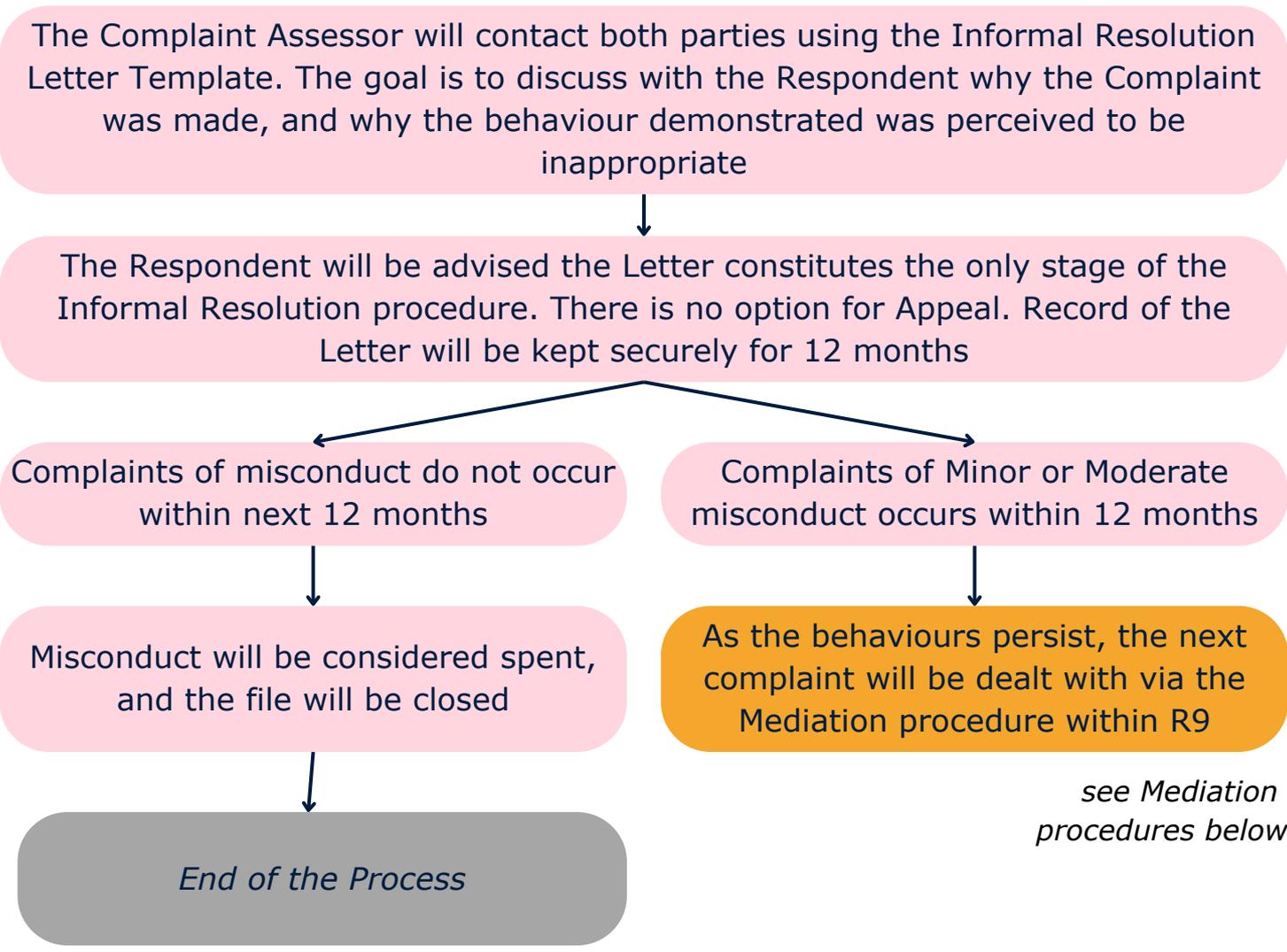
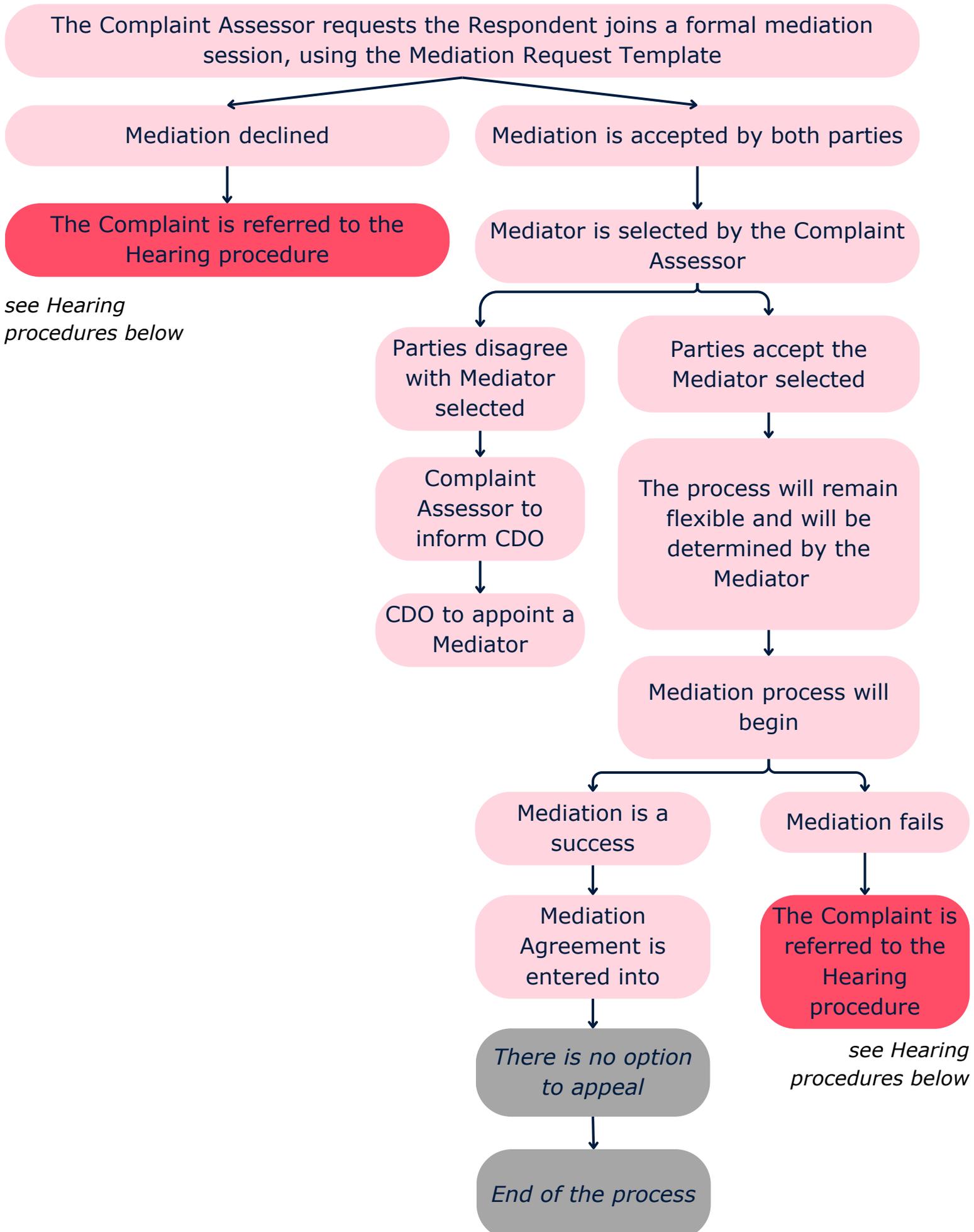
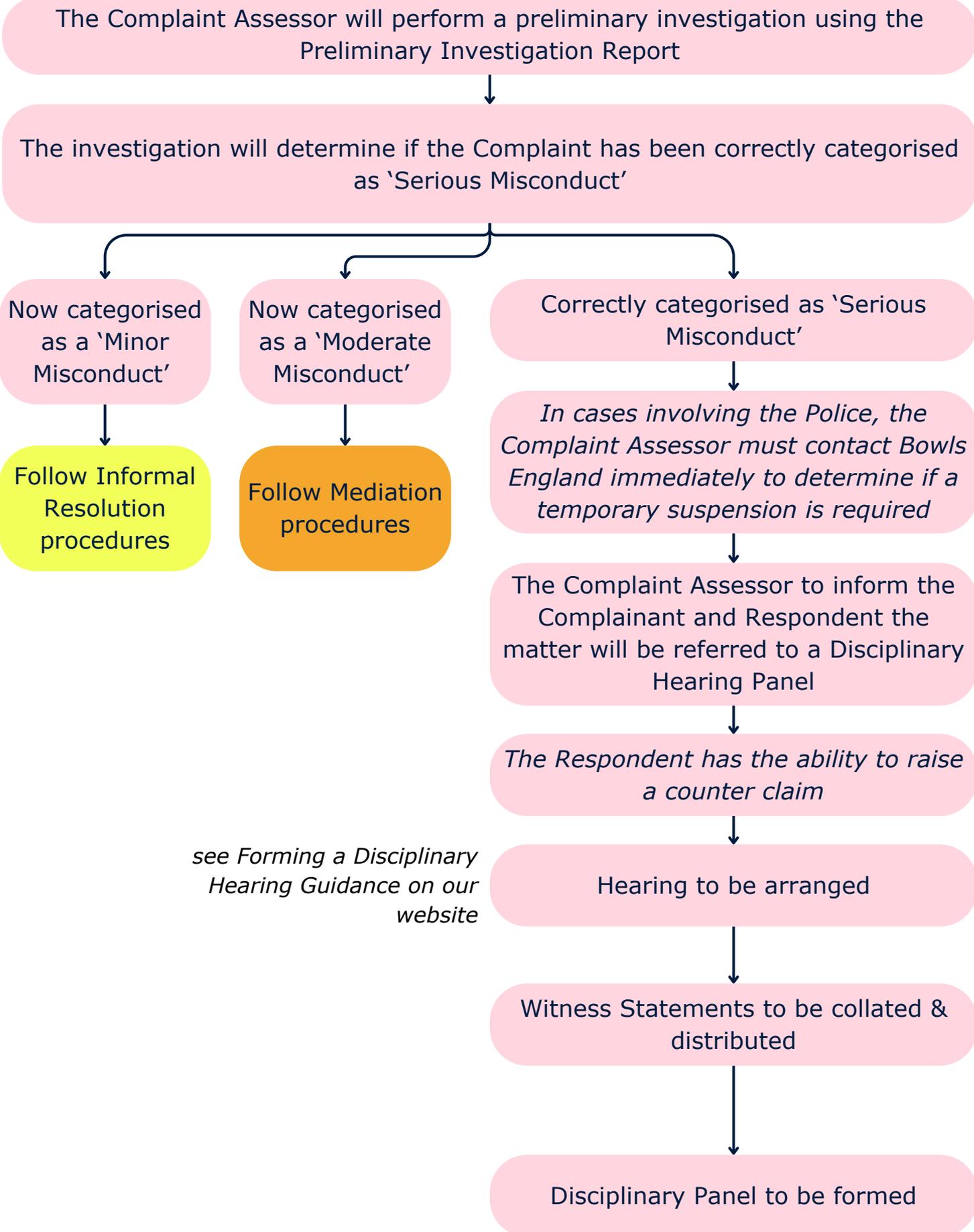


# INFORMAL RESOLUTION PROCEDURES



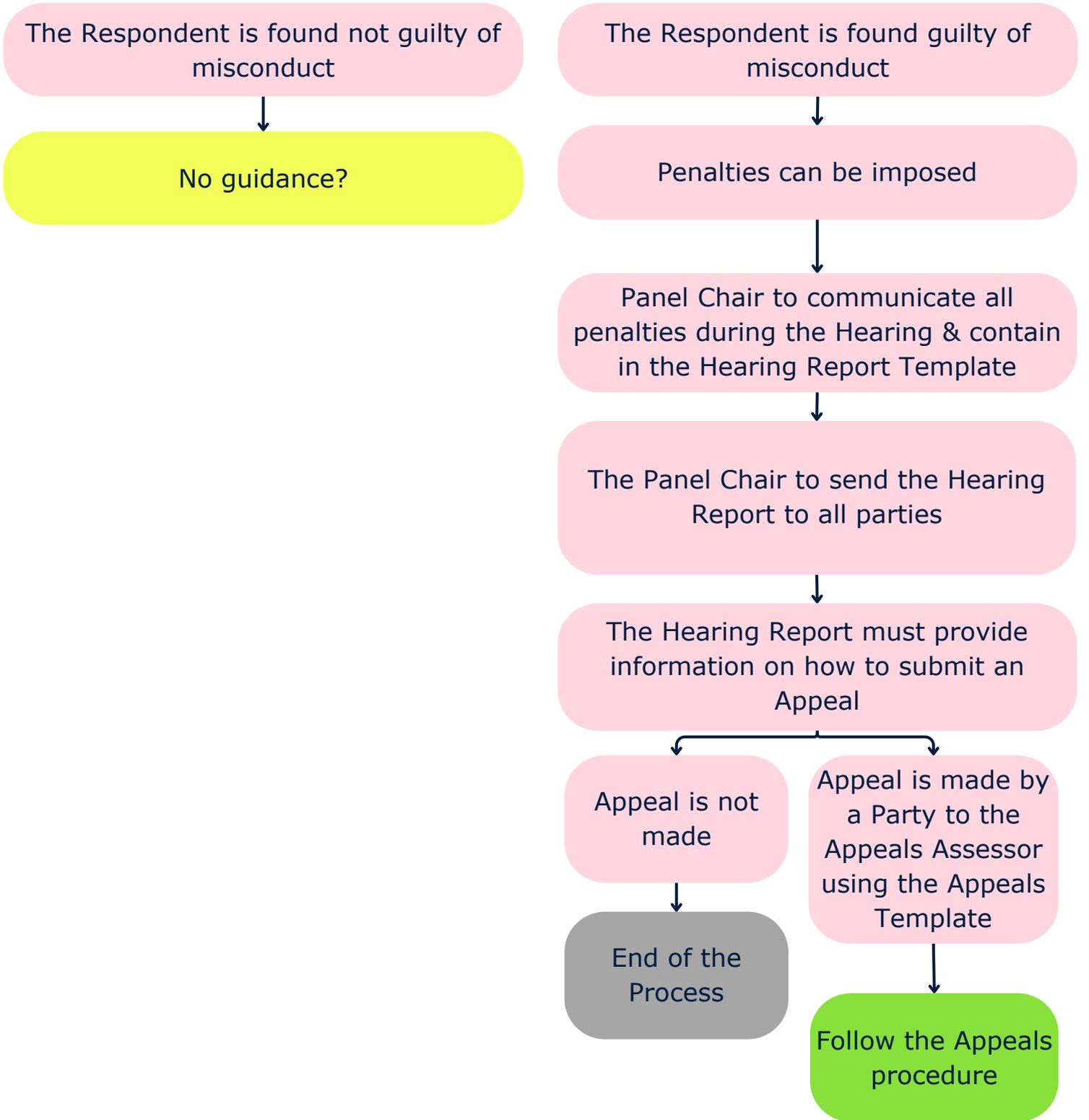
# MEDIATION PROCEDURES



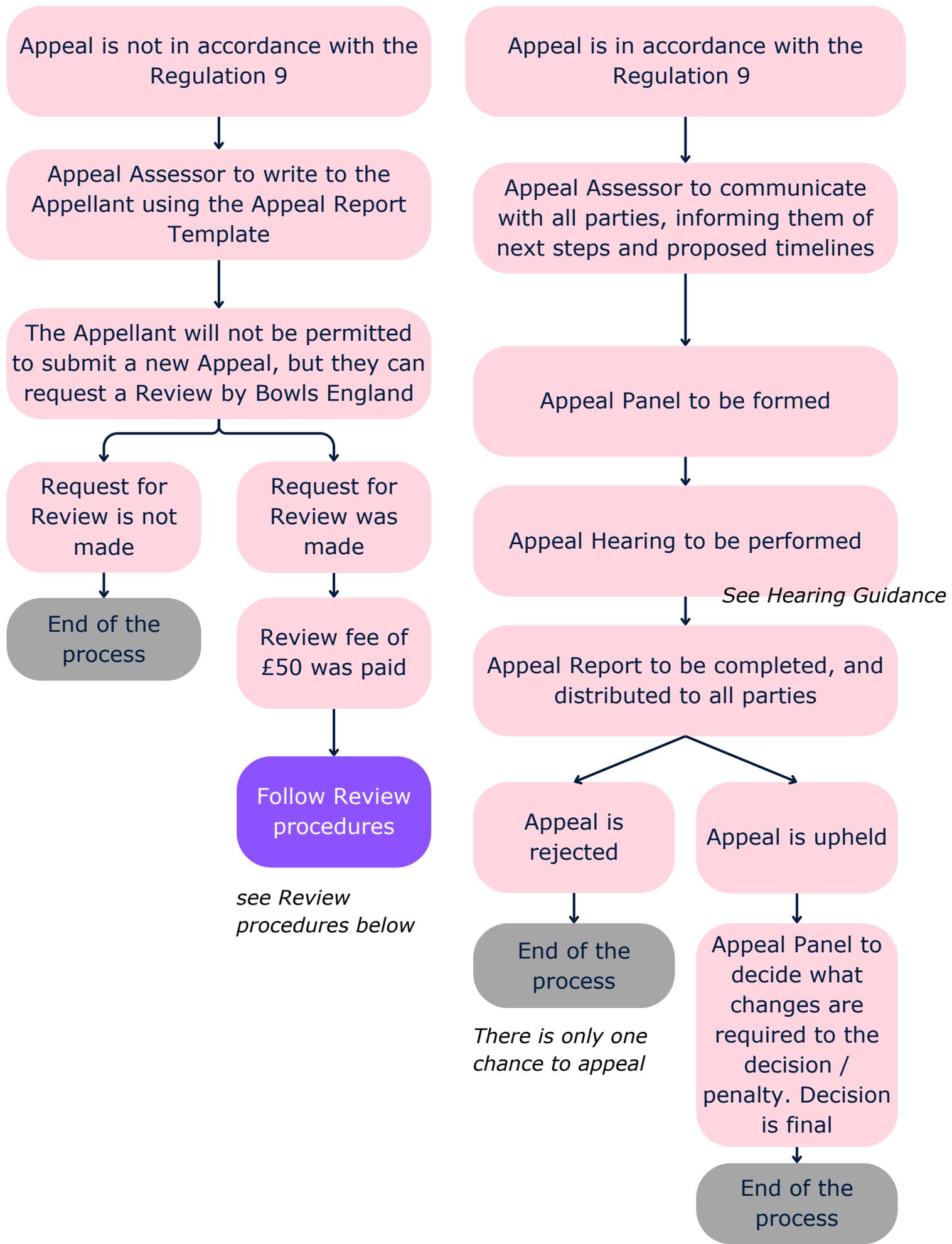


see *Forming a Disciplinary Hearing Guidance* on our website

# HEARING PROCEDURES (CONTINUED)



*see Appeals procedures below*



# REVIEW PROCEDURES (UNFOUNDED COMPLAINT)

If the Complaint Assessor determines that there is no cause behind the complaint, the Complainant can challenge this decision and ask for it to be reviewed by the person set out below

The person to review the decision will be (the Reviewer)

Club level

County level

National level

The County  
Disciplinary Officer  
(CDO)

Bowls England  
Governance &  
Compliance Officer  
(GCO)

Bowls England Chief  
Executive (C

The Complainant is required to lodge £50 with the organisation who is hearing the Review Request.

If the Reviewer above decides that the original decision was incorrect and that the complaint is valid, they will inform all parties and determine the level of misconduct involved and the process to be followed.

In addition the fee of £50 will be returned to the Complainant.

*see the start  
of the process*

If the Reviewer above decides that the original decision was correct and that the complaint was not valid, they will inform all parties and no further action will be taken.

The fee of £50 will be kept by the organisation who heard the Review Request.

This decision is final, end of the process.

# REVIEW PROCEDURES (REVIEW OF APPEAL)

If an Appeal Assessor determines that an appeal should fail because none of the grounds have been met, the appellant can ask for a review of the decision (Review Request)



The Appellant to complete the Application for Review Template and send to the Bowls England Governance & Compliance Officer (GCO) within 14 days of the decision date.



The Appellant is required to lodge £50 with Bowls England who is hearing the Review Request.



GCO to write to the Complainant / Appellant of the decision



Original decision is not agreed with

Original decision is agreed with



£50 fee is returned

£50 fee is forfeited



Appeals process is followed

End of the Process

*see the appeals procedures*