

19 January 2024



**KEEP KENT SAFE
LATEST ALERTS**

Dear Kent Residents

Our current campaign: Product Safety Matters is still running on social media. [Watch our latest newscasts](#) to help purchase safe products. The Cost of Living has made us all want to save money where we can but it is important to understand that safety is paramount.

Please show these videos to elderly or vulnerable family and friends who may not have internet access.

TICKET SCAM

Scam event tickets on Facebook

🚫 Kent resident purchased two tickets to an event via Facebook messenger. After payment no tickets were received and the seller instantly blocked them. The resident realised this was a scam but has no way to get a refund from the seller so will need to contact their bank to see if they can assist.

🚫 This is a scam.

For advice and to report contact Citizens Advice on consumer helpline 0808 223 1133.

INVESTMENT SCAM

Kent residents targeted by Investment and Cryptoasset scams

We have received multiple complaints about this type of fraud. The criminals will make plausible claims about the investment.

- ✗ They will help you set up an online account
- ✗ They will ask for proof of i.d. and address
- ✗ They will show you how well your investment is doing
- ✗ They phone you to encourage you to invest more

🚫 It's a scam.

The Financial Conduct Authority warns cryptoassets, like Bitcoin and Ether (also known as cryptocurrencies), are not regulated in the UK. They have previously issued consumer warnings on the risks of investing in cryptocurrency Contracts for Difference (CFDs) and Initial Coin Offerings.

[Read more from FCA](#)

Be wary of adverts online and on social media promising high returns on investments in cryptoasset or cryptoasset-related products. If you're contacted unexpectedly by a financial business or individual, make sure you reply using the contact details on the FS Register.

For advice and to report contact Citizens Advice consumer helpline 0808 223 1133.

Help stop puppy smuggling and dog theft



"Puppy smuggling, illegal breeding and organised dog theft are serious crimes."

Criminal gangs have profited from the pandemic and people's desire for a canine companion - and, sadly, they're also profiting from a surplus of dogs in neighbourhoods since the lockdowns as people have found looking after a dog more of a burden than they had anticipated and abandoned their new pets.

If you are thinking of buying a puppy, did you know that if you buy through an unauthorised source, you could be funding organised crime?

Help to stop organised crime and cruelty to animals by contacting Crimestoppers on 0800555111 what you know. You'll stay 100% anonymous.

[For more information](#)

AMAZON RECALL

BABY WALKER



Model: UBR-006

Carton numbers:

921123263840, 915503-K1823UBR-006-GY

The product presents a serious risk of injuries as testing found that the walker could tip over whilst in use.

Baby Walker sold via Amazon presenting a serious risk of injuries

Hazard: The product presents a serious risk of injuries as testing found that the walker could tip over whilst in use.

● Product Information

Model: UBR-006

Carton numbers: 921123263840, 915503-K1823UBR-006-GY

Pack ID: 915503230719130091

IC number: IC915503230718325

Country of Origin: China

[More information](#)



Whether your staying in this Christmas or going out the Food Standards Agency has the latest food recalls and an online food hygiene rating checker.

- [Check a food hygiene rating](#)
- [Report a food problem](#)

- [Allergy and intolerance](#)
- [Food hygiene](#)
- [Food safety](#)

Get the latest food recalls

SPEAK UP. STAY SAFE



To report scams and get advice on consumer issues call Citizen's Advice consumer helpline on **0808 223 1133**.

Report to Citizens Advice

CrimeStoppers.

If you have information on doorstep criminals, counterfeit, fake or illegal goods, illicit tobacco, loan sharks or those selling restricted items to underage kids, call the charity CrimeStoppers 100% anonymously on **0800 555 111**

Report to CrimeStoppers

Watch Buying Safely Newscast Episodes



Trading Standards

Checked carries out checks on traders so customers can have peace of mind when choosing a tradesperson to do work in their home.

Please help to keep your family and community safe. If you need work done in your home or garden, visit the website to find a safe local tradesperson.

Visit Trading Standards Checked
