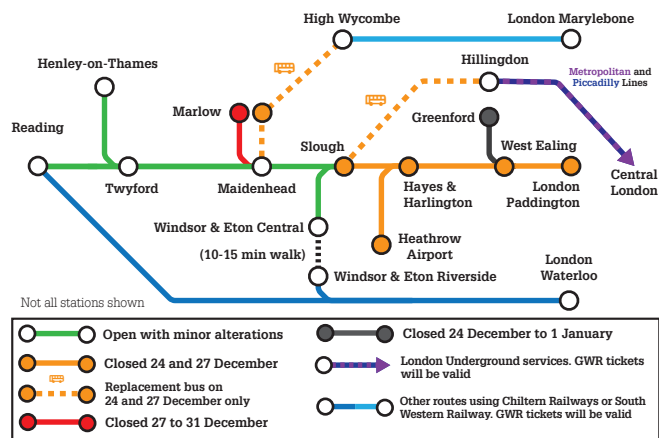




London area



Sunday 24 (Christmas Eve) and Wednesday 27 December

- there will be no trains to or from London Paddington
- local trains in the Thames Valley area will terminate at Slough; visit our website to view journey options into London
- no Heathrow Express or Heathrow Connect trains will run
- Trains will stop running earlier than usual on 24 December

Monday 25 December (Christmas Day)

- no GWR services will run

Tuesday 26 December (Boxing Day)

- no GWR services will run.

Wednesday 27 December

- see 24 December

Thursday 28 to Sunday 31 December

- reduced service between Reading and London Paddington as some of the lines will be closed.
- Trains will stop running earlier than usual on 31 December

Monday 1 January

- Additional post-midnight trains between London Paddington and Reading
- a normal Bank Holiday service will run on most routes; trains will start later than usual

Greenford branch (including Hanwell and Acton Main Line)

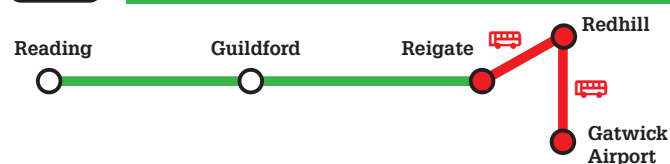
- there will be no services from 24 December to 1 January. Please use local TfL services if you wish to travel

Marlow branch

- there will be no trains from 27 to 31 December. Replacement buses will run instead



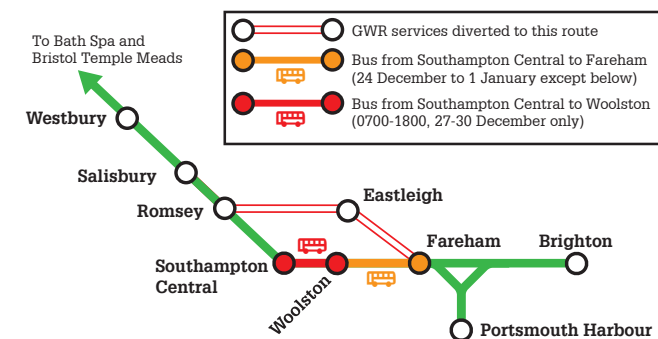
Redhill area (North Downs Line)



- buses will replace trains between Reigate and Gatwick Airport from 23 December 2017 to 1 January 2018
- most buses will run non-stop to either Redhill or Gatwick Airport
- trains will continue to run between Reigate and Reading



Southampton area



- trains between Cardiff and Portsmouth Harbour / Brighton won't stop at Southampton Central from 24 December to 1 January 2018
- GWR services between Cardiff Central and Brighton / Portsmouth Harbour will divert through Eastleigh
- replacement buses will run between Southampton Central and Fareham / Woolston
- if you are travelling to Southampton from the Westbury direction, you should change at Salisbury for a connecting train
- trains will run from Fareham to Woolston from 27 to 30 December (0700 to 1800 only). Replacement buses will run from Woolston to Southampton Central during this time



The Night Riviera

The Night Riviera Sleeper's last run in both directions will be on the night of Friday 22 December.

It will start again on the night of Monday 1 January.



For more information



GWR.com/Christmas2017

for specific train times and to plan your journey in advance

Nationalrail.co.uk

for details of all improvement work taking place this Christmas across the country

Networkrail.co.uk

to see how our railway is being improved



Call National Rail Enquiries on

03457 48 49 50*

(24 hour service, calls may be recorded)

Call GWR Customer Support on

03457 000 125*

(0600 – 2300 daily)

Call Network Rail's 24-hour helpline on

03457 11 41 41*



Follow us @GWRHelp

Follow us @networkrailwest



Find us on Facebook Messenger

Search for **GWR**

* Standard network charges apply.
Calls from mobiles may be higher.

525356/00



NetworkRail

Travelling this Christmas?

23 December 2017 to 1 January 2018



Plan your journey at
GWR.com/Christmas2017

Heathrow connect

GWR

Heathrow Express



What's happening:

Network Rail will be lengthening platforms to get ready for Crossrail. Signalling and electrification work will also take place at various locations within the inner London area, including at London Paddington.

Elsewhere, work near Southampton means most GWR services will be diverted via Eastleigh, whilst trains on the Reading to Gatwick line will terminate at Reigate.

For more information visit: GWR.com/Christmas2017



Our travel advice

Most trains will run normally until Saturday 23 December so we recommend travelling by then if possible. Train times will be altered across our network during the Christmas period.

Please check your train times carefully before travelling, reserve a seat where possible, and allow enough time to complete your journey as it may take longer than usual.



Travelling with bike

The normal bike policy for all train companies will apply. We can only carry folding bikes on replacement buses.



Car parking

There will be reduced parking at Maidenhead, Langley and Slough stations. Please allow plenty of time to park your car as space may be limited.

✖

✖

Christmas Day and Boxing Day

- no GWR trains will run
- most stations will be closed
- Gatwick and Heathrow airports will have a limited transport service on Boxing Day.



Help with your journey

It's always best to let us know in advance if you need help. You can book assistance for your journey by visiting GWR.com/AssistedTravel and completing the online form.

If you travel without arranging assistance our staff will get you to your destination as quickly as possible.



Ticket validity

Various ticket restrictions have been lifted to make journeys as easy as possible. Our online journey planners will show these.

Valid rail tickets will be accepted on some local bus services. For details visit GWR.com/Christmas2017



Luggage and animals on replacement buses

Please be careful with the amount of luggage you bring as we might not be able to accept some larger items.

We can only carry Assistance dogs or Guide dogs on replacement buses



Summary of replacement buses

24 December to 1 January (unless stated)

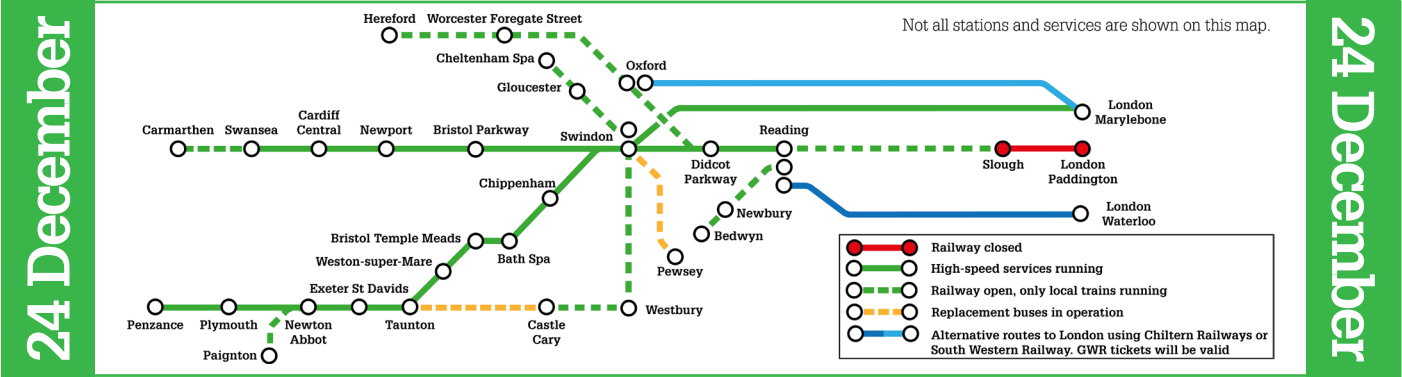
- Reigate to Redhill
- Reigate to Gatwick Airport
- Southampton Central to Fareham / Woolston
- Slough to Burnham/Taplow
- Maidenhead to Marlow (27 to 31 December only)
- Pewsey to Swindon (24 December only)
- Maidenhead to High Wycombe (via Marlow) (24 and 27 December only)
- Slough to Ealing Broadway (24 and 27 December only)
- Slough to Hillingdon tube station (24 and 27 December only)
- Taunton to Castle Cary (24 December only)

Didcot goes electric!

From 2 January we will start a new timetable featuring brand new electric trains between Didcot Parkway and London Paddington



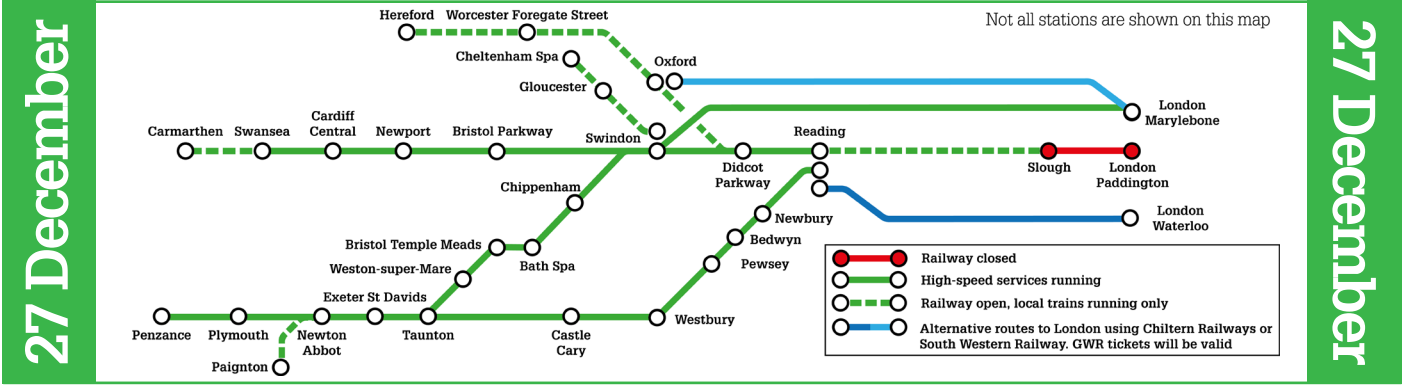
High-speed Services on 24 and 27 December 2017



- 24 December

 - no trains to London Paddington. Swansea and West of England trains will divert to London Marylebone
 - trains will also run between Bristol Temple Meads and Reading
 - there will be no high-speed services from Castle Cary, Westbury or Newbury. Local services will continue to call at these stations
 - replacement buses will run from Pewsey to Swindon
 - trains from Cheltenham Spa to London will terminate at Swindon
 - Trains will stop running earlier than usual on 24 December
- 27 December

 - no trains to London Paddington. Swansea and West of England will divert to London Marylebone.
 - High-speed services not going to London Marylebone will terminate at Reading
 - trains from Cheltenham Spa to London will terminate at Swindon



Flying to/from Gatwick or Heathrow Airport?

- buses will replace trains between Reigate and Gatwick Airport from 23 December 2017 to 1 January 2018
- there will be no Heathrow Express or Heathrow Connect trains between 24 and 27 December. The RailAir bus from Reading will continue to run except for 25 December
- Piccadilly Line tube trains will continue to run to Heathrow Airport except on 25 December
- there are no trains to either airport on 25 December
- Gatwick Express trains will run between Gatwick Airport and London Victoria on 26 December
- a coach service will operate between Heathrow Airport and Gatwick Airport via Reading on 26 December
- Heathrow Connect trains will not call at West Ealing or Hanwell from 28 December to 1 January