KEEP THIS LEAFLET SAFE
in case you need these details

Northamptonshire County Council

CORONAVIRUS

Getting local help if you need it

If you need help and are being supported by approved local volunteers and support groups, please continue to use them.

But if you are not getting any help - and you need support with getting food, medication or other important things - please contact us.

Call 0300 126 1000
and select Option 5 (Monday to Friday, 8am to 6pm) or email
customerservices@northamptonshire.gov.uk

We appreciate that this is not easy but together we can get through this. Thank you for everything you are doing.

STAY AT HOME, PROTECT THE NHS, SAVE LIVES

NorthantsTogether

Everyone is working together to help our community...thank you!

How we can help

If you are self-isolating and have no other forms of support, you can contact Northamptonshire County Council to request help with:

- Urgent food deliveries
- Prescription medication collection (delivered by our staff or district/ borough council employees)
- General support with loneliness
- Help to get online
- Posting mail

Call 0300 126 1000 and select Option 5
(Monday to Friday, 8am to 6pm) or email:
customerservices@northamptonshire.gov.uk

How does it work?

When we receive your request we will pass your details to your local borough or district council who will match you with local volunteers or voluntary organisations.

They will respond to you directly within 48 hours of you contacting us. to discuss your needs and make plans to support you.

Please be aware that we will prioritise people in urgent need of food.

For more of the latest local advice visit www.northamptonshire.gov.uk

On social media? Search #NorthantsTogether for information and advice from local NHS, Police, District and Borough councils and other local organisations.

- Information in other formats and languages
- Scam awareness advice
- Business advice
- Universal Credit advice