

External Support Contact List

The two major national sources of support on safeguarding issues are below. They both offer helplines and useful website content.

The Child Protection in Sport Unit (CPSU) - gives advice and support to all volunteers in sport clubs.

Telephone: 0116 234 7278 **Email:** cpsu@nspcc.org.uk **Website:** www.thecpsu.org.uk

The Ann Craft Trust – provides support and information on safeguarding adults and children to those working with them as well as parents/carers. They have an online contact form.

Telephone: 0115 951 5400 **Website:** www.anncrafttrust.org

Important Local Contacts for Bowls Clubs

All clubs should ensure they have local contact details for reference. These should include:

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| • local police station | Tel: 01162222222 |
| • local Police Community Support Officer | Tel: 101 and ask for PSCO |
| • local Social Services | Tel: 01162787111 |
| • Local Safeguarding Partnership | Tel: 01163057130 |
| or a Local Safeguarding Children Board & | Tel: 01163050005 |
| Local Adult Safeguarding Board. | Tel: 01163050004 |
| • local Multi Agency Safeguarding Hub (MASH) . | Tel: 03005008080 |

Local Authority Designated Officer (LADO).

They should be alerted to all cases in which it is alleged that a person who works with children has:

- behaved in a way that has harmed, or may have harmed, a child.
- possibly committed a criminal offence against children or related to a child.
- behaved towards a child or children in a way that indicates s/he is unsuitable to work with children.

Tel: email:

The general police phone numbers are

- 999 for emergency situations
- 101 for non-emergency situations

THE FOLLOWING ARE A SELECTION OF EXTERNAL AGENCIES THAT CAN PROVIDE SPECIALISED SUPPORT ACROSS A RANGE OF SAFEGUARDING ISSUES:

Support Organisation	Topic(s)	Contact Details
Action on Elder Abuse	Aims to prevent the abuse of older people	020 8765 7000 enquiries@elderabuse.org.uk
Ann Craft Trust	Adult Safeguarding (plus safeguarding children)	0115 951 5400 anncrafttrust.org.uk
Anti – Bullying Alliance	Support with bullying issues	aba@ncb.org.uk
ASSIST	Support for families who have experienced trauma	01788 560 800 assisttraumacare.org.uk
Breaking Free	Support for female adults who have experienced childhood sexual abuse.	01793 514339 www.breakingfreesupport.co.uk
Child Exploitation and Online Protection Command (CEOP)	Police organization dealing with online grooming and exploitation	ceop.police.uk/safety-centre/
Childline	All aspects of child welfare – helpline mainly for children to use	0800 1111 childline.org.uk
Child Protection in Sport Unit (part of NSPCC)	Advice on safeguarding in sport	0116 366 5580 cpsu@nspcc.org.uk
Citizens Advice Bureau	Free information and advice on legal, money and other problems	03444 111 444 citizensadvice.org.uk/
Family Rights Group	Advice and support to families whose children are involved with social services	0808 801 0366 frg.org.uk
Karma Nirvana	Support and advice for honour based abuse and forced marriage	0800 5999 247 karmanirvana.org.uk
Kidscape	Help for adults concerned about children who are being bullied	020 7823 5430 kidscape.org.uk
LGBT Foundation	Support for LGBTQ+ issues	0345 330 3030 lgbt.foundation
Men's Advice Line	Helpline for male domestic abuse survivors	0808 801 0327

Bowls Development Alliance - 2022

National Association for the Care and Resettlement of Offenders (NACRO)	Advice on working with those with criminal convictions	0300 123 1889 nacro.org.uk/contact-us/
National Association for People Abused in Childhood – (NAPAC)	Support for adult survivors of all types of childhood abuse	0800 801 0331 napac.org.uk
National Society for the Prevention of Cruelty to Children – (NSPCC) <i>Children should use childline</i>	Free, national, 24-hour service, which provides counselling, information and advice to anyone, concerned about a child at risk.	0808 800 5000 www.nspcc.org.uk
Rape Crisis	information for survivors of sexual violence and their friends and family	rapecrisis.org.uk/get-help/find-a-rape-crisis-centre
Rehab Recovery	Support with addiction and substance misuse	0800 088 66 86 www.rehab-recovery.co.uk
Respond	Support for victims and perpetrators of sexual abuse who have learning disabilities	0808 808 0700 services@respond.org.uk
Samaritans	An organisation providing volunteers to listen when people need help	Freephone 116 123 www.samaritans.org
Stonewall	Information and support for LGBTQ+ communities and their allies. 0800 0502020	0800 0502020 stonewall.org.uk
Stop Hate Crime	Challenges all forms of hate crime and discrimination	0800 138 1625 talk@stophateuk.org
Survivors	Information, support and counselling for men who have been raped or sexually abused.	0845 122 1201 www.survivorsuk.org
Suzy Lamplugh Trust	Leading authority on personal safety.	020 83921839 info@suzylamplugh.org
Thinkuknow	Advice and support for young people, parents and carers concerned about online safety	www.thinkuknow.co.uk
Victim Support	Practical advice and support for those who have suffered the effects of a crime.	0808 168 9111 www.victimsupport.org.uk
Women's Aid	National domestic violence charity	01236 730992 www.womensaid.org.uk