



# Donhead St Andrew Flood Action Plan

The main flood risk to the community is from river and surface water flooding and parts of the community may be also affected by groundwater flooding. In particular surface water flooding can happen very quickly and the parish council would encourage properties at risk to take steps before it occurs to increase the resistance of their properties to flooding.


The plan is intentionally intended as a guide to actions that the parish council, residents and business may take to reduce the impact of future flooding events.



The parish council accept no liability for any loss or damage arising directly or indirectly from action taken or not taken in reliance on material or information contained with this plan, or for any failure to activate the plan or any part thereof in response to a flood. It is the homeowner's responsibility to protect their property from flooding.

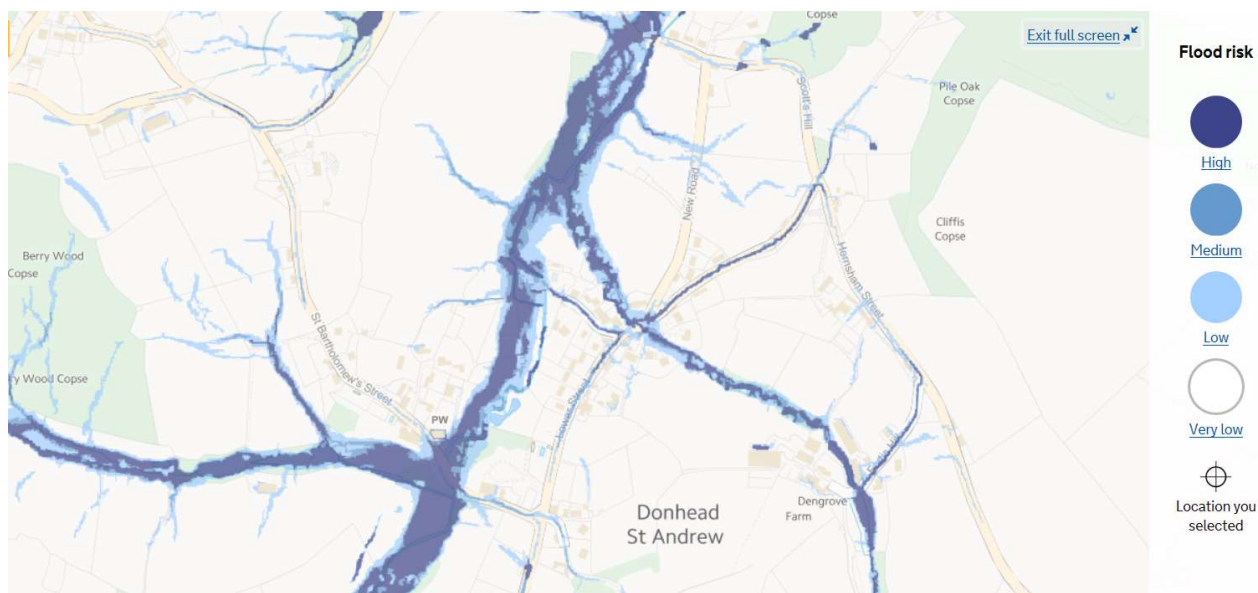
	Action
<b>Actions before a flood</b>	<ul style="list-style-type: none"> <li>Residents that are riparian owners along the Nadder and its tributaries will be reminded of their responsibilities by targeted letter drops with regulator updates or on change of property ownership.</li> <li>The parish council is enrolled into the Wiltshire Council PEAS enabling it to access flood defence equipment and has drawn up a sandbag policy in order to prioritise their distribution.</li> <li>The parish council participates in the "Ditch" letter scheme to encourage riparian owners to maintain their ditches and watercourses that if not maintained may cause internal property flooding.</li> <li>The parish council advises residents to check their flood risk and take steps to protect their property from flooding. To sign up to the met office Weather Warnings: <a href="https://www.metoffice.gov.uk">https://www.metoffice.gov.uk</a> and/or the Environment Agency Flood warnings: <a href="https://www.gov.uk/sign-up-for-flood-warnings">https://www.gov.uk/sign-up-for-flood-warnings</a></li> <li>Residents should check their flood risk and those in groundwater areas, may be able to benefit from the Environment Agency groundwater warning service.</li> <li>Identified a list of gullies that if blocked will cause internal property flooding or present a hazard on high speed roads within the parish and provided this list to the area highway engineer.</li> </ul>

	<ul style="list-style-type: none"> <li>• The parish currently has no places of refuge identified for emergency use; when the church refurbishment is complete this may be suitable and discussions will be required to establish what facilities would be available and an approximate number of residents that could be accommodated. The provision of sandbags/gel sacs and flood warning signs will be required as access to the church building is immediately adjacent to an area of highway and footpaths that are at high risk of flooding.</li> <li>• Gullies on the A30 at the junction with Overway have already been identified as a 'priority' as they are routinely blocked and in icy weather there is a danger of skidding as vehicles exit Overway on to the A30.</li> <li>• The following information will be available on the parish website - <a href="http://www.donheadstandrew-pc.org.uk/">http://www.donheadstandrew-pc.org.uk/</a>.</li> </ul> <ul style="list-style-type: none"> <li>❖ Appendix 1 – <b>Sandbag Policy</b></li> <li>❖ Appendix 2 – <b>Contact numbers for people who have skills/and or may be willing to assist.</b></li> <li>❖ Appendix 3 – <b>map to include locations of gullies and areas at risk of flooding to properties.</b></li> <li>❖ Appendix 4 – <b>a location map of salt bins.</b></li> <li>❖ Appendix 5 – <b>Living on the Edge; a copy of which to be delivered to all residents with riparian rights responsibilities.</b></li> </ul>
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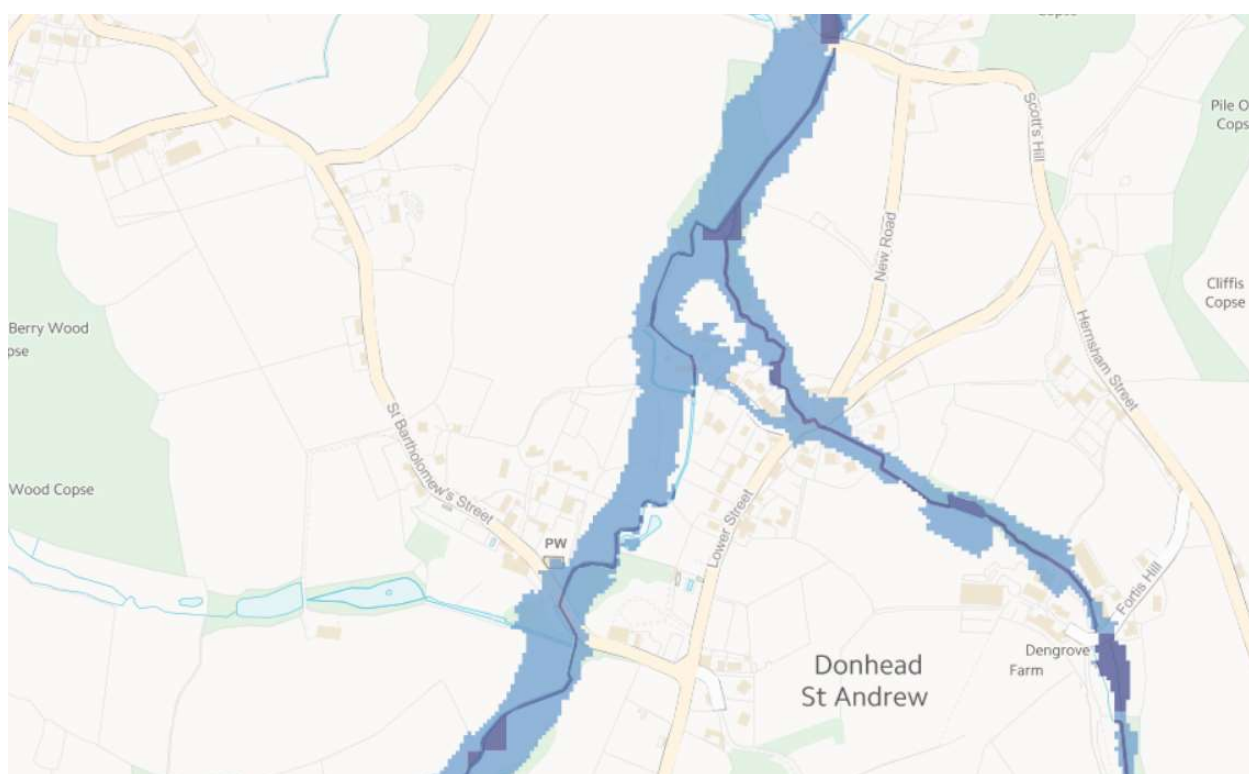
## THE ENVIRONMENT AGENCY FLOOD ALERT SYSTEM

<p><b><u>Monitoring only</u></b></p> <p>Environment Agency Flood Alert</p> 	<p><b>STAY SAFE</b></p> <ul style="list-style-type: none"> <li>• Monitor local drains, ditches and watercourses; report any concerns to the parish council Flood Warden.</li> <li>• The Flood Warden logs reports and co-ordinates reports back to Wiltshire Council via the Wiltshire On-line App at: <a href="http://www.wiltshire.gov.uk/mywiltshire-online-reporting">www. <u>http://www.wiltshire.gov.uk/mywiltshire-online-reporting</u></a> or the Area Highway Engineer via the Parish Steward.</li> </ul>
<p><b><u>Monitoring and preparing for action</u></b></p> <p>Environment Agency Flood Warning</p>	<p><b>STAY SAFE</b></p> <ul style="list-style-type: none"> <li>• Volunteers may undertake door knocking to inform residents that a Flood Warning has been issued.</li> <li>• Discuss and may organise distribution and deployment of flood defence items.</li> <li>• Encourage residents to deploy flood protection products if available.</li> </ul>

	<ul style="list-style-type: none"> <li>• Monitor, local drains, highways as above.</li> <li>• Report concerns to coordinator in particular when properties start to flood. Monitor extent and times of flooding for post event feedback if safe to do so.</li> <li>• Contact refuge to advise key holder access may be required.</li> </ul>
<p><b>Action</b></p> <p>Risk of damage to infrastructure, flooding, power supplies and property Stay indoors – do not travel</p> <p><b>Environment Agency Severe Flood Warning</b></p> 	<p><b>STAY SAFE</b></p> <ul style="list-style-type: none"> <li>• Provide information and support to emergency services if required.</li> <li>• Assist Wiltshire Council, Environment Agency and Emergency services if requested. Volunteers should check with coordinator if concerned about any request for assistance.</li> <li>• Only if safe to do so monitor impact of weather and any flooding to enable feedback following incident. If weather conditions worsen volunteers will withdraw to place of safety/home advising coordinator of your actions.</li> <li>• Volunteer safety is paramount and should not under any circumstances place themselves in danger, risk of harm or enter flood water.</li> </ul>
<p><b>Warnings no longer in force</b></p>	<ul style="list-style-type: none"> <li>• The parish council may offer advice with the clean-up process advising residents if they have flooded and where/who can provide information.</li> <li>• Organise wash up meeting and assist setting up local meetings for residents with EA and Wiltshire Council to gather information.</li> <li>• Ensure information about any flooding is gathered including number of properties internally flooded is collated and passed to Wiltshire Council/Environment Agency. Attend meeting to Review plan.</li> </ul>



Environment Agency Flood Zone 2 & 3



## Emergency Telephone Numbers:

Organisation	Telephone Number
Coordinator – TBC	
Flood Warden – Jeremy Hartley	07878 839075
Parish Clerk – Simon Pritchard	07792 478960
Floodline	0345 988 1188
EA Incident Line	0800 80 70 60
Gas Emergency	0800 111 999
Wessex Water Sewage Hotline	0345 850 5959
Wiltshire Council – out of hours select Highways	0300 456 0100
Emergency –Police, Fire & Rescue, Ambulance	999
Police (Inform & report non emergency)	101