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Email: HART@newark-sherwooddc.gov.uk

Your ref: NCC/001

Our ref: NCC/001

Business Unit: Humanitarian Assistance

Response Team

Date 07/04/2020

Re: COVID-19 vulnerable persons

Dear **[INSERT NAME]**

I am writing to update you on what we at Newark and Sherwood District Council are doing during these unprecedented times. Firstly, I want to make sure that all our residents have the support and help they need during this pandemic. Secondly, I would like to thank every single person in our community who is adhering to the social distancing guidelines, as this is the only way we will beat Coronavirus.

With those two thoughts in my mind, I'd like to update you on the group of local government, health and voluntary organisations who have come together to form the Nottinghamshire Local Resilience Forum. This team is helping to coordinate a range of support packages for our most vulnerable residents in the county during the current Coronavirus isolation period. We have identified you as someone who may need support, as it's likely that you are self-isolating as part of the Government's shielding initiative.

We know you will have been bombarded with information and letters recently but wanted you to know that your local council is also here to offer advice and to help you through this difficult situation. If you already have support in place through family, friends or a group of good neighbours that's great, and there is no need to get in touch (unless your circumstances change).

However, if you feel that you may need some additional help with urgent non-medical support or if you have concerns about a vulnerable friend or neighbour, please get in touch with us via the Nottinghamshire Community Support and Volunteering Hub by emailing **enquiries@nottsc.gov.uk** in the first instance or by calling **0300 500 8080** if you do not have access to the internet.

We have trained staff and a support network of volunteers on hand to make sure you get the help and support you need.

This Hub is also coordinating national voluntary services working within Newark and Sherwood as well as a great many local volunteers and community groups and will form a link between those residents needing help and those who are able to provide it.

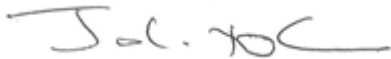
The help and support available to you could include a great many things including:

- safe and well checks, befriending
- dog walking
- social contact/ virtual befriending
- food and medicine collections
- standard health and social care
- COVID-19 support

If you have access to the internet, you can find out what services are being offered in your area by visiting www.nottinghamshire.gov.uk and clicking on 'Coronavirus Support Hub.'

If you are struggling or are in any way concerned at the moment, please do get in touch. We are here to help.

Yours sincerely

A handwritten signature in black ink, appearing to read 'J. Robinson'.

John Robinson
Chief Executive Officer
Newark and Sherwood District Council