

From: Simon Cripwell

Sent: 26 March 2020 16:58

Subject: Warwickshire Trading Standards email scam alert: Protect Yourself from Doorstep Crime during COVID-19

Please help us spread this message by forwarding it on as you see fit or posting it online, on social media or the Internet. Thank you.

Criminals are using the COVID-19 crisis to commit doorstep crime Warwickshire Trading Standards is warning.

Reports have emerged of people receiving unexpected doorstep visits from individuals offering to buy or collect shopping on behalf of those who are self-isolating. The thieves then take cash up front and do not return.

Residents should also beware of rogue traders offering 'doorstep cleansing services' that offer to clean drives and doorways to kill bacteria and help prevent the spread of the virus.

Fake sanitisers, face masks and Covid-19 swabbing kits are also being sold door-to-door. These products can often be dangerous and unsafe.

Advice from Warwickshire Trading Standards Service

- 1) Do not buy goods or services from unexpected doorstep callers
- 2) Do not reveal sensitive information such as your bank card PIN number to a doorstep caller
- 3) Report suspicious doorstep visits or any type of scam to the Citizens Advice Consumer Service on 0808 223 1133. Citizens Advice can provide telephone support and advice. They will also alert Warwickshire Trading Standards Service who can provide additional advice
- 4) Keep up to date on the latest Coronavirus (COVID-19) information, advice and guidance:
 - Information from Warwickshire County Council: www.warwickshire.gov.uk/coronavirus
 - Trading Standards consumer advice and latest scams/rogue trader alerts: www.warwickshire.gov.uk/consumeradvice

Please help us spread these messages by forwarding them on as you see fit or posting it online on social media or the Internet

Simon Cripwell
Trading Standards Officer
Warwickshire County Council
Shire Hall (Post Room)
Northgate Street
Warwick
CV34 4RL
simoncripwell@warwickshire.gov.uk
01926 738987
07771 975570

This transmission is intended for the named addressee(s) only and may contain confidential, sensitive or personal information and should be handled accordingly. Unless you are the named addressee (or authorised to receive it for the addressee) you may not copy or use it, or disclose it to anyone else. If you have received this transmission in error please notify the sender immediately. All email traffic sent to or from us may be subject to recording and/or monitoring in accordance with relevant legislation.

You're receiving this message because you're a member of the Arden Coronavirus group from Warwickshire County Council. To take part in this conversation, reply all to this message.

[View group files](#) | [Leave group](#) | [Learn more about Office 365 Groups](#)