



TRADING STANDARDS



KEEP KENT SAFE LATEST ALERTS

Dear Kent Residents

This week Kent Police have reported numerous cases of Courier Fraud in Bearsted, Ringlestone and Allington in Maidstone.

The Police never telephone and ask your bank card and pin number to be collected by a courier or withdraw cash to assist in an investigation. Please continue to warn and inform friends and family to keep them safe.

Kind regards

Victim Safeguarding Officer

DOORSTEP CRIME ALERT FOLLOWING STORM

We are asking Kent resident to be alert to Doorstep Criminals knocking on your door following storms Isha and Jocelyn.

They might tell you a tile has blown off your roof or that tree branches are overhanging a footpath and must be cut back immediately.

- Just say no and close the door on the cold caller
- Never agree to work on your house or garden by someone who knocks at your door.

☒ Reputable builders, roofers and gardeners do not cold call. If you need storm damage work done visit the [Trading Standards Checked website](#)

USED CAR SCAM

More reports of Kent residents targeted by used car scams online

⊖ Resident bought a car online and paid in full. The following week their car had not been delivered and was now being advertised online but in a different location. They are no longer able to contact the seller.

🚩 This is a scam.

[Watch our video on how to protect yourself against used car scams.](#)

COURIER FRAUD ALERT!



SEE IT- REPORT IT

Targeting residents in Bearsted, Ringlestone and Allington in Maidstone



**TRADING
STANDARDS**



**Kent
Police**


Kent Police report numerous reports of Courier Fraud in Bearsted, Ringlestone and Allington in Maidstone

✘ All reports state residents receive a call from the Police and they either need to give their address for a courier to come and get their bank card or money. The scam can change from having a family member arrested and you need to call 999 or that fraud has taken place on your account.

🔔 These are all scams.

☒ The Police never telephone and ask your bank card and pin number to be collected by a courier or withdraw cash to assist in an investigation.

☒ Always check the dialing tone after your call to ensure scammers are not still on the phone, use another telephone if possible or call a trusted friend first.

 If a courier arrives at your property ring 999.

[Watch 'Courier Fraud Warning: Stay Wise, Don't Compromise'](#)

If you think that you may have been a victim of this or any other type of scam, then contact your bank immediately, which you can do by calling 159 and report to Kent Police on 101.



A recent survey found 87% of unsafe products were found to be available for sale. [Watch our six videos from experts](#) to help purchase safe products.

Please show these videos to elderly or vulnerable family and friends who may not have internet access.

We can't take action without your reports.

We need everyone who comes across fake, illegal or unsafe goods to speak up and report them. Your reporting can help us target our resources to warn and protect others.

Report to the charity Crimestoppers on 0800 555 111 you'll stay 100% anonymous, always.

To get advice call the Citizens Advice Consumer Helpline on 0808 223 1133.



TRACTOR TED RECALL



TRACTOR TED WOODEN TOY



Barcode: 5060541944718

The product presents a serious risk of choking due to access to small parts.



Tractor Ted and Trailer Wooden Toy presenting a serious risk of choking.

● Product information

Model TEDTRAIL

Barcode 5060541944718

Batch JM1561

Advice for consumers

If you purchased the Tractor Ted and Trailer Wooden Toy after 1st September 2022 either from the Tractor Ted website, a retail shop or other online retailer then please stop using the toy and return the toy for a full refund.

[More information](#)

IKEA RECALL **ASKSTORM 40W USB CHARGER**



IKEA Product code: 60461197
Model number: ICPSW5-40-1

The product presents a risk of electric shock

IKEA ASKSTORM 40W USB charger (dark grey) presenting a risk of electric shock.

 Product details

IKEA Product code: 60461197

Model number: ICPSW5-40-1

IKEA urges all customers who own an ÅSKSTORM 40W USB charger dark grey, article number 60461197, to stop using it and to contact IKEA for a full refund.

[More information](#)

BLENDJET RECALL **BLENDJET 2 PORTABLE BLENDER**



The affected units have serial numbers within the following range: 520100000 - 554299999

This product presents a risk of fire and injuries.

BlendJet 2 Portable Blender presenting a risk of fire and injuries.

● Product details

The affected units have serial numbers within the following range: 5201000000 - 5542999999. Consumers should enter their full serial number into the specific landing page to confirm that their portable blender is included in the recall

The product has been recalled from end users. For further information, please see the [BlendJet recall notice](#).



Whether your staying in or going out the Food Standards Agency has the latest food recalls and an online food hygiene rating checker.

- [Check a food hygiene rating](#)
- [Report a food problem](#)
- [Allergy and intolerance](#)
- [Food hygiene](#)
- [Food safety](#)

https://www.food.gov.uk/search?filter_type%5BFood%20alert%5D=Food%20alert&filter_type%5BAllergy%20alert%5D=Allergy%20alert

SPEAK UP. STAY SAFE

To report scams and get advice on consumer issues call Citizen's Advice consumer helpline on

0808 223 1133.

If you have information on doorstep criminals, counterfeit, fake or illegal goods, illicit tobacco, loan sharks or those selling restricted items to underage kids, call the charity Crimestoppers

100% anonymously on **0800 555 111**



Trading Standards Checked carries out checks on traders so customers can have peace of mind when choosing a tradesperson to do work in their home.

Please help to keep your family and community safe. If you need work done in your home or garden, visit the website to find a safe local tradesperson.

<http://www.kent.gov.uk/tschecked>