

HAMBLE PARISH COUNCIL WEBSITE ACCESSIBILITY STATEMENT

1 Introduction

The Parish Council is required to have a website accessible for all users and a Website Accessibility Statement by the Public Sector Bodies (Website and Mobile Applications) (No 2) Accessibility Regulations 2018, which came into force in September 2018.

This Statement has been compiled in collaboration with the Council's website provider and specialist advisers in the field of accessibility and by a review of national guidelines and a sample of statements from similar bodies. An audit of our website has been carried out these measures identified.

2 Website Accessibility Statements

Accessibility statement for Hamble Parish Council website

This website is run by Hamble Parish Council. We want as many people as possible to be able to use this it. To enable this you should be able to:

- change colours, contrast levels and fonts using built-in browser settings
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver) We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability and need advice on how best to use it.

How accessible is this website?

We know some parts of this website are not fully accessible:

- you cannot skip to the main content when using a screen reader

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@hamblepc.org.uk
- call the Parish Office on 023 80453422
- We will consider your request and get back to you in 5 working days
- Please note that the office is open 10-12am -2-4pm Monday – Friday. Messages and emails left outside of these times will be dealt with as soon as possible.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or that you think we're not meeting accessibility requirements, contact the Clerk:

- Email clerk@hamblepc.org.uk
- Call the Parish Office
- Please note that the office is open 10-12am -2-4pm Monday – Friday. Messages and emails left outside of these times will be dealt with as soon as possible.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person – Not available during the Covid 19 restrictions

We are unable to provide a text relay service for people who are deaf, hearing impaired or have a speech impediment. The Council Office does not have audio induction loops.

Technical information about this website's accessibility

Hamble Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non accessible content

Scanned pdf documents do not comply with the Accessibility Regulations but that these documents can be provided in an alternative format or on alternative media, on request.

Non compliance with the accessibility regulations

Not applicable.

Disproportionate burden

None identified to date

Content that's not within the scope of the accessibility regulations

None identified to date

How we tested this website

This website was last tested on 21 September 2020. The test was carried by our web designer TLC Online

We sampled page/s from each of the main headings on the home page

We tested:

- our main website platform, available at <https://www.Hamble-pc.gov.uk/>

What we're doing to improve accessibility

- We welcome comments and suggestions from users to improve the website.