

COVID- 19 Useful information

Vulnerable People

If you wish to register as a vulnerable person you can do so through the gov.uk website, see link here: <https://www.gov.uk/coronavirus-extremely-vulnerable>.

If you would like to get some support from the local community you can find a list of support groups on our website at the following link:

<https://www.nottinghamshire.gov.uk/care/coronavirus/nottinghamshire-community-support-and-volunteering-hub>

If you are unable to access the internet or need further support/advice then please ask them to contact our Customer Services on 0300 500 8080 or email us at

enquiries@nottscc.gov.uk

You can also register vulnerable people at Bassetlaw District Council by contacting customer services 01909 533533 or via our website: <https://www.bassetlaw.gov.uk/>

Local help

There are a number of local volunteer groups offering help if you are staying at home because of Coronavirus. To find what services are being offered in your area, visit <https://www.nottinghamshire.gov.uk/care/coronavirus/nottinghamshire-community-support-and-volunteering-hub>. Alternatively, you can call Customer Service Centre on 0300 500 8080 between 8am to 6pm, Monday to Friday.

The following guidance is for people who need help

<https://www.nottinghamshire.gov.uk/care/coronavirus/nottinghamshire-community-support-and-volunteering-hub/guidance-for-residents-needing-coronavirus-support>

Volunteers

If you want to volunteer please email enquiries@nottscc.gov.uk including 'Volunteering' in the subject line, or call 0300 500 8080, and be ready to provide the following information:

- Your name / organisation
- Contact details - postal, telephone and email address
- Have you been DBS checked?
- Area of Nottinghamshire in which you are able to provide support
- What support you can offer.

Or alternatively contact NHS volunteering at the link below.

<https://www.england.nhs.uk/participation/get-involved/volunteering/>

Please find guidance for volunteers below:

<https://www.gov.uk/government/publications/coronavirus-how-to-help-safely--2/coronavirus-how-to-help-safely>

<https://www.nottinghamshire.gov.uk/care/coronavirus/nottinghamshire-community-support-and-volunteering-hub/guidelines-for-coronavirus-volunteers>

Other information

Hearing aid batteries - If any patients are in need of hearing aid batteries during Covid-19 please direct them to "Hearing Aid Services" on 01302 644950, they are posting them out at the moment.

Prescriptions deliveries - Those advised to @stay at home under NHS guidelines will not be charged for deliveries of medication. Anyone who decides to stay home not on NHS guidelines can be charged for a delivery. Check with your pharmacy.

Fuel cards - if your fuel card is running low and you are unable to get out contact your provider who will assist you.

Pets - Advice for people with pets is found here: <https://www.gov.uk/guidance/coronavirus-covid-19-advice-for-people-with-animals>

Pet food is available in the supermarkets. There are deliveries of pet food if ordered online but these may take up to two weeks. <https://www.petshop.co.uk/>

Bassetlaw District Council Services - Please go to our website <https://www.bassetlaw.gov.uk/>