

## Why has this leaflet been posted through my door?

Our inspector believes a tree or shrub from your home is overhanging the footway or road and may obstruct pedestrians, vehicles, traffic signs or streetlights. This sort of thing can be a particular problem for people with prams and buggies, the visually impaired or wheelchair users. Sometimes even a small amount of overhanging vegetation can be a problem, especially if the footway width is further reduced by parked cars. We are therefore asking if you could arrange for any overhanging vegetation to be cut back to your property boundary within 14 days. Normally our Inspectors will always try to talk to you about this first but sometimes this isn't possible.

## What do I need to do?

Obviously the cheapest and quickest solution is for you to cut the vegetation back or ask a friend or relative to do this for you. If this is not possible then you may need to employ somebody to do the work. If this is the case we would always suggest you use a recommended or established gardener (or tree surgeon if needed) and seek a written quote first. If the scale of the job or help/contractors available mean it will be over 14 days before you can have the work done, please let us know and we can agree a reasonable extension.

## What to do if I am a tenant?

Most landlords make it the tenant's responsibility to deal with things like this, though some may arrange to have it done for you so it's worth checking with your landlord.

## What happens after 14 days?

If you have not already contacted us our Inspector will re-visit the site and if nothing has been done to remove the obstruction we may need to serve formal notice under the Highways Act.

## Finally...

We always want to do everything we can to avoid sending formal letters to solve this sort of problem and hope that this leaflet explains everything you need to know. If you wish to talk to us please use the details below and we will do everything we can to help you.



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