

# **Lilleshall Neighbourhood Plan Residents' Survey Analysis Report**

**Prepared for Lilleshall  
Neighbourhood Plan Group**

**Final version March 2017**

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## Introduction and background

Lilleshall Neighbourhood Plan Group (LNPG) approached Shropshire Rural Communities Charity (Shropshire RCC) to assist with evidence gathering as part of their preparations to draw up a Neighbourhood Plan. Shropshire RCC worked with the LNPG to design and issue a resident's survey which was distributed during November 2016. This report contains the analysis of the responses which were returned by the Lilleshall community.

Distribution of the surveys was by way of hand delivery by local volunteers and we have been informed that 1069 forms were delivered. Residents over the age of 18 were asked to fill in the survey and respond by 30<sup>th</sup> November 2016. The survey was also made available to be completed online via the Shropshire RCC website and a link to the website was printed on the front of the paper forms. Twenty five residents used this facility.

Collection of the paper forms was again done by local volunteers who made two collection attempts after which, if still unsuccessful, they left a freepost envelope for the responses to be sent straight to our offices. The Shropshire RCC office address was also printed at the bottom of the survey form and a number were received in that way, even ahead of the closing date.

In total 579 forms and on-line entries were received by Shropshire RCC. However, one form came back completely blank and has therefore not been counted as a response. So the 578 valid responses against the 1069 forms distributed, gives an overall response rate of 54.1%.

The data input (into specialist analysis software) was done at Shropshire RCC by a small team of staff during December. A standard set of rules were used during input to deal with any anomalies or queries on the forms and some further notes on this follow below.

Each survey form had a unique number assigned to it and a duplication check was carried out by the LNPG to ensure only one entry per resident was submitted. This unique number was also used to draw the winning entry into a prize draw which the LNPG offered for completion of the survey by the given deadline. The unique number has otherwise been detached from any responses and comments made on the surveys, making them anonymous.

The volunteers, who collected the forms from the doorstep, reported that some couples/families had only filled in one survey and marked all other forms from that household as having the same opinion. If there were four forms handed in in this way, our staff have entered the data from the 'original' form, four times. However, the housing needs survey part (Section F) has only been entered once. The gender and age question has been left blank in all cases other than for the original form. On estimate, there were at least 10 households that treated the survey in this way, possibly a few more, having some effect on response rates for the gender and age question. Our input staff also noticed duplication of exact comments on some forms with consecutive unique numbers. Again, this data was entered but this will further explain duplication in exact phrases found in the comments lists.

It is quite normal in this kind of survey that the people who responded (called respondents hereafter) don't answer all of the questions or even all parts of one question. This happens, but it is impossible to know the individual reason for this or to draw inferences in the absence of a clear mark on the form. Unless otherwise stated, where percentages are shown, this relates to the percentage of responses to that particular question/part of the question, not a percentage of the total questionnaire responses received.

In several places the survey invited further comments and these have been deciphered and typed by our input staff. These comments can be found in a separate appendix (Annex I), by section and question number and also in a small number of cases, with the relating question as a list or a table. Other than correcting obvious spelling errors and adding some punctuation, these comments have been reported 'as they were made'.

However, in order to ensure anonymity, anything that identifies an individual, either as having made the comment, or where comment is directed at a specific person/ group of people, has been removed. This is indicated by [name removed]. Only where it serves to pin point a location where the respondent has found a general problem or is explaining where an issue occurs, have personal details been left. On occasions respondents to these kinds of surveys use inappropriate language and this has been removed too and replaced by [word(s) removed].

Unfortunately, sometimes a respondent's handwriting is so challenging it cannot be read. In such cases, we ask several staff members to have a look but if we can't make it out, the text has been marked with [can't read word(s)]. There are only a handful of these comments in your survey.

In summary, any text where [ ] are used indicates some alteration, input or additional comment from us, deemed useful or necessary for the interpretation of the data.

Some respondents wrote additional comments where there wasn't a box provided. Where possible these comments have been taken by our input staff and included in the most appropriate text box or have been recorded under question 54, the 'catch all comments' question. Where possible, whilst carrying out the analysis, we have reported these comments in the text below around the area of the survey in which they were made and obviously refer to.

Finally some anomalies found across a variety of the forms and how we have handled them:

- One respondent referred to a booklet they supposedly had enclosed with the survey but none was found when it reached us.
- Q3 respondent ticked both 10 AND 20 – entered 20
- Q3 ticked 20 AND 30 - entered 30
- Q4 respondent gave numbers (5, 10) instead of ticks – converted to ticks and entered
- Q4 and Q7 respondent ranked the choices where they should have just ticked options, all rankings have been entered as ticks (of equal value)
- Q5 ticked 20 AND 30 - entered 30
- Q20 Option 5, respondent ticked Y for pedestrians and N for cyclists (and wrote the words on). No ticks entered. This was one of the 'original' and 'copy' households so this affected the other household member as well
- Q24 respondent ticked Y and N for 'Joined up' – nothing entered
- Q26 respondent entered mainly strikes in the Y column and one in the N column, then went on to enter zero's in the N column. Various other marks (incl x) were used on the form so if there was an obvious mark at a question, it has been entered as a tick
- Q26 respondent put ? in both Y AND N box for 'Public toilet facilities' – nothing entered
- Q29 Domestic wind turbines respondent ticked both Y AND N – nothing entered
- Q32 respondent ticked both Y AND N – nothing entered. This happened on 2 forms

- Q33 was the question which provoked the most additional comments (outside text box)
- Q35 respondent ticked both Y AND N – nothing entered
- Q39 respondent ticked Y but then answered some of the other questions– none of these have been entered. This happened on 4 forms.
- Q47 respondent ticked 2 AND 3 bedroom - entered 3 bedroom
- Q47 respondent ticked 4 AND 5 bedroom - entered 5 bedroom
- Q48 respondent ticked both rented from HA AND Shared equity – entered both
- Q40 respondent drew on an extra box 'other' – not entered. This was one of the 'original' and 'copy' households so this affected the other household member as well.
- Q42 respondent ticked N but continued to answer Q43-46 have entered their ticks
- Q43 respondent ticked N AND Don't know – entered Don't know
- Q44 respondent ticked 1 AND 2 bedrooms – 2 bedrooms entered
- Q45 respondent ticked both rented from HA AND Shared equity – entered both
- Q47 respondent ticked 1 AND 2 bedrooms – 2 bedrooms entered
- Q47 respondent ticked 2 AND 3 bedroom ticked - entered 3 bedroom
- Q47 respondent ticked 4 AND 5 bedroom ticked - entered 5 bedroom
- Q48 nine respondents ticked multiple boxes – all entered
- One respondent enclosed a double sided sheet of A4 typed regarding public banking for the T&W area. These details have not been input and the sheet passed to the LNPG. It says to refer to answers given at Q16 and Q17.

The first piece of information respondents were asked to supply was their postcode and 546 did so (94.5% response rate).

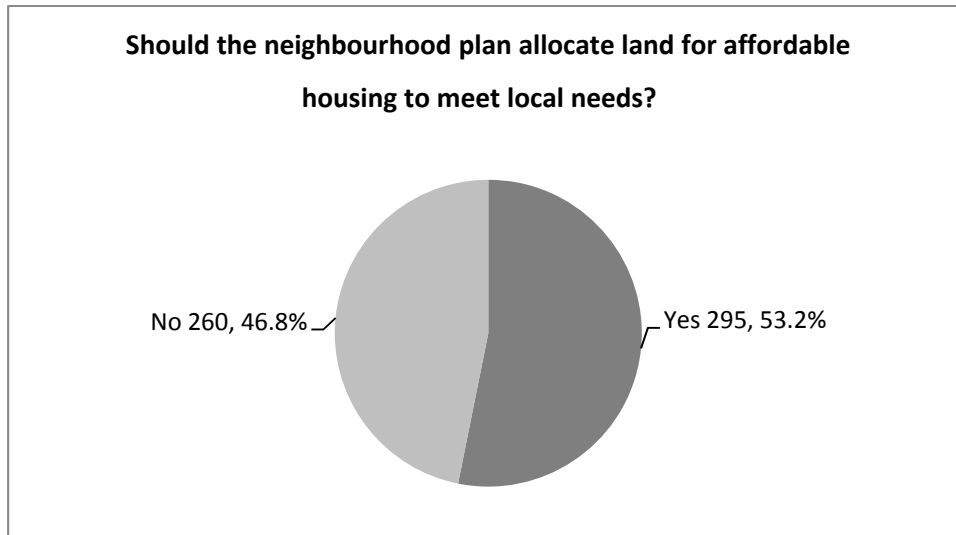
The rest of the report is set out following the sections in the survey and using the question numbers to identify each question.

The survey had a number of comment fields asking 'Can you identify...', 'Do you own....', 'Do you have any further comments....'. Many respondents answered this in a very literal way by simply writing 'No', 'None', 'N/A', 'No further comment'. For completeness these comments have all been included in Annex I. The term '*non-comments*' is used in this document to describe this type of comment.

## A. Providing Homes

The survey stated that: *There are currently some 550 houses in Lilleshall Parish*

**Q1 Should the neighbourhood plan allocate land for affordable housing to meet local needs?**

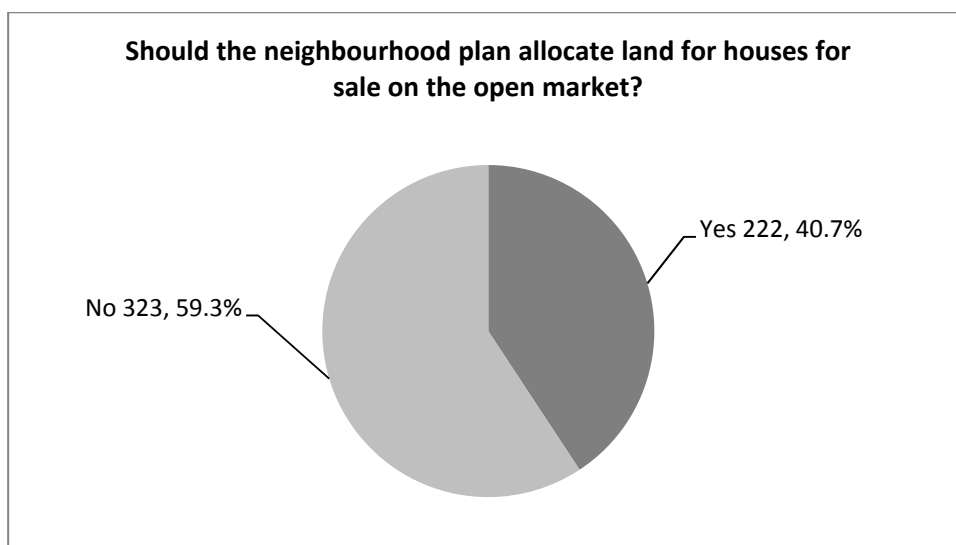


This question was answered by 555 respondents (96.0% response rate). The response is fairly evenly distributed with just a very small majority saying the plan *should* allocate land for affordable housing.

Two respondents wrote an additional comment:

- *But not in the village'.*
- *Yes if suitable land can be found.*

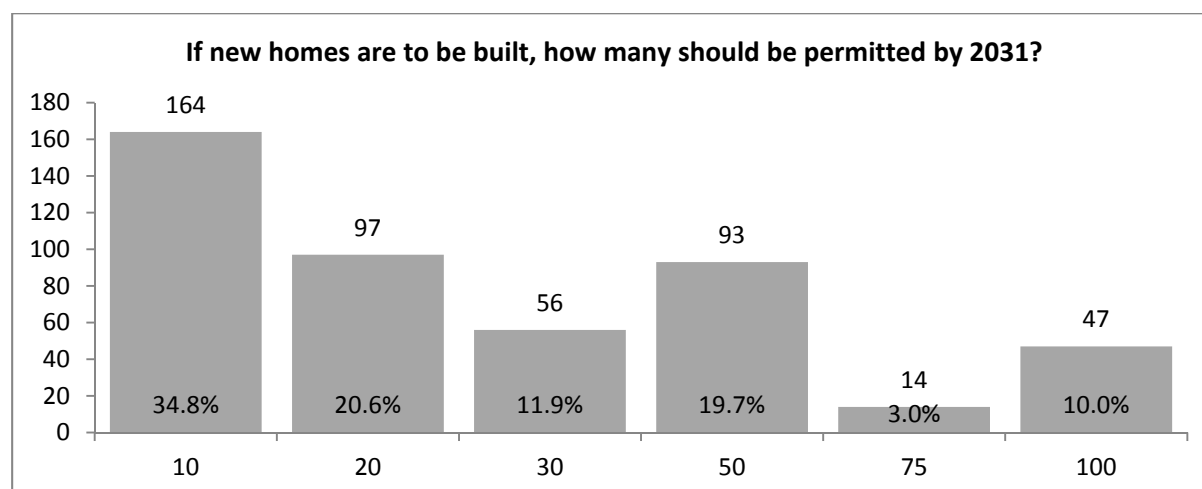
**Q2 Should the neighbourhood plan allocate land for houses for sale on the open market?**



Response rate: 545 respondents, 94.3%.

Ten less respondents answered this question but nearly 60% of those who did, think that the plan *should not* allocate land for sale on the open market.

**Q3 If new homes are to be built, how many should be permitted by 2031? No more than:** (Please tick one box or specify a higher number)



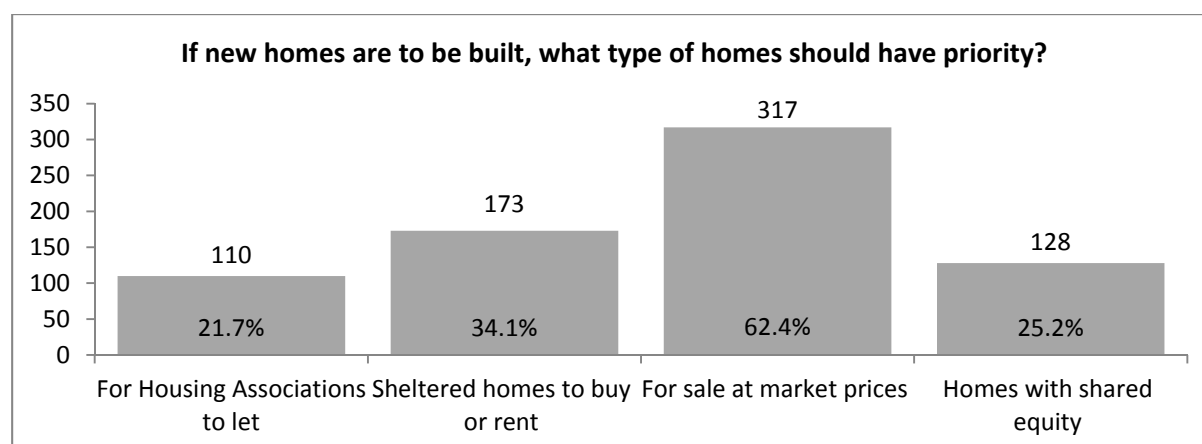
The main part of the question was answered by 471 respondents, 81.5% response rate. The biggest option of choice is 'No more than 10 homes'. There is (almost) equal support for up to 20 or 50 with 20% of respondents selecting either of those two options. Whilst up to 75 homes gets only 14 votes, another 47 respondents (10%) are happy to see up to 100 new homes added by 2031.

Ninety respondents left a comment and these are shown in their entirety in Annex I. The majority of respondents state that they wanted no further homes or infill only. Only 13 respondents used the comment field to indicate a higher number than 100 as the question had suggested. One respondent stated up to 400.

Comments can be largely grouped as follows:

2	52	4	8	7	13
Not sure	None, NIL, 0	Infill only	To meet local need	Less than 10	> 100

**Q4 If new homes are to be built, what type of homes should have priority?** (Please see explanatory notes and tick those that you think most important)

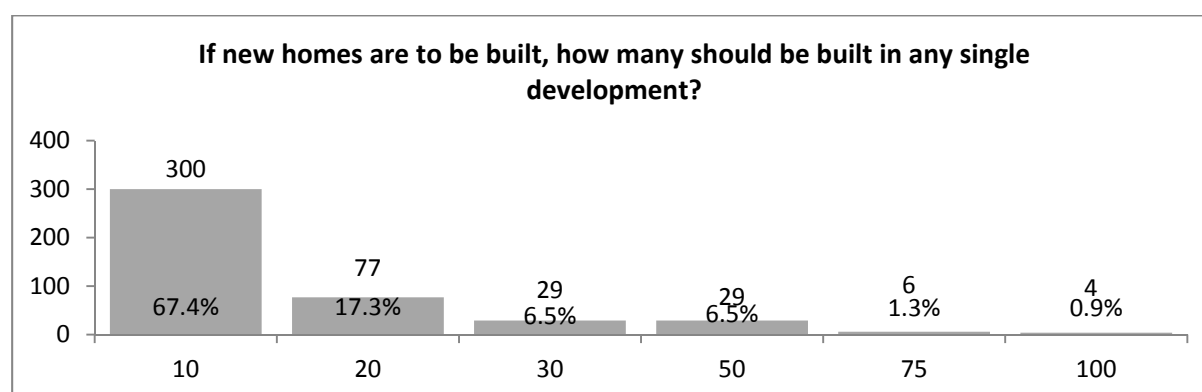


This question was answered by 508 respondents (87.9%). As this was a multiple answer question the percentages shown, show how many respondents ticked that option. So 62.4% of the 508 respondents, (317 respondents) would be happy to see 'homes for sale at market prices' if new homes were to be built. This makes an interesting contrast with Q2, where 323 respondents felt that the neighbourhood plan should *not* allocate land for houses for sale on the open market yet here it is the most selected category.

Two respondents wrote in the margin:

- We do not need new homes of any type in Lilleshall
- Again, new homes are not required.

**Q5 If new homes are to be built, how many should be built in any single development?**  
**No more than:** (please tick one box or specify a higher number)



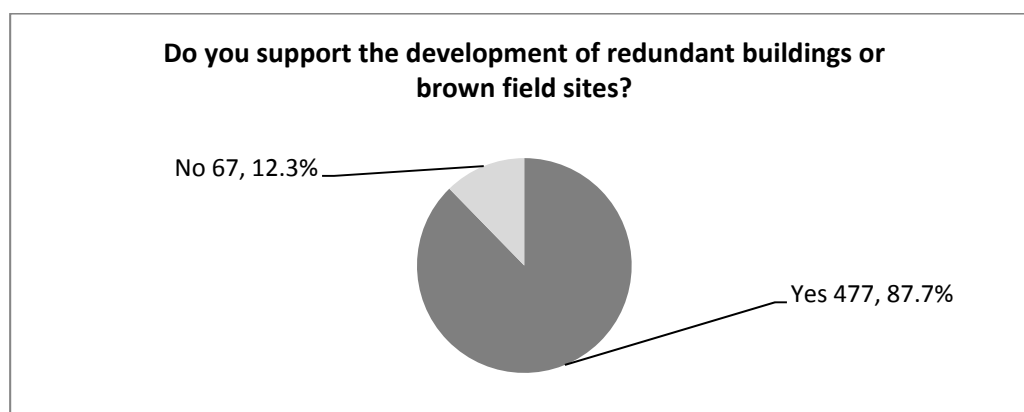
A total of 445 respondents answered the main part of this question, response rate 77% with the vast majority (67.4%) of those being in favour of small developments of 10 homes or less. Just six respondents would be happy to see large developments of 75 and just four up to 100 homes in one development.

Exactly 100 respondents left a further comment and whilst the full list can be found in Annex I, they can be largely grouped as follows:

4	29	25	4	5	1	22
Not sure	None, NIL, 0	Infill only or one or two	To meet local need	10 or less	> 100	5 or less

Only one comment was for a higher number (200) backing up the findings from the main question that the majority of respondents is in favour of small individual developments.

## Q6 Do you support the development of redundant buildings or brown field sites?

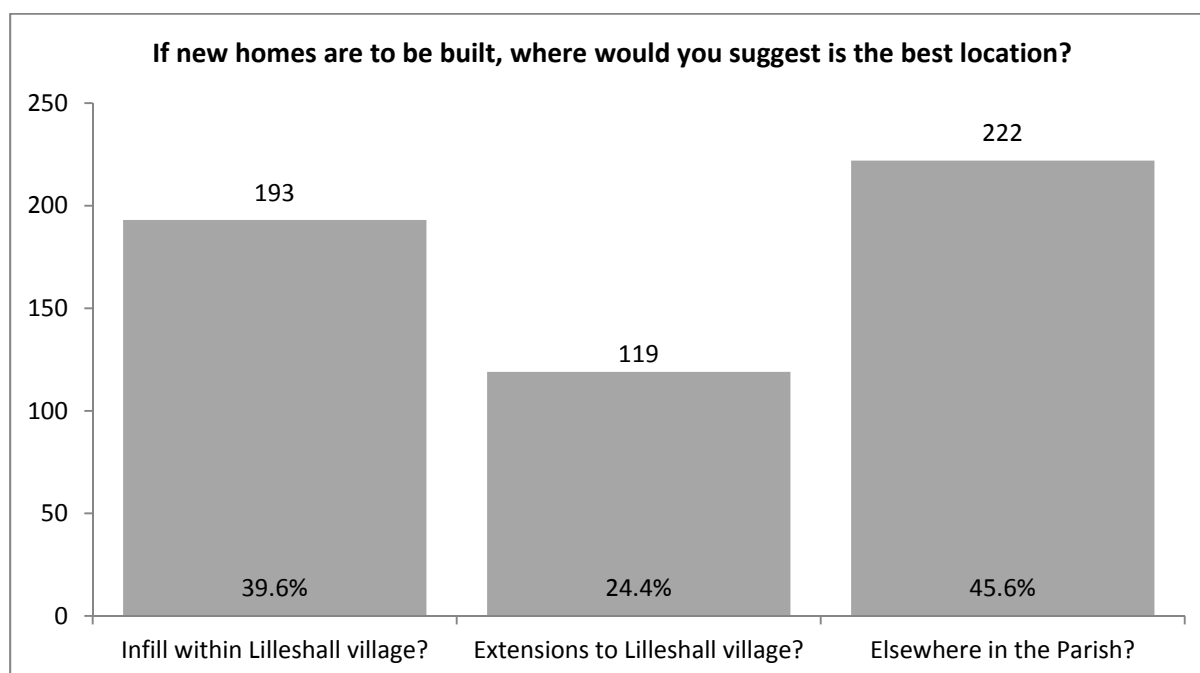


Response rate: 544 (94.1%). Nearly 90% of respondents is in favour of development of redundant buildings or brown field sites.

Four respondents wrote additional comments at this question:

- *Redundant 'Yes' Brownfield 'No'*
- *Redundant buildings Yes; brownfield sites No.*
- *Yes if policies at planning!*
- *Depends on site*

## Q7 If new homes are to be built, where would you suggest is the best location?



Response rate: 487 respondents (84.3%). As this was a multiple answer question, this number (487) has been used to work out the percentages. Opinion appears to be quite divided with a small majority choosing 'Elsewhere in the Parish'.

The second part of the question appears to have had some overlap with question 8 and invited suggestions of suitable locations. A total of 186 comments were received. These are shown in their entirety in Annex I. However, some of these comments merely stated that no new developments are needed, or that the respondent couldn't think of any, or that it was up to the planning authority. A number of comments mentioned generic 'brown field sites' or



'Telford'. Having removed all these less specific comments as well as the '*non-comments*', and left only those that appear to suggest an actual location, just over 80 comments remain and these are shown below.

### **Please suggest suitable locations**

Abbey Lane, lower section near farm. The Humbers.

Abbey Lane?

Abbey Road

Adjacent to the A518. Between Hillside/Rock across A518.

Adjacent to Wyevale.

Any disused buildings or brownfield sites North of the A518

Area around Red House Pub.

Area behind Wyvale Garden Center and Greenfields Farm Shop adjacent to Station Road.

Area to the north of Wyevale Garden Centre.

Around Wyevale/A518.

Away from Lilleshall.

Barracks Lane. Next to the cricket pitch

Behind Wyevale garden Centre (Donnington)

Between Lilleshall and Muxton.

Between Wyevale and the Barracks.

Between youth centre and school. Land not used. Willmore Lane. Incline. Hills Farm.

Brown field site - Crudington - Old Dairy Crest site.

Brownfield only. MOD

By the Red Newport Road.

Car park at the Red House and on the former site of the 'wacky warehouse'.

Corner of Church Road.

Disused farm building far end Wilmoor Lane? Redundant buildings.

Down Wilmoor Lane

Either on Limekiln Lane - lower end. Either on Church Road - Lower end. Subject to flood restriction.

Extend Humbers/Wyevale development.

Hillside, Church Road, Limekiln Lane.

Hillside.

Honnington - Bottom of Church Road.

Humbers (with associated development of amenities e.g. play area, community centre). Corner Abbey Rd and Church Rd. Hill Farm development was done well and sensitively. More like that please.

Humbers.

If more building must occur, The Humbers and Station Road areas might be linked, amenities provided, and become a "village" or community in its own right. Too many areas of development have no heart.

If the homes are small starter homes or bungalows like the single storey on Barrack Lane or homes like Stone Row.

Immediately adjacent to Wyevale Garden Centre.

Infill along Church Road, behind Addison Way and opposite Red House.

Infill Church Road, Limekiln Lane and Hillside.

Infill does not mean land currently used for grazing. Some potential around The Humbers.

Infill on Station Road (north side).
Land at Humbers currently used as garages.
Land bordering Wellington Road, between road and Hillside West.
Land on the right of A518 towards the Pitchcroft Lane Island.
Land on village side of A518. Here access to the main road could be done without bringing further traffic into the main area of the village. Also all services would be available. The fields with direct access to the Red House island would be best. Alternatively land either side of Nursery Lane (although this would mean widening the lane and providing a new roundabout to access the A518).
Land opposite Red House.
Land opposite Red House.
Land to the east of Station Road
Lilleshall Grange.
Lower end of Church Road.
More towards woodlands towards Newport.
Muxton. Donnington.
Near Wyevale Garden Centre.
Near Wyevale Garden Centre.
Near Wyevale Garden Centre.
Near Wylevale Garden Centre.
Newport side of the Woodlands.
North of A518
Old builders yard - disused. Infill near Body Road.
On Donnington Road behind some galvanise fencing on right hand side unused brown field site (opposite where old PO was), is this in our parish?
On land next to the allotments.
On the boundary with Telford urban area.
On top of the hill. Next to school. Land at the back of Hill Road The Humbles. Large footpath between the allotments and Newport.
Opposite Church Meadow.
Opposite the Woodlands behind the Red House.
Out along the Abbey Road towards the golf club.
Outside of Strategic landscape area. Opposite the development on East of Donnington Depot. Behind Wyevale to Humbers Roundabout.
Outside the strategic landscape area. Wyevale to Humbers roundabout.
Rear of Limekiln Lane/Wilmoor Lane to old canal basin.
Red House Pub.
Redundant MOD Barracks.
School Area.
Site previously approved for development. Field opposite Red House.
Sites at each end of village rock acres.
Sites at each end of village, rock acres.
Sites which were previously approved for development. Field opposite Red House.
Small scale development could take place along the old A518 between Brockton Leasowes and the Red House pub. It would be non-intrusive to the landscape.

South east area of the village.

Subject to landowners consent and acceptance by local residents in that vicinity and passing planning regulations. Opposite 14 Hillside and plot next to High House currently used as a builders yard. Second plot is believed to have planning permission granted - if so it should be enforced. Plot is an eyesore. Ownership - who is the registered owner?

The Humbers.

The Humbers.

The Humbers.

The land between Church Meadow and cricket club, field opposite Church Meadow, field opposite Memorial Hall, field opposite 19 Church Meadow, the Incline.

The old Sugar Beet factory land.

There are a number of parcels of land on entry to both ends of the village that could be used. As these parcels of land as they are on the entry to the village traffic disruption would be minimised and they would not increase the congestion within the village due to road width restrictions.

Unused ex-agricultural land at the top of Old Farm Lane opposite the new development behind Addison Way houses (entry Old Farm Lane).

Willmoor Lane and Old Farm Lane.

Wyevale.

We recommend that the LNPG with their local knowledge goes through this list to see if any are suitable and can be taken further in the plan.

#### **Q8 Can you identify or do you own any suitable locations? (please give details)**

Perhaps this question should have been worded differently because whilst it received 294 comments, sadly many respondents simply stated 'No', 'None' or 'N/A' possibly just answering the second part of the question. The full list is shown in Annex I but the list below has those entries removed and we suggest the LNPG goes through the 40 or so comments that are left together with those in question 7 to see if any of them can be taken further in the plan.

#### **Can you identify or do you own any suitable locations?**

Along A518 from Red House pub.

Along the A518 - plenty of land and existing transport link.

Any existing land between buildings.

Behind Wyevale Garden Centre

bottom of church rd

Bottom of Church Road, do not own this location.

Disused road either side of Red House.

Down Limekiln Lane there is a disused green-house in a state of disrepair - this is an eyesore & the land could be used for something else.

Either side of The Humber and Wyevale side of A518.

Either side the bypass

Hillside Road. Behind bus stop - Limekiln Lane.

Humbers (with associated development of amenities e.g. play area, community centre). Corner Abbey Rd and Church Rd. Hill Farm development was done well and sensitively. More like that please.

I don't know if it's in our area but an example would be to build on the Sugar beet factory site.

If more building must occur, The Humbers and Station Road areas might be linked, amenities provided, and become a "village" or community in its own right. Too many areas of development have no heart.

Immediately adjacent to Wyevale Garden Centre.
Infill along Church Road, behind Addison Way and opposite Red House.
Infill on Station Road (north side).
Infill within Lilleshall village. Development at the Humbers (redraw boundary to incorporate with Muxton).
Land at the junction of Abbey Road and church Road. Land at the junction of the Redhouse roundabout and Limekiln lane
Land opposite entrance to Church Meadow/
Land to rear of Limekiln Lane - but no access available.
Land to the right side of the A518, Pitchcroft Island (upto).
Many brownfield sites in and around Telford
Maybe The Hinks or on the road towards Muxton.
On the boundary with Telford urban area, up by Wyevale Garden Centre.
Opposite 14 Hillside and plot next to High House currently used as a builders yard. Second plot is believed to have planning permission granted - if so it should be enforced. Plot is an eyesore. Ownership - who is the registered owner?
Outside the village between Lilleshall and Muxton.
School Area.
Several on Hillside West. Owner has to agree to building on their land.
Some house gardens and paddocks too large for houses.
Telford brownfield sites
The fields behind the woodlands.
The Humbers area.
The old A518 between Brockton Leasowes and the Red House pub.
The old Granville site already has roads put in and will never be more than a dog toilet, this could be made into a local community with thousands of four storey houses or flats. The large gardens in some of the houses at Lilleshall could be converted.
There are a number of infill spots dotted about.
There is plenty of land along the main road through the village, between houses that could be built on.
Unused ex-agricultural land at the top of Old Farm Lane opposite the new development behind Addison Way houses (entry Old Farm Lane).
Wheaton Aston - (land owner).
Yes, Stone Row.

### **Q9 Are there any locations in Lilleshall Parish where houses should not be built?**

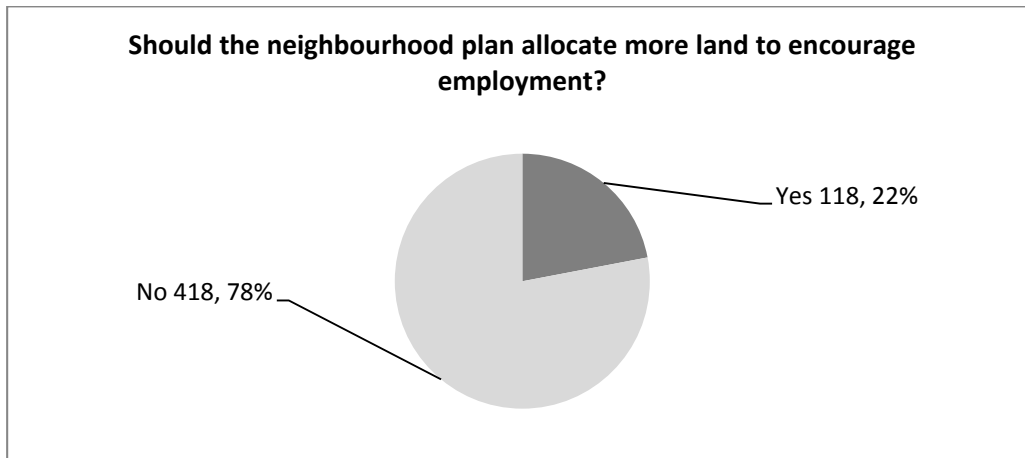
A total of 453 comments were received for this question and these are shown in their entirety in Annex I. Interestingly a number of respondents again answered with No or N/A indicating that there are no specific locations to exclude. A quick count shows 40 such comments. Many respondents re-iterated that 'all of it' should be excluded. We suggest the LNPG goes through the comments to see if any pattern or consensus can be detected and taken further in the plan.

### **Q10 Do you have any other comments on housing development?**

A total of 342 comments were received for this question but again many answers were 'No', 'N/A' or 'No further comment'. If those '*non-comments*' were removed from the list approximately 270 comments remain. The full list is shown in Annex I and we recommend the LNPG goes through them to discover trends and other useful information which can be used in the plan.

## B. Jobs and the Local Economy

### Q11 Should the neighbourhood plan allocate more land to encourage employment?



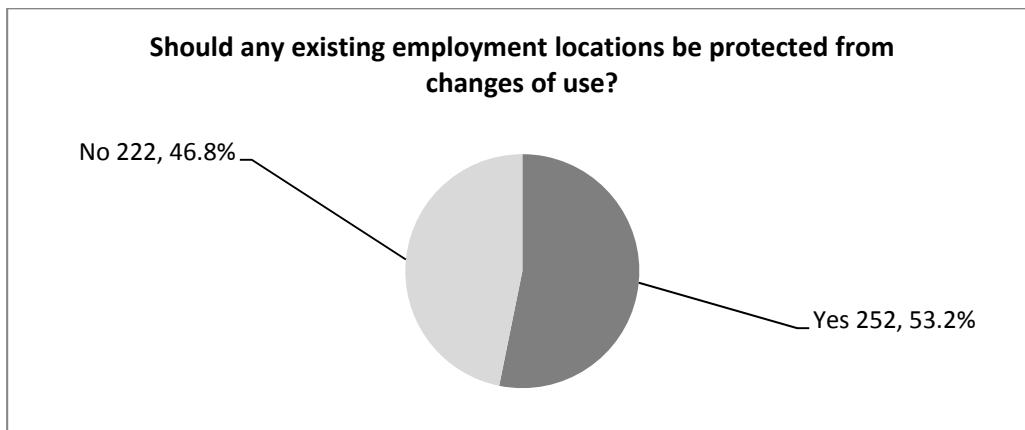
Response rate: 536 respondents (92.7%).

Just under a quarter (22%) think that the plan *should* allocate land to encourage employment but a large majority of respondents thinks it should not.

### Q12 If yes, where should such employment land be located? (please give details)

One hundred and four comments were received and these are shown in their entirety in Annex I. If the 'unsure' and 'N/A' type *non comments* are removed, about 70 comments remain. We suggest the LNPG goes through them to see if any trends or useful information can be taken forward into the plan.

### Q13 Should any existing employment locations be protected from changes of use?

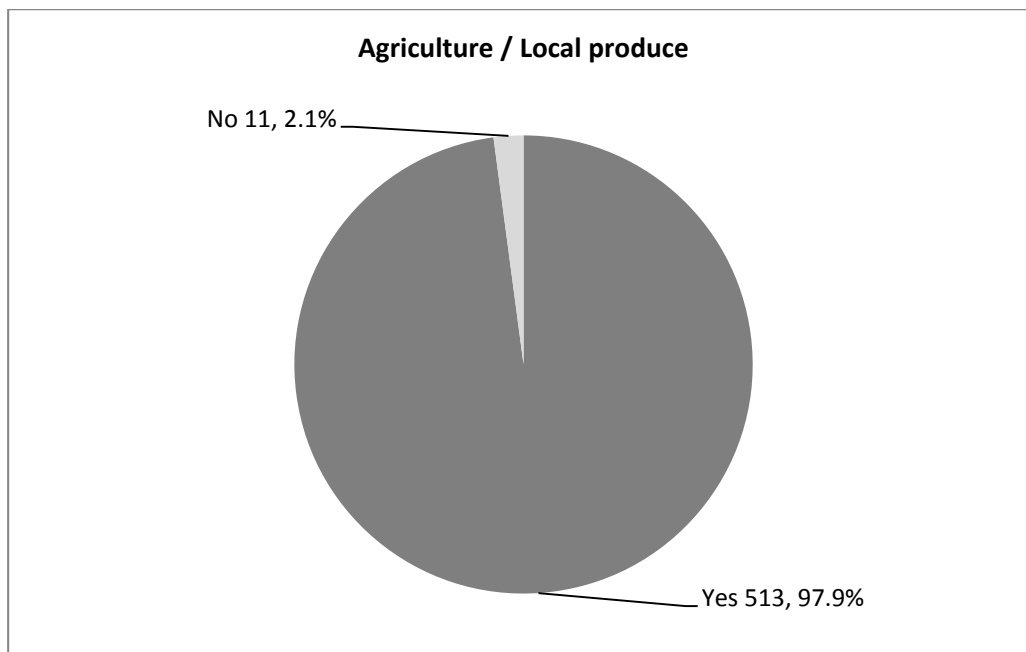


Response rate: 474 respondents (82%)

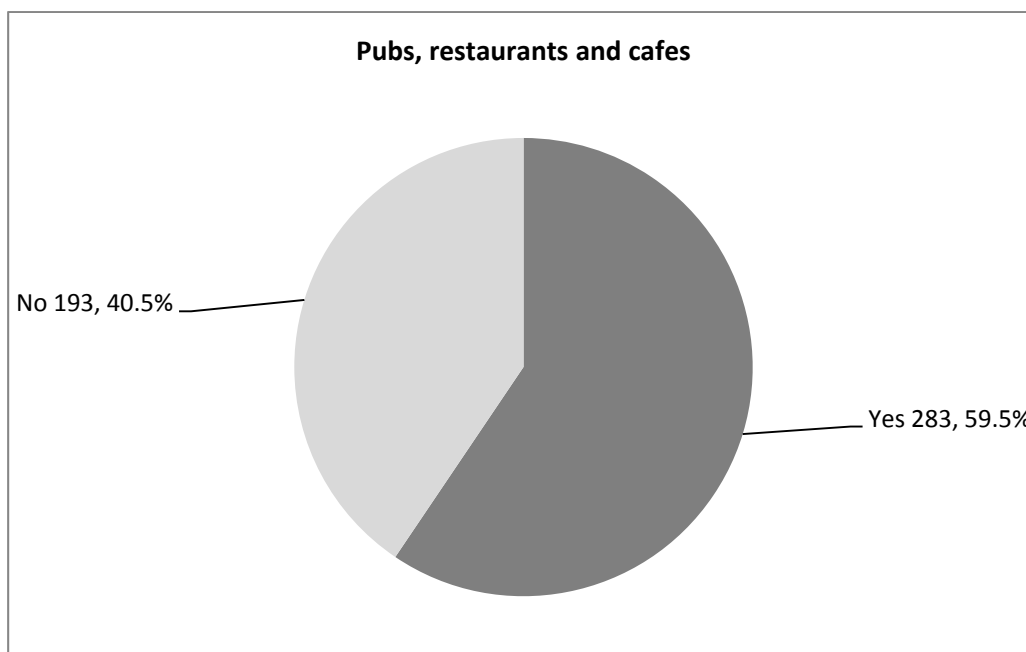
Opinion is divided on this issue with a small majority of 53.2% (30 more respondents) ticking 'Yes'. The survey asked those who ticked 'Yes' to give details and 173 comments were received. The full list is shown in Annex I but there is an overwhelming support amongst these comments for farming and agricultural land and the local jobs it supports. The local pub the Red House and the school are also mentioned a number of times.

**Q14 Thinking about the kind of employment the plan could encourage, do you support the following:**

This question listed a number of employment options and the graphs below show the level of support amongst the respondents for each one. Below each graph, there are details of the number of respondents who answered that part of the question.



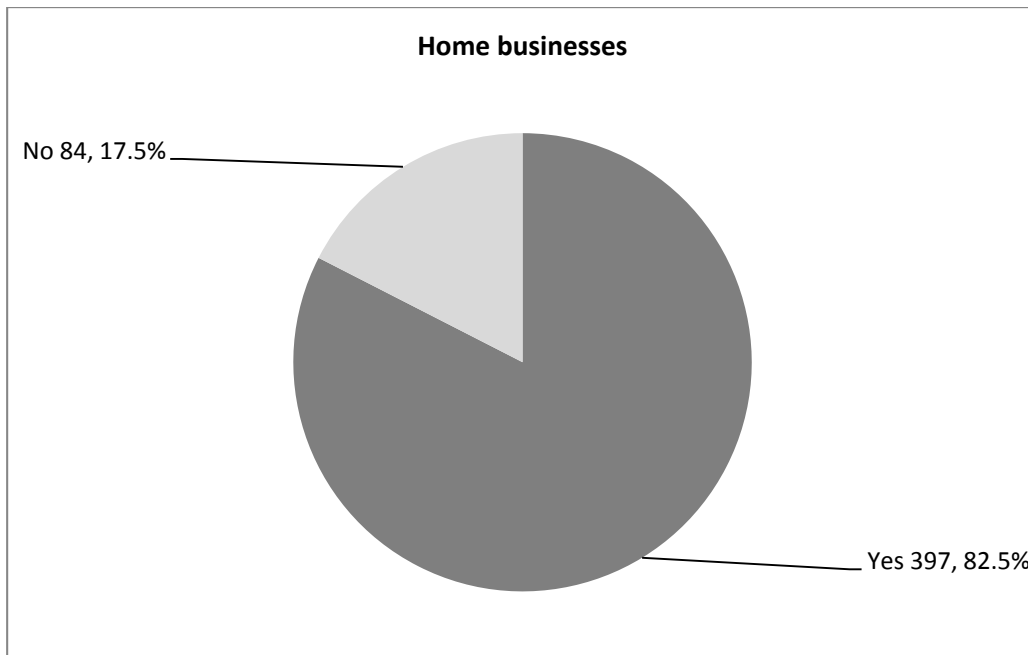
Response rate: 524 respondents (93.8%)



Response rate: 476 respondents (82.4%)

One respondent wrote in the margin:

- *No more* [but they ticked Yes]



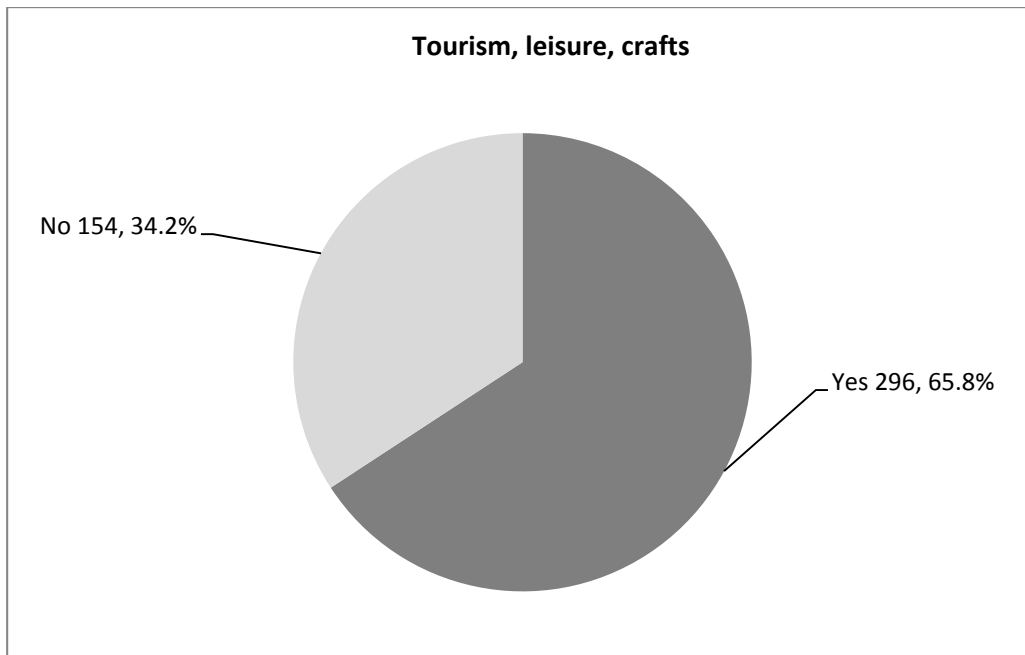
Response rate: 481 respondents (83.2%)



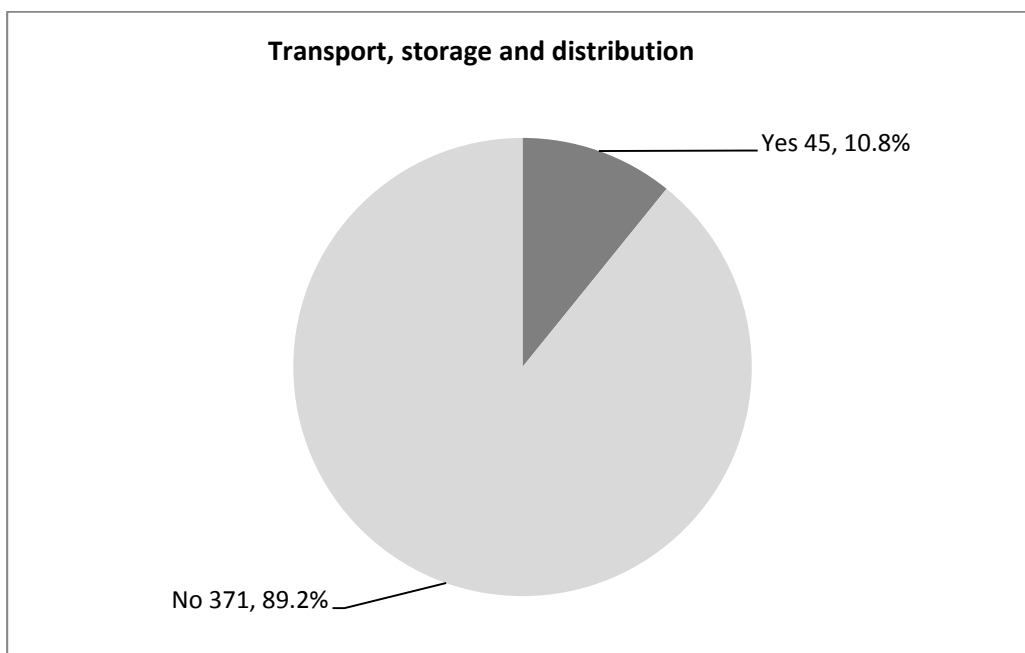
Response rate: 441 respondents (76.3%)

One respondent wrote in the margin:

- 1 only [but they didn't tick anything]

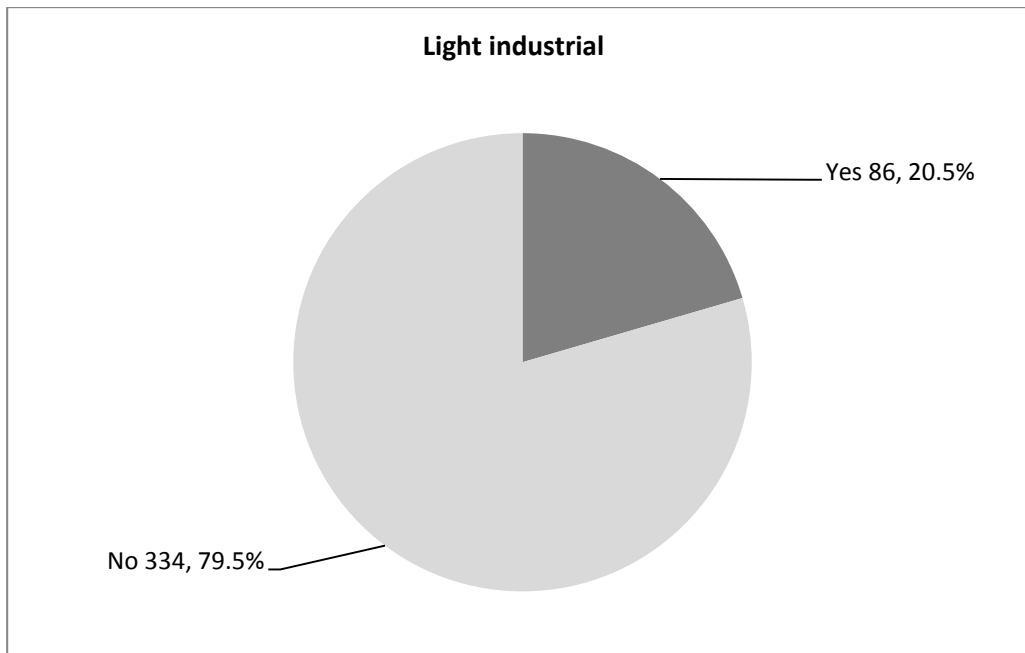


Response rate: 450 respondents (77.9%)

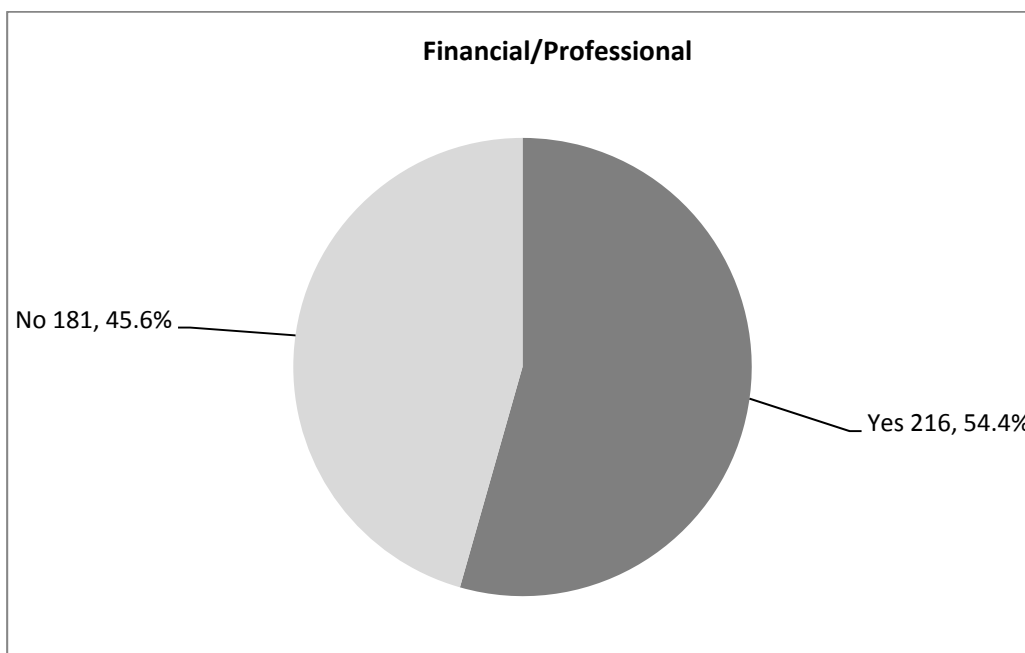


Response rate: 416 respondents (72%)





Response rate: 420 respondents (72.7%)



Response rate: 397 respondents (68.7%)

Backing up the sentiment in an earlier question, the first graph again shows overwhelming support for the agricultural nature of the area.

The largest proportion of 'No' votes were recorded against 'Transport, storage and distribution' and 'Light industrial' although both those categories do get some support.

The question went on to ask what other employment sectors the respondent would support and nearly 60 respondents left a further comment, some re-iterating how they feel about the suggested categories or that they don't want any other opportunities to be created. The full list is shown in Annex I but stripping out these and the '*non-comments*' leaves the list below:

### Others you would support, please specify

Care agency

Care sector - Care homes; social day care; GP clinic / surgery.

Community-based facilities such as health care and education. Telford has sufficient retail stores.

Cottage industries only.

Doctors surgery

Eco-therapy, Care Farms etc.

Education/adult learning if school size increased.

If location available - barber, podiatrist.

Nursing.

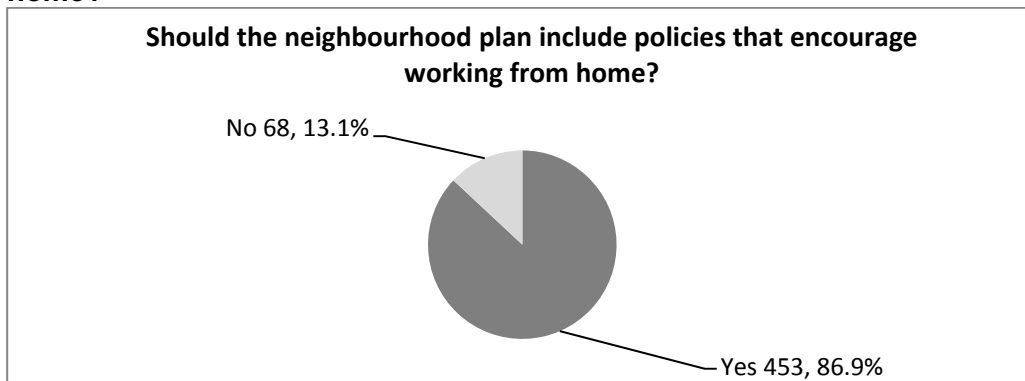
School in Humber's area to provide for proposed housing development.

Small business starter units.

Small start-up units for new business.

Voluntary litter picking. Apple pickers for roads along the Newport Road.

### Q15 Should the neighbourhood plan include policies that encourage working from home?



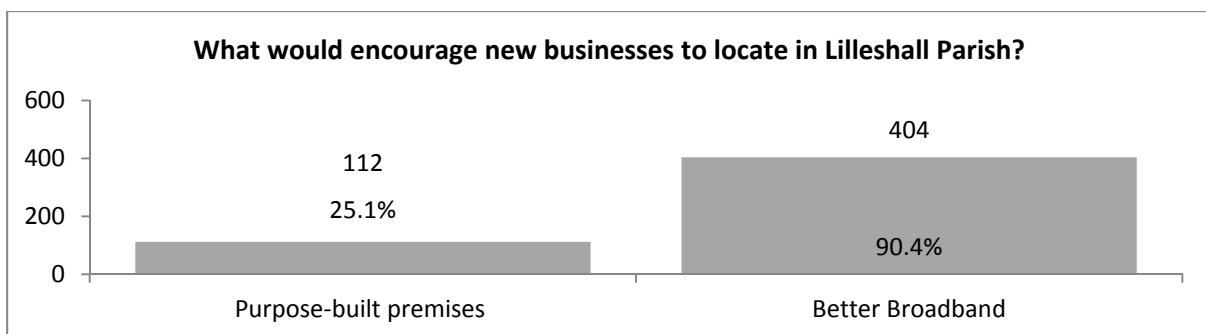
Response rate: 521 respondents (90.1%)

It appears that the majority of respondents support this, backing up what was found earlier in question 14.

One respondent left a comment in the margin:

- 'Yes' (provided parking is restricted).

### Q16 What would encourage new businesses to locate in Lilleshall Parish? (please tick all that apply)



Response rate: 447 respondents (77.3%)

As this was a multiple answer question the percentages relate to the total number of respondents answering this question.

The question asked respondents to specify other factors and 73 comments were received, and the full list is shown in Annex I. If we remove the comments which refer to not wanting any businesses in the Parish, those that refer to purpose built premises or broadband we are left with just over 20 comments, these are shown below:

#### **Other, please specify**

A need for that business to be in Lilleshall Parish.
Access.
And mobile phone signal.
And mobile signal could be better.
Better mobile coverage/signal.
Better mobile reception - Hill really affects reception to east of the hill in Lilleshall.
Better mobile signals.
Better transport links, road and bus links.
Community shop.
Consider building a small business hub, so that people can hire rooms/hot desks to work from.
General feeling of welcome in the village.
Greater focus on the wide economy of Telford. Better 4G signal.
Local face-to-face support for start-ups e.g. clinics in Memorial Hall. If retail tourism businesses: better parking for customers.
Lock up units on memorial Hall car park.
More residents.
Public Banking
Purpose-built premises on brown sites.
Sensitive to current residents.
Small shop, P.O.
Supportive P.C.
Very poor mobile signal at present.
Very Urgent
We have a poor mobile signal.

The respondent who commented 'Public banking' wrote a long account which, rather than copying it into this report, has been passed straight to the LNPG for review/action.

#### **Q17 Do you have any other comments on jobs and the local economy?**

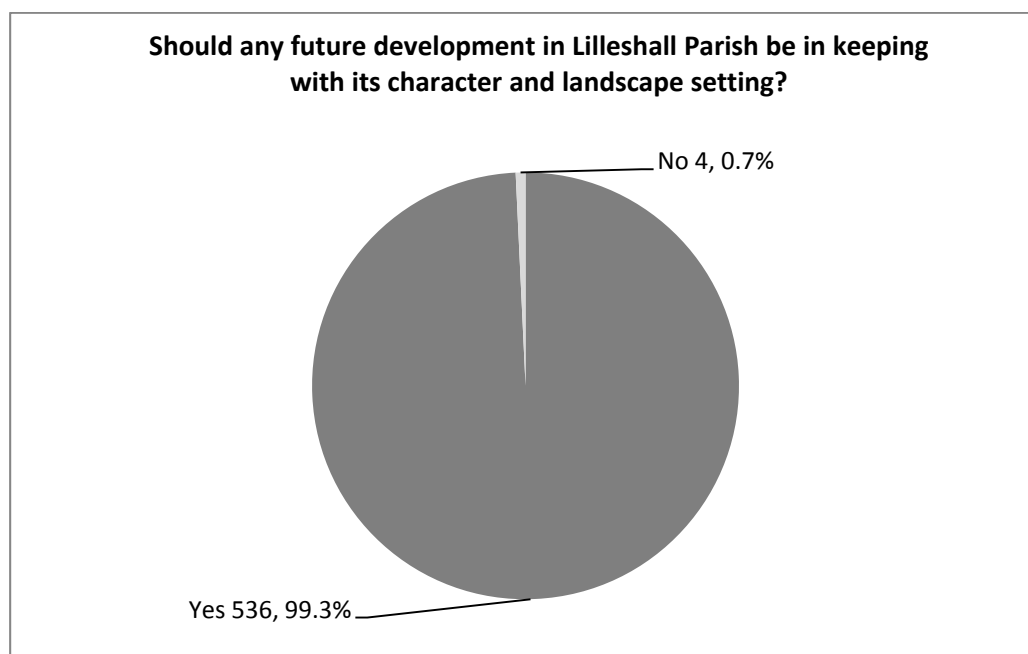
A total of 190 comments were received and these are shown in their entirety in Annex I. As per the other questions so far, there are several 'No' and 'N/A' comments but we recommend that the LNPG review the 100 or so remaining comments to see if any trends or information can be taken forward in the plan.

## C. Protecting our Environment

One respondent wrote a comment above this section as follows:

- *Protecting our Environment - This is a complete fallacy. Q18 to Q24 inc - Not filling in the above as they are a total farce.*

### Q18 Should any future development in Lilleshall Parish be in keeping with its character and landscape setting?



Response rate: 540 respondents (93.4%)

Just four respondents answered 'No' at this question; the vast majority of respondents indicating that any future development in Lilleshall Parish *should* be in keeping with its character and landscape setting.

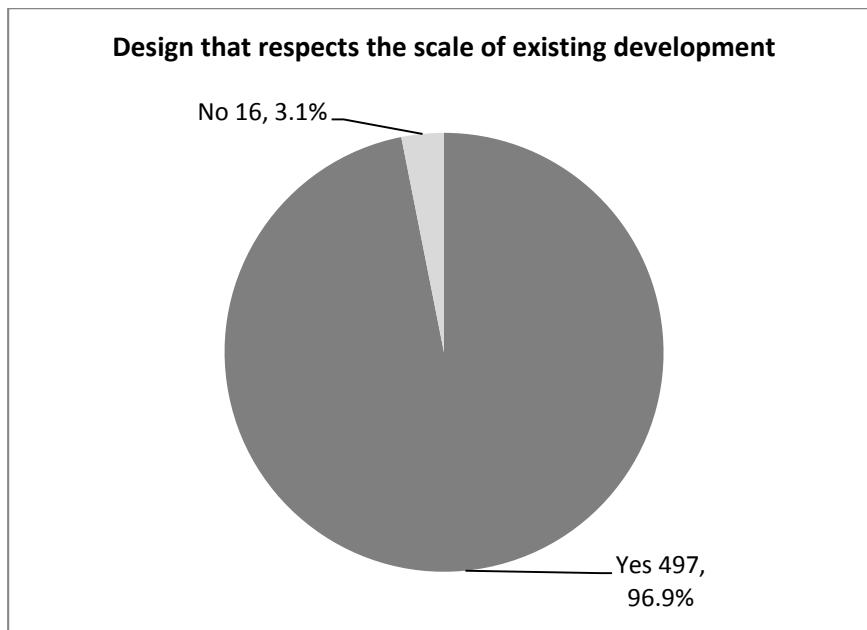
Four respondents left additional comments at this question and these are shown below:

- *Not necessarily sympathetic but not same character.*
- *What a stupid question. You don't build a battleship for a pond.*
- *No future development is required in Lilleshall Parish and its character and rural landscape setting should be protected.*
- *No future development is required and Lilleshall's character and rural aspects should be maintained.*

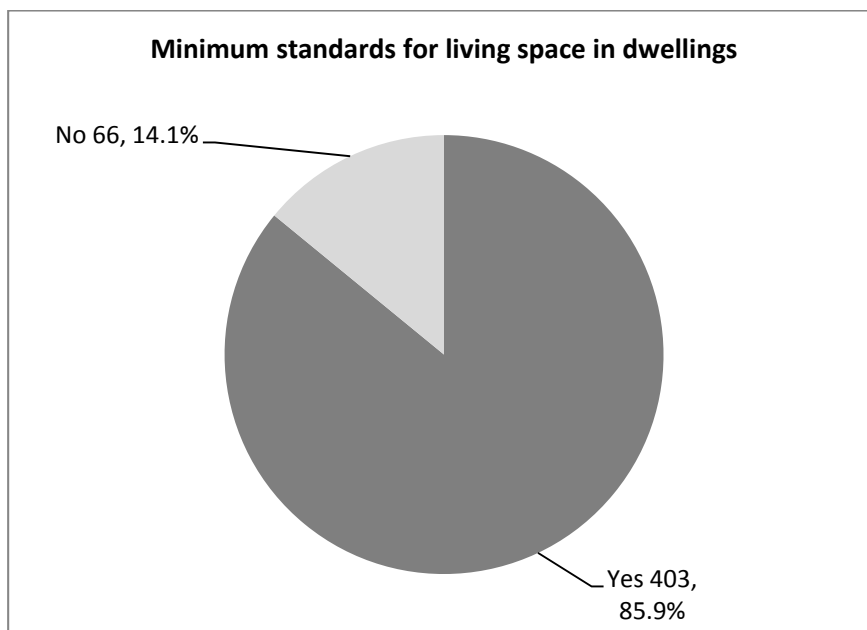
### Q19 Are there any buildings or views which you believe are important to protect?

A total of 420 comments were received and these are shown in their entirety in Annex I. Despite a few general comments such as 'All', 'All of them', 'All of it' and 'All views' there are many areas, views and buildings which are mentioned again and again. We suggest the LNPG goes through the list to review and consider for inclusion in the plan.

**Q20 Thinking about measures which could protect and enhance the quality of the built environment, should the neighbourhood plan promote the following:**

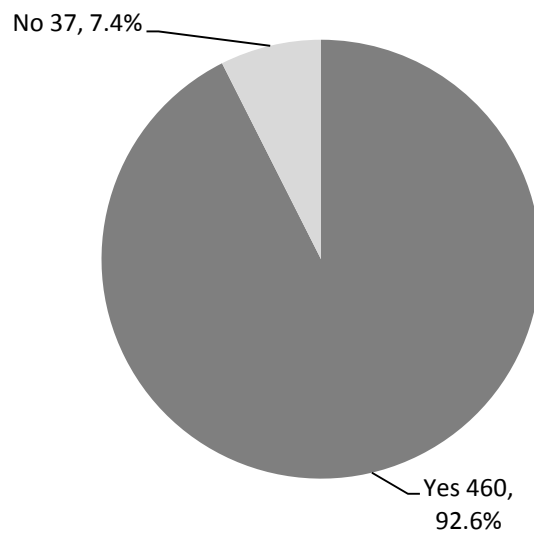


Response rate: 513 respondents (88.8%)



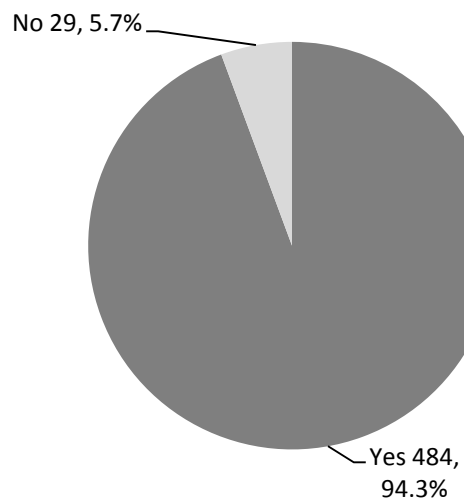
Response rate: 469 respondents (81.1%)

**High levels of energy conservation in new buildings**

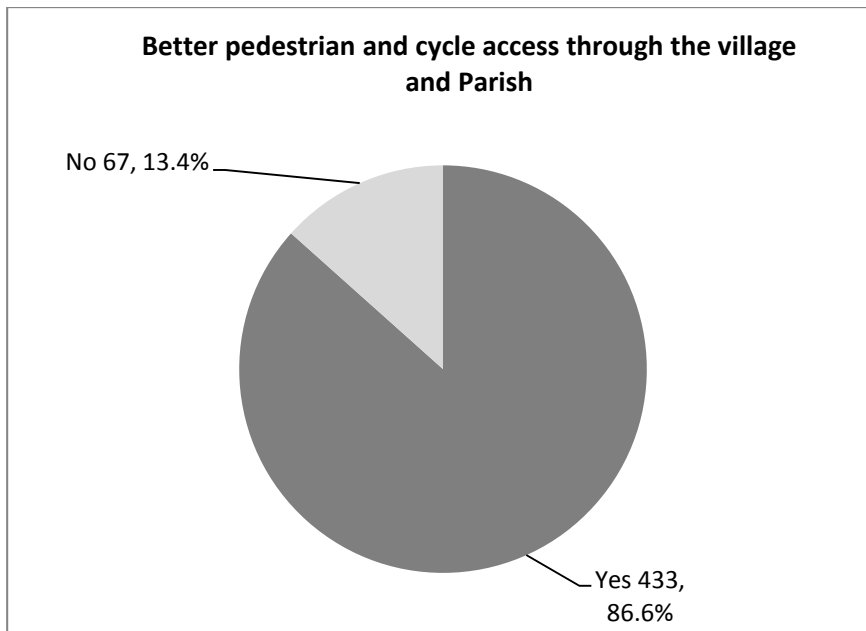


Response rate: 497 respondents (86%)

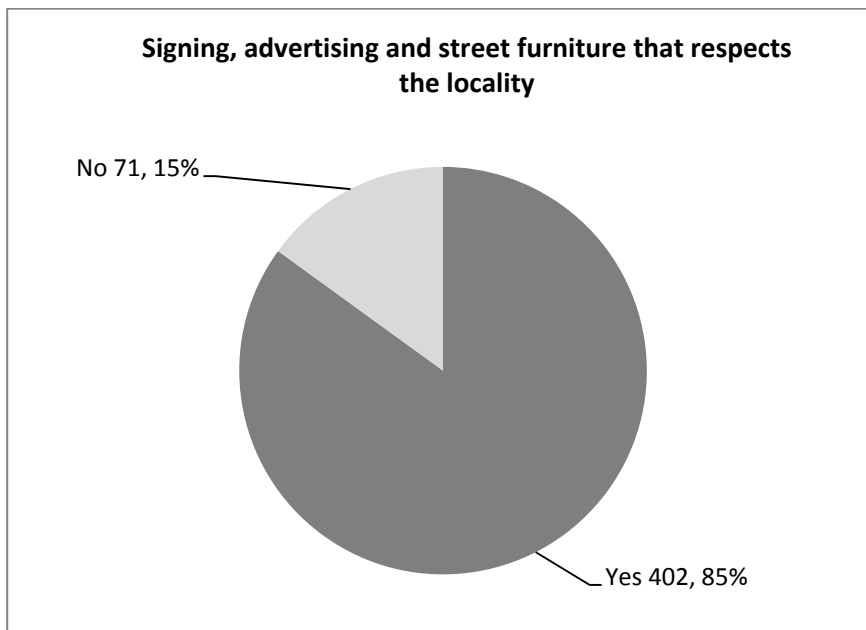
**The green space and gardens within Lilleshall village and the Humbers Estate**



Response rate: 513 respondents (88.6%)



Response rate: 500 respondents (86.5%)

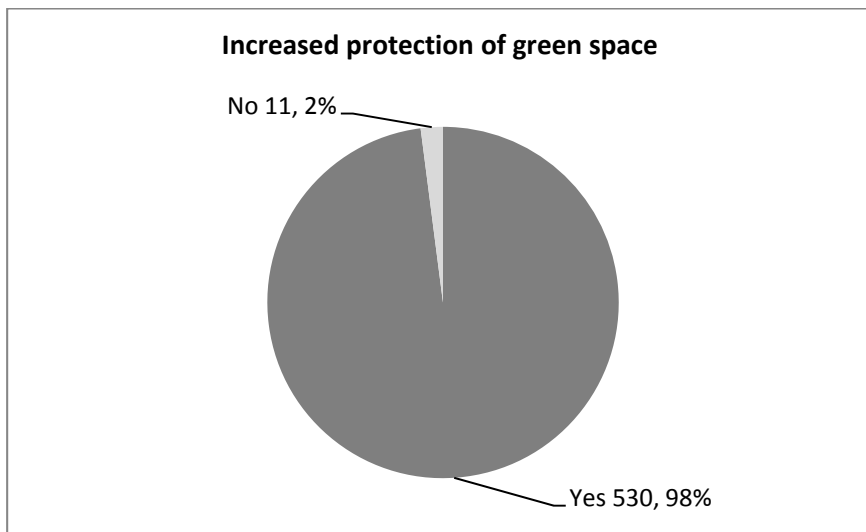


Response rate: 473 respondents (81.8%)

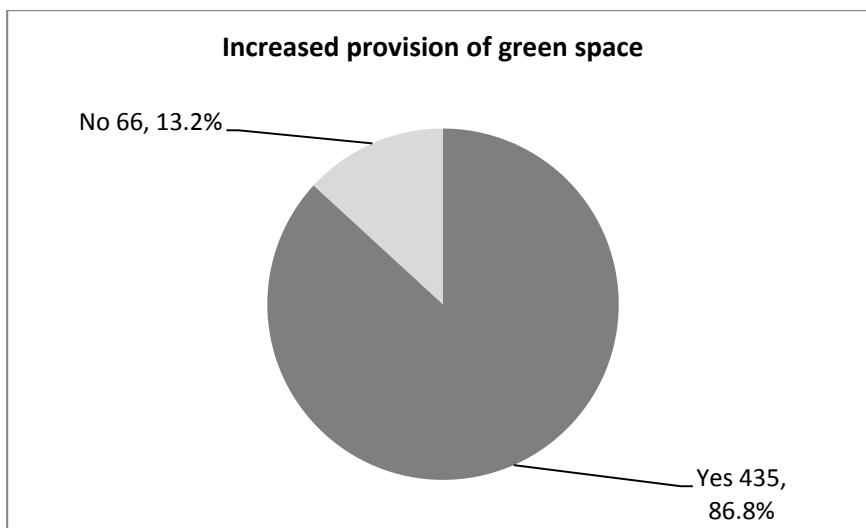
There appears to be good support for all of the measures mentioned.

Respondents were invited to suggest other measures and 69 respondents left a suggestion, they are shown in their entirety in Annex I. We recommend the LNPG go through them to review.

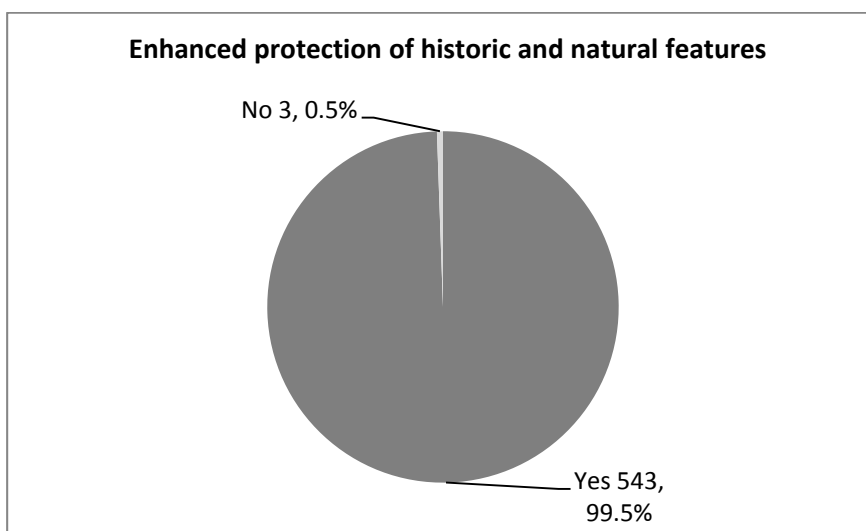
**Q21 In general, should the neighbourhood plan promote the following:**



Response rate: 541 respondents (93.6%)

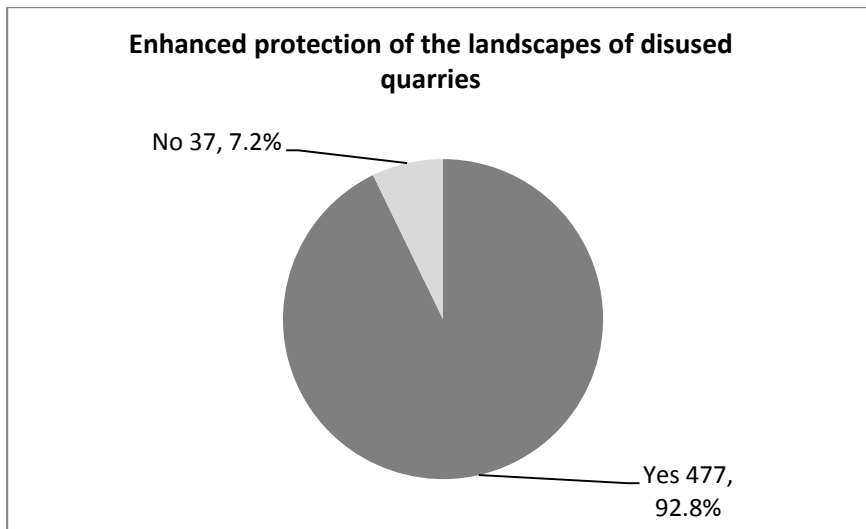


Response rate: 501 respondents (86.7%)

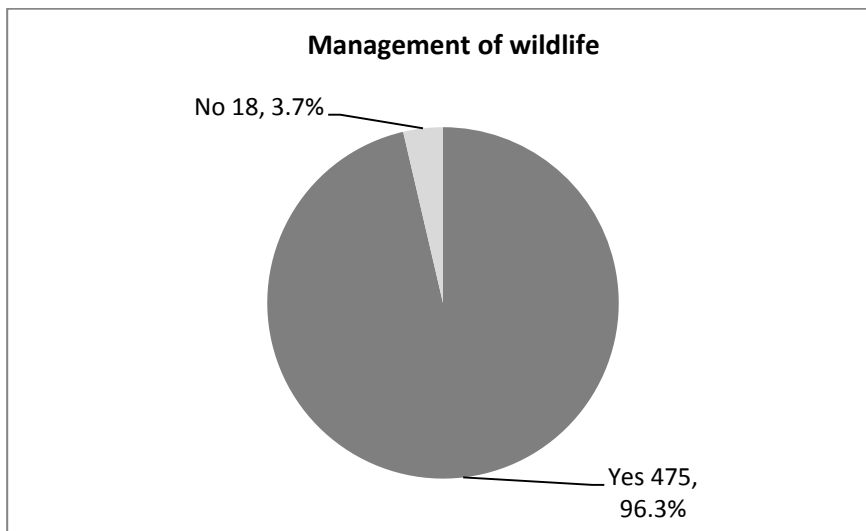


Response rate: 546 respondents (94.5%)





Response rate: 514 respondents (88.9%)

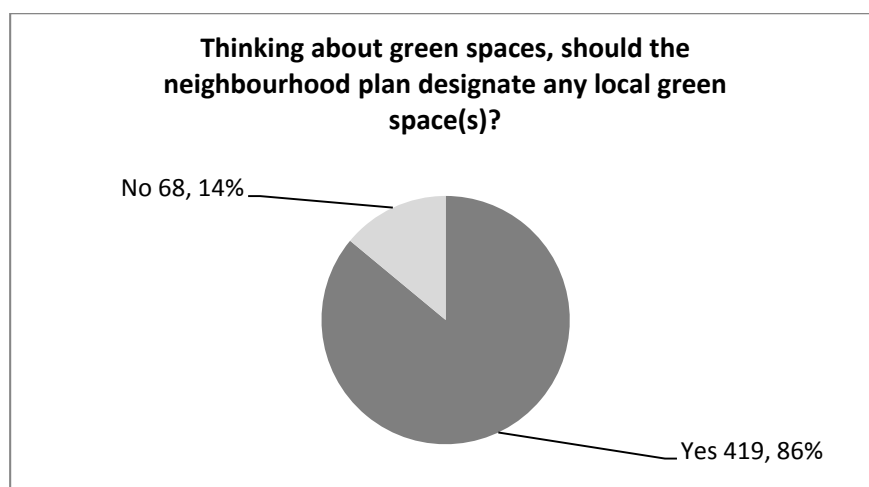


Response rate: 493 respondents (85.3%)

Again, respondents show good support for all of the aspects suggested.

Respondents were invited to leave any other comments and 48 respondents did so, and these are shown in their entirety in Annex I. We recommend that LNPG goes through them to review.

**Q22 Thinking about green spaces, should the neighbourhood plan designate any local green space(s)?** (see details in the leaflet)

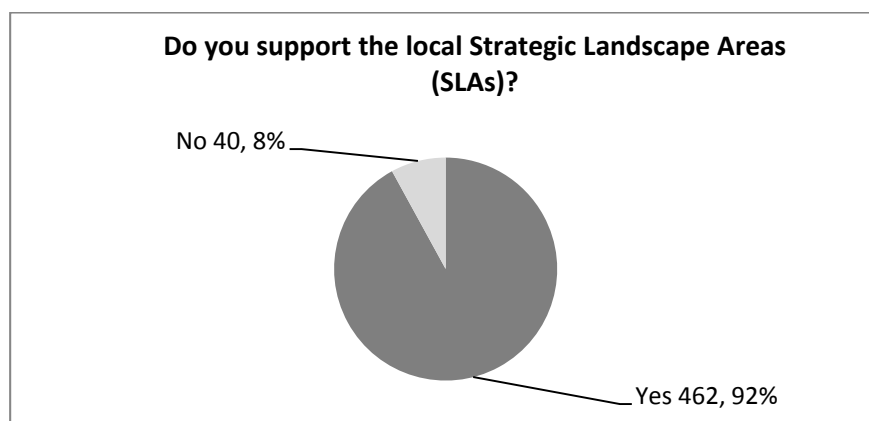


Response rate: 487 respondents (84.3%).

A large majority thinks the plan *should* designate local green space.

Respondents were asked to suggest suitable locations and 207 comments were received and they are shown in their entirety in Annex I. We recommend that the LNPG goes through them to review.

**Q23 Do you support the local Strategic Landscape Areas (SLAs)?** (outlined in green on its map and defined in the leaflet)



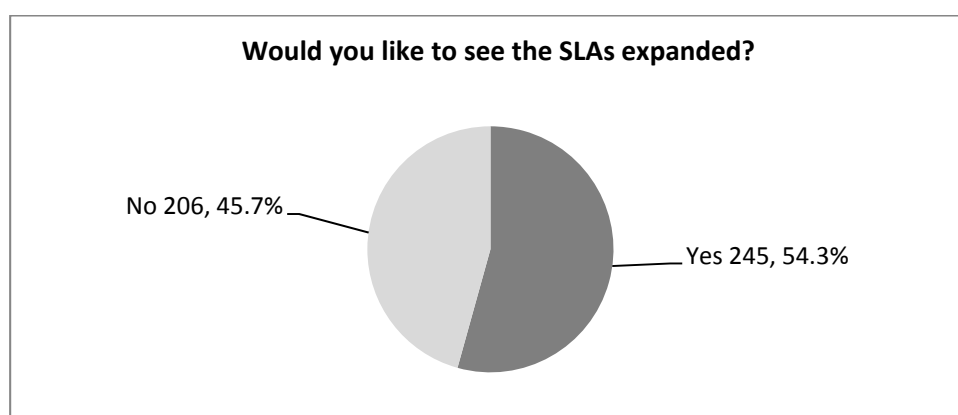
Response rate: 502 respondents (86.9%)

The vast majority ticked 'Yes'.

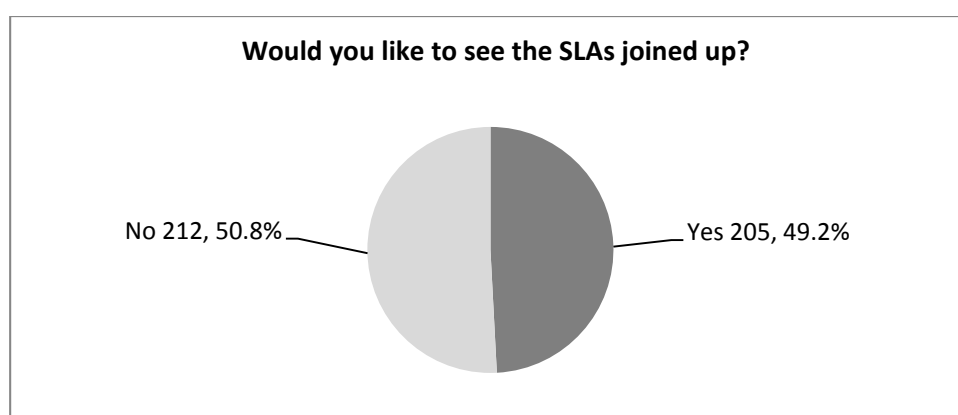
A number of respondents left additional comments relating to this question:

- *Only if this were to include The Humbers.*
- *Yes, support the SLA's being expanded but not clear that this question is getting at.*
- *No leaflet received.*
- *Unsure*
- *Unsure in what criteria one would 'support' such an area.*
- *I have no idea what this means!*
- *Do you mean maintain existing landscape? If so, then yes and extend the area where appropriate.*

## Q24 Would you like to see the SLAs expanded and/or joined up?



Response rate: 451 respondents (78%)



Response rate: 417 respondents (72.1%)

Opinion is divided almost 50/50 on both these issues.

A number of additional comments were left relating to this question:

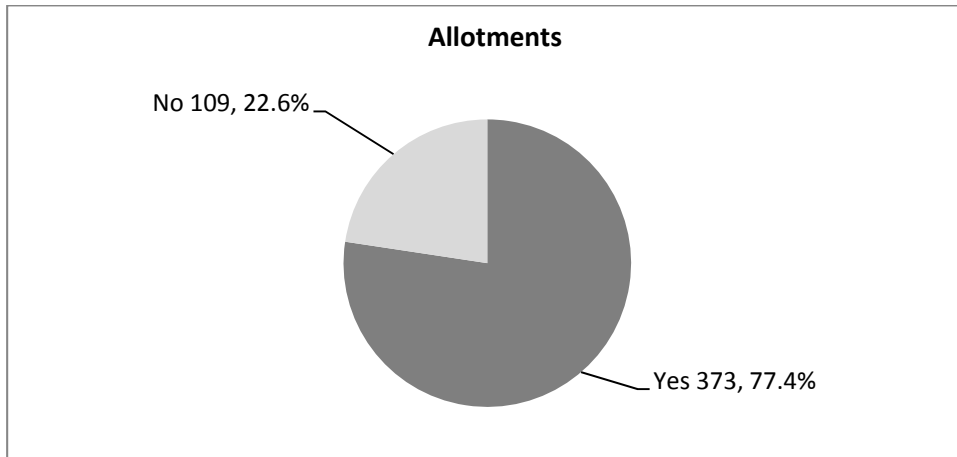
- *To include the whole of Lilleshall Parish. Please see WHO: urban green spaces and health booklet provided. [Nothing provided with survey response]*
- *Expanded - to cover the drainage area especially.*
- *The Humbers seems to be forgotten.*
- *SLA's joined up northwards towards Newport/Church Aston. Investigate Parish Council taking over Barrack Wood.*
- *Unsure*
- *I would need further information on what this would achieve and pros and cons before forming an opinion.*
- *Unable to answer.*
- *Sorry, not enough info to answer this.*

## Q25 Please use the following space to make any additional comments on protecting the environment

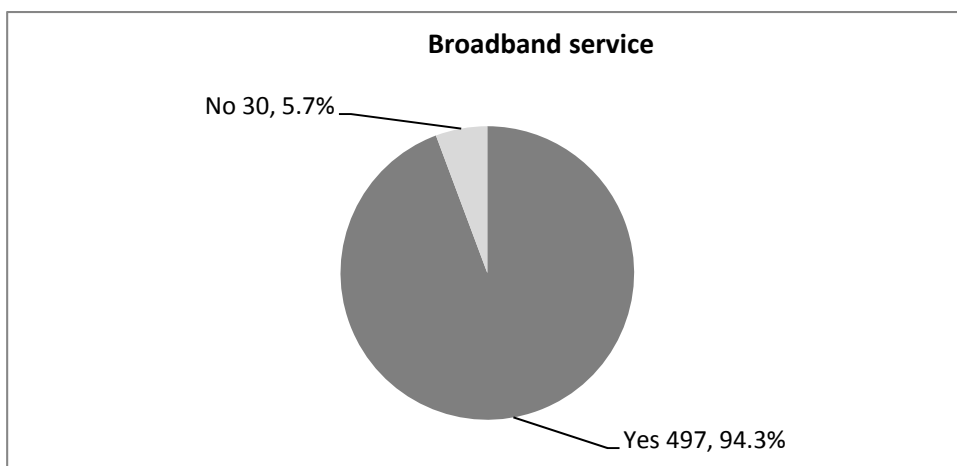
A total of 91 other comments were left and these are shown in their entirety in Annex I. We recommend that the LNPG goes through them to discover any trends or suggestions which can be taken forward in the plan..

## D. Improving Community Services

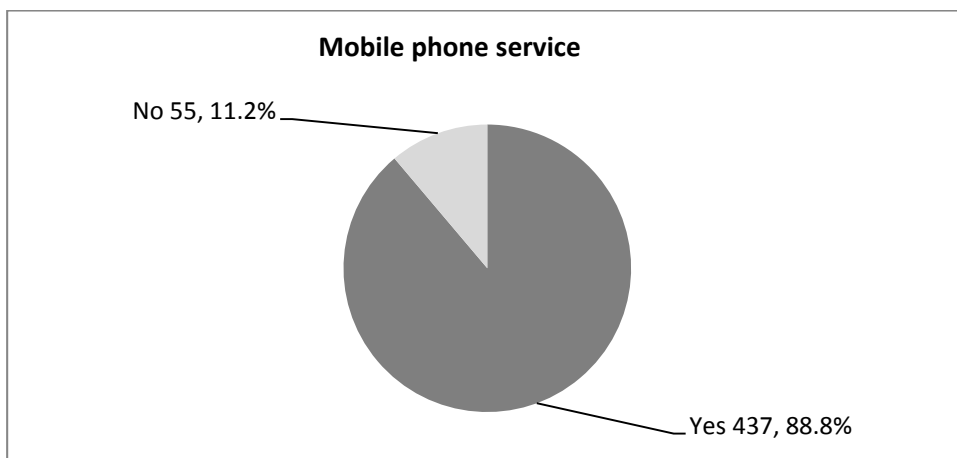
**Q26 Should the neighbourhood plan include objectives and policies to improve the following:**



Response rate: 482 respondents (83.4%)



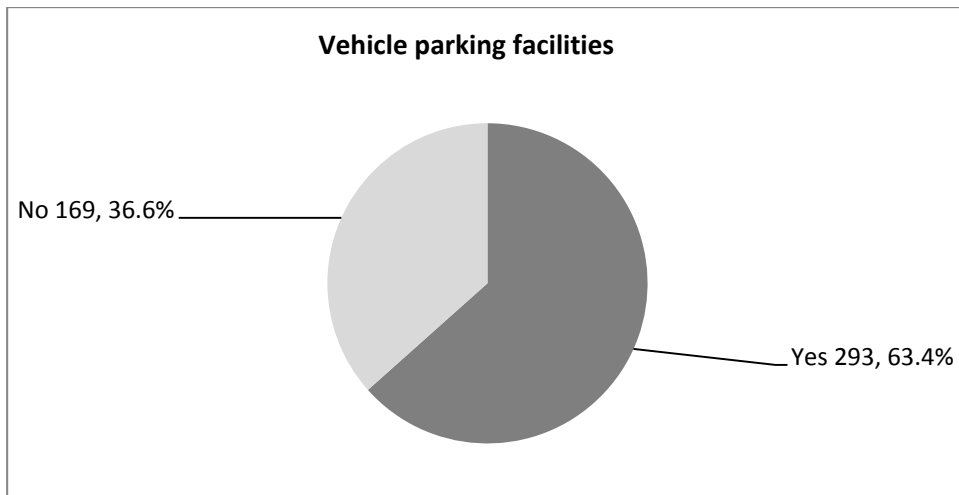
Response rate: 527 respondents (91.2%)



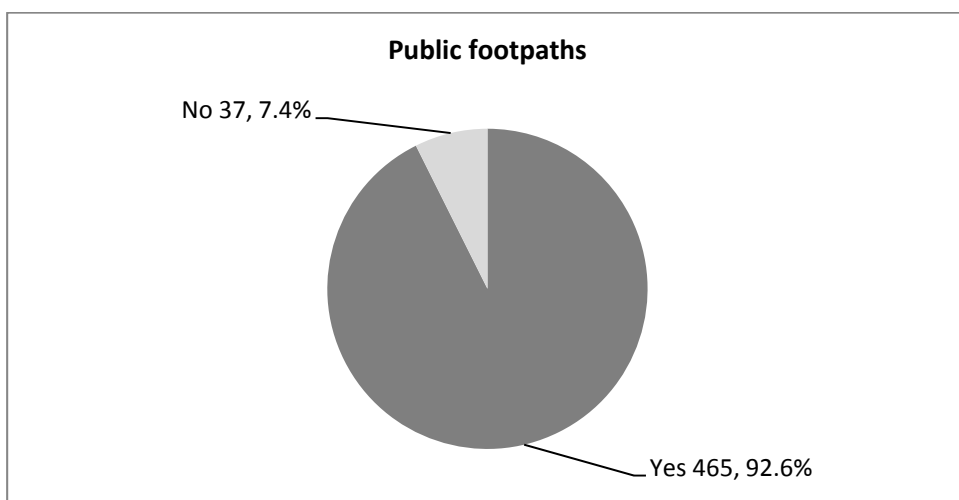
Response rate: 492 respondents (85.1%)

One respondent left a comment in the margin:

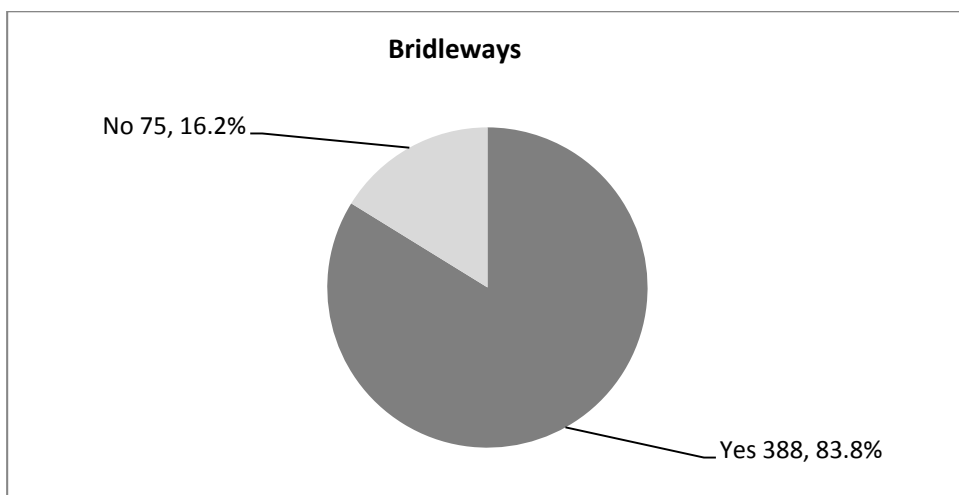
- *Mobile phone service very poor in parts of Limekiln Lane.*



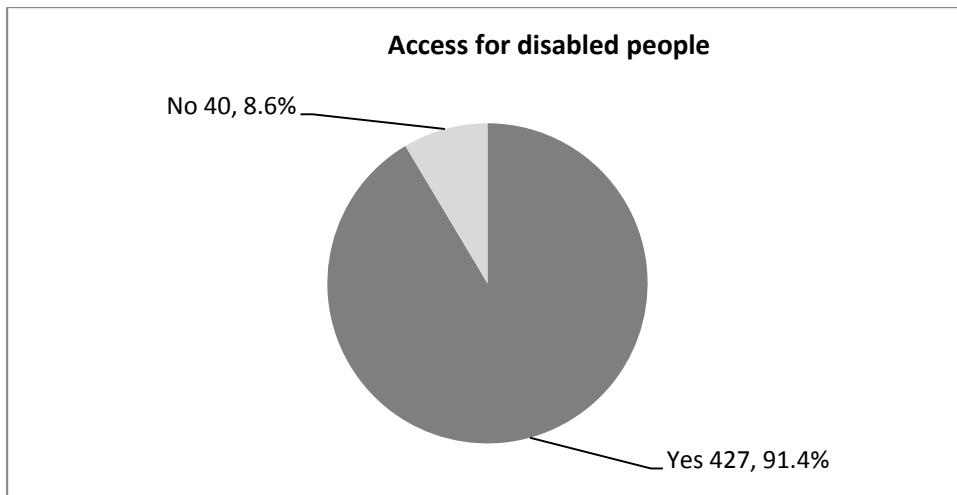
Response rate: 462 respondents (79.9%)



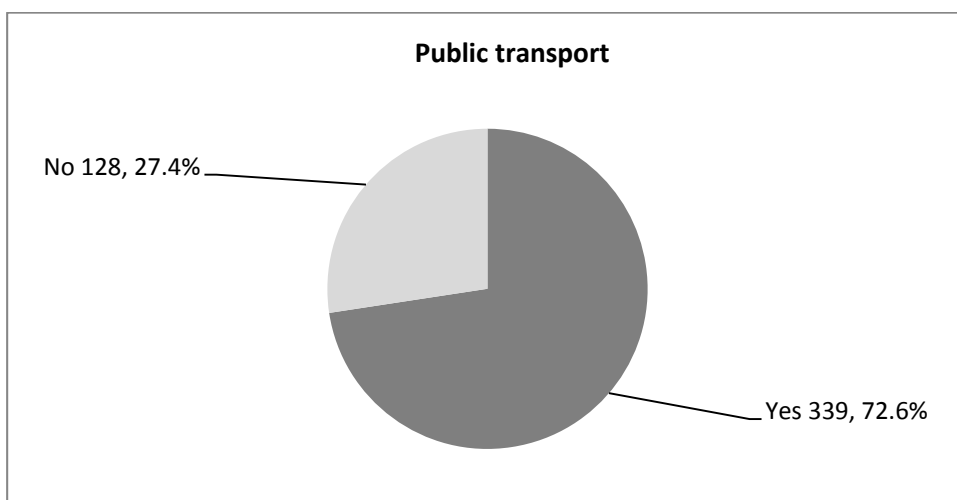
Response rate: 502 respondents (86.9%)



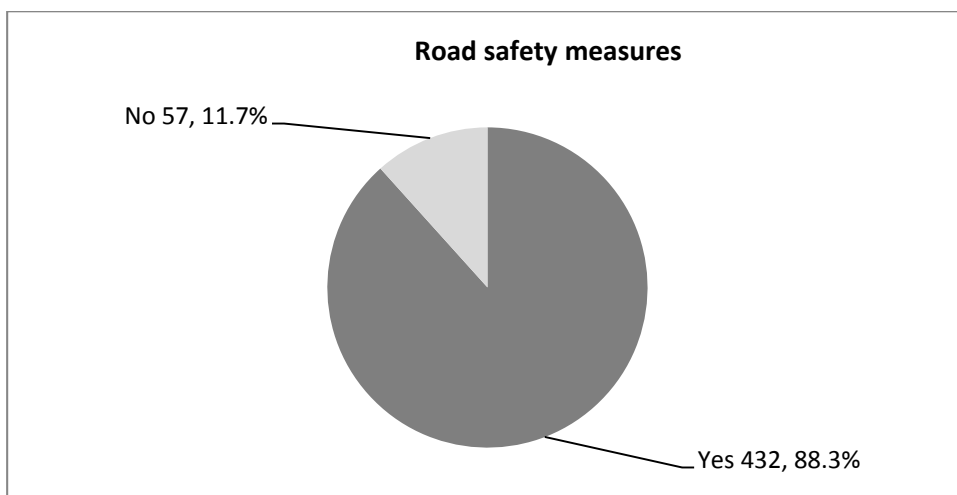
Response rate: 463 respondents (80.1%)



Response rate: 467 respondents (80.8%)



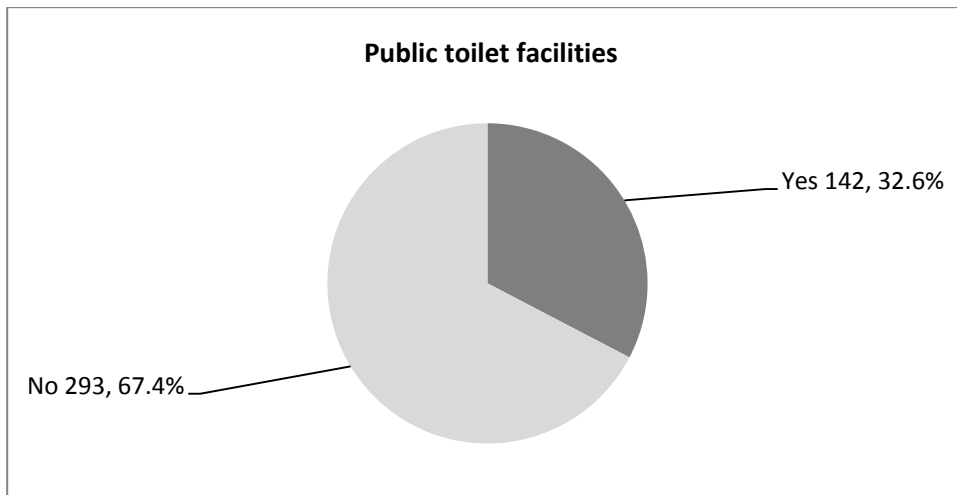
Response rate: 467 respondents (80.8%)



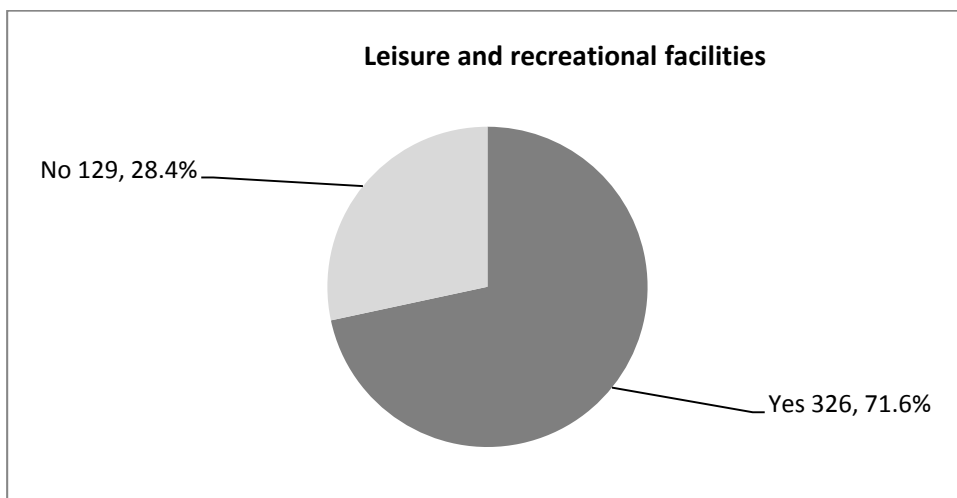
Response rate: 489 respondents (84.6%)

One respondent left a comment in the margin:

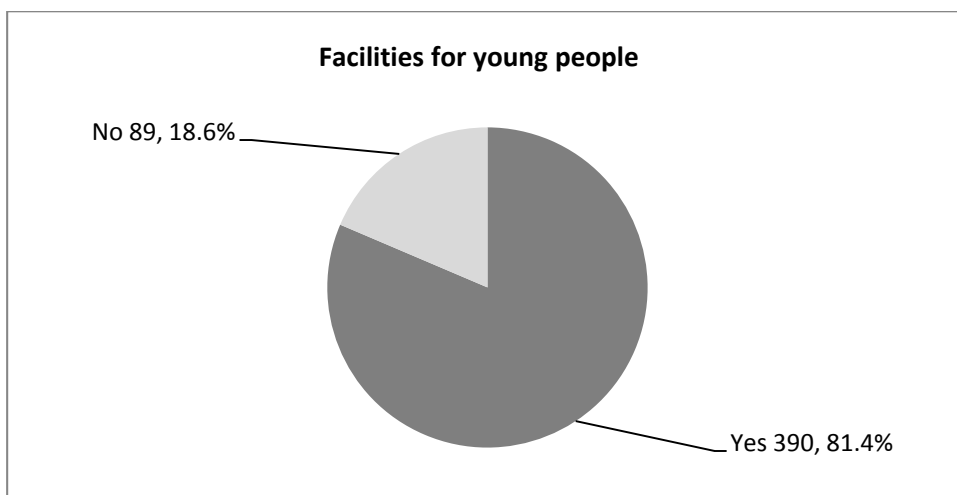
- *Depends what they are and what scale.*



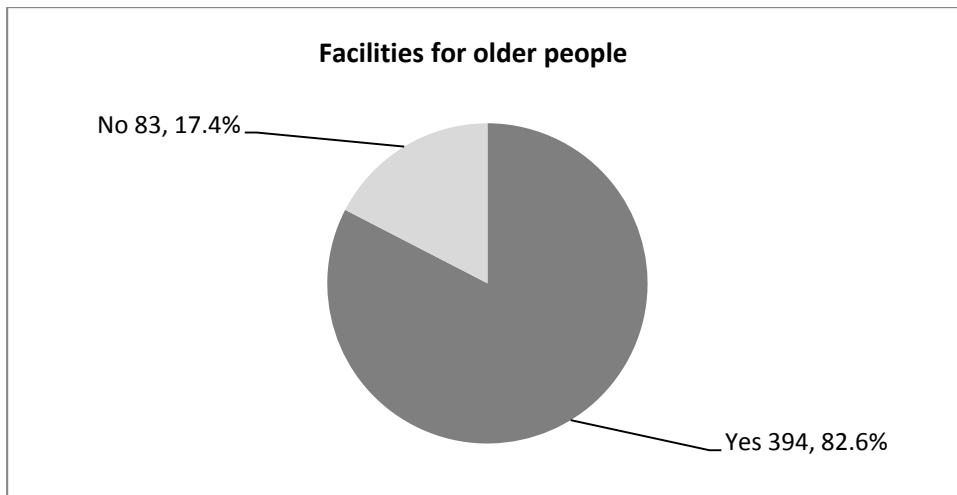
Response rate: 435 respondents (75.3%)



Response rate: 455 respondents (78.7%)



Response rate: 479 respondents (82.9%)



Response rate: 477 respondents (82.5%)

The survey then stated that:

*Road safety and parking are further explored in the next section*

**Q27 Please use the box below to give us details of any of the other issues above, detailing where and how these need to be improved and how this can be achieved.**

Respondents were asked to start their comment with the issue (e.g Footpaths - ..... or Young people - ..... ). A total of 244 respondents left comments and they are shown in their entirety in Annex I. We recommend that the LNPG goes through them to review and in the first instance to group them by issue to give an idea of the sentiment surrounding each one.

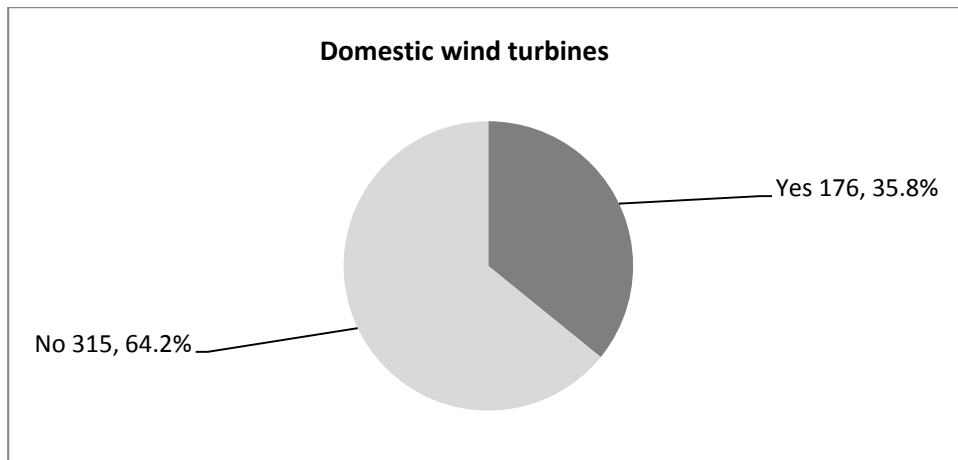
**Q28 Do you have any other comments on improving community services?**

A further 96 respondents left a comment here and these are shown in full in Annex I. They include 45 'non'-comments' but we recommend the LNPG goes through the rest to review them.

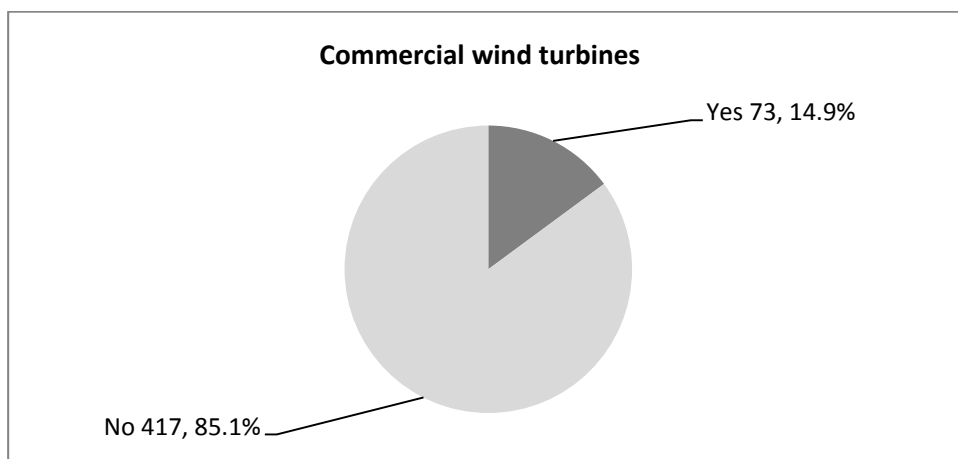


## E. Creating a Sustainable Community

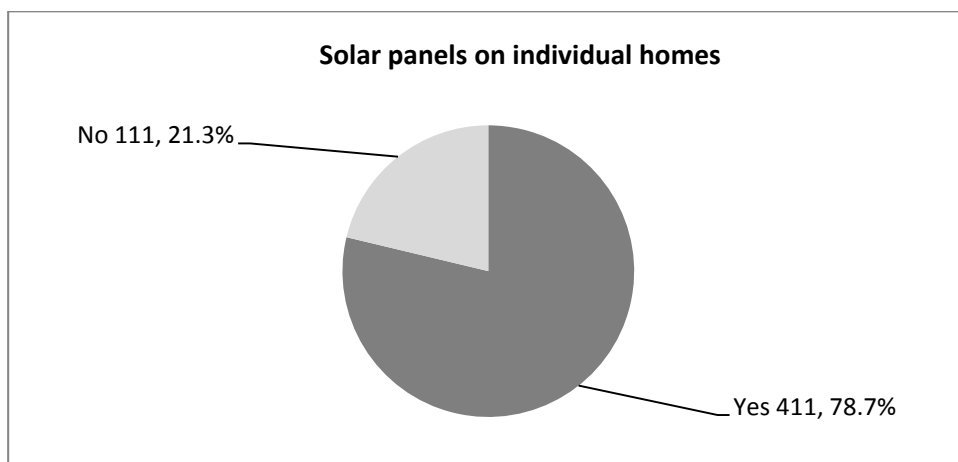
**Q29 Should the neighbourhood plan promote the use of any of the following sources to produce local renewable energy?** (see definitions in leaflet)



Response rate: 491 respondents (84.4%)



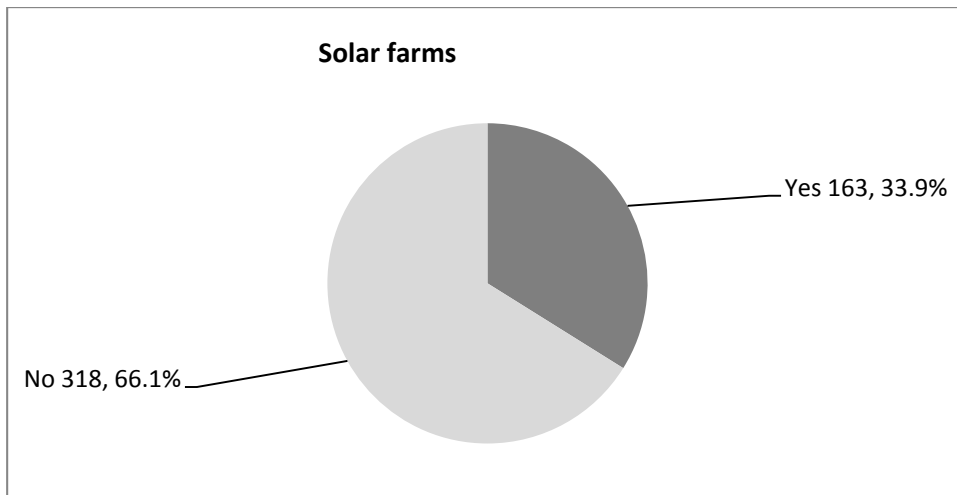
Response rate: 490 respondents (84.8%)



Response rate: 522 respondents (90.3%)

One respondent wrote a comment in the margin:

- *Solar panels to individual homes - individual choice.*

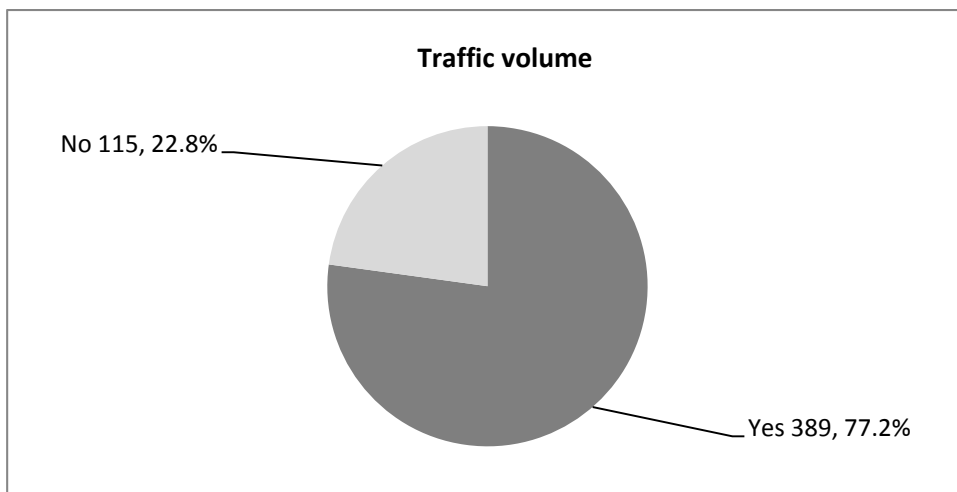


Response rate: 481 respondents (83.2%)

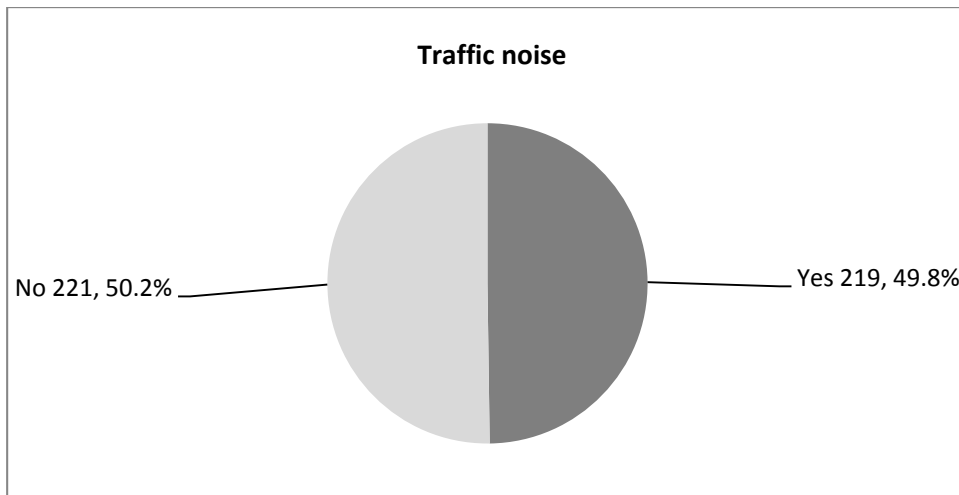
Respondents were asked to specify any other preferred forms of alternative energy production and 45 of them left a comment, they are shown in their entirety in Annex I. Some respondents used the space to say they didn't want any of these sources of energy, some added information relating to their tick options. Actual 'other preferred forms of alternative energy production' mentioned included:

- Anaerobic digester (but not in my back yard!)
- Biomass boilers, ground source heat.
- Community biomass heating ring.
- Eco friendly Homes
- Geothermal
- Hydro.
- Nuclear
- Plant forest - for wood.

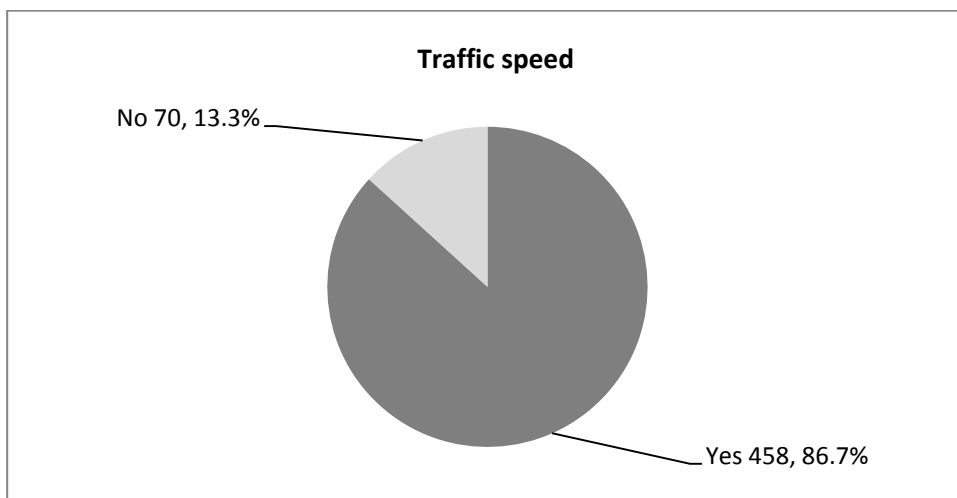
**Q30 Do any of the following aspects of road traffic in Lilleshall Parish give you concern?**



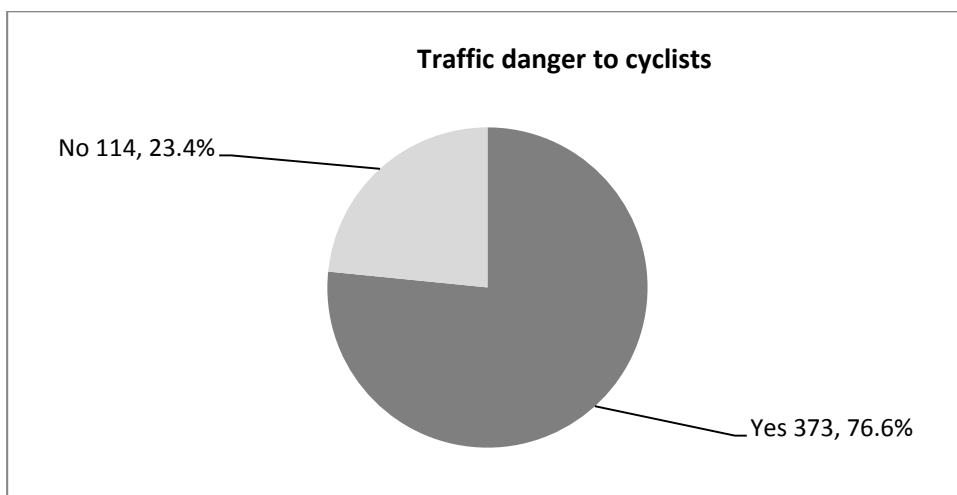
Response rate: 504 respondents (87.2%)



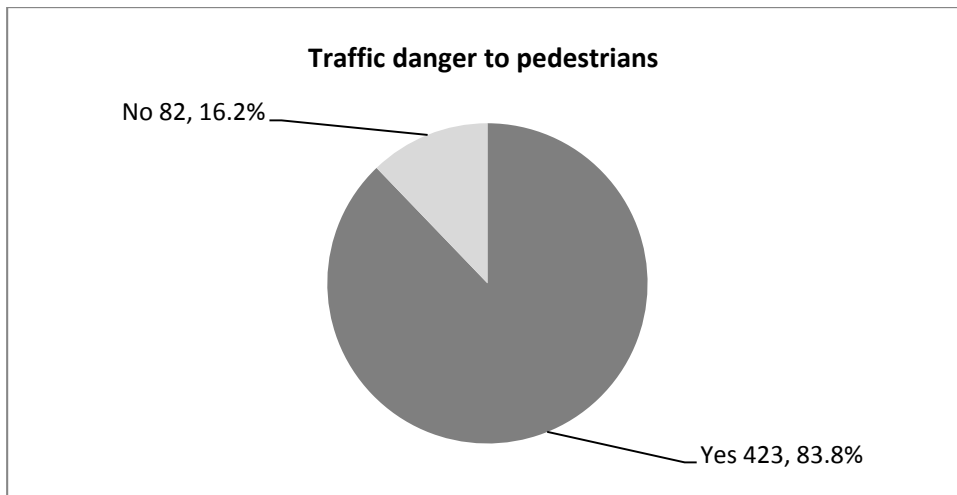
Response rate: 440 respondents (76.1%)



Response rate: 528 respondents (91.3%)



Response rate: 487 respondents (84.3%)



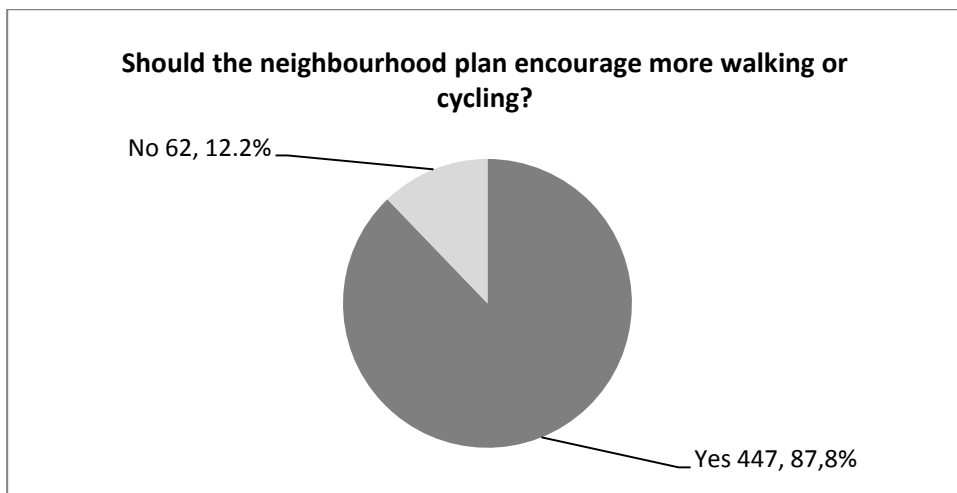
Response rate: 505 respondents (87.4%)

Respondents were asked to suggest other road traffic aspects which give them concern and 115 respondents left a further comment (shown in Annex I) but the majority of these refer to the aspects already reviewed and shown in the graphs above. We recommend that the LNPG review the comments to see if any useful information, trends or new aspects can be gleaned and taken further in the plan.

### **Q31 In which areas of Lilleshall Parish do these traffic problems need attention?**

Respondents were asked to start their comment with the issue (e.g Speeding - ..... or Pedestrian danger - ..... ). A total of 434 respondents left additional comments and they are shown in their entirety in Annex I. Sadly many of the comments just give a location and do not state the specific issue it relates to. We recommend that the LNPG goes through them to review to see what can be learned from them.

### **Q32 Should the neighbourhood plan encourage more walking or cycling?**

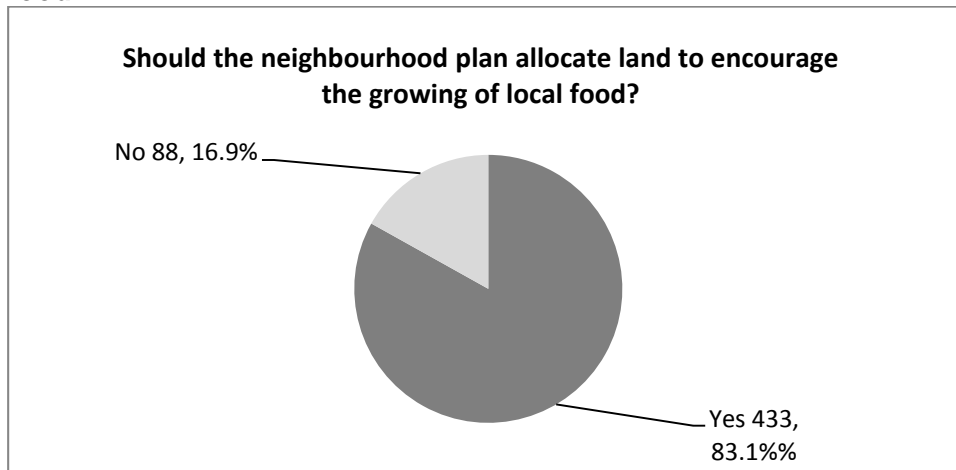


Response rate: 509 respondents (88.1%)

Respondents were then asked to give details of how this can be achieved and 221 respondents left further details which are shown in their entirety in Annex I. Sadly some just suggest a generic measure such as 'cycle paths', 'less speed' or 'walking groups', but some

give specific details of 'where and what'. We recommend LNPG reviews the comments to see if any trends or further information can be taken forward in the plan.

**Q33 Should the neighbourhood plan allocate land to encourage the growing of local food?**



Response rate: 521 respondents (90.1%)

A few respondents had an issue with this question reflected in these comments:

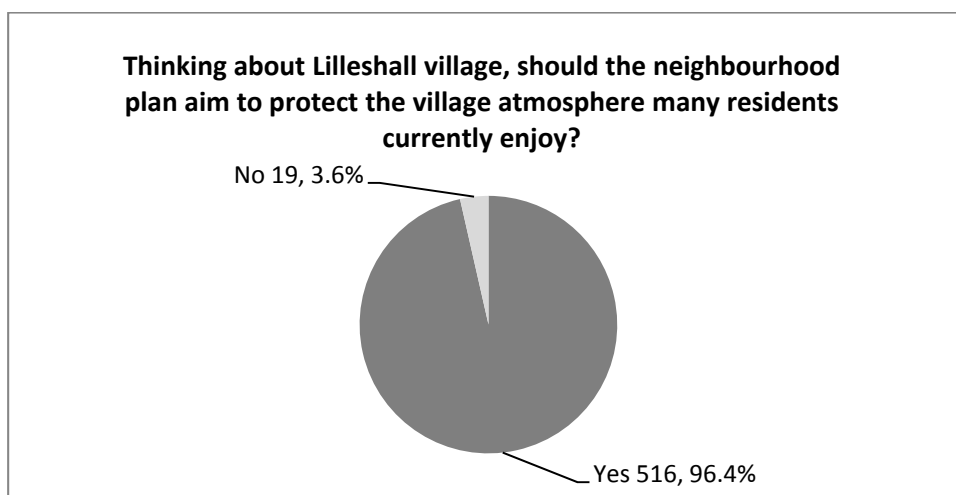
- *We are surrounded by agriculture growing food - silly question!*
- *Silly question, we are an agricultural village.*
- *Not sure what the above question refers to unless you mean allotments which are a good idea.*
- *Ambiguous Question [five respondents left this comment]*

Others also wrote additional comments at this question:

- *Scale up Greenfields? Most farms do not produce crops for local consumption.*
- *We already have allotments we do not need any more.*

However, 83.1% of those who responded think that the plan *should* allocate land to encourage the growing of local food.

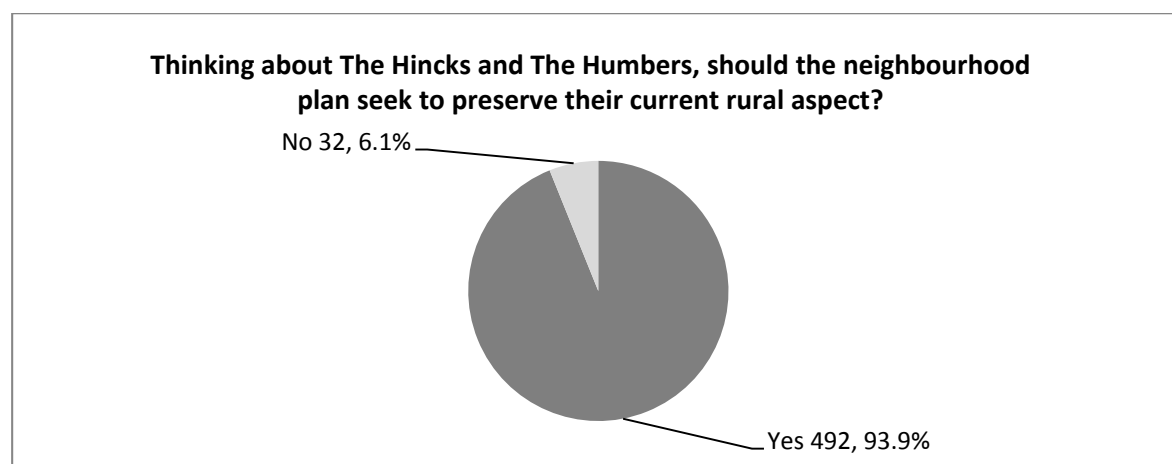
**Q34 Thinking about Lilleshall village, should the neighbourhood plan aim to protect the village atmosphere many residents currently enjoy?**



Response rate: 535 respondents (92.6%)

The vast majority ticked 'Yes' which is not surprising given the evidence collected in other questions that respondents value this aspect of life in Lilleshall Parish. Respondents were asked to give details of how this can be achieved and 175 comments were received, shown in their entirety in Annex I. Not surprisingly many comments focus on housing development and growth of built up areas, but some other suggestions have also been raised. We recommend the LNPG review the comments to glean useful trends and information to take forward in the plan.

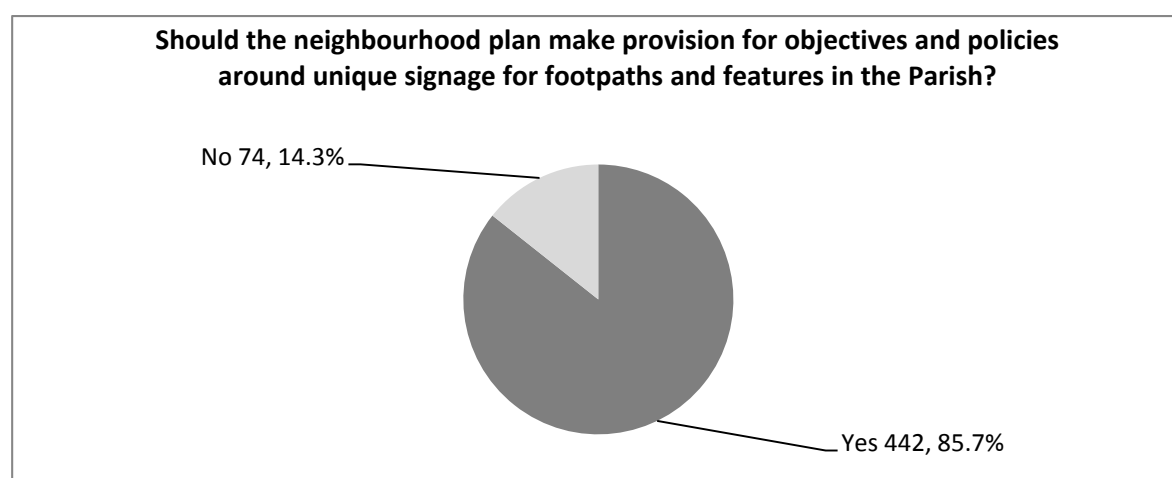
**Q35 Thinking about The Hincks and The Humbers, should the neighbourhood plan seek to preserve their current rural aspect?**



Response rate: 524 respondents (90.7%)

Again, the vast majority ticked 'Yes' which as before, is in line with earlier evidence about life in Lilleshall Parish and the aspects residents value. Respondents were asked to give details of how this can be achieved and 137 comments were received, shown in their entirety in Annex I. Again, most comments focus on housing development and growth of built up areas but a few other suggestions have also been raised and we recommend the LNPG review the comments to see if there is anything which can be taken forward in the plan.

**Q36 Should the neighbourhood plan make provision for objectives and policies around unique signage for footpaths and features in the Parish?**



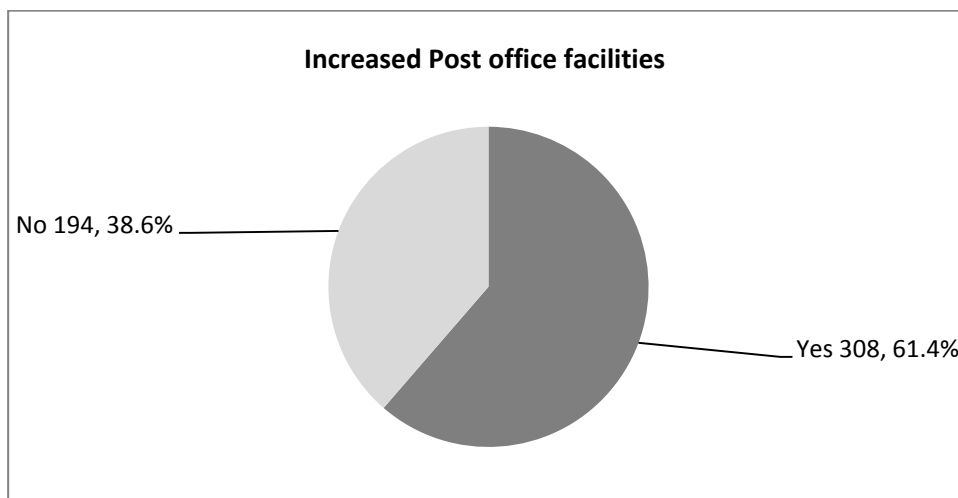
Response rate: 516 respondents (90.7%)

The majority of respondents were in favour of the suggestion that the plan *should* make provision for objectives/policies around unique signage for footpaths and features in the Parish.

Four additional comments were left:

- *Icing on the cake - not essential.*
- *Less important for me. Use a map!*
- *Not sure what this means.*
- *If money allows but not high priority.*

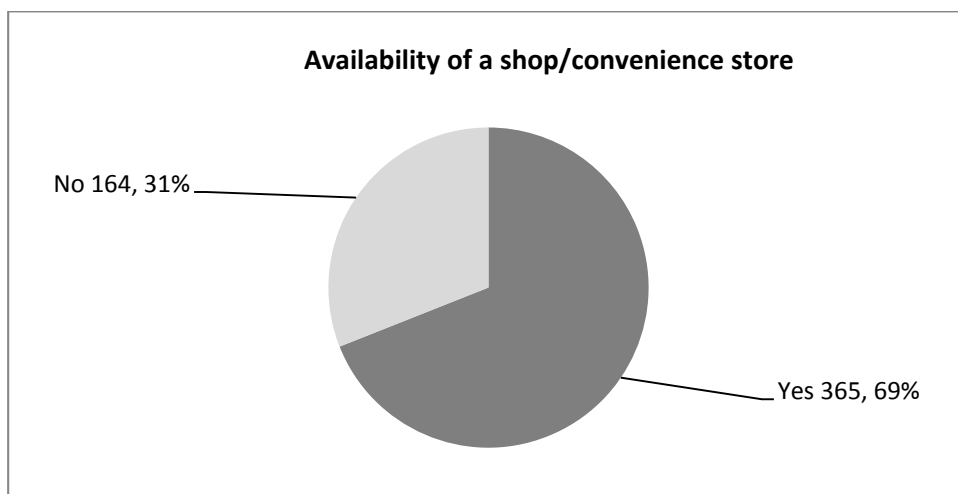
**Q37 Do you think any of the following will improve life in the Parish?**



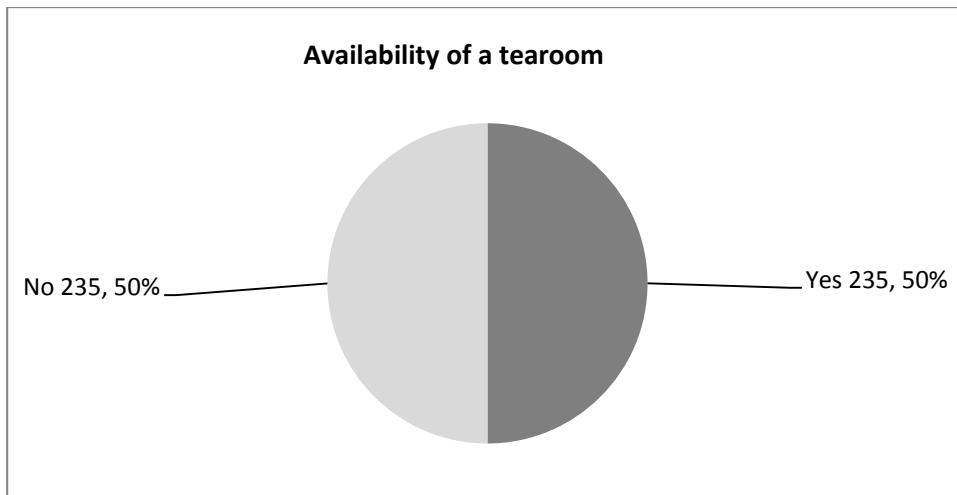
Response rate: 502 respondents (86.9%)

One respondent wrote in the margin:

- *Do we use the present one?*



Response rate: 529 respondents (91.5%)



Response rate: 470 respondents (81.3%)

Respondents were asked to give details of any other community improvements/ additions and 107 comments were received, shown in their entirety in Annex I. We recommend the LNPG goes through the list and reviews them against earlier evidence already collected via this survey as many comments mention similar aspects (pub, shop, tea room, post office).

**Q38 Please tell us what a 'Sustainable Community' means to you and how this can be achieved?**

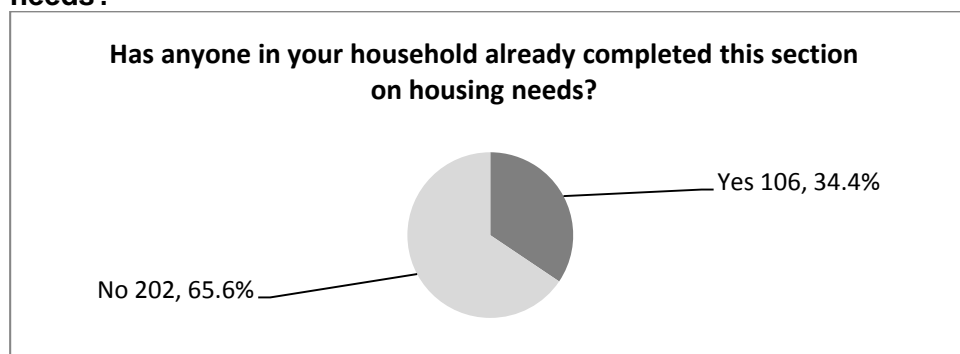
A total of 233 respondents left a comment here and these are shown in their entirety in Annex I. This term took respondents in all manner of directions; it clearly means different things to different people. Some used the opportunity to re-iterate that nothing should change, some struggled with the term. We recommend the LNPG review all the comments to see what can be taken forward into the plan.



## F. Housing - Identifying Needs

The survey stated that: *'This section should only be completed if there are, or will be in the next 5 years, people in need of additional housing within your present household. It must only be completed once per household.'*

### Q39 Has anyone in your household already completed this section on housing needs?



Response rate: 308 respondents (53.3%).

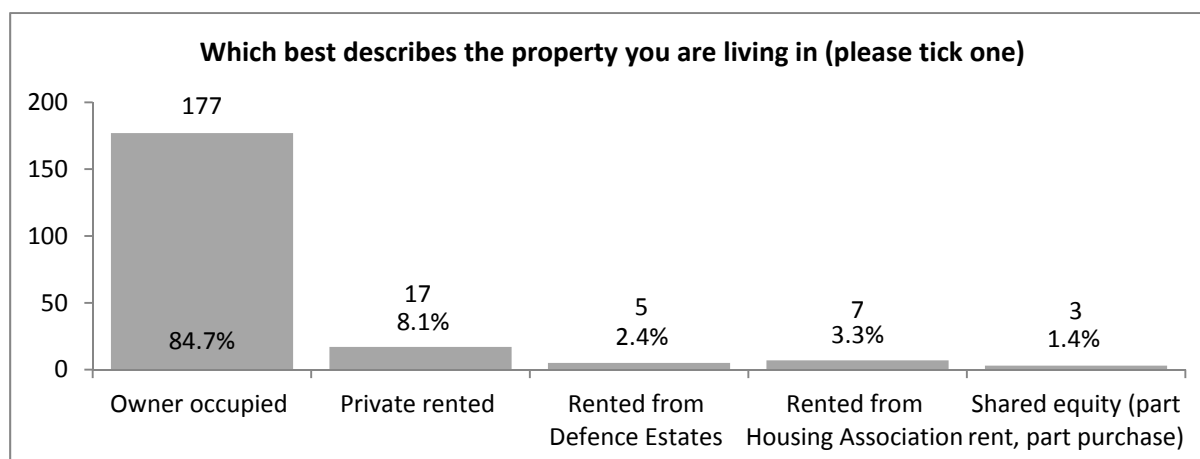
Those ticking 'Yes' were directed straight to section G, those ticking 'No' were asked to fill in the rest of this section.

The low response rate shows that many respondents did not answer this question and when inputting the data for analysis it was noted that on several occasions respondents did not tick 'Yes' or 'No' here but did go on to answer other questions in this section, hence you will find a higher number of respondents for some of the questions below.

This question also shows that we appear to have survey responses from at least 202 unique households.

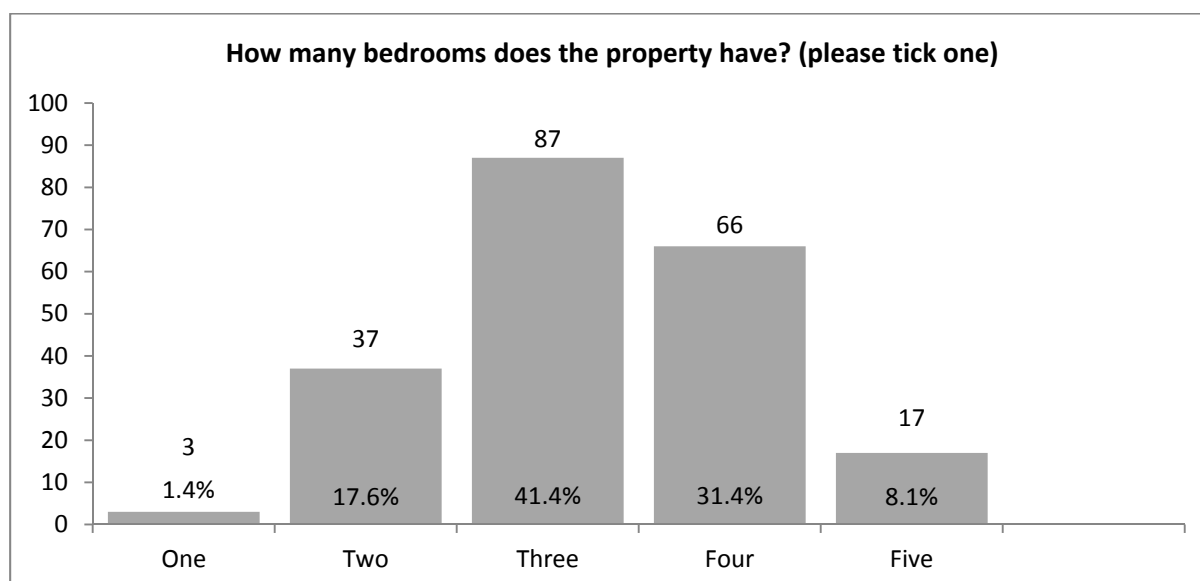
Because this section was intended to be only filled in by a sub-set of respondents, overall response rate percentages have been omitted from the rest of the questions in section F. The charts do show percentages, unless otherwise stated (for multiple answer questions), these indicate the proportion of respondents who ticked that option out of all the options on offer and should be used with caution if the number of respondents is low.

### Q40 Which best describes the property you are living in (please tick one)



Response rate: 209 respondents

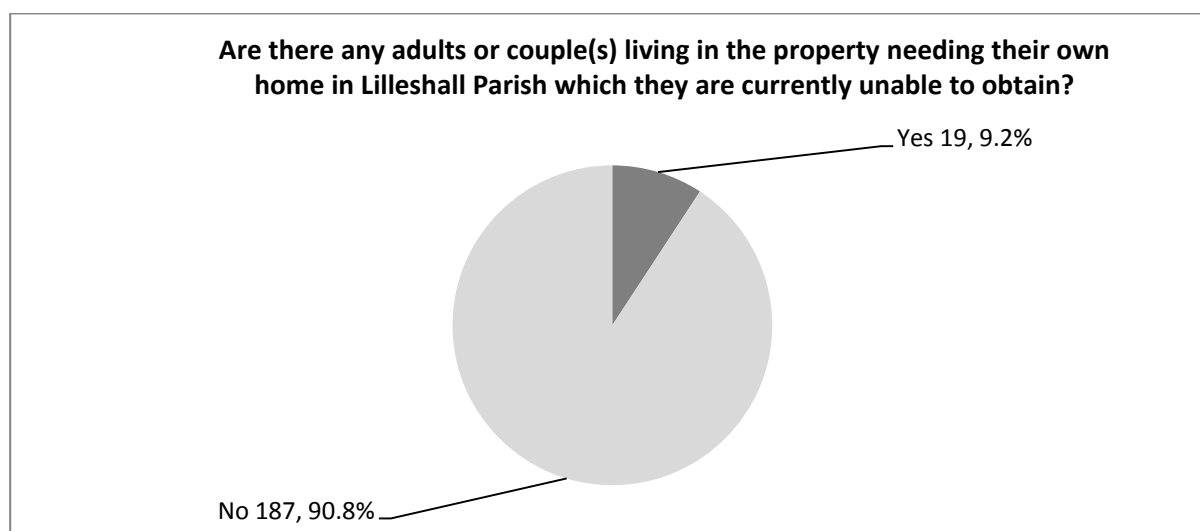
**Q41 How many bedrooms does the property have? (please tick one)**



Response rate: 210 respondents.

The majority of respondents declared that their property has three bedrooms. This graph also shows that over 80% of these properties have three or more bedrooms and nearly 40% has four or more.

**Q42 Are there any adults or couple(s) living in the property needing their own home in Lilleshall Parish which they are currently unable to obtain?**



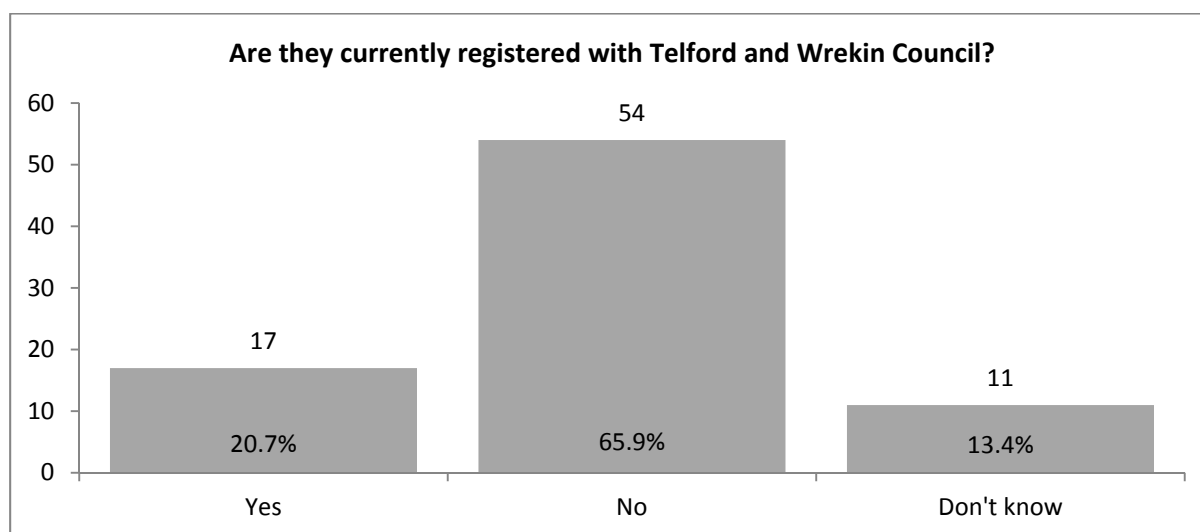
Response rate: 206 respondents.

Nineteen respondents ticked 'Yes' but only 14 gave further details (shown in their entirety in Annex I) but the total number of people involved appears to be 21. There was an additional single person mentioned but they will not be looking to relocate within Lilleshall Parish.

One respondent left a comment in the margin:

- *Registered with T & W Council - Though gave up bidding on properties after about 5 years - waste of time!*

#### Q43 Are they currently registered with Telford and Wrekin Council?



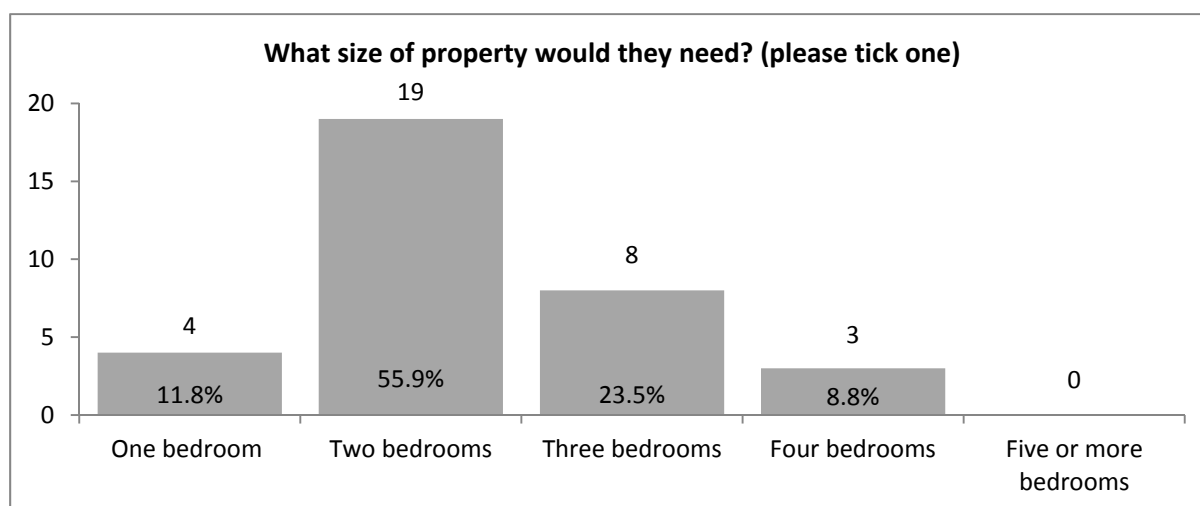
Response rate: 82 respondents

Surprisingly, a lot more respondents answered this question (but perhaps not surprisingly ticking 'No'). What this data may indicate is that the majority (providing the 17 'Yes' respondents are the same as those in Q41/42) of those looking for alternative accommodation are indeed registered with Telford and Wrekin Council. We can filter the data to check this if LNPG should wish to be certain.

One respondent left a comment in the margin:

- *MOD Houses are not directly linked to council but we were registered at previous addresses.*

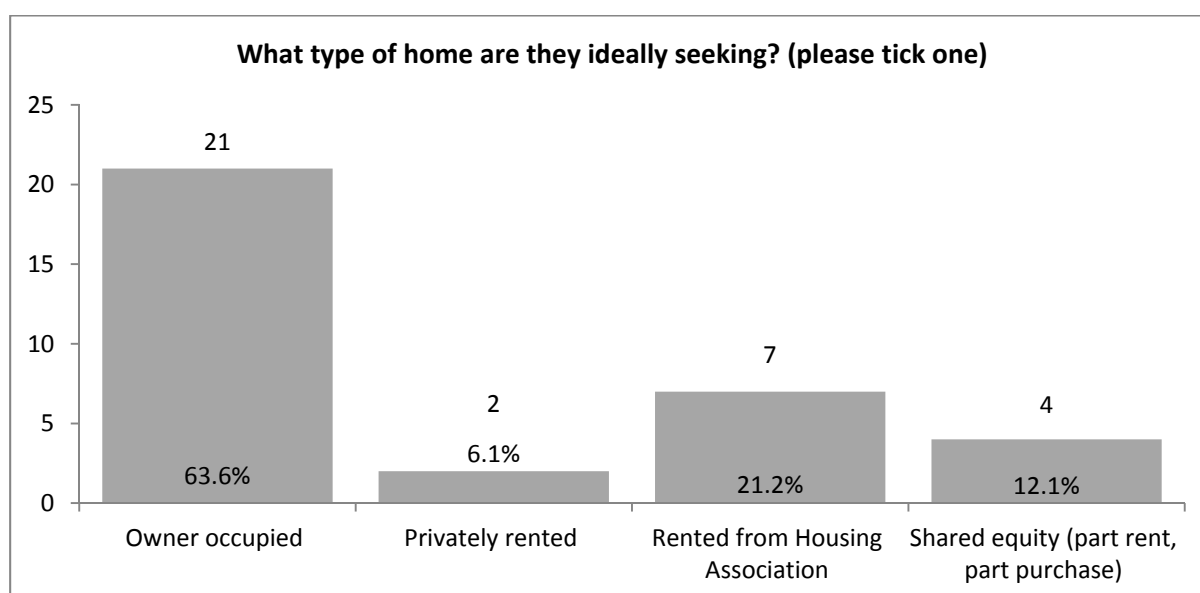
#### Q44 What size of property would they need? (please tick one)



Response rate: 34 respondents.

Again, we have the slight anomaly of more responses than in earlier (related) questions. Whilst filtering can be applied, care should be taken when devising the criteria on which to discard data and the value of the resulting information may not warrant such effort and cost.

**Q45 What type of home are they ideally seeking? (please tick one)**



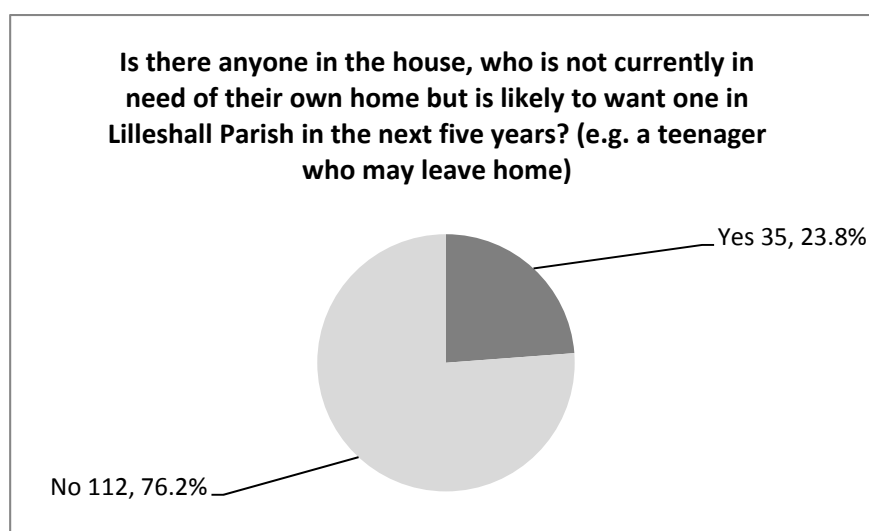
Response rate: 33 respondents

It should be noted that whilst the question asked to only indicate one type, one respondent ticked two, affecting the percentages slightly (they reflect the number of respondents choosing that option).

One respondent wrote in the margin:

- *1st rented from housing association, 2nd shared equity. Though the last lot were too expensive.*

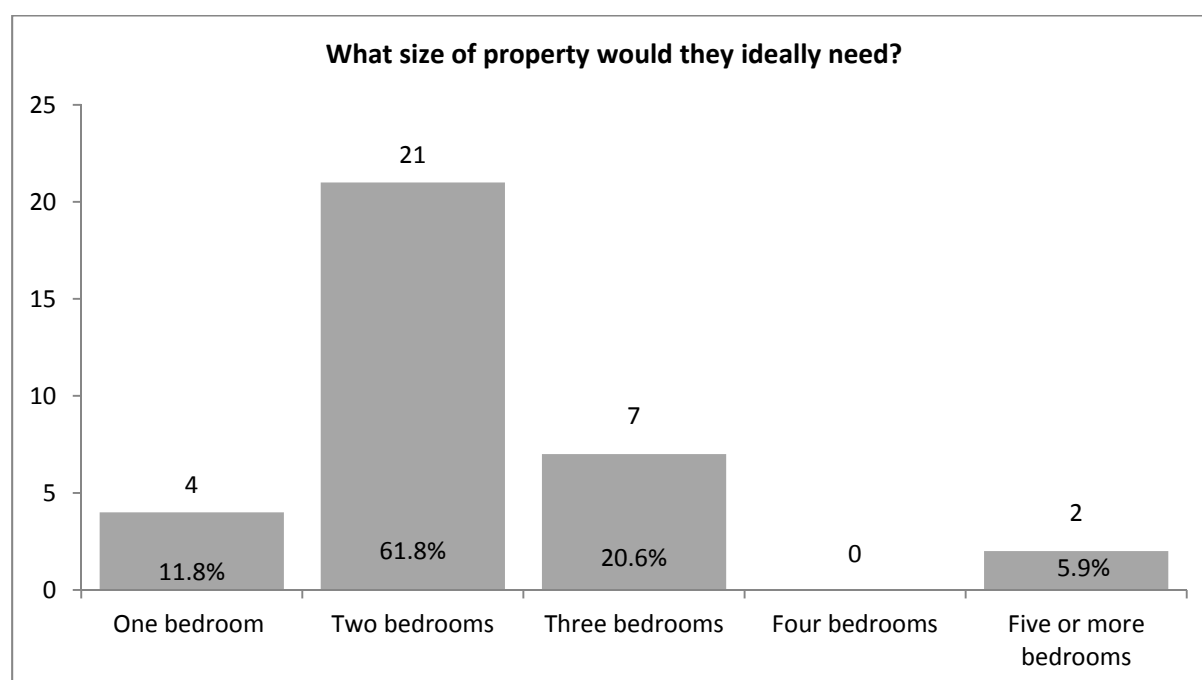
**Q46 Is there anyone in the house, who is not currently in need of their own home but is likely to want one in Lilleshall Parish in the next five years? (e.g. a teenager who may leave home)**



Response rate: 147 respondents

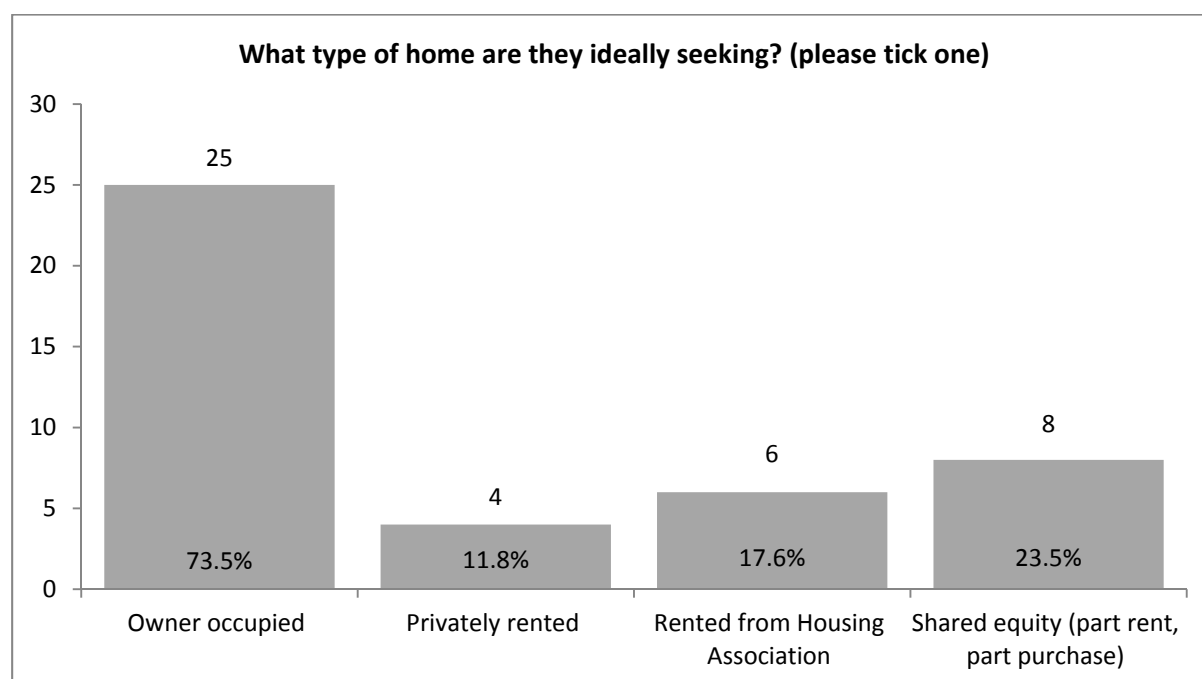
Thirty five respondents ticked 'Yes' but only 28 gave further details (shown in their entirety in Annex I) but it appears this concerns a total of around 43 people.

**Q47 What size of property would they ideally need? (please tick one)**



Response rate: 34 respondents.

**Q48 What type of home are they likely to be seeking? (please tick one)**



Response rate: 34 respondents.

One respondent made the following comment:

- *This is assuming they would stay local and not choose to live elsewhere - this doesn't mean I support building in the village.*

It should be noted that whilst the question asked to only indicate one type, several respondents ticked multiple options, affecting the percentages. They reflect the number of respondents choosing that option.

## G. And finally...

### Q49 What aspects of life in Lilleshall Parish do you really value?

A total of 501 comments were left and these are shown in their entirety in Annex I.

### Q50 What aspects of life in Lilleshall Parish do you not like?

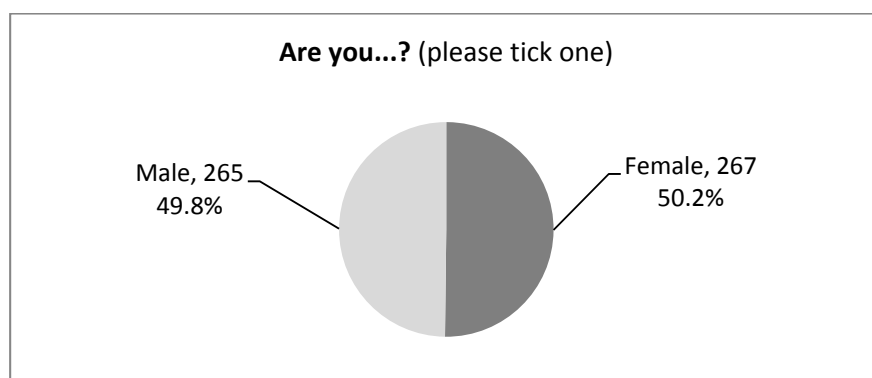
A total of 374 comments were left and these are shown in their entirety in Annex I.

### Q51 What aspects of life in Lilleshall Parish annoy or irritate you?

A total of 384 comments were left and these are shown in their entirety in Annex I.

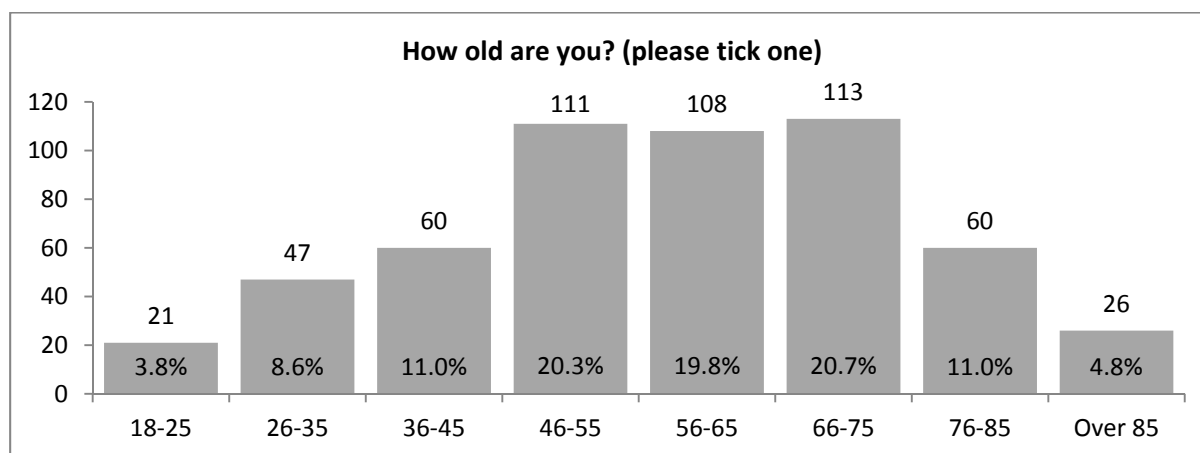
The survey then went on to ask: *'In order to demonstrate that the survey is representative of your community, would you please provide some information about yourself.'*

### Q52 Are you...? (please tick one)



Response rate: 532 respondents, 92%

### Q53 How old are you? (please tick one)



Response rate: 546 respondents, 94.5%

## Q54 Do you have any comments about anything not covered in the survey?

A total of 130 comments were received and they are shown in their entirety in Annex I. A number of the comments refer to the survey itself and these are shown here also:

---

Age not important.

---

Anonymous? Surely ref. no. on form can be traced to individual!

---

Good Luck.

---

I don't appreciate that we are being pestered for this survey.

---

I have concerns about the anonymity of the survey results and the length and complexity of the questions for some residents who would find it difficult to complete. Q33 - Ambiguous question

---

I think this survey is too complicated and long winded!! Q23 - I have no idea what this means! Q24 - Unable to answer.

---

It has been a steep learning curve for the council since becoming independent but so much has been achieved by the dedication and commitment of all the councillors. Thank you all. Keep up the good work!

---

Just - thank you to the small group of people who put together this survey with the best interests of Lilleshall at heart.

---

Nice work with these surveys and feedback. Keep up the good work!!

---

None. Keep up the good work. It is appreciated.

---

Not really. Very well put together.

---

Phew! That wasn't easy!

---

Thanks for the opportunity to contribute.

---

The length and complexity of the survey may discourage its completion in some cases.

---

The survey appears to be very comprehensive. I hope many villagers will take time to consider and record their views.

---

The survey could have been easier; I didn't have the knowledge of future planning or laws to help me so this is just my opinion.

---

What power does our local Parish Council have to stop change? Decision made by Telford and Wrekin Council and various departments within it?

---

Who is the creative genius behind this, or is it a consensus?

---

You will do whatever, backhanders to make the rich richer.

---

It is nice to see many messages of support for the volunteers of the LNPG. However, there are also a few grumbles and whilst you can't please everyone all of the time and I am aware that LNPG has done their best to explain the neighbourhood planning process to the residents, perhaps when they come to give the community an update on the survey results, they can re-iterate that these results are not linked to any individual and that real change CAN happen as a result of making a neighbourhood plan.