

**Subject:** FW: Contact via HugoFox

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**From:** Deputy Clerk | Swaffham Town Council  
**Sent:** 11 October 2021 11:35  
**To:** x  
**Cc:** lee Martin <leemartin74@hotmail.com>; Market | Swaffham Town Council  
<market@swaffhamtowncouncil.gov.uk>  
**Subject:** FW: Contact via HugoFox

Dear x

Thank you for your email, I will bring it and the issues you raise to the attention of our Market Committee which meets next week.

Meanwhile, I am sorry you had a disappointing shopping experience, Swaffham Market welcomes everyone and aims to provide a vibrant community facility with local fresh produce available. We rent the pitches to our regular traders, they decide on the size of the pitch they would like, and how it is laid out.

The market recently went through a challenging time due to covid restrictions; at one stage only stalls selling food and essential items were allowed. Those stalls then spread out to allow for social distancing. Now all of our regular traders are back and we have returned to our original layout, Mr Martin's stall has also returned to its usual size.

Kind regards  
Claire  
Claire Smith  
**DeputyTown Clerk**

## Contact from HugoFox.com

Dear Swaffham,  
You have received the following message from x

Good Afternoon, This morning I went to the Swaffham Saturday Market as I do most Saturdays. I confidently went to buy Fruit and Vegetables from my favourite stall, Norfolk Produce. I was extremely disappointed to realise that due to a reorganisation of the size allotted to the stall I can now no longer access any of it in my WHEELCHAIR!!! I spoke to the stall holder Lee who apologised profusely and explained that he had been forced by Swaffham Town Council to fit into a much smaller space! I moved to Norfolk 4 years ago and have been delighted to shop at the Market and meet up with friends and also to shop in several of the town shops. I am afraid that due to what seems to me to be a decision made in discrimination of my ability I shall now have to shop elsewhere! If this decision has been made in error or without adequate foreknowledge by yourselves I really do hope you can rectify this situation. I told Lee of Norfolk Produce that I would be writing to you and I will copy my email to him for his records. I look forward to your response. Yours faithfully

