



NEWSLETTER

Pre-Season Meeting Summary

Service Level Agreement (SLA)

History

When the club moved from the Mayflower Centre to the Life Centre, there was a 3-way "Memorandum of Understanding" (MoU) between the club, the Leisure Management Company and Plymouth City Council. As time has gone on this relationship has changed and we now need a SLA between Plymouth Active Leisure and The Club. This document is developed to ensure that both sides are clear about what each is responsible for within the relationship.

Update

The process of developing the agreement began with the original MoU and has been challenging at times. However we are nearing completion and I would welcome anyone with experience of SLA's to contact the secretary on the email address given below asap. Thank you.

Finally

We will establish clear procedures for monitoring, reporting, and resolving SLA related issues.



Welcome and Congratulations

Our President, Keith Young, welcomed everyone to the meeting and explained the format. He congratulated **Alison Yearling** and **Stephen Hartley** on achieving Bronze medals at the recent World Championships in Australia.

The Budget Plan for this Season

Our current income is c. £13,000 which, using last years expenditure figure of £18,000 leaves us with a deficit of c. £5,000. This means we need to:

- Look at ways to increase income
 - increase membership
 - fund raise and advertise - any ideas please email the secretary
 - apply for appropriate grants
- Make savings
 - a sub-committee with a specific remit to review and revise the "Competition fees and expenses" expenditure will be set up.
 - With immediate effect, all stationary purchases for the committee's will be centralised.

It is very important to start the season with a balanced plan.

Cool Air System

The committee are as frustrated as members about this unsatisfactory situation regarding the high temperatures in the bowls hall.

We have been informed that extensive repairs have been made to the cooling system. However, each time it is switched on a new problem emerges. Initially the pipework was found to have many tiny holes in them. So they needed to be repaired.

Now the “plate exchanger” is not working. As the system is so old the plate has had to be commissioned with a lead in time of around 9 weeks (we are currently 3 to 4 weeks into that). Plymouth Active have chased up the company who commissioned the part to made, who are, in turn, waiting for information from the production company.

We have been reminded that we have the cleanest air in the whole of the building due to the ionisation process it goes through before entering the bowls hall, and that the whole building, with the exception of the gym, is also suffering from the delay to these long awaited repairs.

The committee, having listened to members concerns, would like a couple of volunteer members to join a sub-committee for this matter. Please contact the secretary using the email address at the bottom of the page or leaving a message in the pigeon hole. Thank you

New Lighting

The new lighting is due to be installed from 19th April 2024. The bowls hall will be closed for 4 weeks. The summer league secretary alongside the committee will plan summer leagues around the closure.

Website

We are in the process of improving the website. We would like members to be able to find all the information they require on it. Please do not worry though, the system of posting things on the notice boards in the bowls hall will not change for the foreseeable future.

We are also working to standardise documentation, so new documents will replace some of those posted to date.

The Leagues

Pat May, the mens and mixed Leagues Secretary confirmed that the leagues were all set up and ready to run. It was also confirmed that this is true for the ladies leagues.

He also confirmed that there is no Fixtures Booklet this year because all the information has already been shared with team members thought their team organisers, and it is available to them on the website.

The Fixtures

Chris Elliott confirmed that the forthcoming season is all planned for. Information about the Friendlies matches is available on the website and in the usual way, displayed on the information boards.

Praise, concerns and suggestions: We would like to hear from you and have created a dedicated email address to the secretary for this purpose as follows: secretary-lifecentrebowls@outlook.com If you prefer you can complete a “Praise, concerns and suggestions” card and place it in the secretary’s pigeon hole in the bowls hall.

When are Executive and Management meetings?

In general each committee meets once a month. A planned schedule will be posted on the notice board, our website and circulated to all members. However, please remember, that for a variety of reasons, plans can and do change.