

Town Clerk | Swaffham Town Council

From: Town Clerk | Swaffham Town Council
Sent: 09 January 2020 11:20
To: [redacted]
Cc: Administrator | Swaffham Town Council; Deputy Clerk | Swaffham Town Council
Subject: RE: Street Light outside [redacted]

Dear [redacted] & Mrs. Platups

Thank you for your e-mail regarding a street light outside [redacted] Swaffham.

The Town Council have not yet taken on the responsibility of the street lighting, but I understand that this is imminent. So at some point this year this will be coming our way.

If you have evidence of the conversation and confirmation of the addition of deflector shades on all the lights, I would be interested to receive any copies of correspondence/e-mails etc. As it would allow the Town Council to take up the case on your behalf prior to the transfer.

Again, I will report this to the Town Council at their meeting next week and I would expect this to be delegated to the Estates Committee, who meet the following week.

Thank you for bringing this matter to the attention of the Town Council.

Best regards,

Richard Bishop
Town Clerk

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-----Original Message-----

From: [redacted] <[redacted]>
Sent: 08 January 2020 13:26
To: Town Clerk | Swaffham Town Council <townclerk@swaffhamtowncouncil.gov.uk>; Administrator | Swaffham Town Council <administrator@swaffhamtowncouncil.gov.uk>
Subject: Street Light outside [redacted]

[redacted]
[redacted]
Swaffham [redacted]

Swaffham Town Council

8th January 2020

Dear Sirs

Street Light outside [redacted]

I am not quite sure if the Town Council has adopted the roads and street lighting at the Redlands Park Estate as yet.

If you are in negotiations about this, please be advised that for 2 years I have complained to the builders about the street light that has been installed on the walkway outside of our house. The location was never disclosed to us or discussed with us before it was installed. This should be taken into consideration before adopting the lighting as the builders never completed the job of adding deflector shades on all the lights.

As the light, when it is on, shines right through the top of the house all night no one can sleep with the blinds open as the light, in fact lights up two bedrooms and the hallway upstairs. We, including visitors, like to have the windows open at night for airflow and this is impeded by having to have the blinds and curtains closed as the light is so bright no-one can sleep without this happening.

The builders did agree to put deflector shades on the lamp post but this never happened even though I was promised and I emailed them regularly about this. They are no longer on site and have no interest in doing this. Therefore if you are in negotiations with them please take this into consideration as I am aware there are other residents in the same position. Recently there was maintenance staff checking out the lighting to ensure it was all in good working order and they did make a note of our request and admitted they were not aware of it.

If you have adopted the lighting can you let us know if there is anything you can do for us? I am sure it's impossible to have the light removed which would be ideal, but we are even willing to pay for the deflector shades as the light constantly makes our lives a misery.

Yours faithfully

 & Wendy Platup