

Youth Support Consultation Survey

Survey for Individuals and Members of the Public

September 2019

Background

Shropshire Council is currently carrying out research and evidence gathering as part of a youth support and activities consultation. There are three surveys being carried out as part of the consultation:

- 1) A stakeholder survey for local organisations with an interest in youth service provision.
- 2) A survey for children and young people to obtain their views
- 3) A public survey to gather the views of parents, grandparents, carers and other members of the public.

Shropshire Council is also making use of data and holding meetings to find out more and inform further decision making. In a time of austerity and public sector funding reductions, resources are limited so it is important to design an effective model of provision that meets the needs of those most in need of support.

Please take the time to fill in this survey. It should take approximately 15 minutes to complete depending on how much information you provide.

Your views on current youth provision

1. Overall, how rate the 'offer' for young people in your local area?

Very good	<input type="checkbox"/>
Good	<input type="checkbox"/>
Neither good or poor	<input type="checkbox"/>
Poor	<input type="checkbox"/>
Very poor	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

2. If you said 'poor' or 'very poor', please explain why...

3. What is working well within the provision of youth services and support?

4. Are there any gaps or areas in need of improvement?

10. What type of support should be offered? (Please tick up to three choices)

- Workers in the community/on the streets
- One to one support and advice
- Specialist support for particular needs
- Group work
- Open sessions/drop ins
- Formal training/skills development
- Other (please describe) _____

11. Who do you think youth services should be available to?

- All young people
- Just vulnerable young people
- Mostly all young people with some services specifically for vulnerable young people
- Mostly vulnerable young people with some services for all
- Don't know
- Other, please describe _____

12. If you think vulnerable young people need support, which groups of young people should support be aimed at? (Please tick all that apply)

- | | | | |
|--|--------------------------|-----------------------------------|--------------------------|
| living in isolated rural areas | <input type="checkbox"/> | traveller community | <input type="checkbox"/> |
| not in education | <input type="checkbox"/> | with English as a second language | <input type="checkbox"/> |
| with disabilities or special educational needs | <input type="checkbox"/> | at risk of offending | <input type="checkbox"/> |
| young people in care/ leaving care | <input type="checkbox"/> | at risk of abuse or violence | <input type="checkbox"/> |
| young parents | <input type="checkbox"/> | young people who are homeless | <input type="checkbox"/> |
| young carers | <input type="checkbox"/> | | |
| gay/lesbian/bisexual/transgender | <input type="checkbox"/> | Other (please describe) _____ | |

13. Considering the current social and economic situation and limited budgets for youth provision, how should support be organised/prioritised to ensure Shropshire's young people have the best possible futures?

14. When do you think youth services should be available? (Please tick all that apply)

- Monday to Friday straight after school/college (4pm)
- Monday to Friday early evening (6pm or 7pm)
- Weekends - morning
- Weekends - afternoon
- Weekends - evening
- School holidays
- Other, please describe _____

Shropshire Council is proposing a change in the way youth support is provided in Shropshire. The proposals for change are:

That a new model of youth work is implemented that incorporates, both:

- a) universal, open access groups (open to all, not restricted by appointments or invitations e.g. youth club sessions); and
- b) targeted support (addressing particular issues) through outreach or detached youth work (meeting young people in the community where they gather together and spend time).

The model would include:

- More emphasis placed on working with the most vulnerable young people and addressing issues of concern within communities.
- Youth workers employed to cover an area of Shropshire so they can get to know their communities. It is suggested that a team of 6 workers would be required.
- Development of new local networks where youth workers link to schools/colleges, voluntary sector groups and organisations, town and parish councils etc.
- Development of stronger referral networks between youth workers and specialist providers such as mental health workers, school nurses etc.
- Development of a stronger locality approach where there is more influence and support provided by town councils (and clusters of parish councils).

15. How do you feel about the proposed model?

Agree

Disagree

Don't know/ no opinion

16. If you like the proposed model, why is that?

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17. If you don't like the proposed model, why is that?

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18. Do you have any concerns about the model above?

Yes

No

19. If you have concerns would there be any negative impacts on children and young people or on any other groups within the community?

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20. Do you have any alternative suggestions other than the model set out above?

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21. Do you have any other comments to make about the future of youth services in Shropshire?

About you

We use this information to make sure we are delivering services to all sections of our community and that the feedback we have is representative. You do not have to complete this section if you don't want to, but it will help us to understand the feedback we receive and improve our services if you do.

22. How are you responding to this survey? (please tick all that apply)

- As a parent or carer
- As a grandparent
- As a child or young person (please note a survey is available for young people)
- As a member of the public
- As a group or organisation (please note a stakeholder survey is available)

Other, please describe _____

23. Are you?

- Male Female Prefer not to say

24. What age group are you?

- Under 15 16-19 20-29 30-44 45-59 60-84 85+ Prefer not to say

25. Do you have any long-standing illness or disability that limits your daily activity?

- Yes No Prefer not to say

26. What is your ethnic origin?

- White (British, Irish, Polish, Gypsy or Irish Traveller, Other White)
- Mixed (White and Black Caribbean, White and Black African, White and Asian, Other Mixed)
- Asian or Asian British (Indian, Pakistani, Bangladeshi, Chinese, Other Asian)
- Black or Black British (Caribbean, African, Other Black)
- Other Ethnic Group (Arab, Other)
- Prefer not to say

27. Which one of following best describes you?

- | | | | |
|---------------|--------------------------|----------------------------------|--------------------------|
| Employee | <input type="checkbox"/> | Looking after the home or family | <input type="checkbox"/> |
| Self employed | <input type="checkbox"/> | Long term sick or disabled | <input type="checkbox"/> |
| Retired | <input type="checkbox"/> | Full time student | <input type="checkbox"/> |
| Unemployed | <input type="checkbox"/> | Prefer not to say | <input type="checkbox"/> |

Other (please state)

28. Your postcode (this will be used for mapping where respondents to the survey are from and will not be used to identify you or for any other purpose).

How we will use your information

This survey is anonymous and we should not be able to identify you from your responses. The information you have provided will be used for statistical purposes and to inform decision making. We will only publish anonymised responses, parts of responses, or a summarized version of responses and will ensure individual survey respondents cannot be identified. Your response will be stored and kept in line with Shropshire Council's Retention Schedule.

Your information may be shared with other Shropshire Council services and those commissioned to deliver services on our behalf. We will not share your information with any other external third parties. Your information will be held securely, and if shared it will be shared securely. We comply with data protection laws concerning the protection of personal information, including the General Data Protection Regulation (GDPR). For more information on how information is held by Shropshire Council and your rights to gain access to the information we hold on you please see our corporate privacy policy at www.shropshire.gov.uk/privacy

Thank you for taking the time to complete this survey.

If you have any questions relating to the survey please email TellUs@shropshire.gov.uk and quote the name of the survey within your email.