

# ***IMPORTANT NEWS FROM PRESCOTT SURGERY***

**Information Source – Prescott Surgery 21<sup>st</sup> September 2021**

## **A message from Prescott Surgery**

Due to a combination of staff sickness and annual leave, we continue to be very short staffed in our administration and dispensary team.

Please accept our sincere apologies with any delays to answering our telephone lines, emails or in person when presenting at the practice reception.

If you are contacting the practice for any query that can wait a few days, we would appreciate you contacting us later in the week.

**If you require an appointment, please do contact us, it just might take a little longer to answer our telephone line.**

If you are arriving for an appointment our **self-check in screen** is now available, please use this as this will help reduce the queue at reception.

We are **still waiting for our flu vaccine delivery** and further guidance regarding the COVID booster vaccine. As soon as we have this information we will provide an update. Until this time please help us by not contacting the surgery with flu vaccine or Covid booster queries as we are unable to give any other information at this time.

Thank you for your continued support.

Prescott Surgery  
21 September 2021