

Background

Following on from our November 2018 newsletter we would like to provide an update on our regulatory activities.

On Tuesday 8 January 2019 our Environment Manager and two of our regulatory officers attended the Marnham Parish Council meeting at Normanton on Trent.

The meeting was open to the public and was well attended. Our officers listened to the concerns of affected residents about their experiences and our continued regulation. Officers answered questions about our regulatory role; our current assessment of the facility and its practices and procedures.

As stated at the meeting we expect the company to undertake continuous improvement with regards to minimising odour potential on site. We can assure the residents that we will be continuing to regulate the site against their environmental permit, and undertaking targeted audits.

Our officers presented a summary of our regulatory work to date during the meeting. If you wish to see a copy of the presentation, please contact our Customers and Engagement team at EMDCorrespondence@environment-agency.gov.uk and they will send you a copy.

Representatives from J G Pears also attended the meeting and supported the information within the Environment Agency's presentation.

Update on Regulation

The site has two Environmental Permits which dictate a set of conditions by which the site must operate, in order to prevent or where necessary minimise its impact on the environment. This is achieved through both direct controls on emissions and the setting of emission limits, plus the requirement to produce up to date procedures which detail how the site is going to ensure that they are operating using appropriate measures in accordance with Best Available Techniques (BAT). The Environment Officers role is to assess compliance with the above, using tools such as inspections, audits and site meetings. Audits will target specific aspects of the site in detail, for example raw materials, odour management, and meat and bone meal storage.

The odour issues in relation to the site have at times been beyond a level that would be expected. At the Parish Council meeting an email from our Area Director addressed to local residents was read out. Her email confirmed our commitment to working with the site to improve the odour situation. The Company are carrying out investigations at the site with regards to odour management, these investigations are a requirement from the recent audits carried out at the site.

A site meeting was held on the 14 January 2019 where the progress with the above investigative actions was discussed and further improvement measures were proposed by J G Pears. These include proposals to reduce vehicle movements on site which are identified as potential source of odour. Recent submissions are currently under review by our officers, with any further actions generated to be discussed with the site.

Whilst these measures are being undertaken to prevent odour, in the event that they are proven to be ineffective we have the power to take action accordingly. Such action can include warnings, formal cautions, compliance and enforcement notices and ultimately prosecution if it is found that the Operator is not compliant with their permits.

Review of complaints received January 2018 – January 2019

Month 2018	No. of complaints
January	16
February	6
March	29
April	16
May	25
June	72
July	180
August	40
September	7
October	1
November	4
December	8
January (as of 24/01/19)	4

Public Health England

J G Pears have been carrying out monitoring for hydrogen sulphide and continue to do so. We have engaged with Public Health England experts who will make an assessment with regard to the results and they will be sending us their comments.

Next Steps

We will issue a further update via newsletter in March to keep residents updated.

Reporting of incidents

We continue to encourage that reports are first made directly to J G Pears using the site contact details below before reporting it to our incident hotline. This has the benefit of allowing the company to be made aware of and investigate incidents without delay.

We always use the information supplied to us via our incident hotline to gain a better understanding of the odour characterisation and potential sources on site.

Any health concerns should be reported to Public Health England via the email address below.

We will be using our newsletter and visits to Parish Council meetings to inform residents of the actions being taken at the site rather than providing individual feedback to emails or incident reports. This allows our officers to focus their efforts on site regulation.

Contacts

Complaints:

J G Pears can be called directly on telephone number 01636 821218 or on email at lmcorrespondence@jgpears.com

We would also encourage residents to use our free phone **24 hour incident hotline** number to report any odour incidents arising from the J G Pears site on 0800 80 70 60 once the issue has been reported to J G Pears.

Public Health England crceenottingham@phe.gov.uk

Thank you for your continued interest in J G Pears and in protecting your local environment.

*Note: Within the operational site boundary of J G Pears the activities are regulated by two separate permits. The rendering plant is operated by J G Pears (Newark) Ltd Permit Reference AP3436DG and the CHP Plant and associated MBM storage is operated by J G Pears (O&M) Ltd Permit Reference MP3235CC.