

# TOLLER PORCORUM PARISH COUNCIL

Full Parish Council Meeting | Wednesday 8 July 2026

## Appendix G – Facebook Accounts

Minute reference: 26/07-9

TPPC has two Facebook accounts: Toller Porcorum Parish – a profile, and Toller Porcorum Parish Council – a page.

Toller Porcorum Parish is what Facebook now calls a ‘grey account’. Grey accounts are used to log in to Facebook but are not a personal profile and do not belong to an actual person. These accounts used to be necessary in order to manage Pages before Facebook changed how Pages operated.

Facebook is removing grey accounts due to security concerns and those who manage Pages are required to use their official Facebook profile accounts to operate Pages. This is easy to do by making personal profile accounts admins of the page, Toller Porcorum Parish Council. The clerk is already set up as an admin to manage the page.

TPPC’s Facebook activity is through the Toller Porcorum Parish Council page, rather than the profile Toller Porcorum Parish.

### Proposal

Retire the profile account, Toller Porcorum Parish, by:

- Writing a post to all Facebook friends stating the account will no longer be monitored in a few weeks’ time (date to be confirmed for August 2026) and encouraging following of the Toller Porcorum Parish Council page
- Pinning said post to the top of the profile for easy viewing
- After a few weeks (date to be confirmed) ‘unfriend’ Facebook friends
- Replace pinned post with another stating the profile is no longer active and redirecting to the Toller Porcorum Parish Council page

By taking these steps, TPPC will not be affected when Facebook deletes the Toller Porcorum Parish profile for being a grey account.