

## Changes to your SmartWater annual membership...

From: DeterTech (formerly SmartWater Group) (info@detertech.com)

To: quattpc@aol.com

Date: Thursday, 12 January 2023 at 14:53 GMT



Dear Mr Griffiths,

### **Changes to your SmartWater annual membership**

As part of our rebrand to DeterTech, we have been working hard to ensure that our security solutions continue to be simple and effective, and give you peace of mind every day. To simplify the purchase and registration for our customers, we are removing the need for a SmartWater membership and annual renewal.

As a result of these changes, your membership will not be renewed and we will ensure your payment details are removed from our records after your membership expiry date. You will therefore no longer receive any renewal notifications and reminders from us. However, you can rest assured that your details will remain on our database for five years from the date of registration, together with the SmartWater forensic codes issued to you. In line with our product warranty, we recommend that SmartWater SmartTrace is reapplied to valuable items that were marked five or more years ago.

Your original SmartWater membership will expire on 09/02/2024.

The five-year registration of SmartWater forensic code will now be included as



standard in all new purchases of SmartWater SmartTrace. Our online shop stocks a range of SmartWater packs depending on the type and quantity of assets to be protected.

Please visit [www.smartwater.com/shop](http://www.smartwater.com/shop) to purchase any additional product you may need. If you are unable to access the shop online, please call us at 0800 141 2543 and we will be pleased to assist you.

We would like to thank you for your continued custom and hope that you find these changes make it easier for you to continue to enjoy the benefits of DeterTech's SmartTrace - the UK's leading forensic deterrent against crime.

Yours sincerely,

DeterTech Renewals Team



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