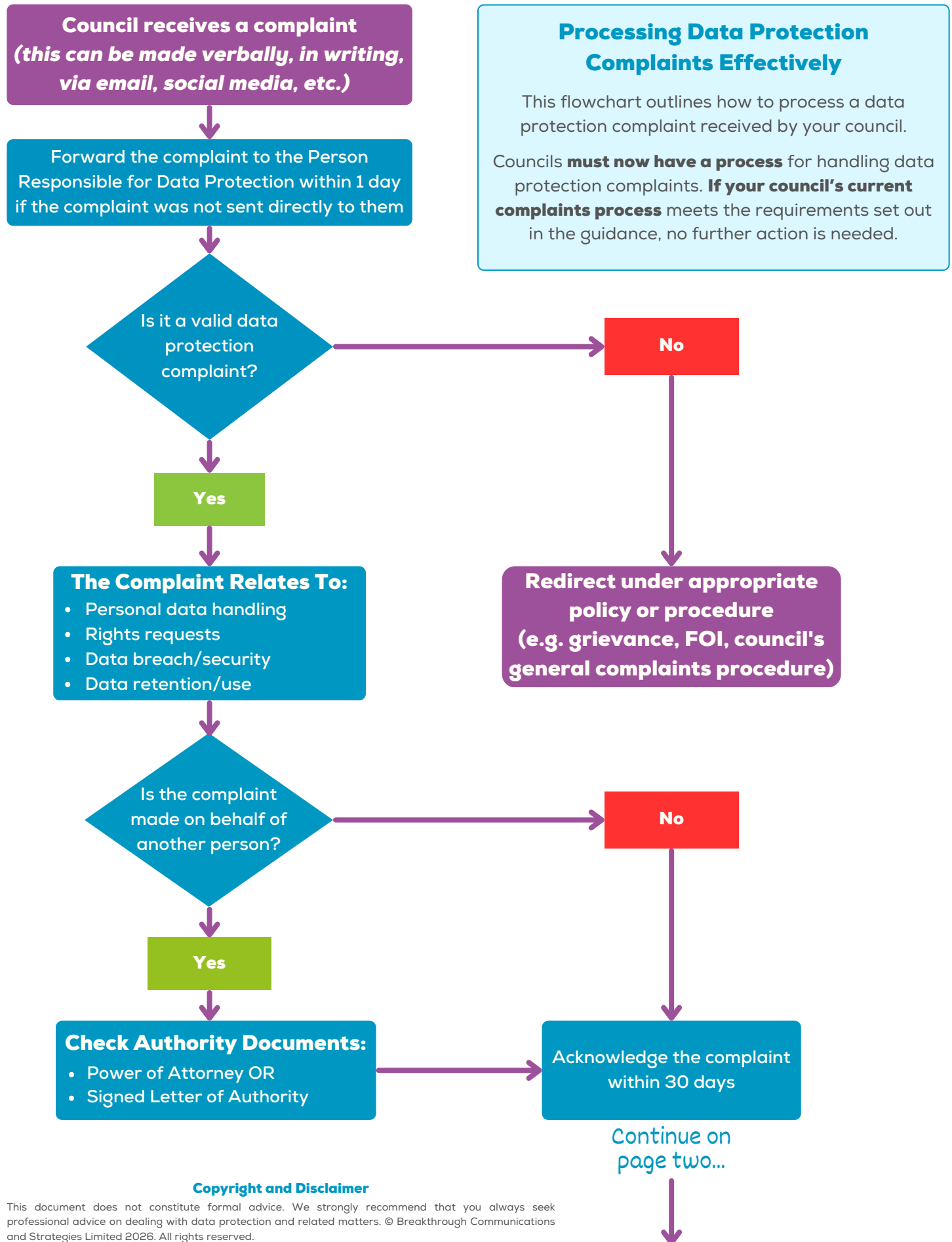


Breakthrough Communications

Data Protection Complaints Process



Important Note

This flowchart covers how to respond specifically to a data protection complaint.

To make a data protection complaint, the individual must be directly affected by your use of their personal data or your response to a data protection request (e.g. Subject Access, Right of Erasure, or Right of Rectification request) that they have made.

A person cannot make a data protection complaint solely on the basis that they have become aware of, or object to, the way another individual's personal data has been used.

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