Swaffham noarfolk PE32 TEY 3 August 2020

Swaffham Town Council,

For the Attention of the town clerk.

Dear Sir, with reference to Swalfham Recheation bround, many in the area of the Joot ball arena and relating to anticopial bahaviour, this includes over and above the thudding of the doot both noise, 20nd muric shouting and abusive language.

nale and Jewale while I was outing on a bench in the recreation ground, who fried to intermedate me les videins a bregche in arché around me and drinking from a bottle of wine and a boom box on his back pack bloreing out loud vous music and passing the bottle of wind oround this friends who were with him, he then threw the ampty Gottle over his shoulder and missed me by inches. Also an another occasion two going does aged about 14 years old outing near the tootball avena inhaloing which appeared to 60 introvoxide from small ballomis. there anexaptable events and noine level's often

occur at unsociable hours, such as bam in the marring and can continue to 10 or 11 pm in the evening, parents takeny going children to the play area which is next to the doctball arena, and people just enjoying or passing through the recreation ground feel intimedated by our this.

The intolerable situation affects both residents in Greenhoe Place and Southlands, causeing great distrass to people who live there. Resedents at times have to retreat to the opposite side of there houses and shut doors and windows, owen on a very hot anothing we ni gritter asson och ti, bap inpossible because of the volume of noine. One couple who are repedents in Areenhoe Place where forced to put their bed in the lounge which is located at the front of their house, due to the wifes sorrous health condition and could not cope with the intolorable noise level, soon after cody this poor lady parced away, her husband was considering moveing hours, but as you now have to declare on The 2000 Society form when you seel a proporty, and noise nuscence that is in close proximate, the chances of gotting a buger is almost will and is devalued by this. Surely the valuation department must now

take this into account regarding vateable

calue of there properties unders something is done about this out nation. One recodent has already decided to sell up whose property backs done to the football overa. Recodents in this area are sufficiently intimidated to not pursue this with the council or police.

The council's planning deportment haveing granted planning permission for the development of residential properties to be built adjacent to the recreation ground should maintain some form of law and order over the facilities on the recreation ground.

A possible solution could be for the boot ball arena area to be trept locked between certain times to avoid une in unsociable hours and the boot possible servationice personed by both the council and police.

The recreation ground has always been a great aments for the town, but it is now over shadowed by events and as my husband was born and brought up an the mater place in Swaffham any seats ago and now back livering in Errenhoe Place haveing retired, to of great sadness that this intolerable stuction has blighted this otherwine pleasent place to live for us and other respedents.



Since writing this letter, on Sunday
the 2nd August 2020 we had to phone
the police to inform them of unocciable
noine levels, including load music,
bad longuage, abouting, on top of our the
thudding at the football arena, there
incidents also occured on Friday evening
until 9 pm 3127 July and Saturday afternoon
the pt August.

The police arrived at our property at 5.30 pm announced and we were not happy with that, and we were told that the council owned the recreation fround and they put the activities chose been put in mother area and should have policed problem, to the councils reparability and not to phone the police get them to completly anaceptable.

## **Swaffham Town Council**

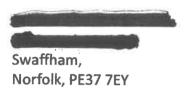


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PLEASE REPLY TO: Richard Bishop, Town Clerk E-mail: townclerk@swaffhamtowncouncil.gov.uk

6<sup>th</sup> August 2020



Dear Common Dear

I acknowledge receipt of your letter dated 3<sup>rd</sup> August relating to the recent anti-social behaviour at the Haspall's Road Recreation Ground. First of all let me assure you that Swaffham Town Council take all complaints very seriously indeed and they will look closely at all of the issues you have raised, many of which are civil disorder or criminal acts, that are for the Police to deal with, despite what you have reported to me. The Town Council fully sympathise with all of the issues that you have outlined and will give full consideration to some of your suggestions.

I am particularly concerned at your statement in relation to how the Police have responded to your plea for help, I will take up this matter with the Police direct as this is unacceptable. As a Local Authority Swaffham Town Council manage the public open spaces and the facilities that fall within these boundaries, we do not have the powers of arrest or the resources to deal with antisocial behaviour, that appears to have degenerated into civil disorder and criminal activity. The actions you have described are not that of a normal law biding citizen and we do have a large number of people that do fall into this category, that use the public facilities and appreciate what we have. We take responsibility for providing facilities that the general public want to use and in general the Haspall's Road Recreation Ground, is largely a well-used and popular area. Unfortunately, this past three or four months, since the lockdown period has come into play for the global pandemic Covid-19, we have experienced a high level of this type of behaviour. The petty vandalism is currently off the scale, unprecedented. It is wasting the time of my Groundstaff on a daily basis, who have to clear up the debris of broken glass and repair broken equipment, it is a grave attack on our community, our society. It is not just at the Rec, it is in all public areas of the Town, our public toilets in the Town Centre is another prime target.

Thank you for taking the time to write to the Town Council, we will take responsibility for what is managed by the Town Council and we will look at these issues very closely in the coming weeks. What I cannot promise is to change or influence the areas which are not our responsibility, we do not have a valuation office, we cannot enforce the law and we are not the planning authority. That said, we will do what we can to address these issues with the relevant authorities.

Yours sincerely,
Richard Bishop
Town Clerk