

## WHO IS RESPONSIBLE FOR THE ROADS AND FOOTWAYS IN THE DISTRICT?

NORTH YORKSHIRE COUNTY COUNCIL (NYCC). As the highway authority, NYCC is responsible for the gritting, salting and snow clearance of all priority roads and footways across the district.

NYCC operate a system of priority treatment routes. For further information on winter services, please use the following contacts;

Online: <u>www.northyorks.gov.uk/gritting</u> Telephone: 01609 780 780 Email: <u>info@highways.gov.uk</u>

## WHO IS RESPONSIBLE FOR MOTORWAYS AND TRUNK ROADS PARTICULARY THE A64?

These roads are maintained by private contractors on behalf of Highways England, please use the following contact details;

Email : info@highwaysengland.co.uk

Telephone: 0300 123 5000

#### DOES RYEDALE DISTRICT COUNCIL UNDERTAKE ANY GRITTING OR SNOW CLEARENCE?

Yes! We work in partnership with NYCC by gritting and clearing snow on priority footways before 9 am in the main town centres of Malton, Norton, Pickering, Helmsley, Kirkbymoorside and Thornton-le-Dale.

Streetscene also carries out gritting and snow clearance for all key council-owned sites including car parks and swimming pools.

We support other partners in the district including Town Councils, North Yorkshire and York Primary Care Trust, North Yorkshire Fire and Rescue, North Yorkshire Police, Yorkshire Housing and Fitzwilliam (Malton) Estates.

# Streetscene Winter Gritting and Snow Clearance

### HOW MAY SEVERE WINTER WEATHER AFFECT MY WASTE COLLECTION SERVICES?

Severe winter weather inevitably impacts on the refuse and recycling collection service.

The primary aim is to ensure the safety of employees and to take no risks with the waste collection vehicles. Our operatives are instructed to take no unnecessary risks if they are unsure of the road conditions in some areas.

If waste is not collected, where possible please leave it out for collection and, as soon as vehicles can safely access areas missed, all waste will be collected including extra bags and boxes. We will continue to operate the alternate weekly collection pattern alongside the collection of any missed waste.

However, in cases of prolonged severe weather, the Council may have to alter collection patterns for various materials. Please refer to the Council's website www.ryedale.gov.uk for up to date information when there

are disruptions to regular services for reasons outside the Council's control.



Every effort is made to continue to

provide normal services wherever possible and practical. Thanks are expressed to all residents for their patience and understanding when collections are disrupted.

### **COMMUNITY GRITITNG PARTNERSHIPS**

The RDC Winter Maintenance Scheme supplements the NYCC Community Support Scheme and supports community volunteer groups and Parish/Town Councils who are keen to assist with clearing snow and salting footpaths in their area.

There is a limited amount of equipment available, therefore your requirements cannot be guaranteed. All requests are dealt with on a first-come-first-served basis.

Check if your parish is part of the community partnership scheme by contacting your parish clerk. Contact details available at www.ryedale.gov.uk.

It is essential we have an indication of demand for the remaining stock as soon as possible to allocate the equipment as fairly and quickly as we can.

Please note that this Scheme cannot be used to fund salt or grit.

Salt and grit can be purchased from NYCC at approx £100 plus vat per tonne delivered.

NYCC advise that one tonne of salt/grit should be sufficient to cover one winter period.

Please telephone on 01609 780780 or email area4.kirbymisperton@northyorks.gov.uk



The government services and information website GOV.uk advises that you can clear snow and ice from pavements yourself. It's unlikely that you'll be sued or held responsible if someone is injured on a path or pavement that you've cleared.

When you clear snow and ice:

- Do so early in the day
- Don't use hot water
- Be a good Neighbour
- Clear a central pathway first
- Place shovelled snow sensibly
- Use salt on areas you have cleared use sand or ash if no salt
- Take care on steps and steep gradients
- Use sun to your advantage

If you have any comments or compliments regarding this factsheet, please contact us: **Email**: <u>customeradvisors@ryedale.gov.uk</u> **Tel**: (01653) 600666 **Website**: <u>www.ryedale.gov.uk</u>