

MINUTES OF STAPLEHURST PPG MEETING
held on Wednesday, 25th January 2017
in Staplehurst Health Centre

Present: Mary Shaw Chair
Alaine Summers Secretary
Elaine Handover Practice Manager
and 14 further members of the PPG

1. Welcome:

Mary introduced herself, Alaine (secretary) and Elaine Handover (practice manager) and welcomed everyone to the meeting.

2. Apologies:

Gena Baker

3. Minutes of the Annual General Meeting held on 26th October 2016:

These were agreed as a correct record.

4. Matters Arising:

There were no matters arising.

5. Health Centre News:

- The CQC inspection had taken place on 21st November and the report should be available in February. There was positive feedback on the day.
- Two doctors had been off sick this week, which had caused a few problems. Elaine explained that she had refused to pay £1200 for a locum to attend. In the end Dr Rumfeld had come in for the afternoon and Dr Klufio had also come in. Rather than pay such high locum fees Elaine is looking at working with other practice managers locally to “share” doctors, including having a doctor on call for anything that the surgery is unable to manage.
- Elaine is interviewing for an Advanced Nurse Practitioner this week.
- NHS Properties have handed the maintenance contract to MITIE. No further forward with outside maintenance work. The boiler has been fixed. Still hoping to get something done regarding the telephone system.
- Student nurses still have placements at the Centre. Dr Klufio is training to be a trainer so we may have trainee doctors then and are looking to become a training practice.
- New GMS contract should be in place in April.
- Elaine spoke about the cost of providing prescriptions, £45 per prescription, and the need to make people aware of cost. She feels the prescription budget could be used better. CCG are to pilot a scheme to check whether patients are using their repeat prescriptions. Elaine meets regularly with the Lloyds pharmacist.
- Robin Kenworthy asked about the GPs 12 hour day/7 day week government white paper. Elaine explained that discussions are going on to look at the best way to do this and, more important, what is right for our patients. GPs would have to work Out Of Hours shifts to cover and it would not be viable if we had to manage with locums to do this. A possible option would be a “Cluster” of 8-10 practices in the Weald providing cover, with an IT system supporting this.

6. Friends News – Robin Oakley:

- The next newsletter is being prepared.
- Yellow lines and No Parking signs are now outside the Health Centre gates; this is working well.
- The Friends' Christmas Draw raised £378 and Robin thanked all involved.
- The AGM will be held on Wednesday, 22nd March 2017, at 7.15 pm in the Health Centre.
- The next information evening in May will have a speaker from the Stroke Association's centre in Maidstone.
- The Friends revised the practice leaflet in the autumn.
- They also provided a Christmas tree in the Centre.

7. Any Other Business:

- Elaine asked what channel radio people liked to listen to in the Centre, Classic FM was agreed.
- Jeanette Whitford asked how the Centre would cope with all the new people from the new housing. It was explained that monies are contributed to local practices when housing estates are built. Also, as patient lists grow more clinical hours can be agreed.
- Joan Buller asked about diversifying and wondered if, for example, consideration could be given to Kevin's expertise with ear problems. Elaine will look into the viability of this.
- There has been no further news on Specsavers providing an audiology service at the Health Centre.
- Robin Kenworthy asked about the West Kent CCG consultation process going on regarding prescribing gluten free foods. Elaine explained the practice will only prescribe bread/rolls. When free prescriptions were first introduced gluten free products were not easy to buy but they are more accessible now.

8. Dates of Next Meetings:

Wednesday, 19th April 2017

Wednesday, 26th July 2017

Wednesday, 25th October 2017 - Annual General Meeting

The meeting closed at 8.15 pm.