Coronavirus:





You will have read in the accompanying letter about the Nottinghamshire Community Support and Volunteering Hub which can help with urgent non-medical support for those shielded, those isolating or for friends / neighbours whom you may be concerned about. There are other services available to you who may be able to assist in less urgent cases:

Questions	Answer
How can I access local community help?	Nottinghamshire County Council has launched an online hub. Enter your postcode to find community support groups near you which can help with a range of services including grocery deliveries, collection of medical prescriptions or providing someone to talk to. Visit www.nottinghamshire.gov.uk/care/coronavirus/nottinghamshire-coronavirus-community-support-hub
Is there anywhere I can get help with feeling lonely and isolated?	A full list of advice and mental health support, available in your local area, is listed at www.newark-sherwooddc.gov.uk/covidhelp
How can I get help with grocery shopping?	If you have the means to pay cash for grocery shopping, contact the Newark and Sherwood Community and Voluntary Service on 01636 679 539 or email support@nandscvs.org Alternatively a full list of grocery and food delivery services are available at www.newark-sherwooddc.gov.uk/covidhelp
Are there any meal delivery services available?	Carriages Café provides two course meals on Wednesdays for £2.50. To book call 01636 676 129 . County Enterprise Foods offers a fresh and frozen meal delivery service. To book a delivery call 01623 490 015 .
Are there any restaurants or take away services able offering delivery?	For a full list of cafes and restaurants still operating a takeaway service visit www.newark-sherwooddc.gov.uk/covidhelp









Questions	Answer
Are there dedicated supermarket opening times for key workers, vulnerable or elderly people?	You can find all the details at www.newark-sherwooddc.gov.uk/covidhelp
Are there any Council Tax reductions available to me?	Those in receipt of Local Council Tax Support (LCTS) will automatically have a £150 Council Tax reduction applied to their bill. Further information at www.newark-sherwooddc.gov.uk
My vehicle MOT is due, what do I do?	A 6 month extension on MOTs is applicable on all roadworthy cars, motorcycles and light vans. Further information at www.newark-sherwooddc.gov.uk
What support is available for business owners?	There are a range of financial packages are available to business owners. Further information at www.newark-sherwooddc.gov.uk
What support is available for employees and those self-employed?	To find out what you are entitled to visit www.newark-sherwooddc.gov.uk
Can I change my food retail offer?	If you are looking to change your business model and diversify to maintain your business, visit www.newark-sherwooddc.gov.uk
How do I apply for Universal Credit?	Further information is available at www.understandinguniversalcredit.gov.uk/coronavirus
I have been made redundant, what can I do?	A redeployment triage service is available. Further information is available at www.d2n2lep.org/Triage-Service
How can I register to volunteer?	If you are an individual or community group and wish to volunteer, register at www.nottinghamshire.gov. uk/care/coronavirus/nottinghamshire-coronavirus-community-support-hub

For further information on any of the above, visit www.newark-sherwooddc.gov.uk or call 01636 650000.