

## **Hanslope Wheeled Bin Information Evening – 20/2/23 – Hanslope Community Hall**

Thanks to all who came to the Hanslope 'Bins on Tour' evening. Great turnout and questions. Here is a summary of the questions asked:

More details/customer service [HERE](#)

<https://www.milton-keynes.gov.uk/waste-and-recycling/new-waste-collection-service-2023/frequently-asked-questions>

Bins will start to be delivered in June/July/August - collections start in September. Each house will receive a new blue, black and red bin. You will receive a letter in May giving you details of what your household should expect.

**Green bin:** You'll keep what you have and continue to use them regardless of size. If you have more than 1 you can still put them out at the same time

**Blue boxes:** these will be collected by waste management and the new bin will replace them

**Red bins:** mixed paper and card

**Black bins:** general waste – put your black sack bin

**Blue bins:** plastics, tins, glass, aluminium, cartons etc

**Green:** food and garden waste

**Exemptions:** if using the bins would require you to bring them through your house you will not be expected to have the new bins. A postcode checker will be launched soon so that you can check your address. If you feel that you can't have the new bins you can contact the customer services team (details on website link)

**Large households** with 8 or more people can contact customer services to ask for larger bins

**Returning of bins:** delivered back to your property – the contractor will be penalised if they don't. Cameras are on the new vehicles to check that this happens

**Numbering your bin:** there is a white block on the bin, but it is suggested that you paint your house number on the back of the bin instead. This makes it easier for the contractor to take it back to the correct house

**What won't be collected:** If the lid of your bin does not close (too full) it won't be collected. No rubbish left outside or next to a bin will be collected

**Collections:** will be alternate weeks – one week: black, green, blue, the following week: black, green, red

**Size of garden:** even if your bins take up all of or, most of your outdoor space you will still receive the bins. There may be an exception if the bins block a window. Your point of contact will be customer services if you wish to contest

**Size of bins:** everyone receives the same size. The bins (when lined up next to each other) measure 216cm in total. Height is 107cm, width 71cm.

**Bags/sacks:** use black bin liners in black bin. Biodegradable food waste bags can still go in the green bin. There is no need to use recycling sacks in the blue/red bins.

**Bin stores:** Bins must be stored on your property and can't be left on your street. If you want to build a bin store you may require planning permission. You can apply for a Lawful Development Certificate to confirm whether it would be permitted development or, if planning permission is required, you can seek pre-application advice from MK Planning Dept

**Recycling:** nothing in Milton Keynes goes into landfill. Even black bag rubbish that cannot be recycled goes into an incinerator. The incinerator generates power that will help power the new trucks. Even plastic is processed back into useable plastic. Paper is sold. Ash from the incinerator is mixed with the digester (food and garden waste) and goes to building sites and remaining ash is made into breeze blocks that are sold!

**Assistance:** contact MKC customer services if you require assistance with your bin collections