Mervyn John Williams

26 Greenfields Estate

Chippenham Road

Lyneham

Wiltshire

**SN15 4PA** 

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A dynamic and self-motivated professional offering a substantial bank of skills, knowledge and personal attributes, coupled with strengths across customer service, all aspects of the pub Kitchen and all matters relating to the Building Industry. A professional with the ability to develop highly effective relationships on an internal and external basis who has the skills to enhance any organisation.

Work Experience General:

The George hotel, Dorchester on Thames 2019 - 2022

Manager and Licensee Dominion Hospitality - Faringdon January 2016-2019 General manager at the old Crown hotel, 16 bedrooms, restaurant and public bar. overseeing housekeeping, Kitchen, Bar and restaurant and all maintenance.

Owner/Chef Churchill Arms, Wadworth Brewery - Devizes 2013-2016

Achievements/Responsibilities • I was awarded my personal licence after training with Arkells Brewery and became a Tenant of Arkells Brewery • This was a small 5 Bedroom Hotel, with small restaurant, bar and campsite. I decorated and transformed the bedrooms from very basic rooms to rooms that were a pleasure to stay in.

- After taking several cooking courses, I obtained a 5-star food rating for the Hotel
- By maintaining the Real Ales to a high standard, I achieved in obtaining the Cask Marque award for the Hotel and its Real Ales.

Managing Director SOS Maintenance - Gloucester April 1989 to April 2000.

- Employed a team of between 60 people
- Building Extensions
- Loft/cellar/garage conversion
- Experts in the area for GRP Roofing
- Work relating to Insurance claims following, Flood, subsidise and fire damage to properties.

- Built a local landmark Chinese Restaurant, which was built to the specification and look of an authentic Chinese building
- Dealt with a 365 Insurance claims following a major flood in Carlisle which involved finding temporary accommodation for claimants whilst repairs were carried out to their homes.

Education GCSE, History, maths.

- Relationship management (Less than 1 year)
- Scheduling Inventory training Operations

Military Service Branch:

Royal Corps of Transport Service Country: United Kingdom.

Rank: Staff Sargent January 1970 to January 1980 Done active service in Ireland and several other war zones.

Commendations: Active service medals and merits Awards.

Food hygiene,

cask marque,

Licensee, cellar management.

**Excellent Customers Service** 

- Exceptional attention to detail
- Relationship management
- Target and timescale driven
- Negotiation skills
- Effectively adapting to challenge