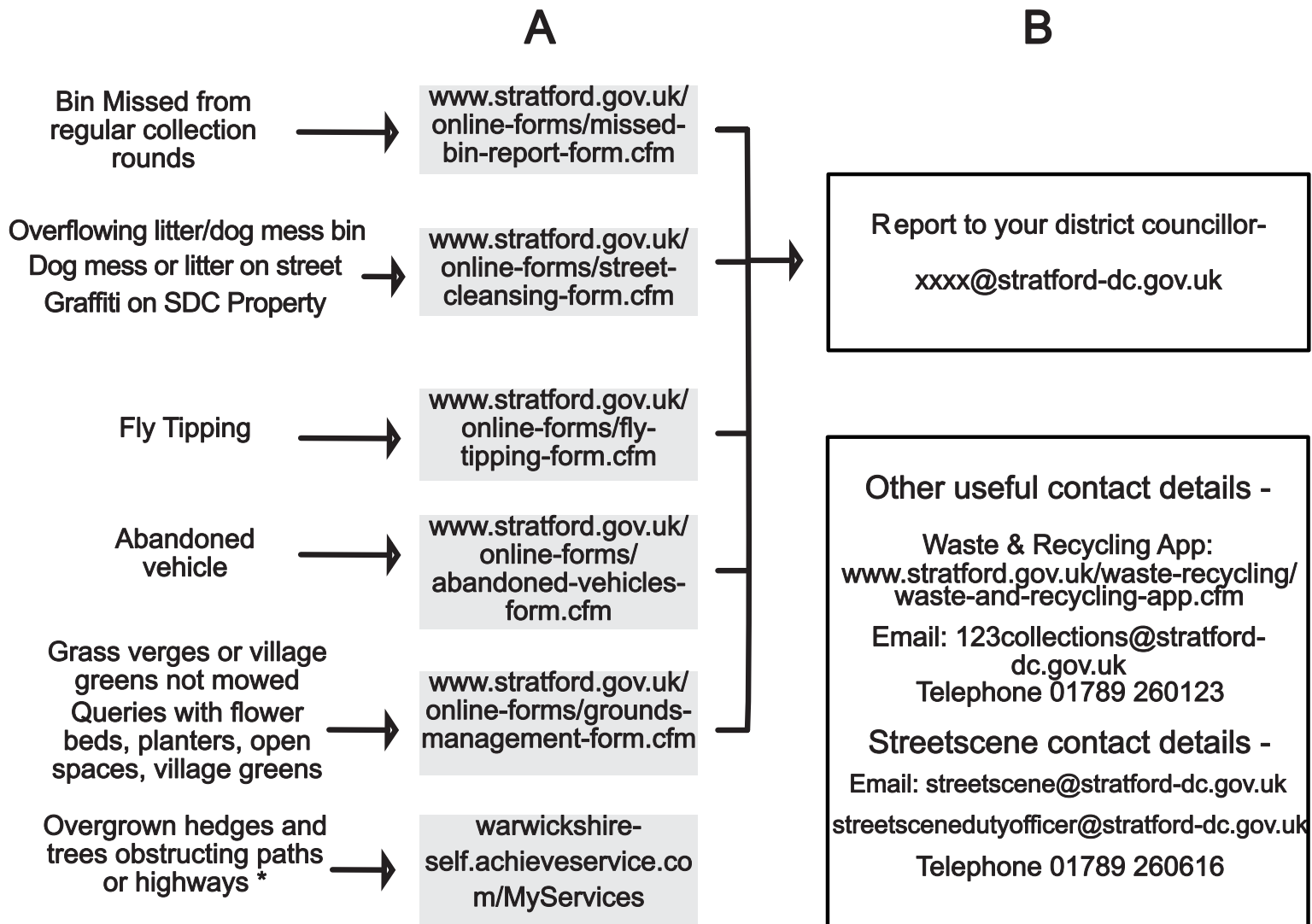


Environmental & Neighbourhood Services Department Reporting Process

Public Version



A Please ensure that you have logged issue on website as it enables officers to log it correctly and drives performance metrics for Biffa, idVerde, etc. Please ask councillor to report if resident unable to get online. Please note reporting information for SDC property only.

B If the issue is a repeated problem please contact District Councillor to escalate. Please make sure that you enclose all the facts so that officers can link your email to prior reports.

Warwickshire County Council

Search (eg. libraries, blue badge, potholes) Register Login

Self account - register/sign in All online services

Services

Search available services Search

- A** Adult Financial Assessment Live
Application for a General or Special Safety Certificate Live
Application For Approved Venue Status LIVE
- B** Bridges and Culverts Fault Reporting Live
- C** Calibration Service Request Live
Contact Us
- E** Explosives Storage Licence Live
- F** Feed Hygiene Regulation Live
Feedback Card SEND Team
Fire Hydrant Defect Live
- N** NAMOS Notification LIVE
- P** Payment for petroleum storage live
Petroleum Spirit Storage Information Request Live
Petroleum Storage Certificate Live
Potholes Report a Fault Live
- R** Report a problem with a gully or manhole
Report a problem with a tree or overgrown vegetation
Report a problem with Japanese knotweed or ragwort
Report a roadworks problem
Report a street light problem
Report an obstruction or hazard in the road
Report faulty road markings and signs
Report flooding
Report Off Road Motorcycle Nuisance Live
Report other highway problem
Request a permit certificate
- S** Safe and Well Survey Live
Skip Licence Application Live
Special needs and disabilities (SEND) support application for 0-5 year olds
- T** Tables and Chairs on a Public Highway Live
Total Transport Volunteer Car Scheme Live
Traffic Lights Fault Reporting Live
- W** Warwickshire County Record Office
Donations Live
WCC Application for Search Live
WCC Warwickshire Music Online Payment Live

* Please remember that many services are provided by WCC in the district. Potholes, overgrown trees & vegetation, roadworks, flooding, etc. Please check the WCC online services page -

warwickshire-self.achieveservice.com/MyServices