphabetical order.

Alvediston, Near the Crown Pub
Bemerton Heath, Spar Shop
Berwick St James, The Boot
Bishopdown, One Stop Shop
Bishopdown, Busy Bees Nursery
Bishopdown Farm, Sycamore Drive
Bishopstrow, Bishopstrow College
Burbage, Village Hall
Cepen Park, Morrisons Car Park
Chapmanslade, 132 High Street
Chisbury, The Green
Corsley, Royal Oak Pub
Dauntsey, Near School
Dilton Marsh, Lyes Grove
Dilton Marsh, Fairfield Farm College
East Harnham, Burford Road
Erlestoke, The George and Dragon
Fovant, Clays Orchard
Great Cheverell, Lay by near School
Hullavington, Parklands
Idmiston, Opposite bus stop, Church Road
Langley Burrell, Langley Tap
Laverstock, Mayfair Road
Laverstock, Elm Close
Maiden Bradley, Somerset Arms

Marston Meysey, By Village Hall
Neston, Pitts Croft
North Bradley, Willow View
Paxcroft Mead, Budgens Car Park
Pewsham, King's Lodge School Car Park
Redlynch, Morgan's Vale School
Reybridge, On Bridge
Rudloe, Estate
Sedgehill, Sweetwell Cottages
Semington, The Strand
Semley, School
Southwick, Chantry Gardens
Staverton, Post box on slipway off Marina Drive
Stockton, Post box
Stratford-sub-castle, Castle Keep
Sutton Benger, College Green
Tidworth, Tedworth House
Trowbridge, Charles Street
Trowbridge, Lodge Park
West Harnham, Berkshire Road
West Kington, On Bridge
Wilton, Primary School, Bulbridge
Winsley, School
Wylke, Glebe Bungalows

- 3. Please can you comment on the proposals to change the frequency of the remaining stops in your community and the impact of this change? Weekly stops will become fortnightly and fortnightly stops will be every 4 weeks.**
-
-

- 4.** Are there any changes you would like to propose for the remaining stops in your area? For example a different location, merging stops or changing the length of time for a stop or the day the mobile visits.

- 5.** Do you think that a Saturday stop might be of interest to the communities you represent?

- ☐ Yes
☐ *Perhaps, if it guaranteed the mobile would continue to visit*
☐ No

- 6.** If yes, could you please provide more information?

- 7.** Finally do you have any other comments to make about the changes?

- 8.** Please leave your name and email address so that we can contact you about your suggestions or if you wish to receive updates on this service and other services the council provides.

Thank you for taking part in this consultation. Please email this questionnaire to mobilelibraries@wiltshire.gov.uk or post to the address below.
The survey closes on 31st July 2015.

If you have any queries on this survey or wish to make a written response to the survey please contact the Outreach Services Manager, Library Headquarters, Chapmans Building, Bythesea Road, Trowbridge, BA14 8JN or email mobilelibraries@wiltshire.gov.uk.
Any changes will come in to effect from October 2015.