

Kent County Council reporting road defects

Kent Highways crews are finding and fixing potholes caused by the extensive rain over the last few weeks.

As surveys of the condition of roads continue following Storm [Ciara](#), this weekend Storm Dennis is expected to bring further wind and rain.

Last weekend highways officers from Kent County Council dealt with over 500 enquiries to clear trees and remove surface water flooding.

This weekend additional staff are on standby to deal with any emergencies on the highway.

There is a yellow wind warning in place [from 10am on Saturday to 11.59pm on Sunday](#), with a yellow rain warning [between noon on Saturday and 9pm on Sunday](#).

Kent's roads have been saturated due to heavy rainfall since November and this has made the network extremely vulnerable to potholes.

Highways crews have been scouring the county's 5,400 miles of road network ensuring dangerous potholes are filled immediately.

Potholes not considered to be dangerous are placed into a programme and will be filled in within 28 days.

KCC highway manager Kirstie Williams said: "We prioritise potholes according to how unsafe they're making the road and so whilst not all potholes reported to us are a priority, we do aim to fix all that are identified.

"Dangerous faults that pose an immediate risk of causing an accident are fixed within two hours of being found or reported to us while hazardous faults which could deteriorate quickly to become dangerous are fixed within seven days.

"For emergency potholes we sometimes have to make an instant repair by quickly filling the hole to make the road safe but we schedule a full permanent repair to prevent potholes from forming in the future.

"We work hard to carry out the majority of our larger repairs during the summer when there is less rain, temperatures are more suitable for the materials we use and there is no salt present from winter gritting ensuring a longer lasting repair"

Kent County Council encourages residents that spot potholes to report them online via [Kent.gov.uk](https://kent.gov.uk) with 70% of pothole reports to KCC coming through this online fault reporting tool.

However, due to the potential danger of some potholes or road surface defect it is advised not to wait to report a pothole or road surface defect until your next parish council meeting and try to avoid reporting such defects to your parish clerk or Parish, District or County Councillor, but to report it direct on line to ensure KCC Highways receives your report within minutes and reduces any risk of errors as a result of information being passed on third hand.

Geoffrey Lymer
Kent County Councillor
Dover West Ward