

Accessibility statement for Bilsington Parish Council website.

This accessibility statement applies to the website of Bilsington Parish Council.

This website is run by Bilsington Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- The text will not reflow in a single column when you change the size of the browser window
- You cannot modify the line height or spacing of text
- Most older PDF documents are not fully accessible to screen reader software
- Live video streams do not have captions
- Some of our online forms are difficult to navigate using just a keyboard
- You cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email bilsingtonclerk@gmail.com

- Call 07714300986
- Write to the Parish Council at Wealden House, Grand Parade, Littlestone, Kent TN28 8NQ

We'll consider your request and get back to you in 10 days

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Parish Clerk at Wealden House, Grand Parade, Littlestone, Kent TN28 8NQ, phone 07714300986 or email bilsingtonclerk@gmail.com.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#)

Technical information about this website's accessibility

Bilsington Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to:

Non-accessible content

The content listed below is non-accessible for the following reasons:

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The Annual Governance and Accountability Return is a scanned pdf document which does not comply with the Accessibility Regulations. The document is required under the Accounts and Accountability Act 2015 which requires the

Chairman of the meeting and the Responsible Financial Officer to physically sign the document.

A physical copy of this document is available upon application to the Parish Clerk.

Preparation of this accessibility statement

This statement was prepared on 8th July 2020.