

## Background

Following on from our August 2018 newsletter we would like to provide an update on our regulatory activities.

## Update on Regulation

We have carried out a series of audits and site inspections and the main findings and actions of those visits are:

- J G Pears must conduct a full review of raw material handling and storage at the site and assess suitability of the use of the raw material holding shed.
- J G Pears must ensure that the Meat and Bone Meal (MBM) shed has suitable odour abatement and is closed at all times unless a vehicle is either entering or leaving the shed .J G Pears are going to improve MBM handling infrastructure within the building.
- J G Pears will be conducting additional smoke tests on the bio-filter to assess operational efficiency.
- J G Pears must satisfy the Agency that the Biofilter, Regenerative Thermal Oxidiser and the abatement methods used within the main process building are all operating effectively and within the required parameters.
- JG Pears have undertaken their own 'at height' odour assessments and, pending more permanent repairs, have temporarily fixed pipework infrastructure where odour leaks were detected.
- On the 2 August 2018 we substantiated odour likely to cause pollution outside the site boundary and J G Pears Power (O&M) Limited have received a formal warning letter because they did not comply with their odour management plan with regards to MBM storage.

J G Pears are working on these actions and our Area Director and the J G Pears Operations Director will be reviewing progress when they meet again later this month.

At our August director meeting we got assurance at the highest level from J G Pears that they are taking odour concerns from local residents very seriously. We will continue to work with them to ensure the necessary actions are identified and implemented. Please be assured that this will not preclude us utilising our enforcement powers should it be needed.

We have issued J G Pears with several Compliance Assessment Reports (CARs) detailing our findings. These reports note any breaches of the permit as well as the required action, as summarised above, from J G Pears.

Copies of the above mentioned CARs can be requested from us by emailing [EMDEnquiries@environment-agency.gov.uk](mailto:EMDEnquiries@environment-agency.gov.uk) once they become available 28 days after issue to the operator, and dependent upon any commercial confidentiality appeal by the Operator.

## Next Steps

We will continue our Regulatory work relating to J G Pears. We will issue a further update via a newsletter in November to continue to keep residents updated.

## Reporting of incidents

We continue to encourage that reports are first made directly to J G Pears using the site contact details below. This has the benefit of allowing the company to be made aware of and investigate incidents without delay.

When residents then report to us on our incident hotline number, we always use the information that informants supply to us, to gain a better understanding of the odour characterisation and potential sources on site. However, at this time we will be using our newsletter to inform residents of the actions being taken at the site rather than providing individual feedback. This allows our officers to focus their efforts on site regulation.

## Contacts

Complaints:

[lmcorrespondence@jgpears.com](mailto:lmcorrespondence@jgpears.com)

J G Pears can be called directly on telephone number 01636 821 218.

We would also encourage residents to use our free phone 24 hour incident hotline number to report any odour incidents arising from the J G Pears site on 0800 80 70 60.

**Thank you for your continued interest in J G Pears and in protecting your local environment.**

\*Note: Within the operational site boundary of JG Pears the activities are regulated by two separate permits. The rendering plant is operated by J G Pears (Newark) Ltd Permit Reference AP3436DG and the CHP Plant and associated MBM storage is operated by J G Pears Power (O&M) Ltd Permit Reference MP3235CC.

customer service line  
03708 506 506

incident hotline  
0800 80 70 60

floodline  
0345 988 1188

[www.gov.uk/environment-agency](http://www.gov.uk/environment-agency)