



FEEDBACK

What is going well?	Notes	Actions
Newsletter	"a boon" and mentioned more than once	regulate when they will be sent out
Dedicated workforce		mention in newsletter
The leagues - Bob Oaten praised - Jean Ward praised	The successful running of the leagues and regular updates of positions within the league were referred to several times.	mention in newsletter
Coaching		mention in newsletter
Counter service		mention in newsletter
Disabled players able to play in the leagues		mention in newsletter

What needs to improve?	Notes	Actions
Organisation for evening games.	<ul style="list-style-type: none"> - Division 1 has a full game 18 ends - 6 rinks are used at 6pm - improve procedure for rearranging matches 	carry out feasibility study
Procedures	<ol style="list-style-type: none"> 1. include procedure for re-arranging games in the fixtures booklet / standardised procedure 2. a process for new members to join teams 3. a change in formatting the teams: more experienced players split and form their own teams with other members and so play against each other. 4. booking procedure improved x5 5. More support for new members 	<ol style="list-style-type: none"> 1. put in booklet 2. make new members a high priority in BDP 3. formatting teams, needs discussion 4. add to SLA discussions 5. make new members a high priority in BDP
Equipment	<ul style="list-style-type: none"> - better / new, powered wheelchairs 	<ul style="list-style-type: none"> - SLA discussions - Disabled section discussions

The bowls hall	<ul style="list-style-type: none"> - all members to have key fobs x3 - lighting - air-conditioning x3 - music playing x2 - H&S: fire safety and practice - payment and cafe opening x6 - booking procedure needs to improve x5 - more advertising in the LC itself for bowls 	SLA discussions
Communication and Information: <i>A higher profile within and beyond the club</i>	<ul style="list-style-type: none"> - website - particularly for the ladies section - encourage more ladies to take part in competitions - more info. on awards and successes with photos - New members: intro to all members, more information of club activities etc - improve notice boards - between league and non-league players - re-introduce a handbook 	<ul style="list-style-type: none"> - SLA discussions - Improve communication and Information within and beyond the club, BDP priority
AGM: <i>ideas for next year</i>	<ul style="list-style-type: none"> - procedure for medal presentation: list of those receiving a medal shared before the meeting / medals placed in order on the table / - medals or certificates? - procedure for signing in 	
Other	<ol style="list-style-type: none"> 1. factions within the club disruptive, causing disruptions. 2. A definite them and the rest of us. 3. to say "disabled" selection doesn't seem very inclusive as a club. 4. when things are financially tight why have the need to introduce costly shirts. 5. Arbitrary, to make cashless does not help older members who do not necessarily have cashless cards 	<ol style="list-style-type: none"> 1. an opinion, if true what are our procedures and do we administer them? 2. an opinion, if true what are our procedures and do we administer them? 3. any thoughts? 4. add to newsletter 5. included in letter to all members about finance of the club.

Fund raising	Notes	Actions
Officer	- fund raising officer	in place
Costs	<ul style="list-style-type: none"> - reduce costs of medals by replacing with announcing at the AGM and include all winners in the handbook - charge £1 for fixtures booklet. - social evenings to help with funds 	consider these ideas and feedback through newsletter

Events	<ul style="list-style-type: none">- Quiz nights x4- horse racing night x2- TV to watch football matches etc- Sponsored bowlathon	<ul style="list-style-type: none">- For new officer to consider- discussions re SLA: asked for 5 days instead of 3. We should have a decision on this by our next meeting in early June
Membership	<ul style="list-style-type: none">- have a connection to schools to try and encourage new players.- invite schools, they have swimming, why not bowls?- invite special schools	<ul style="list-style-type: none">- communications officer with relevant officers to consider.