



## **Whitchurch Silk Mill Information for Group visits**

### **Planning your group visit**

The Mill is open from Tuesday to Sunday plus Bank Holidays

Visits can be arranged at 10.45a.m. or 2.00p.m. Minimum 10 – Maximum 50 per group.

Please be aware that our shop will not be open for access to the toilets if you arrive before 10.30a.m. - unless you have made prior arrangement with us to open early.

Please allow 2 ½ hours for your visit, including your guided tour, refreshments and shopping.

### **Less Mobile and Disabled Visitors**

Please let us know in advance if any of your group members have mobility problems, as access to the mill is partially restricted. (Wheelchair access is on the ground floor only. A stair lift is available to the first floor, followed by 3 steps to our tearoom. The second floor is accessed only via stairs).

### **Coach & car parking**

Please park in the free public car park adjacent to the Mill which is signposted Community Centre, Library and Silk Mill Car Park.

There is a designated coach parking space behind the Community Centre building (not visible from the road).

### **Refreshments:**

We ask you to pre-book your refreshments to avoid queuing. Pre-booking your refreshments will greatly enhance your visit as your buffet refreshments will be ready for you at your

chosen time and your tea and coffee will be served to you at your table (booking must be for the whole group). Please advise us of any dietary requirements.

### **Guided Tours**

We strongly recommend that you have a guided tour of the Silk Mill during your visit.

Guided tours will tell you about the Mill's history, the waterwheel and the river, and show you how we produce our beautiful silks.

### **Booking a Visit for Your Group**

Please call the Silk Mill office (01256 892065) between 10.30a.m. – 4.30p.m. to book a date and time for your visit (closed Mondays)

Three weeks before your visit, please send us the completed booking form with your payment for the full cost of admission, guiding and refreshments. We ask that payment be made in advance to ensure that we can provide sufficient staff to cater for your needs. Regrettably, payment is NOT refundable.

**Please return your completed booking form and payment to:**

**Whitchurch Silk Mill  
28 Winchester Street  
Whitchurch  
RG28 7AL  
Telephone: 01256 892065  
Email: [info@whitchurchsilkmill.org.uk](mailto:info@whitchurchsilkmill.org.uk)  
[www.whitchurchsilkmill.org.uk](http://www.whitchurchsilkmill.org.uk)**

***We look forward to welcoming you to the Silk Mill***