



**Defibrillators are for life not just a one off purchase. They need to be maintained and looked after, and thus either costs can be incurred as they arise, or some form of support agreement can be put in place. As a charity, we offer the *annual support service* which includes full support for your community defibrillator, its consumables, whether used in a rescue or time expired, and a host of other services for a single annual fee, fixed for the life of the agreement.**

The Community Heartbeat Trust Charity is here to help communities get value from their investment into a community defibrillator scheme. In addition to the right equipment, right storage, training and Governance aspects, through the annual support you can also have access to service and support programmes, even if you did not purchase the equipment via CHT initially. Use of the WebNos Governance service (free) is included in this support agreement, if you are not already registered.

Features (May vary depending upon equipment used)	Cost pa
All electrode replacements (adult) both time expired and post-rescue, replacement batteries, replacement rescue kits, annual compliance check on defib <i>and</i> cabinet, loan defib if yours out of action for more than 3 days, courier fees to you, rescue data downloading, software upgrades, 'seek & find' service, post rescue counselling. Not included PAT/electrical checks.	From £135 for group 1 devices

Group, multiple site, and regional support agreements are available. POA.

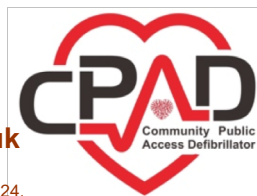
In addition, where a Managed Solution is *not* being taken, we are able to arrange theft and damage insurances for the community, via Balens Insurance, to include public liability at a basic level. Balens will quote on this for your circumstances, and charge direct. This is a unique policy designed for community defibrillation and covers theft and damage, and relevant public liability.

These are optional services, but we believe these offer a real value service for communities where these items will have to be bought anyway, even if paid for as you go. Annual support benefits are available to those even if you have not bought your core equipment via CHT. The agreement is for a minimum of 4 years, but invoices annually. Benefits only apply during the period of the Agreement.

### Agreement:

Signed on behalf of the community: ..... Name: .....

Date: ..... Site ID: ..... (internal CHT use only)



For more information, please contact the Charity.  
Support agreements may incur VAT.

[www.communityheartbeat.org.uk](http://www.communityheartbeat.org.uk)